



**Erin Hirn**  
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April 14, 2026

The Honorable Mayor Dan Devine  
and Common Council Members  
City of West Allis  
7525 W. Greenfield Avenue  
West Allis, WI 53214

Mayor Devine and Common Council Members:

I am pleased to recommend the appointment of Mr. Robert Stoner for appointment as the next Director of Information Technology. Mr. Stoner brings more than 15 years of progressively responsible IT leadership experience spanning enterprise strategy, cybersecurity, infrastructure modernization, and managed services. He combines deep technical expertise with proven executive-level accountability, having owned technology strategy, risk posture, and operational delivery across multi-site and global organizations.

A key strength is his ability to translate complex technical issues into clear, actionable information for non-technical stakeholders—an essential competency in a municipal environment. He has direct experience briefing executive leadership on cybersecurity risks and operational decisions, while also leading hands-on implementation and response efforts.

Additionally, his experience as owner and operator of a managed services firm—growing it to nearly \$1.9M in annual revenue—demonstrates strong leadership, fiscal accountability, and customer-focused service delivery.

Importantly, Mr. Stoner demonstrates a clear understanding of the differences between private-sector and municipal IT, including governance structures, procurement requirements, and the need for transparency with elected officials. His experience working with diverse leadership teams positions him well to navigate these dynamics effectively.

Rob Stoner offers a rare combination of technical depth, strategic leadership, operational accountability, and communication skills. His background aligns strongly with the City of West Allis' priorities around cybersecurity, modernization, intergovernmental collaboration, and reliable service delivery.

I strongly recommend his appointment as Director of Information Technology.

I respectfully request your approval of Mr. Robert Stoner for this leadership position in the City of West Allis. Please let me know if you have any questions or need further information or clarification.

Thank you for your consideration.

Sincerely,

Erin Hirn  
City Administrator