

Can you please send enough for carpet ASAP  
Thanks

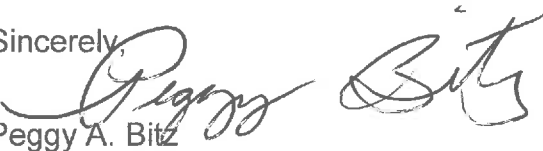
**NOVEMBER 2, 2016 2nd request**

I have not heard from anyone at the City regarding the reimbursement for my basement damage. The carpet in the basement looked really nice and it kept the basement warmer and the tenants happier. There are absolutely no tree roots or anything by the laterals to cause and problems and they worked fine before this happened.

I was informed by many other people (including city workers) that this happens quite a bit because of the close proximity of the two pipes. I don't own the water lines, the city does and they have to maintain them and accidents happen. I pay plenty for the privilege of having water and sewer and even though I think I pay too much, I appreciate this service. Please send me my money. As you know from your records, I have paid out tons of money throughout the last 38 years from owning two properties in West Allis and my husband (we got divorced but were still very close) worked for the City from the age of 18 until he died.

I will also stop in and see you too if I don't receive my money soon. Thank you for your time.

Sincerely,



Peggy A. Bitz

414.559.9928

September 21, 2016

City of West Allis  
7725 West Greenfield Avenue  
Clerk's Office  
West Allis, WI 53214

ATTN: Mark Jutrzonka

On September 12, 2016, my tenant at my property at 7725 W. Lincoln Avenue noticed a slight hole in front of the house by the street. She was doing wash, etc., and I stopped by to do some work and saw the City Workers out in front of my house digging a huge hole. I went to ask what happened and was told the water main in the street side of the curb broke and they were fixing it. and he said "don't worry the tenants still had water to the house". We went inside to check and we went into the basement and the whole basement was flooded. I ran outside and told the worker and he came and looked and

shut the water to the house off from the street valve. The flooding of the basement happened very quickly during the excavating so the City Workers broke my lateral sewer line while trying to fix the water main line break and that is what caused the muddy dirty water to flow directly into my basement through the sewer pipe.

The water did not flood my basement through the lateral sewer pipe until the pipe was hit by City Workers during excavation. Your Engineer told me that the two pipes are very close to each other. The tenant was downstairs doing wash right before I showed up and the basement was perfectly dry.

What if more damage from the pressure of flowing water caused any more damage to my sewer lateral pipe? Since the City of West Allis doesn't own a camera small enough to fit the 6" pipes, they could only lamp it as far as they could see before it got dark and cannot show me the results of the repair that was caused while the City Workers were digging out the water main pipe and pumping out the water. I would like to have the City clean out my sewer lateral and sump pump of the mud and debris break caused and pay for me to have it checked out by a company that videos sewer pipes.

I informed the tenants not to drink the water from the tap for two days as that is what the City Worker Foreman told me to tell them. Do you test the water after a break in the main?

Enclosed are the pictures and receipts that you requested for most of the existing costs that occurred because of the damage to my resident due to the City Workers servicing the water main line and then while doing so broke my sewer lateral line:

1. Cleanup costs: labor, supplies, bottled water, fans, dehumidifiers, removal of 100 yards of soaked carpet, etc. \$1,262.24
2. Carpet professionally cleaned in entrance hallway to bottom of basement stairs, approximately \$150
3. Cost to replace carpet - \$2,691

When will the sewer lateral be checked and cleaned by the City of West Allis? Please expedite this claim as soon as possible, it is causing me a lot of stress and I need to get it done. I have lived in West Allis for over 38 years and have paid plenty in taxes, special assessments, water and sewer bills and I have never paid late.

If you have any questions, please call me at 414.559.9928

Sincerely,

Peggy A. Bitz