

RECEIVED

OCT 12 2017

CITY OF WEST ALLIS  
CITY CLERK

10/12/17

West Allis City Hall

To whom it may concern:

Approximately on 10/12/17 at around 1:00 PM  
on 1122 S. 63rd St West Allis WI 53214, your  
West Allis City worker was removing a tree  
stump from the ground in front of my house.  
My car, a 2011 Nissan Juke license plates  
number 127 VS2 was parked across the  
street. I was watching the worker from my  
window when several rocks hit my car.

The drivers side of the window was shattered  
the drivers side door was dented, and the  
main front window was cracked. I went  
downstairs stop the worker and notify him  
of what he had just done. He called his  
supervisor and the West Allis  
police dept. A report was filed with them  
and I was told by "Ann" to write this  
letter as a claim. I will be taking my  
car for a quote.

Do you have any questions please contact me.

Viviana Crespo  
1122 S. 63rd St  
West Allis, WI 53214  
414-274-9364

Smartz,  
Viviana Crespo  
V- [Signature]

RECEIVED

OCT 13 2017

CITY OF WEST ALLIS  
CITY CLERK

10/13/17

Part 2

West Allis City Hall

To whom it may concern:

This is a continuation to my letter written yesterday 10/12/17. I wanted to let the city attorney know that I do have a video of prior to the city worker hitting my car with the tree stump removal machine, the rocks that flew from it. If he wishes for me to email him/her the video, please let me know. I would also like for this to please be expedited since this is an inconvenience to my daily routine.

This is the claim for Viviana Crespo.

Viviana Crespo  
1122 S. 63rd St  
West Allis, WI 53214  
414-274-9364

Sincerely,  
Viviana Crespo  
V-80

SCHLOSSMANN'S IMPORTS INC  
3450 S 108TH ST  
MILWAUKEE, WI 53227-4026  
PHN: 414 328 3500 FAX: 414 328 3515

\*\*\* PRELIMINARY ESTIMATE \*\*\*

10/31/2017 12:16 PM

**Owner**

**Owner:** VIVIANA CRESPO  
**Address:** 1122 S 63RD  
**City State Zip:** West Allis, WI 53214

**Work/Day:** (414)274-9364  
**FAX:**

**Inspection**

**Inspection Date:** 10/31/2017 12:16 PM

**Inspection Type:**

**Appraiser Name:** Justin R Hans  
**Address:**  
**Email:** 3justinh@schlossmannauto.com

**Appraiser License # :**  
**Work/Day:** (414)328-3500

**Repairer**

**Repairer:** Schlossmann's Honda City  
**Address:** 3450 S 108Th St  
**City State Zip:** Milwaukee, WI 53227

**Contact:**  
**Work/Day:** (414)328-3500  
**Work/Day:**

**Target Complete Date/Time:**

**Days To Repair:** 5

**Vehicle**

2011 Nissan Juke SL 4 DR Wagon  
4cyl Gasoline Turbo 1.6  
Continuously Variable Tr

**Lic Expire:**  
**Veh Insp# :**  
**Condition:**  
**Ext. Refinish:** Two-Stage

**VIN:**  
**Mileage Type:** Actual  
**Code:** Z6404D  
**Int. Refinish:** Two-Stage

**Options**

1st Row LCD Monitor(s)	2nd Row Head Airbags	4-Wheel Drive
AM/FM CD Player	Air Conditioning	Aluminum/Alloy Wheels
Amplifier	Anti-Lock Brakes	Auto Headlamp Control
Auxiliary Audio Input	Bucket Seats	Center Console
Climate Control For A/C	Compact Spare Tire	Cruise Control
Digital Clock	Dual Airbags	Electric Steering
Fender Flares	Fog Lights	Halogen Headlights
Head Airbags	Heated Front Seats	IPOD Control
Intermittent Wipers	Keyless Access System	Keyless Entry System
Keyless Ignition System	Leather Seats	Leather Shift Knob
Leather Steering Wheel	Lighted Entry System	Limited Slip Differential
MP3 Decoder	Navigation System	Perimeter Alarm System
Power Brakes	Power Door Locks	Power Mirrors
Power Moonroof	Power Windows	Privacy Glass
Pwr Accessory Outlet(s)	Rear View Camera	Rear Window Defroster

Rear Window Wiper/Washer	Rockford Fosgate Audio	Side Airbags
Split Folding Rear Seat	Stability Cntrl Suspensn	Strg Wheel Radio Control
Subwoofer	Tachometer	Theft Deterrent System
Tilt Steering Wheel	Tire Pressure Monitor	Traction Control System
Trip Computer	USB Audio Input(s)	Wireless Phone Connect
XM Satellite Radio		

**Damages**

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ% B%	Hours	R
<b>Stripes And Mouldings</b>									
1	RI	225		Mldg,Wheel Opening LT	R & I Assembly			INC	SM
<b>Front End Panel And Lamps</b>									
2	RI	50		Lens,Indicator Lamp LT	R & I Assembly			2.1	SM
<b>Front Body And Windshield</b>									
3	BR	103	13	Fender,front LT	Blend Refinish			1.9	RF
					0.9 Blend				
					0.6 Two-stage setup				
					0.4 Two-stage				
4	RI	464		Guard,Fender Mud LT	R & I Assembly			INC	SM
5	NG	143		Windshield,Shaded	NAGS FW3311-GT	\$265.15		3.4	SM
6	E	326		Dam,windshield	G271689900	\$34.47		INC	SM
7	EC	144		Sealant Kit,W/Shield	Replace Economy	\$25.00*		0.0*	SM
8	RI	1197		Grille,Upper Cowl	R & I Assembly			INC	SM
<b>Front Doors</b>									
9	I	207		Door Shell,front LT	Repair			4.0*	SM
10	L	207		Door Shell,front LT	Refinish			2.5	RF
					2.1 Surface				
					0.4 Two-stage				
11	RI	231		Pnl,Inner Door Trim LT	R & I Assembly			INC	SM
12	RI	271		Mldg,Front Door Belt LT	R & I Assembly			0.2	SM
13	RI	223		Cover,Frt Door Mirror LT	R & I Assembly			0.5	SM
14	E	215		Glass,Front Door T LT	803011KA0C	\$313.11		1.0	SM
15	RI	250		Channel,Front Glass Ru LT	R & I Assembly			0.2	SM
16	RI	227		Handle,Front Door Otr LT	R & I Assembly			0.5	SM
<b>Manual Entries</b>									
17	N	M14		Corrosion Protection	Additional Labor	\$8.00*			RF
18	N	M60		Hazardous Waste Removal	Additional Labor	\$5.00*			SM
18	Items								

**MC Message**

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

**Estimate Total & Entries**

Gross Parts	\$347.58
Other Parts	\$303.15
Paint & Materials	4.4 Hours @ \$40.00
Parts & Material Total	\$176.00
Tax on Parts & Material	@ 5.600%
	\$826.73
	\$46.30

Labor	Rate	Replace	Repair Hrs	Total Hrs
				Hrs

Sheet Metal (SM)	\$62.00	7.9	4.0	11.9	\$737.80
Mech/Elec (ME)	\$125.00				
Frame (FR)	\$62.00				
Refinish (RF)	\$62.00	4.4		4.4	\$272.80
<b>Labor Total</b>				16.3 Hours	\$1,010.60
<b>Tax on Labor</b>		@ 5.600%			\$56.59
<b>Gross Total</b>					\$1,940.22
<b>Net Total</b>					\$1,940.22

Alternate Parts Y/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 53227 Default  
 Rate Name Default

Audatex Estimating 8.0.134 ES 10/31/2017 12:22 PM REL 8.0.134 DT 10/01/2017 DB 10/15/2017  
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1.4 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

**Op Codes**

- |                            |   |                                |
|----------------------------|---|--------------------------------|
| * = User-Entered Value     | ^ = Labor Matches System Assigned Rates | E = Replace OEM                |
| NG = Replace NAGS          | EC = Replace Economy                    | OE = Replace PXN OE Srpls      |
| UE = Replace OE Surplus    | ET = Partial Replace Labor              | EP = Replace PXN               |
| EU = Replace Recycled      | TE = Partial Replace Price              | PM = Replace PXN Reman/Reblt   |
| UM = Replace Reman/Rebuilt | L = Refinish                            | PC = Replace PXN Reconditioned |
| UC = Replace Reconditioned | TT = Two-Tone                           | SB = Sublet Repair             |
| N = Additional Labor       | BR = Blend Refinish                     | I = Repair                     |
| IT = Partial Repair        | CG = Chipguard                          | RI = R & I Assembly            |
| P = Check                  | AA = Appearance Allowance               | RP = Related Prior Damage      |



This report contains proprietary information of Audatex and may not be disclosed to any third party (other than the insured, claimant and others on a need to know basis in order to effectuate the claims process) without Audatex's prior written consent.

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# GORDIE BOUCHER NISSAN

4141 S. 108th STREET \* GREENFIELD, WI 53228  
www.boucher.com

OFFICE: 414-543-1234  
FAX: 414-546-5844

WHOLESALE: 414-543-1985

NO REFUNDS WITHOUT THIS INVOICE.  
20% HANDLING CHARGE IF RETURNED AFTER 10 DAYS.  
NO REFUNDS AFTER 30 DAYS.  
NO RETURNS ON ELECTRICAL PARTS OR SPECIAL ORDER ITEMS.  
ALL RETURNS MUST MEET MANUFACTURER PACKAGING STANDARDS.

### DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

DATE ENTERED 31 OCT 17	YOUR ORDER NO.	DATE SHIPPED 31 OCT 17	INVOICE DATE	INVOICE NUMBER 039915	11:23:13
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\*\*\*\* I N V O I C E Q U O T E - DO NOT PAY \*\*\*\*  
PAGE 1 OF 1

SHIP VIA	SLSM. 5360	B/L NO.	TERMS CASH	F.O.B. GREENFIELD, WI
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ORD.	SHIP	B.O.	PART NUMBER	DESCRIPTION	LIST	NET	AMOUNT
1	1	0	80301-1KA0C	GLASS ASSY	328.77	328.77	328.77
1	1	0	G2700-1KD2C	GLASS-WIND	948.29	948.29	948.29
				**** I N V O I C E Q U O T E - DO NOT PAY ****			



Genuine Nissan Parts

LET US SERVE ALL OF YOUR AUTOMOTIVE NEEDS! FOR A COMPLETE LISTING OF BOUCHER DEALERSHIPS, COLLISION REPAIR CENTERS AND HOURS OF OPERATION, PLEASE VISIT OUR WEBSITE AT:  
www.boucher.com

THANK YOU FOR YOUR BUSINESS!!  
PARTS TEAM: JIM, MATT, ALEX, MIKE, DAVE  
PARTS PHONE DIRECT (414) 543-1985  
ORDER PARTS ONLINE AT  
GORDIEBOUCHERNISSANPARTS.COM

PARTS	1,277.06
SUBLET	
FREIGHT	0.00
SALES TAX	71.52
<b>TOTAL</b>	<b>\$1,348.58</b>

OR CALL US AT:  
1-888-BOUCHER  
You may also visit us on Facebook or follow our tweets @ BoucherAuto

CUSTOMER COPY

CUSTOMER SIGNATURE

OFFICE COPY

# GORDIE BOUCHER NISSAN

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\$1,348.58

4141 S. 108th STREET \* GREENFIELD, WI 53228  
www.boucher.com

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### DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

DATE ENTERED 31 OCT 17	YOUR ORDER NO.	DATE SHIPPED 31 OCT 17	INVOICE DATE	INVOICE NUMBER 039915	11:23:13
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\*\*\*\* I N V O I C E Q U O T E - DO NOT PAY \*\*\*\*  
PAGE 1 OF 1

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				**** I N V O I C E Q U O T E - DO NOT PAY ****			

THANK YOU FOR YOUR BUSINESS!!  
PARTS TEAM: JIM, MATT, ALEX, MIKE, DAVE  
PARTS PHONE DIRECT (414) 543-1985  
ORDER PARTS ONLINE AT  
GORDIEBOUCHERNISSANPARTS.COM

PARTS	1,277.06
SUBLET	
FREIGHT	0.00
SALES TAX	71.52
<b>TOTAL</b>	<b>\$1,348.58</b>

FILE COPY



**Boucher Auto Body & Paint- West Allis**

We Ride With You Every Mile  
3161 S. 108th St, West Allis, WI 53227  
Phone: (414) 327-6000

Workfile ID: d726a2f4  
Federal ID: 39-1275419

**Preliminary Estimate**

**Customer: CRESPO, VIVIANA**

Written By: TED MANSELL

Insured: CRESPO, VIVIANA  
Type of Loss:  
Point of Impact: 09 Left T-Bone (Left Side)

Policy #:  
Date of Loss:

Claim #:  
Days to Repair: 3

**Owner:**

CRESPO, VIVIANA  
1122 S. 63RD  
MILWAUKEE, WI 53214  
(414) 274-9364 Cell

**Inspection Location:**

Boucher Auto Body & Paint- West Allis  
3161 S. 108th St  
West Allis, WI 53227  
Repair Facility  
(414) 327-6000 Business

**Insurance Company:**

SELF PAY

**VEHICLE**

2011 NISS Juke S AWD w/Continuously Variable Transmission 4D UTV 4-1.6L Turbocharged Gasoline Direct Injection GREY

VIN: [REDACTED] Interior Color: Mileage In: 80,000 Vehicle Out:  
License: 127VSZ Exterior Color: GREY Mileage Out:  
State: WI Production Date: Condition: Good Job #:

**TRANSMISSION**

Automatic Transmission  
4 Wheel Drive

**POWER**

Power Steering  
Power Brakes  
Power Windows  
Power Locks  
Power Mirrors

**DECOR**

Dual Mirrors  
Console/Storage

**CONVENIENCE**

Air Conditioning  
Intermittent Wipers  
Tilt Wheel  
Cruise Control  
Rear Defogger  
Keyless Entry  
Alarm  
Steering Wheel Touch Controls  
Rear Window Wiper

**RADIO**

AM Radio

FM Radio  
Stereo  
Search/Seek  
CD Player  
Auxiliary Audio Connection

**SAFETY**

Drivers Side Air Bag  
Passenger Air Bag  
Anti-Lock Brakes (4)  
4 Wheel Disc Brakes  
Traction Control  
Stability Control

Front Side Impact Air Bags  
Head/Curtain Air Bags  
Hands Free Device

**SEATS**

Bucket Seats

**WHEELS**

Aluminum/Alloy Wheels

**PAINT**

Clear Coat Paint

Get live updates at [www.carwise.com/e/3jhew7](http://www.carwise.com/e/3jhew7)

**Preliminary Estimate**

**Customer: CRESPO, VIVIANA**

2011 NISS Juke S AWD w/Continuously Variable Transmission 4D UTV 4-1.6L Turbocharged Gasoline Direct Injection GREY

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		<b>FRONT BUMPER</b>					
2	R&I	R&I bumper cover				0.7	
3		<b>FRONT LAMPS</b>					
4	R&I	LT Signal lamp assy				0.3	
5	R&I	LT Repeater lamp				0.1	
6		<b>HOOD</b>					
7	R&I	R&I hood assy				0.6	
8		<b>FENDER</b>					
9	R&I	LT Wheel opng mldg				0.6	
10	Repl	LT Wheel opng mldg clip #2	76882JG00A	6	12.96		
11	Repl	LT Wheel opng mldg clip #1	76847JG00A	6	25.32		
12	R&I	LT Fender liner				0.4	
13		<b>PILLARS, ROCKER &amp; FLOOR</b>					
14	R&I	LT Rocker molding				0.9	
15	Repl	LT Rocker molding clip #1	76882EG01A	10	12.70		
16		<b>FRONT DOOR</b>					
17	R&I	LT R&I trim panel				0.6	
18	*	Rpr LT Outer panel				3.0	2.2
19		Add for Clear Coat					0.9
20	R&I	LT Belt molding				0.2	
21	R&I	LT R&I mirror				0.3	
22	R&I	LT Handle, outside w/o Intelligent Key black				0.4	
23	#	Disarm airbags		1			
24	#	Subl Hazardous waste removal		1	5.00 T		
25	#	Repl Corrosion protection primer		1	10.00 T		0.3
26	#	Repl Cover Car		1	5.00 T		0.2
27	#	Rpr Color sand and buff					1.0
<b>SUBTOTALS</b>					<b>70.98</b>	<b>8.1</b>	<b>4.6</b>

**ESTIMATE TOTALS**

Category	Basis	Rate	Cost \$
Parts			50.98
Body Labor	8.1 hrs @	\$ 60.00 /hr	486.00
Paint Labor	4.6 hrs @	\$ 60.00 /hr	276.00
Paint Supplies	4.6 hrs @	\$ 40.00 /hr	184.00
Miscellaneous			20.00
Subtotal			1,016.98
Sales Tax	\$ 1,016.98 @	5.6000 %	56.95
<b>Grand Total</b>			<b>1,073.93</b>

## Preliminary Estimate

### Customer: CRESPO, VIVIANA

2011 NISS Juke S AWD w/Continuously Variable Transmission 4D UTV 4-1.6L Turbocharged Gasoline Direct Injection GREY

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARF3627, CCC Data Date 10/17/2017, and potentially other third party sources of data; and (b) the parts presented are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2017 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

#### SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

#### SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

#### OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

## Preliminary Estimate

---

**Customer: CRESPO, VIVIANA**

2011 NISS Juke S AWD w/Continuously Variable Transmission 4D UTV 4-1.6L Turbocharged Gasoline Direct Injection GREY

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

## Preliminary Estimate

**Customer: CRESPO, VIVIANA**

2011 NISS Juke S AWD w/Continuously Variable Transmission 4D UTV 4-1.6L Turbocharged Gasoline Direct Injection GREY

### ALTERNATE PARTS USAGE

2011 NISS Juke S AWD w/Continuously Variable Transmission 4D UTV 4-1.6L Turbocharged Gasoline Direct Injection GREY

VIN: [REDACTED] Interior Color: Mileage In: 80,000 Vehicle Out:  
License: [REDACTED] Exterior Color: GREY Mileage Out:  
State: WI Production Date: Condition: Good Job #:

Alternate Part Type	Selection Method	# Of Times Notified Of Available Parts	# Of Parts Selected
Aftermarket	Manually List	0	0
Optional OEM	Manually List	0	0
Reconditioned	Manually List	0	0
Recycled	N/A	0	0