



FEB 14 2020

RECEIVED

CLAIMANT CONTACT INFORMATION

Name: Jeanne Psket
Address: 1120 S 121st St
West Allis, WI 53214

Phone: 414-708-6208
Email: jmpsket@gmail.com

INSTRUCTIONS

Complete this form, print and sign it, and serve a hard copy upon the West Allis City Clerk. If you have questions about how to fill out this form, please contact a private attorney who can assist you.

NOTICE OF CLAIM

Date of incident: 01/14/2020 - 1/17/2020
Location: 1120 S 121st St, West Allis, WI 53214

Time of day: Tuesday evening -
Friday when water heater broke

Describe the circumstances of your claim here. You may attach additional sheets or exhibits. Some helpful information may be the police report, pictures of the incident or damage, a diagram of the location, a list of injuries, a list of property damage, names and contact information for witnesses to the incident, and any other information relevant to the circumstances.

See attached.

[Empty rectangular box for describing the claim circumstances]

Check one:

- I am seeking damages at this time (complete Claim Amount section below)
- I am submitting this notice without a claim for damages. This claim is not complete and will not be processed until I submit a claim for damages on a later date.

Signed: Jeanne Psket

Date: 02/14/2020

CLAIM AMOUNT

To complete this claim, attach an itemized statement of damages sought. If any damages are for repair to property, include at least 2 estimates for repairs.

The total amount sought is: \$ 2,527.66

SAVE

PRINT

City Claim for City of West Allis Water Main Break
Jeanne Psket
1120 S 121st St
West Allis, WI 53214
414-708-6208
jmpsket@gmail.com

On Tuesday, January 14, 2020, I came home from work and heard my sump pump running very loudly (even though there was no rain or snow falling). Since I have only heard it run a few times in five years living here, I rushed to the basement to find it completely flooded, about 2 inches deep. The area rugs were floating and everything that touches the floor was soaked. I shut off my water, and the water continued to pour in from the ground (sump pump). I called a friend that lives down the street, and he was unable to help (John Matthews, phone: 414-840-6252). I also called my father, who also came to try to help. (Gene Psket, 414-764-9001). We turned off the water line in my basement, but water continued to flood in through the ground (sump pump). The sump pump continued pumping water out throughout the entire event, but couldn't keep up.

Since it was after business hours, I called Alderman Marty Weigel, (Marty is not my alderman, but I had his phone number from volunteering with the dog park project), and he ultimately advised me to call a plumber. I called a plumber, and was advised to call the non-emergency police department to get the water shut off at the curb line.

I called the non-emergency police number, and they sent out a city employee to turn off the water at the curb line. The city employee (Jeff Auberry, 302-8830) that came turned off the water at the curb line and entered my basement. He was surprised to see that the water continued to pour in the basement. He told me that he was stumped and that since the water to my house was completely turned off, it shouldn't still be rushing in like that. He called some co-workers, who were also stumped, and tried to reach his boss with no luck. He indicated it was not a lateral or water main break because there was no water in the street, did not appear that any water was melting the snow on my lawn, and no other houses appeared to be affected. He didn't know where the water could be coming from and suggested maybe from another house in the area. He said that since the sump pump was still running and pumping water outside and it didn't appear to be getting any deeper, that I should go to bed and have a plumber come out in the morning. I made an appointment with the plumber to come to the house the next morning.

The next day, at 7:10 a.m. Wednesday, I called the Superintendent of the Water Utility, Michael Brofka, and left him a message. He returned my call at 7:20 and said he would send a crew to check things out. He asked if I live in the newer constructions that were built in 2014, and I confirmed that I did. He said he thought it might be a water main break since my plumbing infrastructure is all fairly new. My plumber, Rick Senft of Parkview Plumbing (414-333-8243), was at the house when the city workers arrived. They told him that it was a main break and he let me know that there wouldn't be anything he could do. Water continued to pour into my basement as they worked on the main break in the street in front of my house.

Michael Brofka called me to let me know that my water would be back on and the main fixed by that evening and that I could file a claim with the city. He said the claim forms are available online or are available at city hall.

Once the water main was fixed, the sump pump did it's job and pumped the water out of my basement, but some items were damaged (See list and pictures). Neighbors and friends brought over big industrial fans,

garbage containers, extra dehumidifiers and squeegees. I threw out all things that were water-soaked and could not be salvaged.

I had hoped to save the rugs and just dry them out, but it was taking way too long, even with fans designed to dry rugs, and after a couple days, it was starting to smell in my basement, so I had a neighborhood friend help me take them out for garbage pick-up.

In the meantime, my water had been turned back on Wednesday evening and was operating fine until Friday morning, when I had no hot water.

I called Paul Davis Restoration to make sure that I wouldn't have any long-term damage to my home. Nick Young (414-406-2789) came out on Friday, January 17, at 3:30pm, and checked the wood supporting the stairwell, which was reading as high moisture. He checked for condensation on the floor joists and gave some advice on how to dry out the rest of the moisture using the floor fans and dehumidifiers.

Nick also called a plumber that Paul Davis works with, and when he told him the error code on the hot water heater, which indicated a problem with the flammable vapor sensor, he said they can get damaged when there is excessive moisture. He suggested I try resetting it, and if that doesn't work, replacing the sensor.

I googled how to reset it, and after that didn't work, on Saturday morning, I googled how to replace it, bought the part, and replaced the sensor myself (receipt attached). Hot water is now working again.

Attached you will find photos and an itemized list of things that needed to be thrown out and receipts for the hot water heater part and the canvas (with cardboard inserts) Christmas decoration storage container I had to re-purchase.

PLUMBING PARTS PLUS
7637 WEST BELOYT ROAD
WEST ALLIS, WI 53219
414-321-8570

Ticket:394102Dust:405* Date:01/18/20
Rep:GMK Drz3 Loc: Time:11:34

Stock Num.	Qty	Price	Ext. Price
SP20172	1	35.00	35.00
SENSOR KIT			
COMMENT			
W4.14			
Sub-total			35.00
State			1.96
Total			36.96
NO			36.96
Change			0.00

ALL RETURNS MUST BE MADE IN 14 DAYS
ALL SPECIAL ORDERS ARE FINAL!
NO RETURNS ON TOOLS!
KOHLER-MOEN-DELTA AND ALL OTHER SERVICE
PARTS EXCHANGE ONLY!!!!
THANK YOU FOR SHOPPING WITH US!

Items Lost: Items lost were either in my storage area under the stairs or touching the basement floor. I tried to salvage as much as possible, but the rugs were impossible to keep because it was taking too many days to dry them out and the basement started smelling moldy, so I had to get them out of there.

Water heater - Flammable Vapor Sensor	Part malfunctioned due to excessive moisture, Receipt attached (Plumbing Parts Plus)	36.96
Christmas ornament tote	Cardboard inside separating ornaments was soaked, replacement purchased on Amazon, receipt attached	15.70
Indoor/Outdoor Rug, 5X7.5	Similar one bought from Kohls three years ago	315.00
Tan carpet (under workout equipment), 10x12	Bought as carpet remnant four years ago	85.00
Gift wrap (15 rolls), gift bags (20), tissue paper, bows, ribbon	Purchased at multiple stores	200.00
Canvas bag holding gift wrap and wrapping materials	Purchased on Amazon	20.00
Living room area rug, 5x7	Green, tan and brown, purchased from Kohls	225.00
Living room area rug, 8x10	Black and gray, purchased at American 5.5 years ago	200.00
Entertainment tower	The pressed wood at the bottom got ruined from sitting in water	125.00
TV table	The pressed wood at the bottom got ruined from sitting in water	150.00
Picnic mat	Amazon	25.00
Gaiam Yoga mat	Amazon	18.00
Bulletin board	Amazon	12.00
Box of books	Various, see photos	100.00
Box of DVDs	Various, see photos	200.00
Patio cushions	Purchased from Kohl's, tried to save but got mildewy	150.00
Christmas tree (artificial)	7 foot with LED lights	200
Labor	15 hours of clean up/repairs @ \$30/hr (per Paul Davis Recommendation)	450
	TOTAL	\$2527.66









Final Details for Order # [REDACTED]

Print this page for your records.

Order Placed: January 18, 2020

Amazon.com order number: [REDACTED]

Order Total: \$15.70

Shipped on January 19, 2020

Items Ordered

1 of: *Richard's Homewares - 64 Compartment Cube Ornament Organizer - Holiday Green with Red Handles* **Price \$14.87**

Sold by: HOLDANDSTORAGE ([seller profile](#))

Condition: New

Shipping Address:

JEANNE PSKET
1120 S. 121st St.
WEST ALLIS, Wisconsin 53214
United States

Shipping Speed:

One-Day Shipping

Payment information

Payment Method:

Amazon.com [REDACTED]

Item(s) Subtotal: \$14.87

Shipping & Handling: \$0.00

Total before tax: \$14.87

Estimated tax to be collected: \$0.83

Grand Total: \$15.70

Billing address

JEANNE PSKET
1120 S. 121st St.
WEST ALLIS, Wisconsin 53214
United States

Credit Card transactions

[REDACTED] January 19, 2020: \$15.70

To view the status of your order, return to [Order Summary](#).