

SECTION 1 - DEMOGRAPHIC INFORMATION							
Class Title	Treasurer	Department	Treasurer		Division	NA	
					⊠ City Hall □Fire □Health □Library □PW □ Police		
Full-Time / Part-Time	\boxtimes Full-time \square Part-time, Hours per week 40+	Supervisor Title	City Admin	City Administrator			
HR Only Working Title	Same	Salary Grade -	N	FLSA	Code:	Ø Exempt ☐ Non- exempt	

Position Summary – Summarize the purpose and primary responsibilities for this position. (Job Announcement Wording)

Under the general direction of the City Administrator, is responsible for the performance of all duties described in in 62.09 (9) Wis. Stats., property tax billing, collection of city revenues, investments and cash management, banking, and customer service center oversight. The incumbent regulates the administration of the department budget and related funds and assets. Work is performed with broad latitude indecision making within regulating state statutes and City ordinances. Performs other work as requested or assigned. Provides leadership and development for department employees

SECTION 2 - DESCRIPTION OF EXPECTED WORK HOURS/CORE FUNCTIONS, ESSENTIAL DUTIES & RESPONSIBILITIES

The core functions/essential duties/responsibilities of the job, which are the most important aspects of the job. This section is focused on WHAT is done rather than HOW it is done. Wording that provides a clear for someone not familiar with the work is used. Terminology or acronyms that are not widely known are avoided. The list includes the duties that are most important at the top, and the estimated percentage of the total annual time that each item takes. (FYI - *10% equates to roughly 200 hours of a work year.*) Duties and responsibilities that account for <u>as close to 100% of work time as possible are listed</u>. Catch-all categories may be included but are not evaluated as part of the classification for the position (e.g. misc. duties, other duties as assigned, etc.), those sections will likely NOT be evaluated. **Frequency Codes:** Daily [**D**] / Weekly [**W**] / Bi-Weekly (**B**) / Monthly [**M**] / Quarterly [**Q**] / Annually [**A**] / As Needed [**N**]

Expected Work	Hours/Core Functions/Essential Duties and Responsibilities of the Position	Frequency	% of Annual Total Time		
 Expected Work Hours Image: Standard Scheduled hours of work including weekends and holidays □ Watch Duty Image: Watch Duty Image: Standard Scheduled hours of work including weekends and holidays □ Watch Duty Image: Watch Duty Image: Standard Scheduled hours of work including weekends and holidays □ Watch Duty Image: Standard Scheduled hours of work including weekends and holidays □ Watch Duty Image: Standard Scheduled hours of work including weekends and holidays □ Watch Duty Image: Standard Scheduled hours of work including weekends and holidays □ Watch Duty Image: Standard Scheduled hours of work including weekends and holidays □ Watch Duty Image: Standard Scheduled hours of work including weekends and holidays □ Watch Duty Image: Standard Scheduled hours of work including weekends and holidays □ Watch Duty Image: Standard Scheduled hours of work including weekends and holidays □ Watch Duty Image: Standard Scheduled hours of work including weekends and holidays □ Watch Duty Image: Standard Scheduled hours of work hours may be required 					
Property Tax Bills. Coc	eparation/Creation and Collection of the City's 20,000 Real Estate and Personal ordinate and process timely tax settlements with other taxing jurisdictions. Handles final linquent real estate tax bills with Milwaukee County in August of each year. Collect and	Daily (D)	10%		

¹ with expectations for coverage during core business hours and flexibility required as necessary to accommodate business needs. Accessible by cell phone and/or to report to the worksite outside of regular office hours, including but not limited to, nights, weekends, holidays, etc.

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	City Council approved current and/or deferred special assessment ledger ment on tax roll. Apply Lottery and Gaming, First Dollar Credits to tax bills.		
Supervise and control the d and recorded monthly within monthly cash and investme Treasury operating procedu elected officials. Plan, organ	aily collection of all City revenues. Ensure that revenues are properly accounted for the respective accounts by fund. Monitor, organize, execute, and account for nt transactions for all bank and investment accounts. Explain and/or define res or policies to property owners, developers, department/division personnel and hize, administer, and coordinate cash collections for billing activities and report ernal control procedures for cash and investment activities.	Daily (D)	15%
investment accounts to may investment pool balances a funds to either short-term (r term investments. Monitor i custodial accounts. Compu- corresponding funds within	ement: Estimate, monitor, and report on cash flow and transfer of funds between dimize investment earnings. Determine the daily cash needs of the City. Adjust and other investment accounts to meet cash needs of the City. Allocate daily idle noney market accounts or daily repurchase agreements with the bank) or longer- nvestment maturities and insure these funds are promptly deposited to the City's are interest income for all investments and properly record revenues to the City's ERP software solution. Oversee accounting in portfolio tracking and plications by fund, including "to-market" adjustments. Act as liaison with banking	Daily (D)/Weekly	10%
Banking: Administers all ba monthly. Responsible for pr	ink/investment accounts on the City's behalf. Reconciles Bank Statements ocessing fund transfers between bank accounts, wire transfers, and ACH a payments, debt payments, investment transactions, and other transactions as	Daily (D)/Weekly	10%
Perform all duties as descri ncluding Room Tax Report needed, January settlemen and information for Financia	bed in 62.09 (9) Wis. Stats. Compile information for and file required state reports; (SL-304), Request for Sharing Non-Manufacturing Omitted Taxes (PC-205) – if t tax roll general property taxes only (real and personal), Statement of Taxes, etc., al Reporting & Audit: Assist with preparation of quarterly financial reporting to utside auditors with year-end audit.	Annual/Quarterly	10%
Assists the Finance Depart	nent with accounting, budgeting, and analysis, as necessary. Year-end account as required for annual audit.	M/D/A	15%
Supervision & Customer Se employees. Assist custome cash handling and collectio	rvice: Supervise the Customer Service Center Staff and Treasurer's Office ers with questions and resolves disputes with citizens/customers. Train staff on procedures, software, and service to citizens/customers. Consider and ments to enhance customer service and improve efficiency.	Daily	20%
Responds to public inquirie City records, ordinance info meetings, committee meetin efficiency initiatives, Lean p service to other city departr	s and provides information on property taxes, assessments, property descriptions, rmation, and City Council agendas. Attend department meetings, Common Council ngs, and other city functions as needed. Work with other departments to assist with rocess analysis, and other management initiatives to provide the best possible ments, committee members, citizens, and employees	N	5%
	ons, updates, and troubleshooting for online payments, credit cards, cash, and operty tax bills and revenue collections.	Ν	5%
SECTION 3 - CO	MPETENCIES, KNOWLEDGE, SKILLS AND ABILITIES		
Accountable	Responsive to the community's interests and needs; timely; dependable; consistent; answe established policies and procedures as appropriate; able to justify decisions and actions.	rable; effective in the use of re	sources; adheres to
Driven	Goal oriented, creative in problem solving; exhibits initiative: sets and pursues high standar	ds; motivated to succeed.	
Dedicated	Demonstrates service to others; is customer focused; displays cultural competency and pro	fessionalism.	
Integrity	Sincere, honest, trustworthy, and ethical; models values and embodies competencies.		
Technical	Has and grows knowledge and skill in area of expertise; is competent and proficient in the u	use of available technology); de	evelops cross-functional

		skills.									
	United Encourages and exemplifies teamwork, positive attitude, and emotional intelligence; is an effective communicator, tactful and diplomatic; mentors others; regularly gives and receives feedback. Dregressive Strategic, innovative, skilled in change management and agile; challenges the status quo; explores and drives continuous improvement										
	Progressive	Strategic, innovative, skilled in opportunities.	change management and agile; challenges the st	atus quo; explores and drives continuou	s improvement						
	Recommend cha	nges in procedures and processe	s to improve efficiency;								
	Support initiative	s such as strategic planning, LEA	N, and innovation;								
	Maintain prompt,	predictable, and regular physical	attendance;								
	Provide truthful a	nd accurate written and verbal co	mmunications;								
	Section 7 at the plant in the plant is the p	proficiency levels listed. wing are applicable to the positi	ysical demands and requirements, effectively func <u>on:</u> □ maintains the ability to competently and cre ies are performed; □ maintains the ability to trave	dibly testify in court; \Box maintains ability t	o lawfully operate						
	and administration; s Knowledge of rel	kill in listening, critical thinking, pro ated laws, rules, regulations	s needed to be successful in performing the oblem analysis and problem-solving; ability to quick and duties for the position of City Treasu	kly adapt and learn specialized software	systems and databases)						
<u>5</u>	Knowledge of the		keeping. tes governing the collection of taxes and and maintain accurate and complete reco								
opecific			to assure the effective and efficient service								
2	Ability to multi-ta	sk on a daily basis, performs	s with telephone and walk-in customer int		g priorities.						
	Knowledge of the	City's ordinances, rules, re	gulations, and policies.								
	Ability to make co	omplex decisions and interp	s and programs. Ability to plan, assign, di retations in accordance with established king relationships with fellow employees.	rules, policies, and procedures.							
		nicate information tactfully a	nd impartially. Ability to communicate cle	arly, orally and in writing.							
			th the public. Ability to handle reasonably								
	Regular attendance i	s an essential function of this job t	o ensure continuity of service delivery.								
SEC	TION 4 - JUDGMEN	TS / DECISION-MAKING									
	the most typical judgme sision. Who reviews if ar		the job as well as the solutions to these problems	, and the resource, input or guidance oth	ners provide in arriving at						
	Typical Prob	lems/Challenges	Possible Solution(s) to Problem/Challenge	Resources Available and/or Used	Job Title of Who Reviews						
	ens do not want to pa eir bills	/ interest and penalties	Can waive the full amount, a portion or can say no	Reason for late payment, previous payment history, city policies, state statutes	N/A						
	Vhere to invest excess city funds			D's, Money Markets, in checking account City and State investment policy, information supplied by brokers, current and future							
Wher	e to invest excess cit	y funds	Can invest in CD's, Money Markets, Bonds, or keep in checking account	policy, information supplied by	Collaborate with Finance Director						
	e to invest excess cit		-	policy, information supplied by brokers, current and future							

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			analyze available financial data, provide summary of financial information and work with staff in departments to ensure understanding.		increases	Finance Director		
Inaccurate, incomplete information provided by other city departments or policy or procedure is not being followed			plete information provided by other city olicy or procedure is not being followed by other city or procedure is not being followed by other city other options to perform the		policy/procedure, Research industry standards, Research	City Administrator		
SECTION 5 - W	ORKING RELATION	SHIPS / INTER	ACTIONS / CONT	ACTS Typical wo	ork relationships	with persons inside or outside of the 0	City of West Allis.	
	vith whom this position y interacts	Interactio	n Description.			Why is it necessary?		
Citizens	,	Daily questic regarding bil inquires	ons/complaints ls or general	To provide the accurate and timely customer service to our citizens				
Department Hea	ds		stions regarding ollections and I questions		sist other departments in the efficient operation of their department and accounting of department operations			
Common Counci	il	resolutions c	stions regarding or communication surer Department		he Common Council and other Committee members facts and other to allow them to make effective decisions			
Treasurer Office Customer Servic Employees			ervisory role— stomer service		proper and active supervisory role for daily treasury functions, cash s, and Customer Service Center			
SECTION 6 - EI	Professional Degree Additional Information (e)	I □High School/G (Engineering, Law, .g. specific course	ED □One Year Certific Library, Medicine Nurs work, etc.):	cate □Associate deg sing, etc.) Field of Stu	ree ⊡Bachelor's I udy: Business Ac	Degree	d field	
xperience		ecifics regarding		e (e.g. 5 total years		rvice experience 2 of which were in a s	supervisory capacity):	
Required Certification/Licensure/Training ³		How Attaine	ed/Provided	F	Required Upon Hire?	May Obtain After Hire?		
Priver's License			Self					
ational Incident Mana aining	agement System's (NIMS)	CS-100 and 700	Provided by City		No		⊠ (within 6 months)	
PA (or MBA may sub	ostitute)		City pays annual cer	tification		CPA or MBA		
ean/Six Sigma Trainii	ng, Preferred		Provided by City			Preferred		
Partified Municipa	I Treasurer of Wiscon	sin (CMTW).	Employer pays tr	mployer pays training		Preferred	Yes	

² Equivalencies are used where deemed appropriate with regard to education and experience requirements. Combinations of education and experience which are likely to lead to success with essential duties and responsibilities are considered. Generally 2 years of relevant experience may be substituted for each year of education. This does not apply to required professional degrees, licensures, or certifications (e.g., juris doctorate, public health nurse, etc.). If Equivalency was indicated for Educational requirements, it should be taken into consideration when determining work experience requirements. 3 including but not limited to: valid WI Driver's License, valid WI Commercial Driver's License [CDL], confined space training, blood borne pathogen training, etc.

Describe any current practices as it relates to licensure or certification (e.g. extra pay for certification, employer payment for obtaining or renewing, etc.): The City of West Allis will pay for certifications directly related to job duties.

List preferred Education, Experience, Certification, Licensure or Training -

SECTION 7 - SUPERVISION / MANAGEMENT

A. Supervision Received by this position upon successful completion of a training period:

□ **Close Supervision**: Assigned duties according to specified procedures and receives detailed instructions. Work is checked frequently.

□ Supervision: Performs a variety of routine work within established policies and procedures, and receives detailed instructions on new projects and assignments.

General Supervision: Normally receives little instruction on day-to-day work and receives general instructions on new assignments.

Direction: Establishes methods and procedures for attaining specific goals and objectives, and receives guidance in terms of broad goals. Only the final results of work are typically reviewed.

General Direction: Exercises wide latitude in determining objectives and approaches to critical assignments.

B. Type of Responsibility/Area of Action performed by this position:	Yes	No	Provides Input
Screen / Interview Applicants	\boxtimes		
Hire / Promote Employees	\boxtimes		
Provide Written/Verbal Warnings	\boxtimes		
Suspend Employees	\boxtimes		
Terminate Employees	\boxtimes		
Prepare Work Schedules For Others	\boxtimes		
Project Management	\boxtimes		
Provide Work Direction For Others	\boxtimes		
Evaluate Performance Of Others	\boxtimes		
Counsel Employees	\boxtimes		
Train Employees (As Part Of The Normal Duties Of The Job)	\boxtimes		
Approve Overtime	\boxtimes		
Approve Time Off Request For Others	\boxtimes		
Develop / Implement Policies	\boxtimes		
<u>Direct</u> supervision ⁴ of any employees. Number of FTEs and job titles of those employees listed below:			
Job Title		# of FTEs	
Accounting Specialist, Administrative Support Specialist, Administrative Support Assistant	2.0 -6.0 (Varies bas	ed on staffing in the cu	stomer service center

Accounting Specialist, Administrative Support Specialist, Administrative Support Assistant | 2.0 -6.0 (Varies based on staffing in the customer service center

SECTION 8 - PHYSICAL DEMANDS⁵ AND REQUIREMENTS /WORK ENVIRONMENT/TOOLS

N=Never (0 minutes per day) S=Seldom (1 to 5% of time, 1-25 Minutes a Day) O=Occasional (5 to 33% of time, 26 minutes to 2.5 hours per day) F=Frequent (34 to 66% of time, 2.6 - 5.25 hours per day) C=Constant (67 to 100% of time, 5.26 and above hours per day)

Possess the physical capacity to perform the duties of the position including, but not limited to -	Never	Seldom	Occasional	Frequent	Consta nt
Carry/Lift/Lower/Push/Pull Objects or Materials of 10 - 50 Pounds					
Carry/Lift/Push/Pull Objects or Materials of > 50 Pounds; Handle Odd Objects					
Alternate Sit/Stand or Walk at Will - The ability to alternate between sitting and standing is present when a worker has the flexibility to choose between sitting or standing as needed when this need cannot be accommodated by scheduled breaks and/or lunch period.					
Climbing Ramps/Stairs - Ascending or descending ramps and/or stairs using feet and legs. Hands and arms may be used for balance (e.g., to hold a railing).					⊠
Climbing Ladders/Ropes/Scaffolding - Ascending or descending ladders, scaffolding, ropes, poles and the like using feet/legs and/or hands/arms.					

⁴ Section 111.70 (1)(o) Wis. Stats. defines a **supervisor** as: "...any individual who has authority, in the interest of the municipal employer, to hire, transfer, suspend, lay off, recall, promote, discharge, assign, reward or discipline other employees, or to adjust their grievances or effectively to recommend such action, if in connection with the foregoing the exercise of such authority is not of a merely routine or clerical nature, but requires the use of independent judgment." ⁵ https://www.bls.gov/nww.bls.gov/nww.bls.gov/ns/scal.htm

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Communicating Verbally - Expressing or exchanging ideas by means of the spoken word to impart oral information to clients or the public and to convey detailed spoken instructions to other workers accurately, loudly, or quickly.					
Crawling - Moving about on hands and knees or hands and feet.					
Crouching - Bending body downward and forward by bending legs and spine.					
Far Visual Acuity - Clarity of vision at 20 feet or more. This is not just the ability to see a person or object, but the ability to recognize features as well.					
Fine Manipulation - Picking, pinching, or otherwise working primarily with fingers rather than the whole hand or arm as in gross manipulation.					
Foot/Leg Controls - Use of one or both feet or legs to move controls on machinery or equipment. Controls include, but are not limited to, pedals, buttons, levers, and cranks.					
Gross Manipulation - seizing, holding, grasping, turning, or otherwise working with hand(s). Note: Fingers are involved only to the extent that they are an extension of the hand.					
Hearing Requirements - The ability to hear, understand, and distinguish speech and/or other sounds (e.g., machinery all hearing requirements listed:	arms, medical codes	s/alarms). A y	es or no answer is ca	ptured for each of t	the five
One-on-one (in person)	Yes				
Group or conference (in person)	Yes				
Telephone Other sounds	Yes Yes				
Passing of hearing test required	No				
5 0 I	NO				
Keyboarding - Entering text or data into a computer or other machine by means of a keyboard. Devices include traditional keyboard, tablet, 10 key pad, touch screen, smart phone, etc.					
Kneeling - Bending legs at knees to come to rest on knee(s)		⊠			
Lifting/Carrying - Lifting is to raise or lower an object from one level to another (includes upward pulling). Carrying is to transport an object – usually by holding it in the hands or arms, but may occur on the shoulder.			⊠		
Near Visual Acuity - Clarity of vision at approximately 20 inches or less (i.e., working with small objects or reading small print), including use of computers					⊠
Peripheral Vision - Observing an area that can be seen up and down or to right or left while eyes are fixed on a given point.					⊠
Pushing/Pulling - Pushing/pulling may involve use of hands/arms, feet/legs, and/or feet only done with one side of the body or both sides. Pushing - Exerting force upon an object so that the object moves away from the force; Pulling - Exerting force upon an object so that the object moves toward the force					
Reaching At/Below Shoulder Level - Extending hand and arms from 0 up to 150 degrees in a vertical arc. Reaching requires the straightening and extension of the arm and elbow and the engagement of the shoulder. The elbow does not need to be locked at any time and the arm does not need to remain in a continuously straight position.					
Reaching Overhead - Extending hands and arms in a 150 to 180 degrees vertical arc. Reaching requires the straightening and extension of the arm and elbow and the engagement of the shoulder. The elbow does not need to be locked at any time and the arm does not need to remain in a continuously straight position.					
Sitting - Remaining in a seated position.					
Standing/Walking - Standing is to remain on one's feet in an upright position at a workstation without moving about. Walking is to move about on foot.					
Stooping - Bending the body downward and forward by bending the spine at the waist - requiring full use of the lower extremities and back muscles.					
Possess the capacity to effectively and efficiently work with/in the following conditions -	Never	Seldom	Occasional	Frequent	Consta nt
Indoor/Office Work Environment					
Outdoor Work Environment Extreme Hot/Cold Temperatures (>90 degrees / <40 degrees)					
Insects					
Rodents					
Exposure to Various Lighting Conditions (High, Low, LED, etc.)					
Noise >85dB (e.g. mower, heavy traffic, milling machine, etc.)					
Outdoor Weather Conditions (Dry/Wet/Slippery)					
Hazardous Fumes or Odors / Toxic Chemicals					
	1			1	
Confined Spaces (as identified by OSHA)					

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Bodily Fluids / Communicable Diseases						
Working Alongside Moving Traffic on Roads						
Electrical Hazards						
Vibrations						
Dust						
Interact with persons of various social, cultural, economic educational backgrounds.					⊠	
Other:						
Tools Used (add as needed)	Level of Proficiency ⁶ if applicable	Never	Seldom	Occasional	Frequent	Consta nt
Office Equipment: Desktop Computer, Copier, Phone, Fax, Scanner, etc.	□Basic ⊠Intermediate □Advanced □Expert					
Field Technology: Ipad/Laptop/Smartphone	⊠Basic □Intermediate □Advanced □Expert					
Microsoft Outlook	□Basic □Intermediate ⊠Advanced □Expert					\square
Microsoft Word	□Basic ⊠Intermediate □Advanced □Expert					
Microsoft Excel	□Basic □Intermediate ⊠Advanced □Expert					
Microsoft Access	⊠Basic □Intermediate □Advanced □Expert					
Microsoft PowerPoint	Basic □Intermediate □Advanced □Expert					
Adobe Acrobat Professional	Basic □Intermediate □Advanced □Expert					
Legistar/Granicus	Basic □Intermediate □Advanced □Expert					
BP Logix/MGO	□Basic ⊠Intermediate □Advanced □Expert					
Novatime	□Basic ⊠Intermediate □Advanced □Expert					
HTE/Sungard	□Basic □Intermediate □Advanced ⊠Expert					
Assetworks	□Basic □Intermediate □Advanced □Expert	\boxtimes				
Municode	⊠Basic □Intermediate □Advanced □Expert					
GIS	Basic Intermediate Advanced Expert					
GPS software and reporting	Basic Intermediate Advanced Expert					
Civic Ready	□Basic □Intermediate □Advanced □Expert					
Docuware (Document Management System)	Basic Intermediate Advanced Expert					
Neogov (Insight, Perform)	Basic Intermediate Advanced Expert					
CivicPlus (Internet, Intranet CMS)	Basic Intermediate Advanced Expert					
Internet	Basic Intermediate Advanced Expert					
Personal Vehicle	Maintain Wisconsin Driver's License.	⊠Yes □No – A	s needed			
City Vehicle	Maintain Wisconsin Driver's License.	⊠Yes ∏No – As needed				

Section 9 - Additional Comments

Any additional information:

This position requires a very high level of accuracy and detail. Multi-tasking is an essential skill needed to perform this job. Ability to learn quickly and independently to adapt to the ever-changing needs of the department. Ability to deal with agitated and unruly citizens in a professional and calming manner. Analytical skills are also needed to analyze financial reports. An understanding of bonds and financial markets for investment strategy. Thorough knowledge of GAAP is required. Ability to stay current with new regulations and requirements imposed by state and federal governments, and GAAP updates.

The City of West Allis is an Equal Opportunity/Affirmative Action Employer and does not discriminate against individuals on the basis of race, color, religion, age, marital or veterans' status, sex, national origin, disability, or any other legally protected status in the admission or access to, or treatment or employment in, its services, programs or activities. Upon

⁶ Basic – Fundamental knowledge of common usage; Intermediate – able to perform independently with occasional guidance a majority of tasks related to position, utilizes tools in the most efficient and effective manner, able to perform independently all tasks related to position, constantly utilizes tools in the most efficient and effective manner, able to implement and make suggestions on how the tools could improve processes and productivity; Expert – Recognized Authority, Go to person, able to teach others

reasonable notice the City will furnish appropriate auxiliary aids and services when necessary to afford individuals with disabilities an equal opportunity to participate in and to enjoy the benefits of a service, program or activity provided by the City. It is the policy of the City of West Allis to provide language access services to populations of persons with Limited English Proficiency (LEP) who are eligible to be served or likely to be directly affected by our programs. Such services will be focused on providing meaningful access to our programs, services and/or benefits.

This JDQ has been prepared to assist in defining job responsibilities, physical demands, and skills needed. It is not intended as a complete list of job duties, responsibilities, and/or essential functions. This description is not intended to limit or modify the right of any supervisor to assign, direct, and control the work of employees under supervision. I understand that the City retains and reserves any or all rights to change, modify, amend, add to or delete from, any section of this document as it deems, in its judgment, to be proper.

Емріочее:	DATE:	SUPERVISOR:	Дате:
Dept. Head:	Dате:	HR REP:	DATE: