

**OVERDUE LIBRARY MATERIALS COLLECTION (UPDATE February 2018)**

2010 Demand Letters Mailed	\$31,927.59 Material Total 13,488.14 Collected/Returned (42%)
2011 Demand Letters Mailed	\$22,595.43 Material Total 9,484.65 Collected/Returned (42%)
2012 Demand Letters Mailed	\$16,526.98 Material Total 9,884.90 Collected/Returned (60%)
2013 Demand Letters Mailed	\$23,469.85 Material Total 10,187.87 Collected/Returned (43%)
2014 Demand Letters Mailed	\$46,518.91 Material Total 18,303.39 Collected /Returned (39%)
2015 Demand Letters Mailed	\$25,143.62 Material Total 21,867.01 Collected/Returned (87%)
2016 Demand Letters Mailed	\$31,438.08 Material Total 16,612.34 Collected/Returned (53%) (Some cases pending legal action)
2017 Demand Letters Mailed (January-November)	\$24,056.26 Material Total 5,885.53 Collected/Returned (24%)

**Summary to Date**

Collection letters have been sent to 1,606 patrons demanding the return of overdue West Allis materials totaling \$221,676.76. To date, materials totaling \$105,713.80 have been returned or replaced as a result of court action and/or the demand letter. Out of the 1,606 collection letters, 1,138 patrons have been referred to the City Attorney's Office for further action.