

to
40.



City of West Allis Matter Summary

7525 W. Greenfield Ave.
West Allis, WI 53214

File Number	Title	Status
2008-0561	Claim	Claim Report
American Family Mutual Insurance Company communication submitted on behalf of Edward J Krause regarding vehicle damage allegedly sustained on May 31, 2008.		
Introduced: 9/2/2008		Controlling Body: Administration & Finance Committee

COMMITTEE RECOMMENDATION

Deny

ACTION DATE:	MOVER	SECONDER		AYE	NO	PRESENT	EXCUSED
OCT 07 2008	✓		Barczak				
			Czaplewski				
			Kopplin	✓			
			Lajsic	✓			
			Narlock	✓			
			Reinke	✓			
			Roadt				
			Sengstock				
		✓	Vitale	✓			
			Weigel				
			TOTAL	5	0		

SIGNATURE OF COMMITTEE MEMBER

Kurt Kopplin

Chair Vice-Chair Member

COMMON COUNCIL ACTION

Denied

ACTION DATE:	MOVER	SECONDER		AYE	NO	PRESENT	EXCUSED
OCT 07 2008	✓		Barczak	✓			
			Czaplewski	✓			
			Kopplin	✓			
			Lajsic	✓			
		✓	Narlock	✓			
			Reinke	✓			
			Roadt	✓			
			Sengstock	✓			
			Vitale	✓			
			Weigel	✓			
			TOTAL	10	1		



September 12, 2008

OFFICE OF THE CITY ATTORNEY

Common Council
City of West Allis

Scott E. Post
City Attorney

Sheryl L. Kuhary
Jeffrey J. Warchol
Jenna R. Merten
Assistant City Attorneys

RE: City Attorney's Report of Claim

Dear Council Members:

The enclosed claim has been referred to this office in accordance with Section 3.05 (6)(a) of the Revised Municipal Code. This office has examined the facts of the claim and the applicable law. Our Opinion regarding liability is as follows:

It is the recommendation of this office that the following claim be denied:

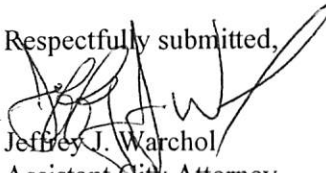
Edward J. Krause/\$500.00 and American Family Insurance Group/\$1,232.40

This is a claim for property damage to the claimant's vehicle on June 7th, 2008, while during extreme flooding from the rains, a sewer cover allegedly "exploded" off of the street and struck the claimant's car at the intersection of South 60th Street and West Lincoln Avenue in the City of West Allis, WI. As a result of this incident, the claimant's vehicle was scratched and dented requiring repairs in the amount of \$1,232.40. The claimant blames a faulty sewer system not properly maintained by the City as the cause of the damage. The claimant submitted his claim to his insurance company and on July 7th, 2008, filed a claim against the City for the amount of his insurance deductible of \$500.00. The claimant's insurance company, American Family Insurance Group, also filed a claim on August 11th, 2008, for damages in the total amount of \$1,232.40, which included the claimant's insurance deductible. The claimant and his insurance company may have got their signals crossed regarding who would be responsible for filing a claim.

Our investigation of this matter revealed that although a surcharge through the sewer system could cause a sewer cover to pop off in the street, the idea of said cover "exploding" up into the air and coming down on the claimant's car is extremely unlikely. Whatever occurred on June 7th, 2008, to the claimant's vehicle happened as a result of the extreme amount of rain and flooding as is documented in the claimant's own rendition of the facts in his claim. The rain and subsequent flooding that occurred to the area in general on June 7th, 2008, was truly an act of God that no one could control. In other words, there is no evidence of a faulty or improperly maintained sewer system in this case. As a result of the rain, other manhole covers in the City may have popped off from the extreme force of the flooding through the system. No sewer system is designed to handle the amount of water that came about as a result of the rains of June 7th, 2008. Thus, the City bears no negligence in this case and this is a matter best handled by the auto insurance carrier for the vehicle in question.

Based upon the above, it is the recommendation of the City Attorney's Office to deny both the claim of the claimant, as well as, the claim of American Family Insurance Group pursuant to the provisions of Wisconsin Municipal Claims Statute 893.80.

Respectfully submitted,


Jeffrey J. Warchol
Assistant City Attorney

JJW:da



CITY CLERK/TREASURER'S OFFICE
414/302-8200 or 414/302-8207 (Fax)
www.ci.west-allis.wi.us
Paul M. Ziehler
City Admin. Officer, Clerk/Treasurer
Monica Schultz
Assistant City Clerk
Rosemary West
Treasurer's Office Supervisor

August 13, 2008

Carol L. Johnson
American Family Mutual Insurance Company
PO Box 2927
Milwaukee, WI 53201

Dear Ms. Johnson:

This letter acknowledges receipt of your communication submitted on behalf of your insured Edward J. Krause, your claim number 00-651-447251-1316, regarding vehicle damage allegedly sustained on May 31, 2008.

The original document will be submitted to the Common Council at its meeting of September 2, 2008.

It is not anticipated that a decision regarding this matter will be made on this date. Generally, all communications are directed to the City Attorney's office for investigation. Common Council action regarding your communication will not be taken until the City Attorney's investigation is completed. Any questions you may have regarding this matter should be directed to their attention.

Sincerely,

Monica Schultz
Assistant City Clerk

/amn
cc: City Attorney



AMERICAN FAMILY INSURANCE GROUP

W236 N1402 BUSSE ROAD • WAUKESHA WI 53188 • PHONE: 262-446-6500 or 800-692-6326 • FAX: 800-977-9029

Mailing Address: PO BOX 2927 • MILWAUKEE WI 53201-2927

July 31, 2008

65 - CLJ004
CITY OF WEST ALLIS COMMON COUNCIL
ATTN. CLAIMS DEPARTMENT
7525 W GREENFIELD AVE
WEST ALLIS WI 53214-4648

RECEIVED

AUG 11 2008

CITY OF WEST ALLIS
CLERK/TREASURER

RECEIVED

AUG 11 2008

WEST ALLIS
CITY ATTORNEY

RE: Our Insured: Edward J Krause
Our Claim Number: 00-651-447251-1316
Date of Loss: May 31, 2008
Amount of Claim: \$1,232.40

Dear Claims Department :

We believe that we are entitled to recover some or all of this money from you. In handling this claim with you we will take the Comparative Negligence Laws of your state into consideration.

Sincerely,

Carol L Johnson
Casualty Claim Desk Senior Adjuster
American Family Mutual Insurance Company
P.O. Box 2927
Milwaukee, WI 53201
Phone: (800) 374-1111, X48262
cjohnso1@amfam.com

Enc:

314

MERTON AUTO BODY INC
W275 N6683 MORAIN DRIVE
MERTON, WI. 53056
PHONE 538-1319 FAX 538-1151
FED # 391805874

*** SUPPLEMENT 1 ***

RO# 14444

S1

06/09/2008 03:11 PM
06/10/2008 09:04 AM

Owner

Owner: EDWARD J KRAUSE
Address: N43W32865 RASMUS RD U (262)510-1782
(262)367-2918
City State Zip: NASHOTAH, WI 53058-0000

Control Information

Claim #: 00651447251-0C Insured Policy #: 4860055121
Loss Date/Time: 05/31/2008 05:00 AM Loss Type: Comprehensive
Deductible: \$500.00

Ins. Company: American Family Insurance
City State Zip: WI FAX:

Insured: EDWARD J KRAUSE
Address: (262)510-1782
(262)367-2918

Inspection

Inspection Date: 06/09/2008 03:11 PM Inspection Type: Direct Repair Program
Inspection Location: MERTON AUTO BODY INC. Contact: STEVE ANDERSON
Address: W275 N6683 MORAIN DR. Work/Day: (262)538-1319x
Work/Day: (262)538-0254x
Work/Day: (262)538-0570x
City State Zip: Merton, WI 53056
Email: mab@eyecomwireless.com
Primary Impact: Right Rear Side Secondary Impact:
Driveable: Yes Rental Assisted: No
Assigned Date/Time: Received Date/Time: 06/09/2008 12:30 PM
First Contact Date/Time: Appointment Date/Time: 06/10/2008 05:00 AM
Appraiser Name: STEVE ANDERSON Appraiser License #: 391805874
Address: W275 N6683 MORAIN DR Work/Day: (262)538-1319
City State Zip: Merton, WI 53056 FAX:
Email: mab@eyecomwireless.com
Orig Appraiser Name: STEVE ANDERSON Appraiser License #: 391805874
Address: W275 N6683 MORAIN DR Work/Day: (262)538-1319
City State Zip: Merton, WI 53056 FAX:
Email: mab@eyecomwireless.com

Repairer

Repairer: MERTON AUTO BODY INC. Contact: STEVE ANDERSON
Address: W275 N6683 MORAIN DR. Work/Day: (262)538-1319
Work/Day: (262)538-0254
Work/Day: (262)538-0570
City State Zip: Merton, WI 53056
Email: mab@eyecomwireless.com
Repair Start Date/Time: 06/16/2008 08:30 AM Vehicle Drop Off Date/Time: 06/16/2008 08:00 AM
Repair Complete Date/Time: 06/19/2008 03:31 PM Vehicle Pick Up Date/Time: 06/19/2008 03:31 PM
Target Complete Date/Time: 06/18/2008 05:00 PM Days To Repair: 3

Vehicle

2005 Honda Accord EX V6 2 DR Coupe
 6cyl Gasoline 3.0 VTEC
 6 Speed Manual

Lic.Plate: 138-JEP
 Lic Expire:
 Prod Date:
 Veh Insp# :
 Condition:
 Ext. Color: SATIN SILVER
 Ext. Refinish: Two-Stage
 Ext. Paint Code: NH623M

Lic State: WI
 VIN: 1HGCM81625A004198
 Mileage: 37,425
 Mileage Type: Actual
 Code: H1273C
 Int. Color:
 Int. Refinish: Two-Stage
 Int. Trim Code:

Options

AM/FM In-dash CD Changer	Air Conditioning	Alarm System
Aluminum/Alloy Wheels	Anti-lock Brakes	Bucket Seats
Center Console	Cruise Control	Dual Airbags
Dual Power Seats	Dual Zone Auto A/C	Garage Door Opener
Head Airbags	Heated Front Seats	Intermittent Wipers
Keyless Entry System	Leather Seats	Leather Steering Wheel
Lighted Entry System	Overhead Console	Power Brakes
Power Door Locks	Power Mirrors	Power Moonroof
Power Steering	Power Windows	Rear Window Defroster
Rem Trunk-L/Gate Release	Side Airbags	Strg Wheel Radio Control
Tachometer	Telescopic Steering Whl	Tilt Steering Wheel
Tinted Glass	Traction Control System	

Damages

Line Op	Guide	MC	Description	MFR.Part No.	Price	ADJ% B%	Hours	R
1	IT	111	Deflector,Rocker Panel RT	Partial Repair			1.0*	SM
2	L	111	# Deflector,Rocker Panel RT # = 10, 13 >> BLEND	Refinish			1.3*	RF
3	RI	111	Deflector,Rocker Panel RT	R & I Assembly			0.3	SM
4	BR	210	Pnl,Front Door Outer RT	Blend Refinish		S1	1.5	RF
5	RI	242	Mldg,Front Door Belt RT	R & I Assembly		S1	0.3	SM
6	RI	132	Applique,Frt Door Fram RT	R & I Assembly		S1	0.3	SM
7	RI	230	Mirror,Outer R/C RT	R & I Assembly		S1	0.3	SM
8	RI	228	Handle,Front Door Otr RT	R & I Assembly		S1	0.7	SM
9	I	390	Pnl Assembly,Quarter RT	Repair			4.0*	SM
10	L	390	10 Pnl Assembly,Quarter RT >> BLEND	Refinish			3.1*	RF
11	RI	412	Qtr Glass R & I RT	R & I Assembly			3.0	SM
12	RI	534	Taillamp Assembly RT	R & I Assembly			1.5	SM
13	N	566	Rear Bumper Cover R&I	Additional Labor			INC	SM
14	EC	M14	Corrosion Protection	Replace Economy	\$10.00*		0.3*	SM
15	EC	M29	Glass Installation Kit	Replace Economy	\$22.00*			SM
16	SB	M60	Hazardous Waste Removal	Sublet Repair	\$3.00*			SM
17	L		MASK JAMBS	Refinish		S1	0.4*	RF*
17 Items								

MC	Message
10	INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL
13	INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

Estimate Total & Entries

Other Parts	\$32.00	
Paint Materials	\$201.60	
Parts & Material Total		\$233.60
Tax on Parts & Material	@ 5.100%	\$11.91

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$52.00	6.7	5.0	11.7	\$608.40

Mech/Elec (ME)	\$65.00			
Frame (FR)	\$52.00			
Refinish (RF)	\$52.00	6.3	6.3	\$327.60
Paint Materials	\$32.00			

Labor Total			18.0 Hours	\$936.00
Tax on Labor	@ 5.100%			\$47.74
Sublet Repairs				\$3.00
Tax on Sublet	@ 5.100%			\$0.15
Gross Total				\$1,232.40
Less: Deductible				\$500.00-
Net Total				\$732.40
Actual Supplement Total	\$228.70			
Less: Previous Net Total				\$503.70-
Net Supplement Total (Final Bill)				\$228.70

Alternate Parts Y/00/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 53056 Geo 53056
 Recycled Parts Y/0/0 Zip Code: 53056 INV DATE: 06/09/2008

Audatex Estimating 5.0.421 S1 06/19/2008 03:32 PM REL 5.0.421 DT 05/01/2008 DB 06/15/2008
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1.9 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

Op Codes

* = User-Entered Value	E = Replace OEM	NG = Replace NAGS
EC = Replace Economy	OE = Replace PXN OE Srpls	UE = Replace OE Surplus
ET = Partial Replace Labor	EP = Replace PXN	EU = RECYCLED PART
TE = Partial Replace Price	PM = Replace PXN Reman/Reblt	UM = Replace Reman/Rebuilt
L = Refinish	PC = Replace PXN Reconditioned	UC = Replace Reconditioned
TT = Two-Tone	SB = Sublet Repair	N = Additional Labor
BR = Blend Refinish	I = Repair	IT = Partial Repair
CG = Chipguard	RI = R & I Assembly	P = Check
AA = Appearance Allowance	RP = Related Prior Damage	



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***** SUPPLEMENT RECONCILIATION *****

Supplement S1

Claim # : 00651447251-0C
 File # :
 Insured: EDWARD J KRAUSE
 Owner Name: EDWARD J KRAUSE
 Appraiser Name: STEVE ANDERSON
 Vehicle: 2005 Honda Accord EX V6 2 DR Coupe

Insured Policy # : 4860055121
 Claim Rep:
 Inspection Date/Time: 06/09/2008 03:11 PM

Added Lines

Line	Guide	Part	Operation	Price	ADJ%	B%	Labor	Rate
1	132	Applique,Frt Door Fram RT	R & I Assembly				0.3	SM
2	210	Pnl,Front Door Outer RT	Blend Refinish				1.5	RF
3	228	Handle,Front Door Otr RT	R & I Assembly				0.7	SM
4	230	Mirror,Outer R/C RT	R & I Assembly				0.3	SM
5	242	Mldg,Front Door Belt RT	R & I Assembly				0.3	SM

Changed Lines

Line	Guide	Part	Operation	Price	ADJ%	B%	Labor	Rate
6		MASK JAMBS	Refinish				0.4*	RF*
		MASK JAMBS					0.3*	RF*

Calculation Changes

	From	To	Difference
Paint Materials	\$32.00	\$150.40	\$51.20+
Tax on Parts & Material	5.100%	\$9.30	\$2.61+
SM - Sheet Metal	\$52.00	\$525.20	\$83.20+
RF - Refinish	\$52.00	\$244.40	\$83.20+
Tax On Labor	5.100%	\$39.25	\$8.49+

Actual Supplement 1 Net Total

\$228.70+

Summary

	Net Total	Date	Time	Appraiser
Original Estimate	\$503.70	06/09/2008	12:16 PM	STEVE ANDERSON
Supplement 1	\$732.40	06/10/2008	09:04 AM	STEVE ANDERSON



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*** REVIEW ***

Claim # : 00651447251-0C
 File # :
 Insured: EDWARD J KRAUSE
 Owner Name: EDWARD J KRAUSE
 Appraiser Name: STEVE ANDERSON
 Vehicle: 2005 Honda Accord EX V6 2 DR Coupe

Insured Policy # : 4860055121
 Claim Rep:
 Inspection Date/Time: 06/09/2008 03:11 PM

Summary

Date	Time	Net Total	Updated By	Type
06/19/2008	03:32 PM	\$732.40	Steve Anderson	Supplement 1
06/09/2008	03:28 PM	\$503.70	Steve Anderson	Original Estimate (before review)

Deleted Damages

Type	Guide Part	Operation	Price	ADJ%	B%	Labor	Rate
SUP	MASK JAMBS	Refinish				0.3*	RF*

Added Damages

Type	Guide Part	Operation	Price	ADJ%	B%	Labor	Rate
SUP	132 Applique,Frt Door Fram RT	R & I Assembly				0.3	SM
SUP	210 Pnl,Front Door Outer RT	Blend Refinish				1.5	RF
SUP	228 Handle,Front Door Otr RT	R & I Assembly				0.7	SM
SUP	230 Mirror,Outer R/C RT	R & I Assembly				0.3	SM
SUP	242 Mldg,Front Door Belt RT	R & I Assembly				0.3	SM
SUP	MASK JAMBS	Refinish				0.4*	RF*

Changed Damages

Type	Guide Part	Operation	Price	ADJ%	B%	Labor	Rate
------	------------	-----------	-------	------	----	-------	------

Calculation Changes

	From	To	Difference
Paint Materials	\$32.00	\$150.40	\$51.20+
Tax on Parts & Material	5.100%	\$9.30	\$2.61+
SM - Sheet Metal	\$52.00	\$525.20	\$83.20+
RF - Refinish	\$52.00	\$244.40	\$83.20+
Tax On Labor	5.100%	\$39.25	\$8.49+
Actual Supplement 1 Net Total			\$228.70+

Admin Changes

	From	To
SUP	Repair Start - Date:	06/16/2008
SUP	Repair Start - Time:	08:30 AM
SUP	Vehicle Pick Up - Date:	06/19/2008
SUP	Vehicle Pick Up - Time:	03:31 PM
SUP	Repair Complete - Date:	06/19/2008
SUP	Repair Complete - Time:	03:31 PM

Notes Added

2005 Honda Accord EX V6 2 DR Coupe
Claim # : 00651447251-0C



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OFFICE OF THE CITY ATTORNEY

Scott E. Post
City Attorney

Sheryl L. Kuhary
Jeffrey J. Warchol
Jenna R. Merten
Assistant City Attorneys

September 16, 2008

Common Council
City of West Allis

RE: City Attorney's Report of Claims/Lawsuits

Dear Council Members:

The enclosed claims/lawsuits have been referred to this office in accordance with Section 3.05 (6)(a) of the Revised Municipal Code. This office has examined the facts of each claim/lawsuit and the applicable law. Our Opinion regarding liability is attached to each claim/lawsuit.

It is the recommendation of this office that the following claims/lawsuits be denied:

Underground Electric Facility at 78th & Becher/We Energies (No Demand)
Jamie Aldama (\$505.82)
American Family Insurance Group on Behalf of Edward Krause (\$1,232.40)
Edward Krause (\$500.00)

Respectfully submitted,

Jeffrey J. Warchol
Assistant City Attorney

JJW:da
Enclosure

cc: Thomas E. Mann, CVMIC

RECEIVED

SEP 30 2008

CITY OF WEST ALLIS
CLERK/TREASURER

Afni, Inc: 309-820-9423

Fax: 309-820-2626



Fax Transmittal Form

Date:	9/29/2008 3:10:00 PM	Pages:	16
To:	MONICA SHULTZ	From:	Jamie Pollitt
Company:		Phone:	3527
Phone:		Fax:	309-820-7032
Fax:	14143028207	Email:	

If you have any problems in the receipt of this transmission, please contact 3527.

Message / Comments:

MONICA SHULTZ
HERE ARE THE SUBROGATION DOCUMENTS FOR THIS LOSS. WE HAVE ALSO MAILED OUT A PACKET TOO. PLEASE LET ME KNOW IF YOU NEED ANYTHING ELSE .THANKS!

JAMIE POLLITT
AFNI INSURANCE SERVICES-AMERICAN FAMILY
888 767 2361 EXT 3527
OUR FILE #562467

Confidentiality Note: The documents accompanying this transmission contain information which is confidential and/or legally privileged. The information is intended only for the use of the individual or entity named on this transmission sheet. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution or the taking of any action in reliance on the contents of this telecopied information is strictly prohibited, and that the documents should be returned to this Company immediately. In this regard, if you have received this telecopy in error, please notify us by telephone immediately so that we can arrange for the return of the original documents to us at no cost to you.


afni Insurance Services
Subrogation Department

P.O. Box 3068 | Bloomington, IL 61702 | Phone 888-767-2361 | Fax 309-820-2626

September 29, 2008

CITY OF WEST ALLIS
ATT: MONICA SHULTZ
7525 W GREENFIELD
WEST ALLIS, WI 53214

Re: Our File #: 562467
Claim #: 00-651-447251
Insured: EDWARD J KRAUSS
Date of Loss: May 31, 2008
Total Damages: \$1,232.40

Dear CITY OF WEST ALLIS:

We are contacting you today on behalf of AMERICAN FAMILY INSURANCE regarding a loss, which occurred on May 31, 2008. The facts of the incident indicate that you are liable for payments that AMERICAN FAMILY INSURANCE made to its policyholder as a result of the loss. The balance due is \$1,232.40.

If you believe you had insurance coverage at the time of the loss, notify us by mailing back the attached page immediately. A reply envelope is enclosed for your convenience, or you may fax the information to us at 309-820-2626.

If you did not have insurance coverage at the time of the loss, please pay the balance in full today. Afni accepts payments made by check, money order, Western Union Quick Collect, or check by phone. Please enclose the attached page with your payment.

We are in a position to help you find the means to pay this balance. Please feel free to call us toll-free at 888-767-2361 to discuss your options. Call immediately if you have questions about this claim.

Sincerely,

JAMIE POLLITT EXT 3527
Subrogation Specialist

CC: EDWARD J KRAUSS

Return this page to notify Afni of insurance coverage, enclose with your payment, or notify us of a change of address. Use the enclosed reply envelope, or mail to:

**Afni Subrogation Unit
P.O. Box 3068
Bloomington, IL 61702-3068**

CITY OF WEST ALLIS
7525 W GREENFIELD
WEST ALLIS, WI 53214

Re: Our File #: 562467
Claim #: 00-651-447251
Insured: EDWARD J KRAUSS
Date of Loss: May 31, 2008
Total Damages: \$1,232.40

Insurance carrier: _____

Address: _____

Phone number: _____

Policy #: _____

Agent: _____

Claim #: _____

Adjuster Name/Phone: _____

.....
Change of Address:

Address: _____

City, State, Zip: _____

Telephone: _____

CLAIM RECORD OF PAYMENT DISPLAY

CLAIM: 00-651-447251 ST: 48 POLICY: 48-600551-21 INCURRED: 05/31/2008
 INSURED: KRAUSE, EDWARD J BENEFITS/LOSSES PAID TO DATE: 732.40

LEGAL EXPENSE: 0.00
 MEDICAL EXPENSE: 9.00
 OTHER EXPENSE: 1.00

NO	DATE	PAYMT#	TYPE	ID	PER	LOSS PAYMENTS AMOUNT	CREDITS AMOUNT	EXPENSE PAYMENTS AMOUNT
01	07/16/2008	0065178613	04	00	059			9.00

IN PAYMENT OF: GROUP PAYMENT FOR PAYEE CODE 609
 PAYEE/PAYOR: AUDATEX NORTH AMERICA INC
 RECONCILED: 00 07282008 TIN: 942617005-1 WITH TAKEN: N

 02 06/20/2008 0094384994 01 00 059 732.40
 IN PAYMENT OF: COMPREHENSIVE LOSS OF 05/31/2008 500 DEDUCTIBLE APPLIED
 PAYEE/PAYOR: MERTON AUTO BODY
 RECONCILED: 00 06252008 TIN: 391805874-1 WITH TAKEN: N

CLAIM RECORD OF PAYMENT DISPLAY

CLAIM: 00-651-447251 ST: 48 POLICY: 48-600551-21 INCURRED: 05/31/2008
 INSURED: KRAUSE, EDWARD J BENEFITS/LOSSES PAID TO DATE: 732.40

LEGAL EXPENSE: 0.00
 MEDICAL EXPENSE: 9.00
 OTHER EXPENSE: 1.00

NO	DATE	PAYMT#	TYPE	ID	PER	LOSS PAYMENTS AMOUNT	CREDITS AMOUNT	EXPENSE PAYMENTS AMOUNT
03	06/10/2008	0065172983	05	00	059			1.00

IN PAYMENT OF: POLICE/FIRE REPORT
 PAYEE/PAYOR: WEST ALLIS POLICE DEPT
 RECONCILED: 00 06172008 TIN: * NONE * WITH TAKEN: N

NEXT **4**-
 OPT -- POL -- ----- CIM -- ----- DRFT -----
 ALL PAYMENTS FOR THIS CLAIM HAVE BEEN DISPLAYED. PF7=PAGE BACK PF3=COPS MENU

MERTON AUTO BODY INC
W275 N6683 MORaine DRIVE
MERTON, WI. 53056
PHONE 538-1319 FAX 538-1151
FED # 391805874

*** ESTIMATE ***

08/09/2008 03:11 PM

Owner

Owner: EDWARD J KRAUSE
Address: N43W32865 RASMUS RD U (262)510-1782
City State Zip: NASHOTAH, WI 53058-0000 (262)367-2918

Control Information

Claim #: 00651447251-0C Insured Policy #: 4880055121
Loss Date/Time: 05/31/2008 05:00 AM Loss Type: Comprehensive
Deductible: \$500.00
Ins. Company: American Family Insurance
City State Zip: WI FAX:

Insured: EDWARD J KRAUSE
Address: (262)510-1782
(262)367-2918

Inspection

Inspection Date: 08/09/2008 03:11 PM
Inspection Location: MERTON AUTO BODY INC.
Address: W275 N6683 MORaine DR.
City State Zip: Merton, WI 53056
Email: mab@eyecomwireless.com
Primary Impact: Right Rear Side
Driveable: Yes

Inspection Type: Direct Repair Program
Contact: STEVE ANDERSON
Work/Day: (262)538-1319x
Work/Day: (262)538-0254x
Work/Day: (262)538-0570x

Secondary Impact:
Rental Assisted: No

Assigned Date/Time:
First Contact Date/Time:

Received Date/Time: 06/09/2008 12:30 PM
Appointment Date/Time: 08/10/2008 05:00 AM

Appraiser Name: STEVE ANDERSON
Address: W275 N6683 MORaine DR
City State Zip: Merton, WI 53056
Email: mab@eyecomwireless.com

Appraiser License #: 391806874
Work/Day: (262)538-1319
FAX:

Repairer

Repairer: MERTON AUTO BODY INC.
Address: W275 N6683 MORaine DR.
City State Zip: Merton, WI 53056
Email: mab@eyecomwireless.com

Contact: STEVE ANDERSON
Work/Day: (262)538-1319
Work/Day: (262)538-0254
Work/Day: (262)538-0570

Repair Start Date/Time:
Target Complete Date/Time: 08/18/2008 05:00 PM

Vehicle Drop Off Date/Time: 08/16/2008 08:00 AM
Days To Repair: 3

Vehicle

2005 Honda Accord EX V6 2 DR Coupe
8cyl Gasline 3.0 VTEC
6 Speed Manual

Lic Plate: 138-JEP
Lic Expire:

Lic State: WI
VIN: 1HGCM81625A004198

2006 Honda Accord EX V6 2 DR Coupe
 Clm #: 00851447251-0C

09/09/2008 09:11 PM

Prod Data:	Mileage: 37,425
Veh Insp#:	Mileage Type: Actual
Condition:	Code: H1273C
Ext. Color: SATIN SILVER	Int. Color:
Ext. Refinish: Two-Stage	Int. Refinish: Two-Stage
Ext. Paint Code: NH623M	Int. Trim Code:

Options

AM/FM In-dash CD Changer	Air Conditioning	Alarm System
Aluminum/Alloy Wheels	Anti-lock Brakes	Bucket Seats
Center Console	Cruise Control	Dual Airbags
Dual Power Seats	Dual Zone Auto A/C	Garage Door Opener
Head Airbags	Heated Front Seats	Intermittent Wipers
Keyless Entry System	Leather Seats	Leather Steering Wheel
Lighted Entry System	Overhead Console	Power Brakes
Power Door Locks	Power Mirrors	Power Moonroof
Power Steering	Power Windows	Rear Window Defroster
Rem Trunk-L/Gate Release	Side Airbags	Strg Wheel Radio Control
Tachometer	Telescopic Steering Whl	Tilt Steering Wheel
Tinted Glass	Traction Control System	

Damages

Line	Op	Guide	MC Description	MFR.Part No.	Price	ADJ% B%	Hours	R
1	IT	111	Deflector,Rocker Panel RT	Partial Repair			1.0*	SM
2	L	111 #	Deflector,Rocker Panel RT # = 10, 13 >> BLEND	Refinish			1.3*	RF
3	RI	111	Deflector,Rocker Panel RT	R & I Assembly			0.3	SM
4	I	390	Pnl Assembly,Quarter RT	Repair			4.0*	SM
5	L	390 10	Pnl Assembly,Quarter RT >> BLEND	Refinish			3.1*	RF
6	RI	412	Qtr Glass R & I RT	R & I Assembly			3.0	SM
7	RI	534	Tailamp Assembly RT	R & I Assembly			1.5	SM
8	N	566	Rear Bumper Cover R&L	Additional Labor			INC	SM
9	EC	M14	Corrosion Protection	Replace Economy	\$10.00*		0.3*	SM
10	EC	M29	Glass Installation Kit	Replace Economy	\$22.00*			SM
11	SB	M60	Hazardous Waste Removal	Sublet Repair	\$3.00*			SM
12	L		MASK JAMBS	Refinish			0.3*	RF*
12 Items								

MC Message

10 INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

Estimate Total & Entries

Other Parts	\$32.00	
Paint Materials	\$150.40	
Parts & Material Total		\$182.40
Tax on Parts & Material	@ 5.100%	\$9.30

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$52.00	5.1	5.0	10.1	\$525.20
Mech/Elec (ME)	\$85.00				
Frame (FR)	\$62.00				
Refinish (RF)	\$52.00	4.7		4.7	\$244.40
Paint Materials	\$32.00				

Labor Total	14.8 Hours	\$769.60
Tax on Labor	@ 5.100%	\$39.25
Sublet Repairs		\$3.00
Tax on Sublet	@ 5.100%	\$0.15
Gross Total		\$1,003.70
Less: Deductible		\$500.00-

2006 Honda Accord EX V6 2 DR Coupe
 Claim #: 00651447251-0C

08/09/2008 05:11 PM

Net Total

\$503.70

Alternate Parts Y/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 53056 Geo 53056
 Recycled Parts Y/0/0 Zip Code: 53056 INV DATE: 08/09/2008

Audatex Estimating 5.0.421 ES 08/09/2008 05:20 PM REL 5.0.421 DT 05/01/2008 DB 06/09/2008
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1.4 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

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Op Codes

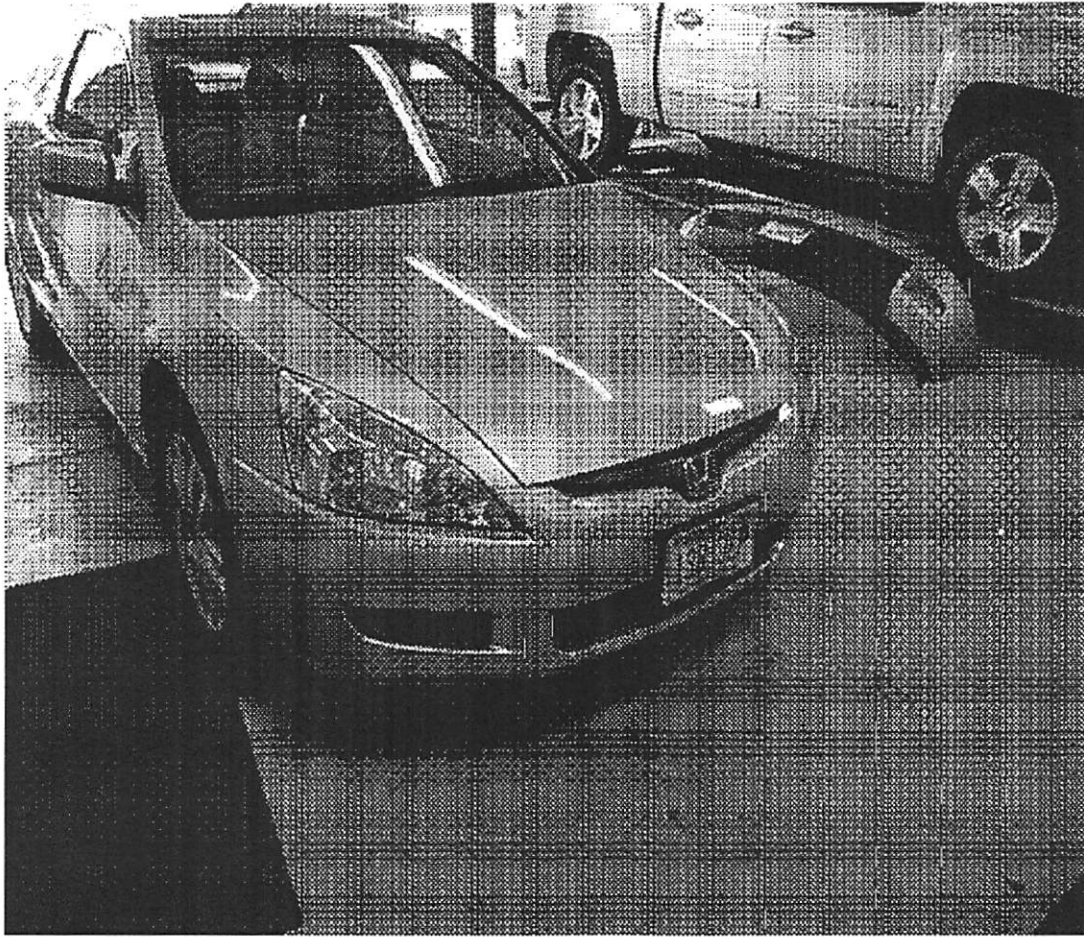
* = User-Entered Value	E = Replace OEM	NG = Replace NAGS
EC = Replace Economy	OE = Replace PXN OE Srp's	UE = Replace OE Surplus
ET = Partial Replace Labor	EP = Replace PXN	EU = RECYCLED PART
TE = Partial Replace Price	PM = Replace PXN Reman/Rebit	UM = Replace Reman/Rebuilt
L = Refinish	PC = Replace PXN Reconditioned	UC = Replace Reconditioned
TT = Two-Tone	SB = Sublet Repair	N = Additional Labor
BR = Blend Refinish	I = Repair	IT = Partial Repair
CG = Chippguard	RI = R & I Assembly	P = Check
AA = Appearance Allowance	RP = Related Prior Damage	

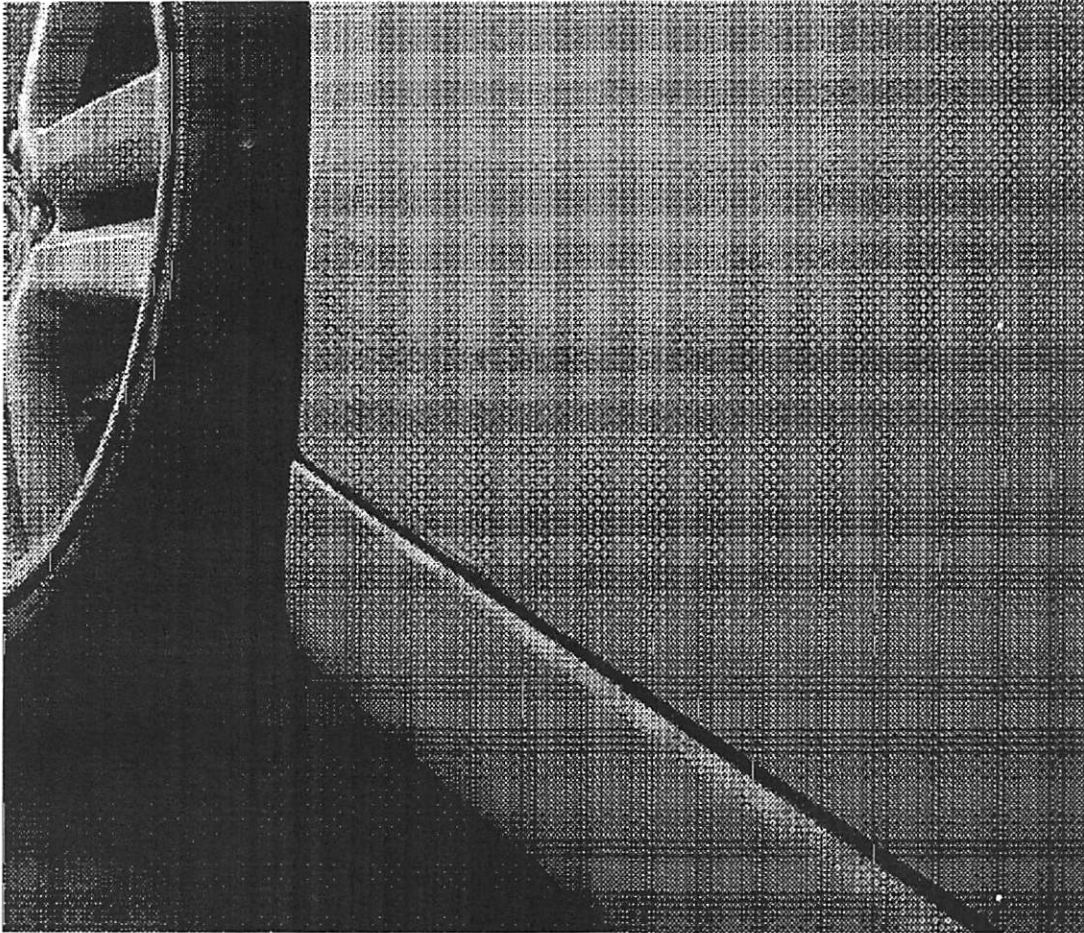


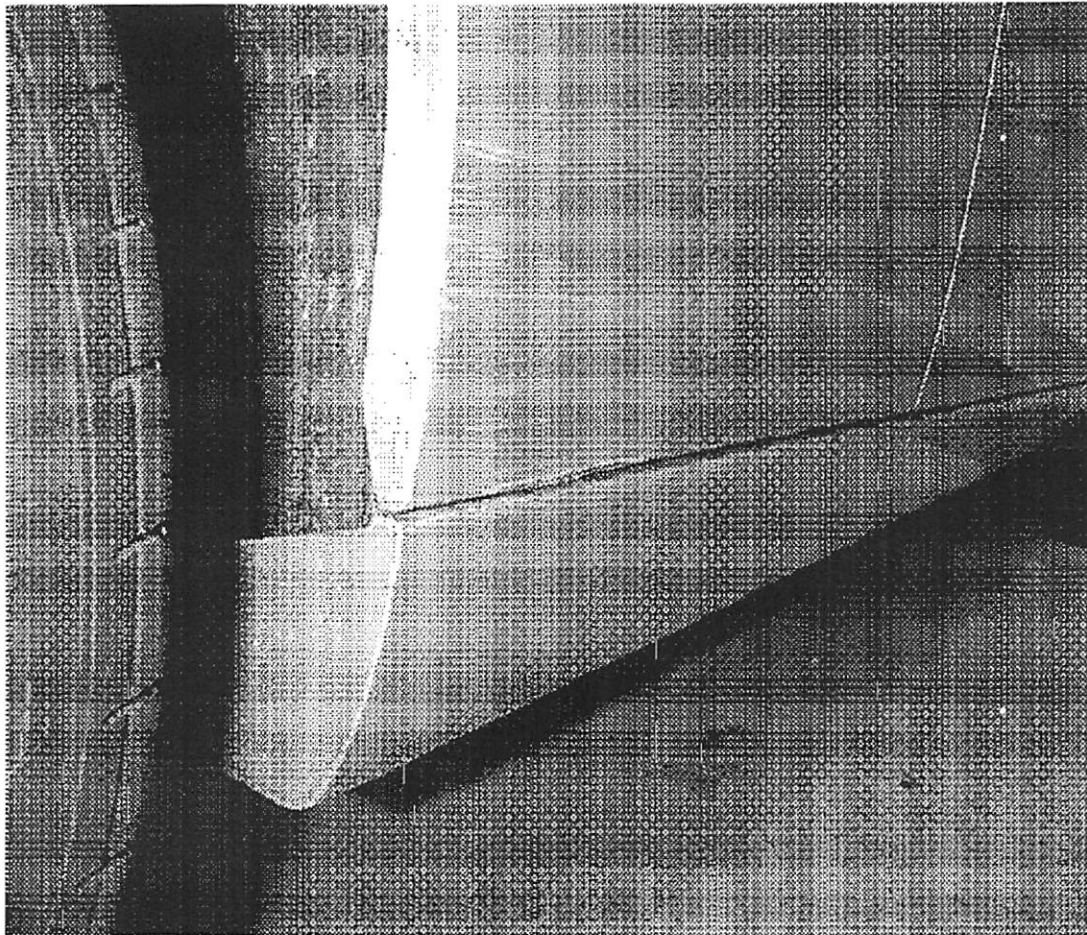
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MERTON AUTO BODY INC
W275 N6683 MORaine DRIVE
MERTON, WI. 53056
PHONE 538-1319 FAX 538-1151
FED # 391805874

*** SUPPLEMENT 1 ***

RO# 14444 S1 08/09/2008 03:11 PM
08/10/2008 09:04 AM

Owner

Owner: EDWARD J KRAUSE
Address: N43W32885 RASMUS RD U (262)510-1782
(262)387-2918
City State Zip: NASHOTAH, WI 53058-0000

Control Information

Claim # : 00651447251-0C Insured Policy # : 4860055121
Loss Date/Time: 05/31/2008 05:00 AM Loss Type: Comprehensive
Deductible: \$500.00
Ins. Company: American Family Insurance
City State Zip: WI FAX:
Insured: EDWARD J KRAUSE
Address: (262)510-1782
(262)387-2918

Inspection

Inspection Date: 06/09/2008 03:11 PM Inspection Type: Direct Repair Program
Inspection Location: MERTON AUTO BODY INC. Contact: STEVE ANDERSON
Address: W275 N6683 MORaine DR. Work/Day: (262)538-1319x
Work/Day: (262)538-0254x
Work/Day: (262)538-0570x
City State Zip: Merton, WI 53056
Email: mah@eyecommwireless.com
Primary Impact: Right Rear Side Secondary Impact:
Driveable: Yes Rental Assisted: No
Assigned Date/Time: Received Date/Time: 06/09/2008 12:30 PM
First Contact Date/Time: Appointment Date/Time: 06/10/2008 05:00 AM
Appraiser Name: STEVE ANDERSON Appraiser License #: 391805874
Address: W275 N6683 MORaine DR Work/Day: (262)538-1319
City State Zip: Merton, WI 53056 FAX:
Email: mah@eyecommwireless.com
Orig Appraiser Name: STEVE ANDERSON Appraiser License #: 391805874
Address: W275 N6683 MORaine DR Work/Day: (262)538-1319
City State Zip: Merton, WI 53056 FAX:
Email: mah@eyecommwireless.com

Repairer

Repairer: MERTON AUTO BODY INC. Contact: STEVE ANDERSON
Address: W275 N6683 MORaine DR. Work/Day: (262)538-1319
Work/Day: (262)538-0254
Work/Day: (262)538-0570
City State Zip: Merton, WI 53058
Email: mah@eyecommwireless.com
Repair Start Date/Time: 08/18/2008 08:30 AM Vehicle Drop Off Date/Time: 08/18/2008 08:00 AM
Repair Complete Date/Time: 08/19/2008 03:31 PM Vehicle Pick Up Date/Time: 08/19/2008 03:31 PM
Target Complete Date/Time: 08/18/2008 05:00 PM Days To Repair: 3

Vehicle

2006 Honda Accord EX V6 2 DR Coupe
 Claim #: 00851447251-0C

09/09/2008 03:11 PM
 09/10/2008 09:04 AM

2006 Honda Accord EX V6 2 DR Coupe
 6cyl Gasoline 3.0 VTEC
 6 Speed Manual

LicPlate: 138-JEP
 Lic Expire:
 Prod Date:
 Veh Insp#:
 Condition:
 Ext. Color: SATIN SILVER
 Ext. Refinish: Two-Stage
 Ext. Paint Code: NH623M

Lic State: WI
 VIN: 1HGCM81625A004198
 Mileage: 37,425
 Mileage Type: Actual
 Code: H1273C
 Int. Color:
 Int. Refinish: Two-Stage
 Int. Trim Code:

Options

AM/FM In-dash CD Changer	Air Conditioning	Alarm System
Aluminum/Alloy Wheels	Anti-lock Brakes	Bucket Seats
Center Console	Cruise Control	Dual Airbags
Dual Power Seats	Dual Zone Auto A/C	Garage Door Opener
Head Airbags	Heated Front Seats	Intermittent Wipers
Keyless Entry System	Leather Seats	Leather Steering Wheel
Lighted Entry System	Overhead Console	Power Brakes
Power Door Locks	Power Mirrors	Power Moonroof
Power Steering	Power Windows	Rear Window Defroster
Rem Trunk-L/Gate Release	Side Airbags	Strg Wheel Radio Control
Tachometer	Telescopic Steering Whl	Tilt Steering Wheel
Tinted Glass	Traction Control System	

Damages

Line	Op	Guide	MC Description	MFR Part No.	Price	ADJ% B%	Hours	R
1	IT	111	Deflector,Rocker Panel RT	Partial Repair			1.0*	SM
2	L	111	# Deflector,Rocker Panel RT # = 10, 13 >> BLEND	Refinish			1.3*	RF
3	RI	111	Deflector,Rocker Panel RT	R & I Assembly			0.3	SM
4	BR	210	Pnl,Front Door Outer RT	Blend Refinish		S1	1.5	RF
5	RI	242	Mldg,Front Door Belt RT	R & I Assembly		S1	0.3	SM
6	RI	132	Appique,Frt Door Fram RT	R & I Assembly		S1	0.3	SM
7	RI	230	Mirror,Outer R/C RT	R & I Assembly		S1	0.3	SM
8	RI	228	Handle,Front Door Otr RT	R & I Assembly		S1	0.7	SM
9	I	390	Pnl Assembly,Quarter RT	Repair			4.0*	SM
10	L	390	10 Pnl Assembly,Quarter RT >> BLEND	Refinish			3.1*	RF
11	RI	412	Qtr Glass R & I RT	R & I Assembly			3.0	SM
12	RI	534	Tailamp Assembly RT	R & I Assembly			1.5	SM
13	N	566	Rear Bumper Cover R&I	Additional Labor				INC SM
14	EC	M14	Corrosion Protection	Replace Economy	\$10.00*		0.3*	SM
15	EC	M29	Glass Installation Kit	Replace Economy	\$22.00*			SM
16	SB	M60	Hazardous Waste Removal	Sublet Repair	\$3.00*			SM
17	L		MASK JAMBS	Refinish		S1	0.4*	RF*

17 Items

MC Message

10 INCLUDES ALDATEX TIME TO CLEAR ENTIRE PANEL
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

Estimate Total & Entries

Other Parts	\$32.00	
Paint Materials	\$201.60	
Parts & Material Total		\$233.60
Tax on Parts & Material	@ 5.100%	\$11.91

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$52.00	6.7	5.0	11.7	\$608.40

2006 Honda Accord EX V6 2 DR Coupe
 Claim #: 00651447251-0C

09/09/2008 03:11 PM
 09/10/2008 08:04 AM

Mech/Elec (ME)	\$65.00			
Frame (FR)	\$62.00			
Refinish (RF)	\$52.00	6.3	6.3	\$327.60
Paint Materials	\$32.00			

Labor Total		18.0 Hours	\$936.00
Tax on Labor	@ 5.100%		\$47.74
Sublet Repairs			\$3.00
Tax on Sublet	@ 5.100%		\$0.15
Gross Total			\$1,232.40
Less: Deductible			\$500.00-
Net Total			\$732.40
Actual Supplement Total	\$228.70		
Less: Previous Net Total			\$503.70-
Net Supplement Total (Final Bill)			\$228.70

Alternate Parts Y/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 53056 Geo 53056
 Recycled Parts Y/0/0 Zip Code: 53056 INV DATE: 08/09/2008


Audatex Estimating 5.0.421 S1 06/19/2008 03:32 PM REL 5.0.421 DT 05/01/2008 DB 06/15/2008
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1.9 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

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Op Codes

* = User-Entered Value	E = Replace OEM	NG = Replace NAGS
EC = Replace Economy	OE = Replace PXN OE Srpls	UE = Replace OE Surplus
ET = Partial Replace Labor	EP = Replace PXN	EU = RECYCLED PART
TE = Partial Replace Price	PM = Replace PXN Reman/Rebit	UM = Replace Reman/Rebuilt
L = Refinish	PC = Replace PXN Reconditioned	UC = Replace Reconditioned
TT = Two-Tone	SB = Sublet Repair	N = Additional Labor
BR = Blend Refinish	I = Repair	IT = Partial Repair
CG = Chippguard	RI = R & I Assembly	P = Check
AA = Appearance Allowance	RP = Related Prior Damage	



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SUPPLEMENT RECONCILIATION

Supplement S1

Claim #: 00851447251-0C Insured Policy #: 4860055121
 File #: Insured: EDWARD J KRAUSE Claim Rep:
 Owner Name: EDWARD J KRAUSE Inspection Date/Time: 06/09/2008 03:11 PM
 Appraiser Name: STEVE ANDERSON
 Vehicle: 2005 Honda Accord EX V6 2 DR Coupe

Added Lines

Line	Guide	Part	Operation	Price	ADJ%	B%	Labor	Rate
1	132	Applique,Frt Door Fram RT	R & I Assembly	S1			0.3	SM
2	210	Pnl,Front Door Outer RT	Blend Refinish	S1			1.5	RF
3	228	Handle,Front Door Otr RT	R & I Assembly	S1			0.7	SM
4	230	Mirror,Outer R/C RT	R & I Assembly	S1			0.3	SM
5	242	Mldg,Front Door Belt RT	R & I Assembly	S1			0.3	SM

Changed Lines

Line	Guide	Part	Operation	Price	ADJ%	B%	Labor	Rate
6		MASK JAMBS	Refinish	S1			0.4*	RF*
		MASK JAMBS					0.3*	RF*

Calculation Changes

	From	To	Difference
Paint Materials	\$32.00	\$150.40	\$32.00 \$201.60 \$51.20+
Tax on Parts & Material	5.100%	\$9.30	5.100% \$11.91 \$2.61+
SM - Sheet Metal	\$52.00	\$525.20	\$52.00 \$608.40 \$83.20+
RF - Refinish	\$52.00	\$244.40	\$52.00 \$327.60 \$83.20+
Tax On Labor	5.100%	\$39.25	5.100% \$47.74 \$8.49+

Actual Supplement 1 Net Total \$228.70+

Summary

	Net Total	Date	Time	Appraiser
Original Estimate	\$503.70	06/09/2008	12:16 PM	STEVE ANDERSON
Supplement 1	\$732.40	08/10/2008	09:04 AM	STEVE ANDERSON



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afni Insurance Services
Subrogation Department

P.O. Box 3068 | Bloomington, IL 61702 | Phone 888-767-2361 | Fax 309-820-2626

September 29, 2008

RECEIVED

OCT 07 2008

CITY OF WEST ALLIS
ATT: MONICA SHULTZ
7525 W GREENFIELD
WEST ALLIS, WI 53214

CITY OF WEST ALLIS
CLERK/TREASURER

Re: Our File #: 562467
Claim #: 00-651-447251
Insured: EDWARD J KRAUSS
Date of Loss: May 31, 2008
Total Damages: \$1,232.40

Dear CITY OF WEST ALLIS:

We are contacting you today on behalf of AMERICAN FAMILY INSURANCE regarding a loss, which occurred on May 31, 2008. The facts of the incident indicate that you are liable for payments that AMERICAN FAMILY INSURANCE made to its policyholder as a result of the loss. The balance due is \$1,232.40.

If you believe you had insurance coverage at the time of the loss, notify us by mailing back the attached page immediately. A reply envelope is enclosed for your convenience, or you may fax the information to us at 309-820-2626.

If you did not have insurance coverage at the time of the loss, please pay the balance in full today. Afni accepts payments made by check, money order, Western Union Quick Collect, or check by phone. Please enclose the attached page with your payment.

We are in a position to help you find the means to pay this balance. Please feel free to call us toll-free at 888-767-2361 to discuss your options. Call immediately if you have questions about this claim.

Sincerely,

JAMIE POLLITT EXT 3527
Subrogation Specialist

CC: EDWARD J KRAUSS

Return this page to notify Afni of insurance coverage, enclose with your payment, or notify us of a change of address. Use the enclosed reply envelope, or mail to:

**Afni Subrogation Unit
P.O. Box 3068
Bloomington, IL 61702-3068**

CITY OF WEST ALLIS
7525 W GREENFIELD
WEST ALLIS, WI 53214

Re: Our File #: 562467
Claim #: 00-651-447251
Insured: EDWARD J KRAUSS
Date of Loss: May 31, 2008
Total Damages: \$1,232.40

Insurance carrier: _____

Address: _____

Phone number: _____

Policy #: _____

Agent: _____

Claim #: _____

Adjuster Name/Phone: _____

Change of Address:

Address: _____

City, State, Zip: _____

Telephone: _____

CGD08061600329M0401 02D

Wednesday, June 11, 2008 13:15:49
** For official use only **

West Allis Police Department
Call Detail Report



08.024503	Equipment Call	Disposition Cleared/No Report
		Unit 310
06/07/08 20:4809	S 60 St/W Lincoln Ave	Officer ch9440

CAD Comments

Manhole cover just south of 60 missing
Dispatched: 217
Prime Unit Changed to - 310

Officer Haiser reports.

On 06/07/08 at 2048hrs., Officers responded to a call of a man hole cover missing in the street in the area of S. 60 St. and W Lincoln Ave. Upon arrival, contact was made with Gerald M. Lawlor, m/w, 07/24/63, who was blocking vehicles from driving over the hole with his truck. Lawlor pointed out the cover against the curb a short distance away and Officer Pinter was able to secure it back over the hole. Contact was also made at the scene with Edward J Krause, m/w, 03/18/52, who stated that when he drove over the man hole, the cover was pushed above street level by water, causing damage to the rear and back passenger side of his car. The damage consisted of minor scratches. Lawlor had also driven over the hole, but could not locate any damage to his truck at the time. Lawlor's vehicle is a 2005 Dodge Ram 1500 pickup truck with WI truck registration of 724742. Krause's vehicle is a silver 2005 Honda Accord with two doors and Wisconsin registration of 138-JEP. He has insurance through American Family. Per Sgt. Zingale, Krause was instructed to contact City Hall regarding these damages.

Contact

Krause, Edward J
M W 03/18/1952
N43W32865 Rasmus Rd,13D
Nashotah, WI 53058

Contact

Lawlor, Gerald M
M W 07/24/1963
4211 S 60 St
Greenfield, WI 53220

CLAIM RECORD OF PAYMENT DISPLAY

CLAIM: 00-651-447251 ST: 48 POLICY: 48-600551-21 INCURRED: 05/31/2008
 INSURED: KRAUSE, EDWARD J BENEFITS/LOSSES PAID TO DATE: 732.40
 LEGAL EXPENSE: 0.00
 MEDICAL EXPENSE: 9.00
 OTHER EXPENSE: 1.00

NO	DATE	PAYMT#	TYPE	ID	PER	LOSS PAYMENTS AMOUNT	CREDITS AMOUNT	EXPENSE PAYMENTS AMOUNT
01	07/16/2008	0065178613	04	00	059			9.00

IN PAYMENT OF: GROUP PAYMENT FOR PAYEE CODE 609
 PAYEE/PAYOR: AUDATEX NORTH AMERICA INC
 RECONCILED: 00 07282008 TIN: 942617005-1 WITH TAKEN: N

 02 06/20/2008 0094384994 01 00 059 732.40
 IN PAYMENT OF: COMPREHENSIVE LOSS OF 05/31/2008 500 DEDUCTIBLE APPLIED
 PAYEE/PAYOR: MERTON AUTO BODY
 RECONCILED: 00 06252008 TIN: 391805874-1 WITH TAKEN: N

CLAIM RECORD OF PAYMENT DISPLAY

CLAIM: 00-651-447251 ST: 48 POLICY: 48-600551-21 INCURRED: 05/31/2008
 INSURED: KRAUSE, EDWARD J BENEFITS/LOSSES PAID TO DATE: 732.40
 LEGAL EXPENSE: 0.00
 MEDICAL EXPENSE: 9.00
 OTHER EXPENSE: 1.00

NO	DATE	PAYMT#	TYPE	ID	PER	LOSS PAYMENTS AMOUNT	CREDITS AMOUNT	EXPENSE PAYMENTS AMOUNT
03	06/10/2008	0065172983	05	00	059			1.00

IN PAYMENT OF: POLICE/FIRE REPORT
 PAYEE/PAYOR: WEST ALLIS POLICE DEPT
 RECONCILED: 00 06172008 TIN: * NONE * WITH TAKEN: N

NEXT **█**-

OPT -- POL -- ----- CLM -- ----- DRFT -----

ALL PAYMENTS FOR THIS CLAIM HAVE BEEN DISPLAYED. PF7=PAGE BACK PF3=COPS MENU

MERTON AUTO BODY INC
W275 N6683 MORaine DRIVE
MERTON, WI. 53056
PHONE 538-1319 FAX 538-1151
FED # 391805874

*** ESTIMATE ***

06/09/2008 03:11 PM

Owner

Owner: EDWARD J KRAUSE
Address: N43W32865 RASMUS RD U (262)510-1782
(262)367-2918
City State Zip: NASHOTAH, WI 53058-0000

Control Information

Claim # : 00651447251-0C Insured Policy # : 4860055121
Loss Date/Time: 05/31/2008 05:00 AM Loss Type: Comprehensive
Deductible: \$500.00

Ins. Company: American Family Insurance
City State Zip: WI

FAX:

Insured: EDWARD J KRAUSE
Address: (262)510-1782
(262)367-2918

Inspection

Inspection Date: 06/09/2008 03:11 PM
Inspection Location: MERTON AUTO BODY INC.
Address: W275 N6683 MORaine DR.

Inspection Type: Direct Repair Program
Contact: STEVE ANDERSON
Work/Day: (262)538-1319x
Work/Day: (262)538-0254x
Work/Day: (262)538-0570x

City State Zip: Merton, WI 53056
Email: mab@eyecomwireless.com
Primary Impact: Right Rear Side
Driveable: Yes

Secondary Impact:
Rental Assisted: No

Assigned Date/Time:
First Contact Date/Time:

Received Date/Time: 06/09/2008 12:30 PM
Appointment Date/Time: 06/10/2008 05:00 AM

Appraiser Name: STEVE ANDERSON
Address: W275 N6683 MORaine DR
City State Zip: Merton, WI 53056
Email: mab@eyecomwireless.com

Appraiser License #: 391805874
Work/Day: (262)538-1319
FAX:

Repairer

Repairer: MERTON AUTO BODY INC.
Address: W275 N6683 MORaine DR.

Contact: STEVE ANDERSON
Work/Day: (262)538-1319
Work/Day: (262)538-0254
Work/Day: (262)538-0570

City State Zip: Merton, WI 53056
Email: mab@eyecomwireless.com

Repair Start Date/Time:
Target Complete Date/Time: 06/18/2008 05:00 PM

Vehicle Drop Off Date/Time: 06/16/2008 08:00 AM
Days To Repair: 3

Vehicle

2005 Honda Accord EX V6 2 DR Coupe
6cyl Gasdine 3.0 VTEC
6 Speed Manual

Lic.Plate: 138-JEP
Lic Expire:

Lic State: WI
VIN: 1HGCM81625A004198

Prod Date:
 Veh Insp# :
 Condition:
 Ext. Color: SATIN SILVER
 Ext. Refinish: Two-Stage
 Ext. Paint Code: NH623M

Mileage: 37,425
 Mileage Type: Actual
 Code: H1273C
 Int. Color:
 Int. Refinish: Two-Stage
 Int. Trim Code:

Options

AM/FM In-dash CD Changer	Air Conditioning	Alarm System
Aluminum/Alloy Wheels	Anti-lock Brakes	Bucket Seats
Center Console	Cruise Control	Dual Airbags
Dual Power Seats	Dual Zone Auto A/C	Garage Door Opener
Head Airbags	Heated Front Seats	Intermittent Wipers
Keyless Entry System	Leather Seats	Leather Steering Wheel
Lighted Entry System	Overhead Console	Power Brakes
Power Door Locks	Power Mirrors	Power Moonroof
Power Steering	Power Windows	Rear Window Defroster
Rem Trunk-L/Gate Release	Side Airbags	Strg Wheel Radio Control
Tachometer	Telescopic Steering Whl	Tilt Steering Wheel
Tinted Glass	Traction Control System	

Damages

Line	Op	Guide	MC Description	MFR.Part No.	Price	ADJ% B%	Hours	R
1	IT	111	Deflector,Rocker Panel RT	Partial Repair			1.0*	SM
2	L	111 #	Deflector,Rocker Panel RT # = 10, 13 >> BLEND	Refinish			1.3*	RF
3	RI	111	Deflector,Rocker Panel RT	R & I Assembly			0.3	SM
4	I	390	Pnl Assembly,Quarter RT	Repair			4.0*	SM
5	L	390 10	Pnl Assembly,Quarter RT >> BLEND	Refinish			3.1*	RF
6	RI	412	Qtr Glass R & I RT	R & I Assembly			3.0	SM
7	RI	534	Taillamp Assembly RT	R & I Assembly			1.5	SM
8	N	566	Rear Bumper Cover R&I	Additional Labor			INC	SM
9	EC	M14	Corrosion Protection	Replace Economy	\$10.00*		0.3*	SM
10	EC	M29	Glass Installation Kit	Replace Economy	\$22.00*			SM
11	SB	M60	Hazardous Waste Removal	Sublet Repair	\$3.00*			SM
12	L		MASK JAMBS	Refinish			0.3*	RF*

12 Items

MC Message

10 INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

Estimate Total & Entries

Other Parts \$32.00
 Paint Materials \$150.40
 Parts & Material Total \$182.40
 Tax on Parts & Material @ 5.100% \$9.30

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$52.00	5.1	5.0	10.1	\$525.20
Mech/Elec (ME)	\$65.00				
Frame (FR)	\$52.00				
Refinish (RF)	\$52.00	4.7		4.7	\$244.40
Paint Materials	\$32.00				

Labor Total 14.8 Hours \$769.60
 Tax on Labor @ 5.100% \$39.25
 Sublet Repairs \$3.00
 Tax on Sublet @ 5.100% \$0.15
 Gross Total \$1,003.70
 Less: Deductible \$500.00

Net Total

\$503.70

Alternate Parts Y/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 53056 Geo 53056
Recycled Parts Y/0/0 Zip Code: 53056 INV DATE: 06/09/2008

Audatex Estimating 5.0.421 ES 06/09/2008 05:20 PM REL 5.0.421 DT 05/01/2008 DB 06/08/2008
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1.4 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

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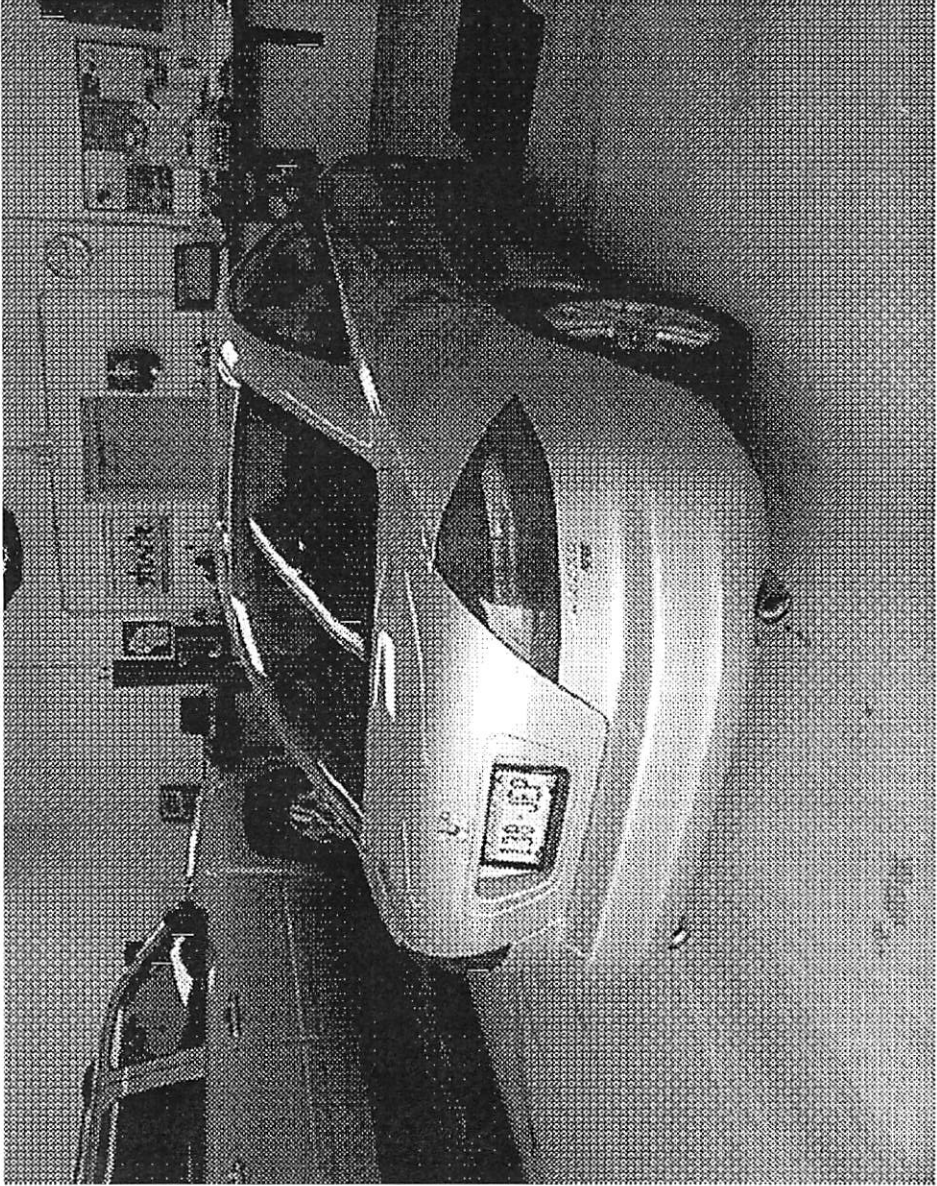
Op Codes

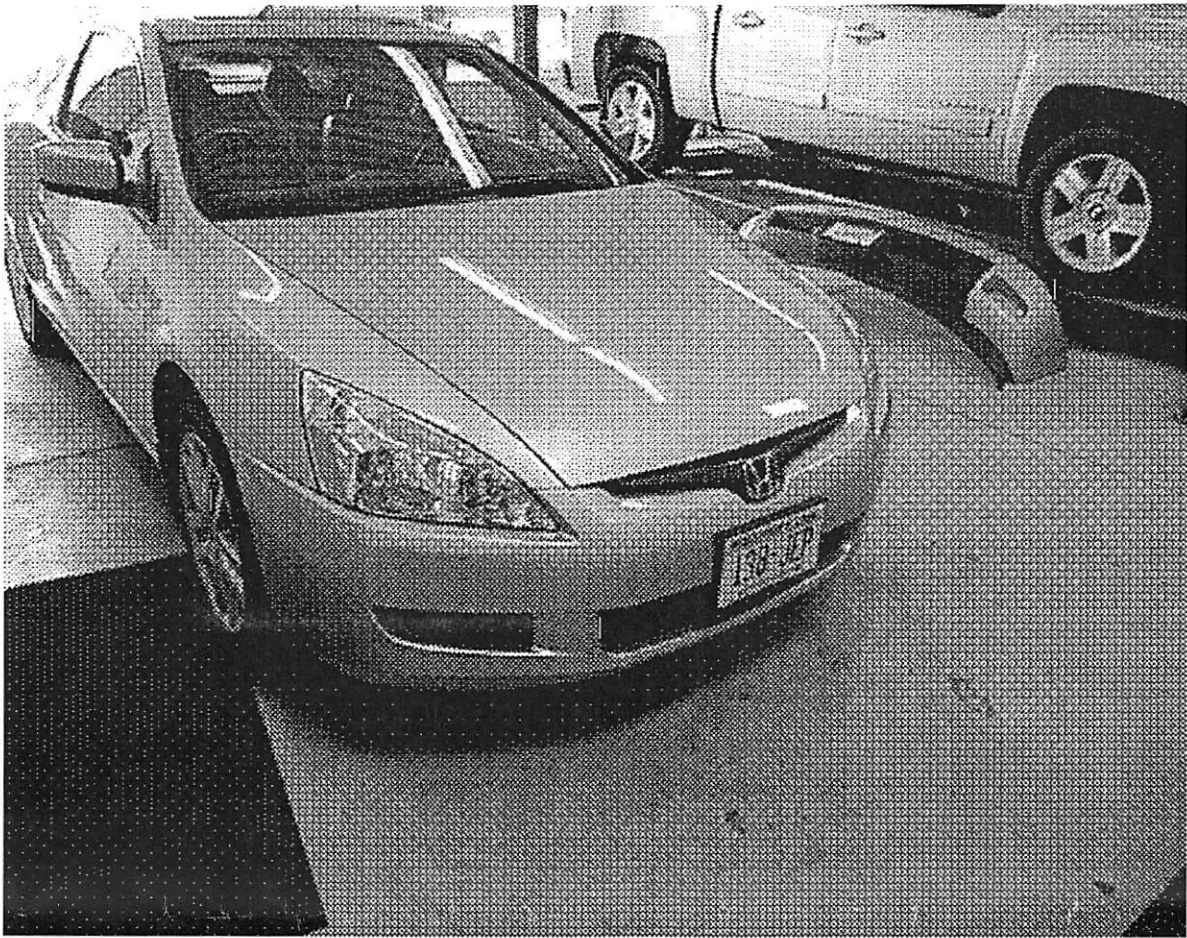
* = User-Entered Value	E = Replace OEM	NG = Replace NAGS
EC = Replace Economy	OE = Replace PXN OE Srpis	UE = Replace OE Surplus
ET = Partial Replace Labor	EP = Replace PXN	EU = RECYCLED PART
TE = Partial Replace Price	PM = Replace PXN Reman/Rebilt	UM = Replace Reman/Rebuilt
L = Refinish	PC = Replace PXN Reconditioned	UC = Replace Reconditioned
TT = Two-Tone	SB = Sublet Repair	N = Additional Labor
BR = Blend Refinish	I = Repair	IT = Partial Repair
CG = Chippguard	RI = R & I Assembly	P = Check
AA = Appearance Allowance	RP = Related Prior Damage	

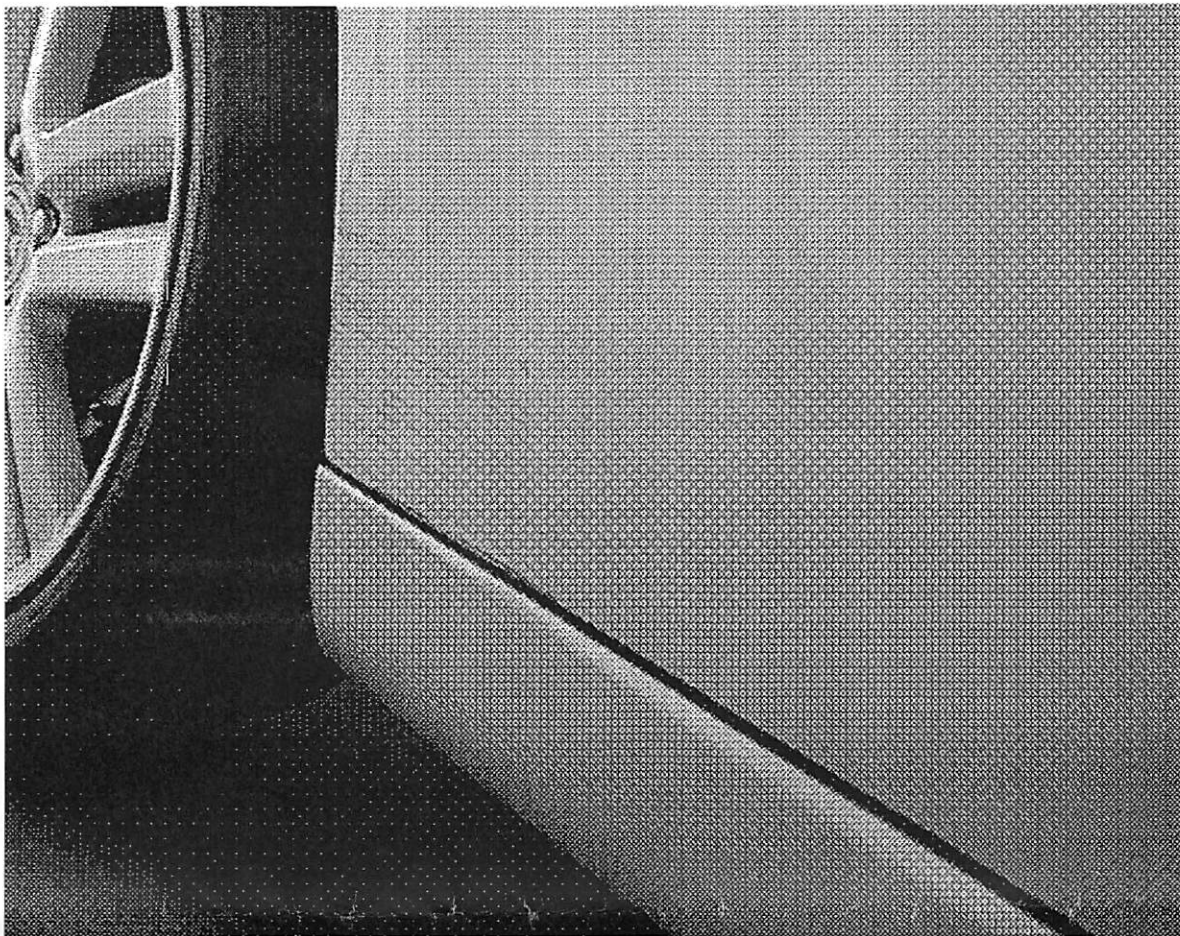


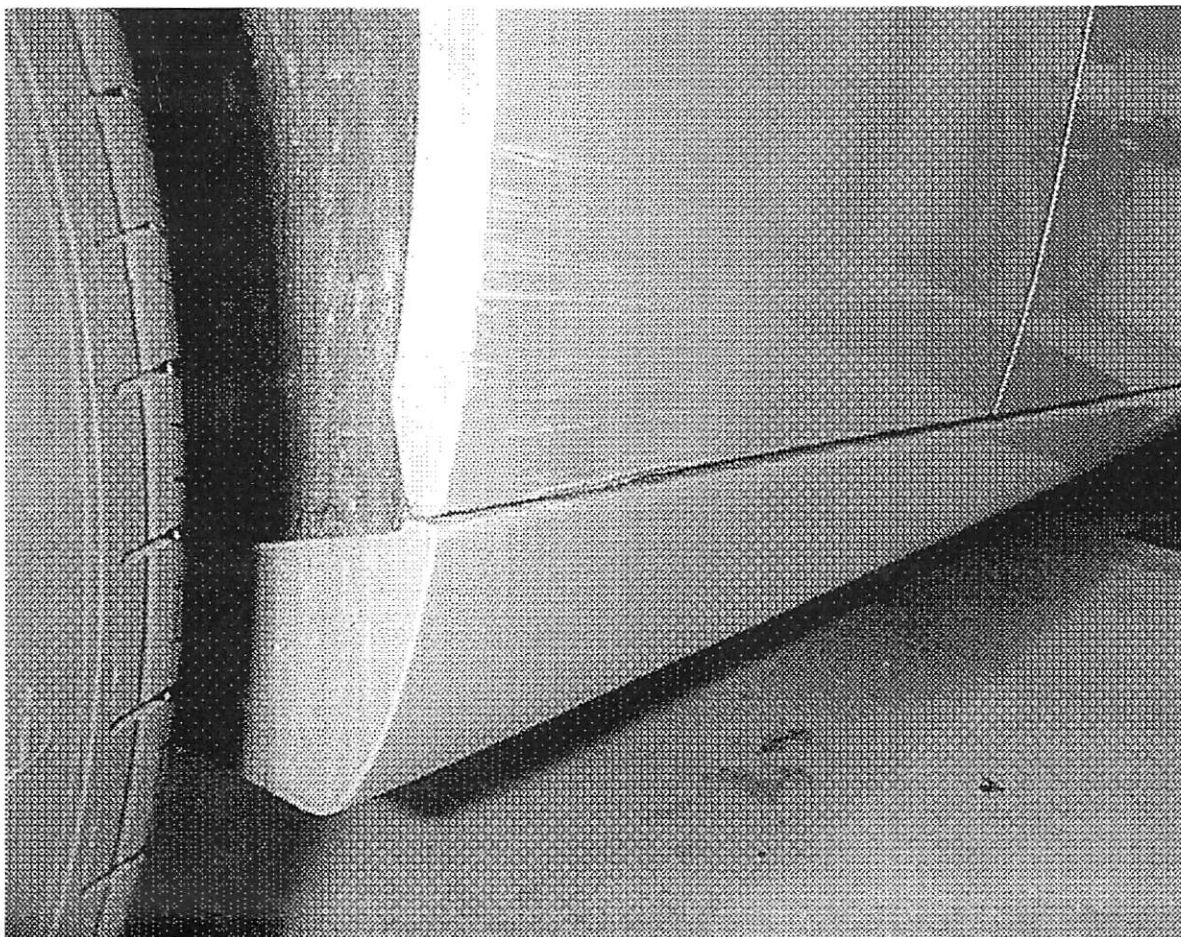
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MERTON AUTO BODY INC
W275 N6683 MORaine DRIVE
MERTON, WI. 53056
PHONE 538-1319 FAX 538-1151
FED # 391805874

*** SUPPLEMENT 1 ***

RO# 14444

S1

06/09/2008 03:11 PM
06/10/2008 09:04 AM

Owner

Owner: EDWARD J KRAUSE
Address: N43W32865 RASMUS RD U (262)510-1782
(262)367-2918
City State Zip: NASHOTAH, WI 53058-0000

Control Information

Claim #: 00651447251-0C Insured Policy #: 4860055121
Loss Date/Time: 05/31/2008 05:00 AM Loss Type: Comprehensive
Deductible: \$500.00

Ins. Company: American Family Insurance
City State Zip: WI

FAX:

Insured: EDWARD J KRAUSE
Address: (262)510-1782
(262)367-2918

Inspection

Inspection Date: 06/09/2008 03:11 PM
Inspection Location: MERTON AUTO BODY INC.
Address: W275 N6683 MORaine DR.

Inspection Type: Direct Repair Program
Contact: STEVE ANDERSON
Work/Day: (262)538-1319x
Work/Day: (262)538-0254x
Work/Day: (262)538-0570x

City State Zip: Merton, WI 53056
Email: mab@eyecomwireless.com
Primary Impact: Right Rear Side
Driveable: Yes

Secondary Impact:
Rental Assisted: No

Assigned Date/Time:
First Contact Date/Time:

Received Date/Time: 06/09/2008 12:30 PM
Appointment Date/Time: 06/10/2008 05:00 AM

Appraiser Name: STEVE ANDERSON
Address: W275 N6683 MORaine DR
City State Zip: Merton, WI 53056
Email: mab@eyecomwireless.com

Appraiser License #: 391805874
Work/Day: (262)538-1319
FAX:

Orig Appraiser Name: STEVE ANDERSON
Address: W275 N6683 MORaine DR
City State Zip: Merton, WI 53056
Email: mab@eyecomwireless.com

Appraiser License #: 391805874
Work/Day: (262)538-1319
FAX:

Repairer

Repairer: MERTON AUTO BODY INC.
Address: W275 N6683 MORaine DR.

Contact: STEVE ANDERSON
Work/Day: (262)538-1319
Work/Day: (262)538-0254
Work/Day: (262)538-0570

City State Zip: Merton, WI 53056
Email: mab@eyecomwireless.com

Repair Start Date/Time: 06/16/2008 08:30 AM
Repair Complete Date/Time: 06/19/2008 03:31 PM
Target Complete Date/Time: 06/18/2008 05:00 PM

Vehicle Drop Off Date/Time: 06/16/2008 08:00 AM
Vehicle Pick Up Date/Time: 06/19/2008 03:31 PM
Days To Repair: 3

Vehicle

2005 Honda Accord EX V6 2 DR Coupe
 6cyl Gasoline 3.0 VTEC
 6 Speed Manual

Lic.Plate: 138-JEP
 Lic Expire:
 Prod Date:
 Veh Insp#:
 Condition:
 Ext. Color: SATIN SILVER
 Ext. Refinish: Two-Stage
 Ext. Paint Code: NH623M

Lic State: WI
 VIN: 1HGCM81625A004198
 Mileage: 37,425
 Mileage Type: Actual
 Code: H1273C
 Int. Color:
 Int. Refinish: Two-Stage
 Int. Trim Code:

Options

AM/FM In-dash CD Changer	Air Conditioning	Alarm System
Aluminum/Alloy Wheels	Anti-lock Brakes	Bucket Seats
Center Console	Cruise Control	Dual Airbags
Dual Power Seats	Dual Zone Auto A/C	Garage Door Opener
Head Airbags	Heated Front Seats	Intermittent Wipers
Keyless Entry System	Leather Seats	Leather Steering Wheel
Lighted Entry System	Overhead Console	Power Brakes
Power Door Locks	Power Mirrors	Power Moonroof
Power Steering	Power Windows	Rear Window Defroster
Rem Trunk-L/Gate Release	Side Airbags	Strg Wheel Radio Control
Tachometer	Telescopic Steering Whl	Tilt Steering Wheel
Tinted Glass	Traction Control System	

Damages

Line Op	Guide	MC Description	MFR.Part No.	Price	ADJ% B%	Hours	R
1	IT	111 Deflector,Rocker Panel RT	Partial Repair			1.0*	SM
2	L	111 # Deflector,Rocker Panel RT # = 10, 13 >> BLEND	Refinish			1.3*	RF
3	RI	111 Deflector,Rocker Panel RT	R & I Assembly			0.3	SM
4	BR	210 Pnl,Front Door Outer RT	Blend Refinish		S1	1.5	RF
5	RI	242 Midg,Front Door Belt RT	R & I Assembly		S1	0.3	SM
6	RI	132 Applique,Frt Door Fram RT	R & I Assembly		S1	0.3	SM
7	RI	230 Mirror,Outer R/C RT	R & I Assembly		S1	0.3	SM
8	RI	228 Handle,Front Door Otr RT	R & I Assembly		S1	0.7	SM
9	I	390 Pnl Assembly,Quarter RT	Repair			4.0*	SM
10	L	390 10 Pnl Assembly,Quarter RT >> BLEND	Refinish			3.1*	RF
11	RI	412 Qtr Glass R & I RT	R & I Assembly			3.0	SM
12	RI	534 Tailamp Assembly RT	R & I Assembly			1.5	SM
13	N	566 Rear Bumper Cover R&I	Additional Labor			INC	SM
14	EC	M14 Corrosion Protection	Replace Economy	\$10.00*		0.3*	SM
15	EC	M29 Glass Installation Kit	Replace Economy	\$22.00*			SM
16	SB	M60 Hazardous Waste Removal	Sublet Repair	\$3.00*			SM
17	L	MASK JAMBS	Refinish		S1	0.4*	RF*
17 Items							

MC Message

10 INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

Estimate Total & Entries

Other Parts	\$32.00	
Paint Materials	\$201.60	
Parts & Material Total		\$233.60
Tax on Parts & Material	@ 5.100%	\$11.91

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$52.00	6.7	5.0	11.7	\$608.40

Mech/Elec (ME)	\$65.00			
Frame (FR)	\$52.00			
Refinish (RF)	\$52.00	6.3	6.3	\$327.60
Paint Materials	\$32.00			

Labor Total			18.0 Hours	\$936.00
Tax on Labor		@ 5.100%		\$47.74
Sublet Repairs				\$3.00
Tax on Sublet		@ 5.100%		\$0.15
Gross Total				\$1,232.40
Less: Deductible				\$500.00-
Net Total				\$732.40
Actual Supplement Total	\$228.70			
Less: Previous Net Total				\$503.70-
Net Supplement Total (Final Bill)				\$228.70

Alternate Parts Y/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 53056 Geo 53056
 Recycled Parts Y/00 Zip Code: 53056 INV DATE: 06/09/2008

Audatex Estimating 5.0.421 S1 06/19/2008 03:32 PM REL 5.0.421 DT 05/01/2008 DB 06/15/2008
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1.9 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

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Op Codes

* = User-Entered Value	E = Replace OEM	NG = Replace NAGS
EC = Replace Economy	OE = Replace PXN OE Srpls	UE = Replace OE Surplus
ET = Partial Replace Labor	EP = Replace PXN	EU = RECYCLED PART
TE = Partial Replace Price	PM = Replace PXN Reman/Rebtl	UM = Replace Reman/Rebuilt
L = Refinish	PC = Replace PXN Reconditioned	UC = Replace Reconditioned
TT = Two-Tone	SB = Sublet Repair	N = Additional Labor
BR = Blend Refinish	I = Repair	IT = Partial Repair
CG = Chippguard	RI = R & I Assembly	P = Check
AA = Appearance Allowance	RP = Related Prior Damage	



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***** SUPPLEMENT RECONCILIATION *****

Supplement S1

Claim # : 00651447251-0C	Insured Policy # : 4860055121
File # :	Claim Rep :
Insured: EDWARD J KRAUSE	Inspection Date/Time: 06/09/2008 03:11 PM
Owner Name: EDWARD J KRAUSE	
Appraiser Name: STEVE ANDERSON	
Vehicle: 2005 Honda Accord EX V6 2 DR Coupe	

Added Lines

Line	Guide	Part	Operation	Price	ADJ%	B%	Labor	Rate
1	132	Applique,Frt Door Fram RT	R & I Assembly				0.3	SM
2	210	Pnl,Front Door Outer RT	Blend Refinish				1.5	RF
3	228	Handle,Front Door Otr RT	R & I Assembly				0.7	SM
4	230	Mirror,Outer R/C RT	R & I Assembly				0.3	SM
5	242	Mldg,Front Door Belt RT	R & I Assembly				0.3	SM

Changed Lines

Line	Guide	Part	Operation	Price	ADJ%	B%	Labor	Rate
6		MASK JAMBS	Refinish				0.4*	RF*
		MASK JAMBS					0.3*	RF*

Calculation Changes

	From	To	Difference
Paint Materials	\$32.00	\$150.40	\$32.00
Tax on Parts & Material	5.100%	\$9.30	\$11.91
SM - Sheet Metal	\$52.00	\$525.20	\$52.00
RF - Refinish	\$52.00	\$244.40	\$52.00
Tax On Labor	5.100%	\$39.25	\$47.74

Actual Supplement 1 Net Total **\$228.70+**

Summary

	Net Total	Date	Time	Appraiser
Original Estimate	\$503.70	06/09/2008	12:16 PM	STEVE ANDERSON
Supplement 1	\$732.40	06/10/2008	09:04 AM	STEVE ANDERSON



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7525 West Greenfield Avenue
West Allis, Wisconsin 53214-4688



CITY ADMINISTRATIVE OFFICE

PAUL M. ZIEHLER

City Administrative Officer
Clerk/Treasurer

414/302-8294
414/302-8207 (Fax)

City Hall
7525 West Greenfield Avenue
West Allis, Wisconsin 53214

pziehler@ci.west-allis.wi.us
www.ci.west-allis.wi.us

NOTICE OF DISALLOWANCE OF CLAIM

October 10, 2008

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

American Family Insurance Group
Attn: Carol L. Johnson
Casualty Claim Desk Senior Adjuster
P.O. Box 2927
Milwaukee, WI 53201

Re: Your Claim Against the City of West Allis
Date of Loss: 5/31/08

Dear Ms. Johnson:

At its meeting on October 7th, 2008, the Common Council of the City of West Allis considered your claim (#00-651-447251-1316) received on May 31st, 2008, regarding vehicle damage allegedly sustained by your insured, Edward Krause, at South 60th Street and West Lincoln Avenue, West Allis, Wisconsin and denied it in full.

Please be advised that no lawsuit may be brought on this claim against the City of West Allis or any of its officials, officers, agents or employees after six (6) months from the date of receipt of this letter.

Sincerely,

Paul M. Ziehler
City Administrative Officer
Clerk/Treasurer

PMZ:da
L:\jeff\claims\denialLtrs\ltr-denial-Amer Fam-Krause

cc: City Attorney's Office
City Clerk's Office