



120Water
250 S. Elm Street
Zionsville, IN 46077
June 17, 2025

To Whom It May Concern:

This letter is submitted by request from West Allis, WI as confirmation that 120Water is the sole provider of an end-to-end Lead and Copper Compliance program solution.

The regulatory revisions and improvements to the Lead and Copper Rule, finalized in January 2021 and October 2024, have more than doubled the efforts required for systems to comply with the updated Lead and Copper Rule, including increasing sampling requirements, added customer communication, requiring a digitized inventory, and automated public reporting.

120Water is a technical services company that helps state agencies, schools, and public water utilities plan, manage, and effectively communicate the results of water sampling programs. 120Water is the only company with a cloud-based technology platform and complementary services to manage the full life cycle of water testing programs at the point of use. 120Water is used to run the full lifecycle of drinking water voluntary and compliance programs, including Lead and Copper Rule, Lead Service Line Inventory, Lead Service Line Replacement, Facilities Sampling, and Pitcher/Filter Distribution, across 49 states.

120Water is the only organization that manages full outsourcing of lead & copper sampling, lead line inventory hosting and updating, automated communication creation and shipping today, including out of the box, ready to implement technology solutions to support adherence to all of the Lead and Copper Rule revision requirements and the Lead and Copper Rule Improvements.

Sincerely,

Megan Glover
Chief Executive Officer
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