



OFFICE OF THE CITY CLERK

Monica Schultz
City Clerk

414/302-8220
414/302-8207 (Fax)

City Hall
7525 West Greenfield Avenue
West Allis, Wisconsin 53214

mschultz@westalliswi.gov
www.westalliswi.gov

February 5, 2016

Mr. James Richmond and
Ms. Tamara Reverol
2139 S. 74 St.
West Allis, WI 53219

Dear Mr. Richmond and Ms. Reverol,

Please be advised that this office, on January 29, 2016, received your request for reimbursement of towing fees from January 19, 2016. This matter will be investigated by an authorized representative of the City. Common Council action regarding your communication will not be taken until the investigation is completed and a subsequent recommendation from the City Attorney's Office is reported to the Common Council.

Any questions you may have regarding this matter should be directed to the City Attorney's Office at 414-302-8450.

Sincerely,

Monica Schultz
City Clerk

/jl

cc: City Attorney

RECEIVED

JAN 29 2016

CITY OF WEST ALLIS
CITY CLERK

Dear Sir/Madam:

I am writing to inform you of an incident where I believe as a resident I was treated very unfairly and have lost what I consider to be a significant amount of money.

The incident involved two of our vehicles both of which involve street parking:

- James Richmond
 - 258-WFR Chrysler 200
- Tamara Reverol
 - 157-RHP Toyota Camry

On January 18th 2016 which was Martin Luther King Day; I mention this because it is the reason we were both home and not working that day. On odd days both cars were parked on 71st St. This was an even calendar day so both cars needed to be moved to Grant Ave. From our house Grant is approximately ½ block away. So we have zero access to seeing our cars at that point.

At approximately quarter to 10AM 01/18/16 we decided to warm up the cars and move just one to Grant. The Camry is older so we wanted to warm that one up twice. When we moved the first one there were NO Temporary No Parking signs located on Grant. Attaching receipt from Burger King breakfast to show time.

Approximately 12:30-1PM the second car was moved. Again there were NO Temporary No Parking signs located on Grant.

Approximately 3PM James Richmond went to Walgreens. He returned within 15-20 minutes. Again there were NO Temporary No Parking signs. Unfortunately, his prescription was not ready so I do not have a receipt.

We were done for the night. Our cars were located where they belong for the night with no worries on our behalf.

At 7AM both of us ready for work and taking son to school we walked to Grant to find a complete nightmare. Both cars were gone and there were Temporary No Parking signs posted.

I called the police department and after multiple transfers and a dispatcher hanging up on me I was told that the DPW puts up the signs and I need to call them. I called DPW and left a voice mail and no one called me back. I sent the DPW supervisor an email which I am attaching for your review. Between the DPW supervisor and the director I have received information that contradicts the police report and what was told to the policy by DPW employee.

I also went to the police department to schedule a court date. At that time I learned that the police report indicated that DPW told the police officer that the signs have been up since 7AM 01/18/16. This contradicts what the DPW supervisor says in this email to me. Per the DPW supervisor the signs were placed after 4PM. It contradicts what the director is stating as well as what his staff told him.

It is my belief that had the police officer known the truth he would have never pursued the towing of the vehicles. He would have told DPW that you did not give these residents ample time/warning. The report also indicates that the police officer came to our door at 4:30AM!! That is not a respectable hour and James Richmond was awake that morning. There was no knock on our door. I have a doorbell and it would have been heard for sure.

Again, the director of DPW was told by his staff that the signs were posted at 1PM. Which contradicts what his supervisor said. Also what the individual told the police officer.

As you can see from my chain of emails I fought DPW and gave them plenty of reasons why they were unreasonable in their actions:

- The times/stories coming from all parties are contradicting.
- The timeframe in which they put the signs up is unreasonable.
- The snow fall occurred the beginning of January. They had plenty of odd calendar days to clean the ice from the curb. When all residents are parked on 71st & away from Grant.
- 4:30AM!! is not a reasonable hour.
- The job was completely rushed and since the snow fall they had plenty of time.
- Residents are obviously sleeping. If the ice was cleared for the school then school is not until 8:45AM. They could have given it time knowing that residents are going to work.
- Even if I worked that day I would have been home before 4PM and would not have seen the signs either way.

My court date for the \$40.00(\$20 per car) in tickets is 02/17/16. Attached are copies of the tow fees incurred. This is what I am requesting be reimbursed to me. It was just not fair. The timing of the entire instance was not fair. The contradicting stories is proof that this was a botched job and a disregard for good and loyal residents. I've been living in West Allis for more than five years now and am shocked by this.

The ice on 72nd was cleaned recently and those signs were up two days before they did the job! Why wasn't the same done for Grant? Those residents had ample warning.

I appreciate your attention and time spent on all parties attending to this matter. I look forward to your decision.

James Richmond
(c) 758-1467

Tamara Reverol(661-4852 or email
tamarareverol@northwesternmutual.com)
(c) 617-8629

2139 S. 74 St

PFEIFFER, JESSICA

From: REVEROL, TAMARA
Sent: Friday, January 29, 2016 7:07 AM
To: PFEIFFER, JESSICA
Subject: FW: Snow removal on Grant St from 67th to 76th St

Jessica, can you do me a **big** favor and print four copies of this email for me. I am coming into the CU if we get paid ☺ I will message you ahead of time. Can you please walk them to me? Let me know if you will not be around via messenger please. I would totally appreciate it.

From: REVEROL, TAMARA
Sent: Monday, January 25, 2016 8:45 AM
To: 'Michael Lewis' <mlewis@westalliswi.gov>
Subject: RE: Snow removal on Grant St from 67th to 76th St

You missed my point. The signs were not up. That is just what DPW told the police which was not true. I have two cars. One was moved just before 10AM there were no signs. Second was moved just before 1PM again no signs. Then around 3PM a trip to the pharmacy again no signs. They are just covering their asses. Who would want to look bad in front of their DIRECTOR??

Not fired but do not want to look bad either. DPW looks extremely bad to me but who am I? Just another sucker who had to fork over a lot of money because of DPWs lack of consideration.

How in the world can you dare say that you were respectful of residents?? You missed the entire point of my email. The entire situation could have been avoided and you know it. I even told you how.

Making it right!! I now have to go through this battle to get my money back because of the lack of respect and consideration. Chances are I will never get my money back but I will certainly fight my battle. I should NOT be going through this or HAVE ALREADY gone through that!

From: Michael Lewis [<mailto:mlewis@westalliswi.gov>]
Sent: Friday, January 22, 2016 4:23 PM
To: REVEROL, TAMARA <tamarareverol@northwesternmutual.com>
Subject: RE: Snow removal on Grant St from 67th to 76th St

If they were placed at 7:00 a.m. on Monday, that's even more time.
The 4:00 p.m. was a topo, it's really 4:00 a.m. when the street was cleared.
We do not punish for innocent mistakes. My staff knows that if we did it and are to blame, we will make it right without firing people.
We are very respectful of our residents.

From: tamarareverol@northwesternmutual.com [<mailto:tamarareverol@northwesternmutual.com>]
Sent: Friday, January 22, 2016 4:09 PM
To: Michael Lewis
Subject: RE: Snow removal on Grant St from 67th to 76th St

DPW told police that the signs were placed at 7AM so someone is being deceived. One of your supervisors said the signs were placed at 4PM. What do you think they will tell their director for fear of getting caught not doing their jobs right.

Nothing but contradictions from DPW. But don't worry about it. DPW can't do anything for me anyway per the police dept. I will go to court like I am supposed to.

I just wanted it to be known that all actions were unfair to any residents impacted. My previous email was more than clear as to all of the opportunities that DPW had to clear the street. For two weeks the ice didn't matter until the 18th.

Maybe you will use this as a learning opportunity to be mindful and respectful of residents.

From: Michael Lewis [<mailto:mlewis@westalliswi.gov>]
Sent: Friday, January 22, 2016 3:40 PM
To: REVEROL, TAMARA <tamarareverol@northwesternmutual.com>
Subject: RE: Snow removal on Grant St from 67th to 76th St

From my staff:

Signs were placed at 1:00 p.m. on Monday, January 18th.
Street was cleared at 4:00 a.m. on Tuesday, January 19th or 15 hours later.
We were told the Police Department tried to contact you before towing.

Michael Lewis
Director of Public Work/City Engineer

From: tamarareverol@northwesternmutual.com [<mailto:tamarareverol@northwesternmutual.com>]
Sent: Thursday, January 21, 2016 8:53 AM
To: Michael Lewis
Subject: FW: Snow removal on Grant St from 67th to 76th St

Good morning Michael,

Looks like you are the director who is not interested in addressing the emails. I thought you would be my next go to person to get answers but to my dismay your name was CC'd already.

I have to be honest when I tell you that I am in disbelief as to the lack of action or respect given to the situation and residents. I believe the actions taken were beyond wrong. I've lived in West Allis long enough to know that this is just not the norm.

Your department knows exactly how street parking works when it comes to odd and even days. Those cars can belong to just about anyone north or south of Grant. What really gets to me among many actions taken is that the large snowfall was the first week of January. Which means you had plenty of odd calendar days to clean up the ice (5, 7, 9, 11, 13, 15, 17) but chose the 18th and only the 18th to do the job. Even if I was at work that day the signs were up WAY too late for anyone to know and giving plenty of time for me to park the cars for the night.

Had the entire matter been handled correctly I would not have \$216.48 in tow truck fees and \$40.00 in tickets. I would not walk up to Grant on a freezing day to no cars.

It was handled extremely poorly and continues to be handled poorly by all.

I have just one question and that is where am I getting my \$216.48 from?? No one is admitting to messing up big time!!

I am going to court for the tickets and I am going to the police department. I am giving a deadline for a response as to who is reimbursing me for towing fees and admitting to screwing up. If I do not get a response by end of the day Friday I will be moving.

From: REVEROL, TAMARA

Sent: Tuesday, January 19, 2016 2:41 PM

To: 'Timothy Schneider' <TSchneider@westalliswi.gov>

Cc: Michael Lewis <mlewis@westalliswi.gov>; Dave Wepking <dwepking@westalliswi.gov>; Doug Bartels <dbartels@westalliswi.gov>; Paul Barwick <PBarwick@westalliswi.gov>; Bruce Danowski <bdanowski@westalliswi.gov>; Rebecca Fleming <rfleming@westalliswi.gov>

Subject: RE: Snow removal on Grant St from 67th to 76th St

4PM today?? It's 2:35 right now!

7AM I called and all I got from the police department was one extremely rude dispatcher and five transfers!! She HUNG up on me because I took too long to get a PEN! No one wanted to discuss or give useful answers. Finally one lady just told me I need to call engineering since they put up the signs. I have yet to get a call back to my voice mail.

I have lived there over FIVE years and I've never had this experience. Two weeks ago the signs went up on 71st and they stayed up for a week letting residents know what was going on and take necessary steps.

As a citizen I was doing the right thing and moving my car to where it belongs. I would expect some respect from the city for all residents. I am simply livid at the lack of attention and respect given by everyone I talked to this morning. Placing the signs up after 1PM is not reasonable. I just paid \$217 to get my two cars out of the tow lot. That ice has been there for three weeks and all of a sudden it's a mad dash to clean it up! Where I park the cars is an entire block away from the freaking school. 71st is more narrow than Grant and you haven't done squat about that.

Whether north or south of GRANT I would never expect the policy to knock on doors. That is over 20 houses!! Had they done their "protocol" they would have easily found me. After five years you better believe they have the right address and phone number or BOTH cars.

From: Timothy Schneider [<mailto:TSchneider@westalliswi.gov>]

Sent: Tuesday, January 19, 2016 1:36 PM

To: REVEROL, TAMARA <tamarareverol@northwesternmutual.com>

Cc: Michael Lewis <mlewis@westalliswi.gov>; Dave Wepking <dwepking@westalliswi.gov>; Doug Bartels <dbartels@westalliswi.gov>; Paul Barwick <PBarwick@westalliswi.gov>; Bruce Danowski <bdanowski@westalliswi.gov>; Rebecca Fleming <rfleming@westalliswi.gov>

Subject: RE: Snow removal on Grant St from 67th to 76th St

Tamera,

This was at 4:00 am today. It was between 15 and 16 hours. Did you call the police they document everything.

Tim

From: tamarareverol@northwesternmutual.com [<mailto:tamarareverol@northwesternmutual.com>]

Sent: Tuesday, January 19, 2016 1:26 PM

To: Timothy Schneider

Cc: Michael Lewis; Dave Wepking; Doug Bartels; Paul Barwick; Bruce Danowski; Rebecca Fleming

Subject: RE: Snow removal on Grant St from 67th to 76th St

They did not follow any protocol. I was home all day!! No one came to my door. Protocol would be to give someone ample time. 2 ½ hours to move my car is not practical when you know people are already settled in on a cold day. I am an entire half a block down so with that in mind I do not foresee any police officers taking the time to go down house to house. Be realistic here! Do you really see them doing that. You have no clue who those cars belong to unless you take the time to look them up. I will seek reimbursement!!!

From: Timothy Schneider [<mailto:TSchneider@westalliswi.gov>]
Sent: Tuesday, January 19, 2016 1:03 PM
To: REVEROL, TAMARA <tamarareverol@northwesternmutual.com>
Cc: Michael Lewis <mlewis@westalliswi.gov>; Dave Wepking <dwepking@westalliswi.gov>; Doug Bartels <dbartels@westalliswi.gov>; Paul Barwick <PBarwick@westalliswi.gov>; Bruce Danowski <bdanowski@westalliswi.gov>; Rebecca Fleming <rfleming@westalliswi.gov>
Subject: Snow removal on Grant St from 67th to 76th St

Tamara,

We did put the Emergency No Parking signs up yesterday in the early afternoon, which is about the time you moved your cars onto Grant. It is unfortunate that you parked your cars there before the signs got put up. I can imagine the inconvenience this has caused you. We put the signs up because Grant St was very narrow and the school traffic on Grant. We put them up for our night crew snow removal.

From what I understand after talking with the Police they tried to get you to respond by going to your address and ringing the bell. I am not sure if they tried your phone or not but that is their protocol. Towing is a last resort. As far as I know there is no set time frame for that the signs have to be up before we can begin our work.

Sincerely,
Tim Schneider
Street And Sewer Supervisor

The City of West Allis is subject to Wisconsin Statutes related to public records. Unless otherwise exempted from the public records law, senders and receivers of City of West Allis e-mail should presume that e-mail is subject to release upon request, and is subject to state records retention requirements. See City of West Allis full e-mail disclaimer at <http://www.westalliswi.gov/emaildisclaimer>

This e-mail and any attachments may contain confidential information of Northwestern Mutual. If you are not the intended recipient of this message, be aware that any disclosure, copying, distribution or use of this e-mail and any attachments is prohibited. If you have received this e-mail in error, please notify Northwestern Mutual immediately by returning it to the sender and delete all copies from your system. Please be advised that communications with {SECURE MESSAGE} in the subject line have been sent using a secure messaging system. Communications that do not have this tag may not be secure and could be observed by a third party. Thank you for your cooperation. Northwestern Mutual is an Official Corporate Partner of the NCAA. NCAA is a trademark of the National Collegiate Athletic Association.

The City of West Allis is subject to Wisconsin Statutes related to public records. Unless otherwise exempted from the public records law, senders and receivers of City of West Allis e-mail should presume that e-mail is subject to release upon request, and is subject to state records retention requirements. See City of West Allis full e-mail disclaimer at <http://www.westalliswi.gov/emaildisclaimer>

The City of West Allis is subject to Wisconsin Statutes related to public records. Unless otherwise exempted

from the public records law, senders and receivers of City of West Allis e-mail should presume that e-mail is subject to release upon request, and is subject to state records retention requirements. See City of West Allis full e-mail disclaimer at <http://www.westalliswi.gov/emaildisclaimer>

The City of West Allis is subject to Wisconsin Statutes related to public records. Unless otherwise exempted from the public records law, senders and receivers of City of West Allis e-mail should presume that e-mail is subject to release upon request, and is subject to state records retention requirements. See City of West Allis full e-mail disclaimer at <http://www.westalliswi.gov/emaildisclaimer>

Burger King
#5671

bk5671@caveenterprises.com
6746 W. Greenfield Ave.
West Allis, WI 53214
414-257-1755

ORDER 20

TAKE OUT

CROIS S/E/C	3.29
BISC S/E/C	3.29
SM HASHBROWN	1.00
ULT BRKFAST PLTS	4.79
*ULT PLATTER	
*SIDE SAUSAGE	
*SM HASHBROWN	
*BISC PLAIN	

SUBTOTAL	12.37
5.6% TAX	0.69
TOTAL	13.06
CREDIT CARD	13.06
CHANGE	0.00

TOTAL CHARGE 13.06

Disc
AcctNum: XXXXXXXXXXXX6528
Auth: 01868R
RefNum: 001120
Merchant Id: 456203155993
RETAIN THIS COPY FOR YOUR RECORDS

CUSTOMER COPY

Survey Code: 97251-80010-48614-060120

THANK YOU!
HAVE A GREAT DAY!

Món Jan 18 2016 09:48 AM T=01L I=1 C=153

1100 BLK OF W GRANT ST

OFFICER'S SIGNATURE <i>[Signature]</i>	EMPL # 2621	TIME 0434	AM PM
VIOLATION DESCRIPTION/ORDINANCE NUMBER		CALL # 16-002276	

- ALLEY PARKING OTHER - 10.10(2) ALLEY PARKING BUSINESS DISTRICT - 346.53(2)
- CROSS WALK - CLOSER THAN 15'
- DISABLED PERSON ZONE
- ENTRANCE ALLEY OR DRIVE CLOSER THAN 4'
- FIRE HYDRANT CLOSER THAN 10'
- LOADING OR BUS ZONE
- MORE THAN 12" FROM CURB OR LESS THAN 2' FROM OTHER VEHICLE
- MUNICIPAL LOT - 10.14(10) FARMERS MKT - 10.13(3) LIBRARY - 10.13(4)
- NIGHT PARKING NO PERMIT WRONG SIDE SUCCESSIVE NIGHTS
- OVERTIME PARKING PROHIBITED PARKING BY OFFICIAL SIGN
- PROHIBITED PARKING BY TEMPORARY SIGN
- SIDEWALK PARKING
- TRESPASS PARKING
- OTHER:

- 346.53(5)
- 10.065(7)(d) (e) (f)
- 346.53(4)
- 346.53(3)
- 346.53(1)
- 346.54(1)(d)
- 10.105
- 10.10(1)
- 10.10(3)
- 10.10(2)
- 10.108

PLATE NUMBER 157-RHP	PARKING CITATION WEST ALLIS, WISCONSIN			No. 1929477
VIN/MISC	EXP 1/6	STATE WI	MAKE & COLOR GOLDA/SLV	CASH DEPOSIT \$ 20-
LOCATION 7100 BLK OF W GRANT ST	OFFICER'S SIGNATURE <i>[Signature]</i>			DATE 1/19/16
VIOLATION DESCRIPTION/ORDINANCE NUMBER		EMPL # 2621	TIME 0431	AM PM
		CALL # 16-002276		

- ALLEY PARKING OTHER - 10.10(2) ALLEY PARKING BUSINESS DISTRICT - 346.53(2)
- CROSS WALK - CLOSER THAN 15'
- DISABLED PERSON ZONE
- ENTRANCE ALLEY OR DRIVE CLOSER THAN 4'
- FIRE HYDRANT CLOSER THAN 10'
- LOADING OR BUS ZONE
- MORE THAN 12" FROM CURB OR LESS THAN 2' FROM OTHER VEHICLE
- MUNICIPAL LOT - 10.14(10) FARMERS MKT - 10.13(3) LIBRARY - 10.13(4)
- NIGHT PARKING NO PERMIT WRONG SIDE SUCCESSIVE NIGHTS
- OVERTIME PARKING PROHIBITED PARKING BY OFFICIAL SIGN

- 346.53(5)
- 10.065(7)(d) (e) (f)
- 346.53(4)
- 346.53(3)
- 346.53(1)
- 346.54(1)(d)
- 10.105
- 10.10(1)

NOTICE

Your case has been set for a
Pre-Trial conference with the
City Attorney on

[Signature]

Feb 17th 2016

at 8:30 A.M. / 9:30 A.M. / 10:30 A.M.

**IF YOU FAIL TO APPEAR
AT THE PRE-TRIAL CONFERENCE
A DEFAULT JUDGEMENT WILL
BE ENTERED AGAINST YOU.**

WEST ALLIS MUNICIPAL COURT
11301 WEST LINCOLN AVENUE
WEST ALLIS, WISCONSIN 53227

N&S Towing Inc
 1119 S 83rd St
 MILWAUKEE, WI 53214
 414-476-8697
 39300981856080

SALE

MID: 6080 Store: 0001 Term: 0002
 REF#: 00000003
 Batch #: 047 RRN: 601914005434
 01/19/16 08:52:25
 Trans ID: 066016771455337
 APPR CODE: 01989R
 DISCOVER
 *****6528CS
 /

AMOUNT \$89.76

APPROVED

THANK YOU!

CUSTOMER COPY



**"DAMAGE FREE"
TOWING**

N & S TOWING, INC.

1719 So. 83rd Street • West Allis, WI 53214

476-8697 • Fax 476-7828

- 24 HOUR ROAD SERVICE-



FLAT-BED SERVICE

TOWED FOR <i>Tamara Rewersol</i>		DATE <i>1/19/16</i>		CASH	<input checked="" type="checkbox"/>
ADDRESS <i>2825 W Lapham Milwaukee 53215</i>		RO#	PO#	CHARGE	<input checked="" type="checkbox"/>
FLATBED <input checked="" type="checkbox"/> SERVICE CALL		MAKE <i>Toyota Camry</i> YEAR <i>09</i>		DRIVER	<i>MS</i>
LICENSE # <i>MS-RHP</i> STATE <i>WI</i>	LOCATION <i>WA 5826</i>	<i>7100 W. Great</i>		TRUCK #	<i>MS</i>
VIN # <i>4T1BK46KX900859</i>	MILEAGE				
NAME <i>James S. Richmond 255-4577-3415-01</i>					
ADDRESS <i>2825 W Lapham</i>		PHONE () -			
DL# <i>R169-8007-6811-05</i>	DOB <i>8/31/76</i>	ADVANCE CHARGES			
ACC#	EXP: <i>8/31/16</i>	STORAGE <i>1/19/16 TO 1/19/16</i>		<i>20</i>	<i>00</i>
I agree to not hold N&S Towing responsible for damages done to my vehicle due to services provided by them unless negligence can be proven and also I agree to pay total amount of invoice according to card issuers agreement and/or N&S Towing's billing policy if credit voucher.		AUTHORIZATION #		TAX	<i>426</i>
				TOTAL	<i>89 76</i>

Tamara Rewersol
 OWNER/ REPRESENTATIVE

[Signature]
 DRIVER

82248

N&S Towing Inc
 1719 S 83rd St
 MILWAUKEE, WI 53214
 414-476-8697
 39300981866080

SALE

MID: 6080 Store: 0001 Term: 0002
 REF#: 00000002
 Batch #: 047 RRN: 601914602695
 01/19/16 08:51:21
 Trans ID: 176016770815417
 APPR CODE: 01958R
 DISCOVER
 *****6528CS
 /

AMOUNT \$126.72

APPROVED

THANK YOU!

CUSTOMER COPY



**"DAMAGE FREE"
TOWING**

N & S TOWING, INC.

1719 So. 83rd Street • West Allis, WI 53214

476-8697 • Fax 476-7828

- 24 HOUR ROAD SERVICE -



FLAT BED SERVICE

TOWED FOR <i>Tamara Reverol</i>		DATE <i>1/19/16</i>		CASH	<input checked="" type="checkbox"/>
ADDRESS <i>2825 W. Lapham Milwaukee 53215</i>		RO#	PO#	CHARGE	<i>6</i>
<input checked="" type="checkbox"/> FLATBED TOW SERVICE CALL		MAKE <i>Chrysler 200</i> YEAR <i>13</i>		DRIVER	<i>46</i>
LICENSE # <i>258-WFR STATE WI</i>	LOCATION <i>WA 5825</i>	<i>2100 W. Grant</i>		TRUCK #	<i>M5</i>
VIN # <i>1C3CCBB4DN6S9159</i>	MILEAGE			<i>W00</i>	<i>00</i>
NAME <i>James S. Richmond</i> <i>11-15-73</i>		<i>255-4577-3415-01</i>			
ADDRESS <i>2825 W. Lapham</i>		PHONE () -			
DL# <i>R169-8007-681105</i>	DOB <i>8/31/76</i>	ADVANCE CHARGES			
ACC#	EXP: <i>8/31/16</i>	STORAGE <i>1/19/16 to 1/19/16</i>		<i>20.00</i>	
I agree to not hold N&S Towing responsible for damages done to my vehicle due to services provided by them unless negligence can be proven and also I agree to pay total amount of invoice according to card issuers agreement and/or N&S Towing's billing policy if credit voucher.				AUTHORIZATION # <i>085121</i>	TAX <i>6.22</i>
				TOTAL	<i>126.72</i>

Tamara Reverol
 OWNER/ REPRESENTATIVE

[Signature]
 DRIVER

82247