

RECEIVED

JAN 25 2017

CITY OF WEST ALLIS
CITY CLERK

January 23, 2017

Kay M. Roy
2121 S. 111th St., Apt. 2
West Allis, WI 53227

Dear Ann Neff,

My name is Kay Roy. On Monday, January 16, 2017 at approximately 8:00 am I was stopped at a yield sign on S. 111th St. and W. Becher St. when a City of West Allis truck with a plow on the front didn't stop and hit the back of my 2013 Honda CRV. The roads were icy that morning. There was a vehicle heading west on Becher St. so I could not go. Linda M. Huske, from the City of West Allis came to the site of the accident and did take a report and photos. She told me to send you a claim letter with an estimate of the damage to my vehicle. I have enclosed the estimate. This is an estimate as long as when they remove the bumper they don't find more damage. That is noted on line # 1 of the estimate. I would also need a rental vehicle for the time they need to repair it. I would get a rental that is comparable to my SUV which would be about \$80.00 (with tax) a day. The bumper repair should only take one day they said as long as nothing else is wrong. So the current estimate would be \$399.63 + \$80.00 for a rental for one day making it \$479.63 as long as nothing else is damaged.

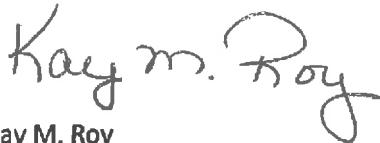
If you need any further information, please contact me at 414-708-1309.

My information is:

Kay M. Roy
2121 S. 111th St. Apt. 2
West Allis, WI 53227

3

Sincerely,



Kay M. Roy

Goff's Collision Repair Center - West Allis

Our Reputation is No Accident!
 11330 W Lincoln Ave, West Allis, WI 53227
 Phone: (414) 327-7100
 FAX: (414) 327-8100

Workfile ID: f3e6f315
 Federal ID: 46-2266428
 State ID: 456-1027985607-03

Preliminary Estimate

Customer: Roy, Kay

Written By: Jason Marks

Job Number:

Insured: Roy, Kay
 Type of Loss:
 Point of Impact: 06 Rear

Policy #:
 Date of Loss:

Claim #:
 Days to Repair: 0

Owner:
 Roy, Kay
 2121 S 111th St. Apt 2
 West Allis, WI 53227

Inspection Location:
 Goff's Collision Repair Center - West Allis
 11330 W Lincoln Ave
 West Allis, WI 53227
 Repair Facility
 (414) 327-7100 Business

Insurance Company:
 CUSTOMER PAY

VEHICLE

2013 HOND CR-V LX AWD 4D UTV 4-2.4L Gasoline Electronic Fuel Injection Black

VIN:
 License: 921SYP
 State: WI

Interior Color:
 Exterior Color: Black
 Production Date: 12/2012

Mileage In: 50,393
 Mileage Out:
 Condition:

Vehicle Out:
 Job #:

TRANSMISSION

Automatic Transmission
 Overdrive
 4 Wheel Drive

POWER

Power Steering
 Power Brakes
 Power Windows
 Power Locks
 Power Mirrors

DECOR

Dual Mirrors
 Tinted Glass
 Console/Storage

CONVENIENCE

Air Conditioning
 Intermittent Wipers
 Tilt Wheel
 Cruise Control
 Rear Defogger
 Keyless Entry
 Message Center
 Steering Wheel Touch Controls
 Rear Window Wiper
 Telescopic Wheel
 Backup Camera w/Parking Sensors

RADIO

AM Radio

FM Radio

Stereo
 Search/Seek
 CD Player
 Auxliary Audio Connection
SAFETY
 Drivers Side Air Bag
 Passenger Air Bag
 Anti-Lock Brakes (4)
 4 Wheel Disc Brakes
 Traction Control
 Stability Control
 Front Side Impact Air Bags
 Head/Curtain Air Bags

Rear Side Impact Air Bags
 Hands Free Device

SEATS

Cloth Seats
 Bucket Seats
 Reclining/Lounge Seats

WHEELS

Styled Steel Wheels

PAINT

Clear Coat Paint
TRUCK
 Power Trunk/Gate Release

Preliminary Estimate

Customer: Roy, Kay

Job Number:

2013 HOND CR-V LX AWD 4D UTV 4-2.4L Gasoline Electronic Fuel Injection Black

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	#	Possible Additional Damage when Parts Removed		1			
2	REAR BUMPER						
3		O/H rear bumper				1.8	
4	Repl	Bumper cover	04715T0AA90	1	233.08	Incl.	
5	R&I	RT Bumper side				Incl.	
6	R&I	LT Bumper side				Incl.	
7	Repl	Absorber	71570T1WA00	1	37.36	Incl.	
SUBTOTALS					270.44	1.8	0.0

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			270.44
Body Labor	1.8 hrs @	\$ 60.00 /hr	108.00
Subtotal			378.44
Sales Tax	\$ 378.44 @	5.6000 %	21.19
Grand Total			399.63
Deductible			0.00
CUSTOMER PAY			0.00
INSURANCE PAY			399.63

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

Enterprise \$ 25.00/day
\$ 80.00/day SUV

Preliminary Estimate

Customer: Roy, Kay

Job Number:

2013 HOND CR-V LX AWD 4D UTV 4-2.4L Gasoline Electronic Fuel Injection Black

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARG4463, CCC Data Date 1/17/2017, and potentially other third party sources of data; and (b) the parts presented are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2017 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blend=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.