



City of West Allis

Matter Summary

7525 W. Greenfield Ave.
West Allis, WI 53214

File Number	Title	Status
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2006-0707

Communication

In Committee

Time Warner Cable communications regarding the changes of four channels; an addition of one digital channel; a cost increase for the cable guide effective February 2007; the opening of a retail store in the Southridge Mall in January 2007; and the closing of the payment center located on West Abbott Avenue effective January 12, 2007.

Introduced: 12/19/2006

Controlling Body: License & Health Committee

COMMITTEE RECOMMENDATION

PLACE ON FILE

ACTION DATE:	MOVER	SECONDER		AYE	NO	PRESENT	EXCUSED
DEC 19 2006			Barczak				
			Czaplewski				✓
		✓	Dobrowski	✓			
			Kopplin	✓			
			Lajsic				
			Narlock				✓
			Reinke				
	✓		Sengstock	✓			
			Vitale				
			Weigel				
			TOTAL	3			2

SIGNATURE OF COMMITTEE MEMBER

Kurt Kopplin

Chair

Vice-Chair

Member

COMMON COUNCIL ACTION

PLACE ON FILE

ACTION DATE:	MOVER	SECONDER		AYE	NO	PRESENT	EXCUSED
DEC 19 2006			Barczak	✓			
			Czaplewski	✓			
		✓	Dobrowski	✓			
	✓		Kopplin	✓			
			Lajsic	✓			
			Narlock	✓			
			Reinke	✓			
			Sengstock	✓			
			Vitale <i>exc</i>				✓
			Weigel	✓			
			TOTAL	9	-	-	1

1320 N. Dr. Martin Luther King Jr. Drive
Milwaukee, WI 53212-4002
Tel (414) 277-4111
Fax (414) 224-6155



December 1, 2006

Mayor Jeannette Bell
City of West Allis
7525 West Greenfield Avenue
West Allis, WI

Dear Mayor Bell:

In our ongoing effort to keep you updated on cable changes that affect you and our customers, I am writing to inform you that as of December 28, 2006, Time Warner Cable will make the following channel changes to our cable lineup.

The Golf Channel currently located on Channel 32, will move to Channel 63. Movie Plex located on Channel 63 will become part of our Digipic 1000 (and higher) packages. Customers were notified of all of these changes through billing messages and through the cable guide.

In addition, Time Warner Cable has added Events on Demand to digital channel 1014. This channel will offer replays of boxing, UFC and WWE events.

Time Warner Cable is committed to providing our customers with the latest in state-of-the-art technology, entertainment and information. Future notification will be mailed regarding channel and feature additions. Should you have any questions please feel free to contact me at 414.277.4193.

Sincerely,

Celeste Flynn
Director, Public Affairs

1320 N. Dr. Martin Luther King Jr. Drive
Milwaukee, WI 53212-4002
Tel (414) 277-4111
Fax (414) 224-6155



OFFICE OF THE MAYOR
RECEIVED

DEC 12 2006

WEST ALLIS, WI

December 8, 2006

Mayor Jeannette Bell
City of West Allis
7525 West Greenfield Avenue
West Allis, WI 53214

Dear Mayor Bell:

Enclosed please find an updated channel lineup that reflects the following channel changes. In our ongoing effort to keep you updated on cable changes that affect you and our customers, effective January 31, 2007, Time Warner Cable will move the following channels in order to enhance our customer's viewing experience.

Network	Current Channel Number	New Channel Number
PIN	77	97
Shop NBC	78	98

In addition, due to an increase in postage, paper and ink costs; as of February 2007 the monthly charge for the cable guide will increase from \$4.00 to \$4.10.

Customers will be notified of these changes through the enclosed channel lineup, billing statement messages as well as the TV Guide Channel, and promotional spots on our cable system. Should you have any questions please feel free to contact me at 414.277.4193.

Sincerely,

Celeste Flynn
Director, Public Affairs

1320 N. Dr. Martin Luther King Jr. Drive
Milwaukee, WI 53212-4002
Tel (414) 277-4111
Fax (414) 224-6155



December 11, 2006

Mayor Jeannette Bell
City of West Allis
7525 West Greenfield Avenue
West Allis, WI 53214

OFFICE OF THE MAYOR
RECEIVED

DEC 12 2006

WEST ALLIS, WI

Dear Mayor Bell:

I am delighted to inform you that Time Warner Cable will be opening our second state of the art retail store at Southridge Mall in early January. As a result, the Greenfield payment center located at 5475 West Abbott Avenue will close on Friday, January 12, 2007. This is wonderful news for the residents in the area as they will have access to a state of the art facility that will combine the power of our technology with the world of retail sales to create a whole new experience for our customers.

Visitors to the store will be given hands on experience of all our products and services. The 3,166 square foot store will feature over 50 high definition TVs, a home theater to complete the digital experience, and will allow consumers the ability to experience Road Runner High Speed, High Definition, Wisconsin On Demand, DVR functionality and Digital Phone.

Customers will continue to have access to their accounts, pay bills, return equipment, and sign up for new services at the new retail location. We will, of course, notify our customers of this very exciting change and will be sending you an invitation to our grand opening event as soon as the details are final.

If you have any questions please do not hesitate to contact me at 414-277-4193. Time Warner Cable looks forward to providing our customers with the very best entertainment services possible.

Sincerely,

Celeste Flynn
Director, Public Affairs