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MAR 18 2015

CITY OF WEST ALLIS
CITY CLERK

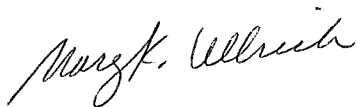
City of West Allis Clerk's office,

I was at Melissa and Corey Thomas' home at 10428 W Oklahoma Ave, on February 26, 2015. I observed a white truck on the frontage road where I was parked. When I went to my car later in the day, I noticed the driver's side mirror was smashed. Melissa Thomas came out and we found the case for the mirror in the road. The mirror was shattered on the road also.

Melissa called the city and spoke with Tim Schneider, who stated there was a white city truck salting the road at about the time the mirror was damaged.

I am sending this letter and 2 estimates as told to by the city clerk's office, and would appreciate being reimbursed for the repair.

Thank you,



Mary Ullrich
215 S BROOKFIELD RD
BROOKFIELD, WI 53045
414.517.8197

RAY'S AUTO SERVICE
13230 Watertown Plk. Rd.
Elm Grove Wi.
2627827575

Customer: Mary Ullrich
Address:
City, State:
Day Phone:
Night Phone:
Fax:
Estimate Ref: 1184
Date: March 04, 2015
Time: 01:36 PM

Service Writer: Ron
Service Tech: Ron

VID:
Mileage:

Vehicle: 2012 Hyundai Accent L4-1.6L

Description	Part #	Qty	Price	Extended
Power Mirror Switch				
Mirror	935301R0004X	1	125.00	125.00
Replace (B)			36.00	36.00
Paint mirror		1	95.00	95.00
			Labor Total	131.00
			Parts Total	125.00
			Sub-Total	256.00
			Labor Tax 5.1%	6.68
			Parts Tax 5.1%	6.38
			Service Tax 5.1%	13.06
			Tax Total	26.12
			Total	\$ 282.12

Signature _____

Date _____



MANNY ORTIZ
SERVICE CONSULTANT

10611 W. ARTHUR AVE.
WEST ALLIS, WI 53227



P: 414.292.1703

F: 414.321.4541

WISCONSIN'S #1
HYUNDAI DEALER
SINCE 1991

MORTIZ@ARROWHYUNDAI.COM

WWW.ARROWHYUNDAI.COM



Retail Growth AcceleratorSM RIMSM Worksheet

Repair Order Number: _____ Advisor: MANNY ORTIZ Tag #: _____ Tele #: 414-476-5204
 Customer Name: MARY ULLRICH Mileage: _____ VIN: KMHCT4AE4CU048342

Related Repairs	Hrs	Labor Rate	Labor	Qty	Price	Parts	Avail?	Other	Tax	Total
DRIVER'S SIDE MIRROR	0.5	115.00	\$57.50				Yes		\$3.22	\$60.72
BODY MATCH PAINT				1	\$75.00	\$75.00			\$4.20	\$79.20
MIRROR ASSEMBLY (PRT# 87610-1R210)				1	\$217.92	\$217.92			\$12.20	\$230.12
Related Repairs Total	0.5		\$57.50			\$292.92			\$19.62	\$370.04

Immediate Repairs	Hrs	Labor Rate	Labor	Qty	Price	Parts	Avail?	Other	Tax	Total
			#VALUE!			#VALUE!			#VALUE!	#VALUE!
Immediate Repairs Total			#VALUE!			#VALUE!			#VALUE!	#VALUE!
Related & Immediate Total	0.5		#VALUE!			#VALUE!			#VALUE!	#VALUE!

Maintenance Needs	Hrs	Labor Rate	Labor	Qty	Price	Parts	Avail?	Other	Tax	Total
Maintenance Needs Total										

Total RIM INVESTMENT	0.5		#VALUE!			#VALUE!			#VALUE!	#VALUE!
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Approved By: _____ Date/Time: _____