

## Ann Marie Neff

---

**From:** Mark Vicena <mark.vicena@sbcglobal.net>  
**Sent:** Monday, May 22, 2017 1:29 PM  
**To:** City Hall Clerk  
**Subject:** Special Use Permit for Cousins Subs 6512 W. Greenfield Ave (June 6th public hearing)

To: City Clerk of West Allis  
Re: Special Use Permit for Cousins Subs 6512 W. Greenfield Ave,

To whom it may concern,

In reviewing the proposed plans and artist renditions of the new Cousins Subs, it appears to be an attractive and modern designed building which I sincerely welcome, and know will be a great addition and enhancement to this part of the city. Realizing that this business operation will be adjacent to a residential neighborhood, there were just a couple of potential issues that hopefully will be viewed as minor and addressed proactively:

1. **Drive Thru speaker volume/direction** – the direction of the (previous) credit union's speakers at their drive thru lanes pointed in a direction of NW. This direction (and lower volume) helped to minimize and/or eliminate the noise amplifying to the residential neighbors by facing "away" from the neighbors. Seeing that the hours of operation will be until 10pm/11pm weekends, proactively addressing this speaker volume and any possibility of "yelling" to place one's order would be sincerely appreciated.
2. **Litter / Loitering**– I am very confident that Cousins Subs, having such a huge presence in Wisconsin for so many years will be proactive and responsive to the potential undesirable actions of their customers concerning litter and loitering (and possible loud car stereo noise in the parking lot/drive thru lane).

I sincerely look forward to Cousins Subs new and exciting development, wish them much success in their new location and welcome them to our neighborhood!

Respectfully,

Mark Vicena  
1338 S 65<sup>th</sup> St.  
West Allis, WI 53214