



6000 AMERICAN PARKWAY  
MADISON, WI 53783-0001

Underwritten By:  
American Family Mutual Insurance Company, S.I.  
Tel: 1-800-MY AMFAM (1-800-692-6326)  
Fax: 1-866-935-2858

000238FC6500M03032491742 Q03A 001



WEST ALLIS POLICE DEPARTMENT  
7525 W GREENFIELD AVE  
WEST ALLIS, WI 53214-4648

Claim Number: 01-006-187352  
Date Of Loss: 05/23/2023  
Policy Number: 0368087103  
Policyholder: Yvonne Stewart

September 6, 2023

**Your Insured Name:** Ryan Schultz  
**Your Claim Number:** unknown claim number

RECEIVED  
SEP 11 2023

WEST ALLIS  
CITY ATTORNEY

Dear West Allis Police Department,

This correspondence is regarding the claim for Yvonne Stewart.

We are notifying you that we have made payment on the above referenced claim and our supporting documentation and proof of payment are enclosed.

The following breakdown shows the damages that were incurred by our insured:

DAMAGE	AMOUNT
Total Damages:	\$5,921.54
American Family Mutual Insurance Company, S.I. Damage Payment(s):	\$5,671.54
Damage Deductible:	\$250.00
Rental Expense Payments:	\$551.64
<b>Demand Total (Payments + Deductible):</b>	<b>\$6,473.18</b>

Our investigation and the facts of this claim support that this incident was caused by your insured's negligence. Please forward the total claim amount indicated to the address listed below. We will reimburse our insured their deductible.

American Family Mutual Insurance Company, S.I.  
Attn: Claim Number 01-006-187352  
6000 American Parkway  
Madison, WI 53783-0001

8000 00010026 000238 0000



We are committed to providing excellent customer service and are here to assist you. Please contact us with any questions you may have.

Sincerely,

*Tara Behnke*

Tara Behnke  
Claim Adjuster II  
AFICS on behalf of American Family Mutual Insurance Company, S.I.  
Tara.Behnke@afics.com  
Phone: 1-608-722-3142 | Fax: 1-866-935-2858  
Mail: 6000 American Parkway, Madison, WI 53783-0001



CLAIMANT CONTACT INFORMATION

Name: Tara Behnke American Family insurar Phone: 608-722-3142  
Address: 6000 american parkway Email: tara.behnke@afics.com  
Madison WI 53783

INSTRUCTIONS

Complete this form, print and sign it, and serve a hard copy upon the West Allis City Clerk. If you have questions about how to fill out this form, please contact a private attorney who can assist you.

NOTICE OF CLAIM

Date of incident: 05/23/2023 Time of day: 07:45  
Location: National West Allis WI

Describe the circumstances of your claim here. You may attach additional sheets or exhibits. Some helpful information may be the police report, pictures of the incident or damage, a diagram of the location, a list of injuries, a list of property damage, names and contact information for witnesses to the incident, and any other information relevant to the circumstances.

Driver for west allis police dept Ryan Schultz attempted to make a u turn and struck my insured Yvonne Stewart driving a 2011 chevrolet HHR. Our claim# 01-006-187352. The amount of our property damage demand is \$6473.18. I have attached the demand.

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Check one:

- ..... I am seeking damages at this time (complete Claim Amount section below)
- ..... I am submitting this notice without a claim for damages. This claim is not complete and **will not be processed** until I submit a claim for damages on a later date.

Signed: Tara Behnke Date: 09/06/2023

CLAIM AMOUNT

To complete this claim, attach an itemized statement of damages sought. If any damages are for repair to property, include at least 2 estimates for repairs.

The total amount sought is: \$ 6,473.18

SAVE

PRINT





**For Customer Support refer to the appropriate platform below:**

**Police Records Retrieval**  
800-934-9698  
PoliceRecords.support@lexisnexisrisk.com

**Accurint for Insurance**  
866-277-8407  
Accurint.support@lexisnexisrisk.com

**For tips on ordering visit:**  
statetips.lexisnexisrisk.com

PAGE COUNT: 7

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CLIENT: 6930  
DIVISION:  
ADJUSTER: 9870001299  
CLAIM: 01-006-187352

TRANSACTION #: 2245352711  
DATE: 08/04/2023

DATE OF LOSS: 05/23/2023      TIME OF LOSS: 19:45:0  
STREET: NATIONAL  
CITY: WEST ALLIS  
COUNTY:  
STATE: WI

INVESTIGATING AGENCY: WEST ALLIS PD  
REPORT NUMBER: 23-019201  
REPORT TYPE: AUTOACCIDENT  
PARTY1: YVONNE L STEWART  
PARTY2:  
PARTY3:

CAR: HHR SW 2WD      MAKE: CHEVROLET TRUCK      YEAR: 2011  
TAG:

ADDITIONAL INFO:

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NOTE:

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THANK YOU FOR YOUR ORDER!

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23-019201

WISCONSIN MOTOR VEHICLE  
CRASH REPORT

WEST ALLIS POLICE DEPARTMENT  
11301 WEST LINCOLN AVENUE  
WEST ALLIS, WI 53227  
(414) 302-8000

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Document Number Override		Primary Crash Document #		Agency Crash Number		Investigating Officer/Deputy <b>OFFICER R. SCHULTZ</b>	
Crash Date <b>05/23/2023</b>		Crash Time <b>08:07 PM</b>		Date Arrived <b>05/23/2023</b>		Time Arrived <b>08:07 PM</b>	
Date Notified <b>05/23/2023</b>		Time Notified <b>08:07 PM</b>		Total Units <b>02</b>		Total Injured <b>01</b>	Total Killed <b>00</b>
<input checked="" type="checkbox"/> On Emergency	Hit and Run	Lane Closure	Work Zone		Trailer or Towed	Reporting Threshold	
Government Property		Active School Zone		School Bus Related <b>NO</b>		Tags <b>SUPPLEMENTAL</b>	
<input checked="" type="checkbox"/> Reportable		Crash Type <b>DT4000 (STANDARD CRASH)</b>			Amended	Secondary Crash	

Description

Diagram		Reconstruction By	
		Photos By <b>SCHULTZ</b>	
		Additional Information <b>PHOTOS, DASH CAMERA VIDEO, BODY CAMERA VIDEO</b>	

I, a sworn law enforcement officer, agree that I have not added any CJIS data in this report.

UNIT #1 IS A MARKED W.A.P.D POLICE SQUAD AND IS RESPONDING TO A CALL IN THE 10100BLK OF W. NATIONAL AVE. UNIT #1 PULLS OFF TO THE SIDE OF THE ROAD WHILE FACING W/B AT THAT LOCATION. AT THIS TIME UNIT #1'S EMERGENCY LIGHTS ARE ACTIVATED, HOWEVER THEIR SIREN IS NOT ON. UNIT #1 IS INTENDING TO PERFORM A U-TURN AT A NEARBY BREAK IN THE MEDIAN TO GO E/B ON W. NATIONAL AVE. AS UNIT #1 STARTS TO ENTER LANE ONE IT COLLIDES WITH UNIT #2 WHICH WAS TRAVELING W/B IN THAT LANE. CRASH IS CONFIRMED VIA DASH CAMERA VIDEO.

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23-019201

WISCONSIN MOTOR VEHICLE  
CRASH REPORT

WEST ALLIS POLICE DEPARTMENT  
11301 WEST LINCOLN AVENUE  
WEST ALLIS, WI 53227  
(414) 302-8000

Location

ON W NATIONAL AVE 204 FT W OF S 101ST ST IN THE CITY OF WEST ALLIS IN MILWAUKEE COUNTY	Latitude	Longitude
	42.997966704	-88.039530191
	X Coordinate	Y Coordinate
	415266.46875	4761113
Structure Type		
NO STRUCTURE		

Crash Scene

First Harmful Event		First Harmful Event Location	
MOTOR VEH IN TRANSPORT		ON ROADWAY	
Manner of Collision		Light Condition	
01 - ANGLE		DUSK	
Road Surface Condition(s)		Roadway Factor(s)	
DRY		NONE	
Environment Factor(s)			
NONE			
Weather Condition(s)		Relation To Trafficway	
CLEAR		TRAFFICWAY - ON ROAD	
Animal Type		Crash Classification - Jurisdiction	
		NO SPECIAL JURISDICTION	
Crash Classification - Location		Access Control	
PUBLIC PROPERTY		NO CONTROL	
Tribal Land		Special Study	
Within Interchange Area	Junction Location	Intersection Type	
NO	NON-JUNCTION	NOT AN INTERSECTION	

Unit Summary

UNIT 01	Unit Status		Vehicle Operating As Classification		Unit Type	
	ON EMERGENCY		D CLASS		AUTOMOBILE	
	Vehicle Type				Operating As Endorsements	
	POLICE EMERGENCY					
	Total Occs	Train/Bus # Recorded	Total # Citations Issued	Total Trailers	Total HazMat Types	
	1		0	0	0	
	Insurance?	Direction Of Travel	Pro Crash Tire Mark	Speed Limit	Total Lanes	
	YES	WESTBOUND		35	3	
	Most Harmful Event: Collision With			Special Function		Emergency Motor Vehicle Use
	MOTOR VEH IN TRANSPORT			POLICE		EMERGENCY OPERATOR, EMERGENC
Traffic Way			Traffic Control		Traffic Control Inoperative/Missing	
DIVIDED HWY W/O TRAFFIC BARRIER			NO CONTROL		NO	
Surface Type			Road Curvature		Road Grade	
BLACKTOP (BITUMINOUS)			STRAIGHT		LEVEL	
Truck Bus or HazMat						
NO						

Vehicle

UNIT VEHICLE 01	License Plate Number		Plate Type	St	Country of Issuance
	1155		MUN - MUNICIPAL	WI	UNITED STATES
	Vehicle Identification Number		Make	Year	Model
	[REDACTED]		CHEVROLET	2016	IMPALA LIM
	Color		Body Style	Bus Use	
	BLK - BLACK		SD - SEDAN		
Initial Contact Point:		Vehicle Damage			
10 - LEFT SIDE FRONT		09 - LEFT SIDE MIDDLE, 10 - LEFT SIDE FRONT			
Extent Of Damage					
DISABLING DAMAGE					

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23-019201

WISCONSIN MOTOR VEHICLE  
CRASH REPORT

WEST ALLIS POLICE DEPARTMENT  
11301 WEST LINCOLN AVENUE  
WEST ALLIS, WI 53227  
(414) 302-8000

UNIT VEHICLE	Towed Due To Damage <b>TOWED DUE TO DISABLING DAMAGE</b>		Vehicle Removed By <b>N &amp; S TOWING</b>	
	What Driver Was Doing <b>U TURN</b>		Vehicle Factors <b>NOT APPLICABLE</b>	
	Driver Prior Action Other			
	Driver Actions <b>FAILED TO YIELD RIGHT-OF-WAY, LOOKED BUT DID NOT SEE</b>			
01 01	Owner Name <b>CITY OF WEST ALLIS (414) 302-8000</b>		Owner Address <b>7525 W GREENFIELD AVE WEST ALLIS, WI 53227 , US</b>	
	<b>Sequence Of Events</b>			
01 02 03 04	Event <b>MOTOR VEH IN TRANSPORT</b>			
	Event			
	Event			
UNIT	<b>Policy Holder</b>			
	Insurance Company <b>CITIES-&amp;-VILLAGES-MUTUAL-INS-CO</b>		Government <b>CITY OF WEST ALLIS</b>	
UNIT INDIVIDUAL	Driver <b>TYLER ANDREW GIBSON (414) 302-8000</b>		Citations Issued <b>0</b>	Sex <b>MALE</b>
	Address <b>11301 W LINCOLN AVE WEST ALLIS, WI 53227 , US</b>		Date of Birth <b>[REDACTED]</b>	Race <b>WHITE</b>
			Driver License Number <b>[REDACTED]</b>	
			<b>STATE: WISCONSIN COUNTRY: UNITED STATES</b>	
01 001	<b>Safety Equipment</b>		Safety Equipment	
	On Duty Crash <b>POLICE</b>		<b>SHOULDER &amp; LAP BELT</b>	
	Row <b>01 - FRONT ROW</b>	Seat Position <b>07 - LEFT</b>	Helmet Compliance	
	Eye Protection		Tint Compliance	
	<b>Injury</b>		Injury Severity <b>NO APPARENT INJURY</b>	Airbag <b>NON DEPLOYED</b>
	Ejected <b>NOT EJECTED</b>	Ejection Path <b>NOT EJECTED/NOT APPLICABLE</b>		Trapped/Extricated <b>NOT TRAPPED</b>
Medical Transport <b>NOT TRANSPORTED</b>		EMS Agency Identifier	EMS Run #	
Hospital		Date of Death	Time of Death	
<b>Distracted By</b>		Distracted By Source <b>NOT APPLICABLE (NOT DISTRACTED)</b>		
Distracted By Action <b>NOT DISTRACTED</b>				

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WISCONSIN MOTOR VEHICLE  
CRASH REPORT

WEST ALLIS POLICE DEPARTMENT  
11301 WEST LINCOLN AVENUE  
WEST ALLIS, WI 53227  
(414) 302-8000

<b>UNIT</b>	<b>Non Motorist</b>		Striking Unit #	Location
	Prior Action			
	Action			
	Action Other			
<b>01</b> <b>001</b>	<b>Drug &amp; Alcohol</b>		Suspected Alcohol Use <b>NO</b>	Suspected Drug Use <b>NO</b>
	Alcohol Test Given <b>TEST NOT GIVEN</b>		Alcohol Test Type	Alcohol Test Results
	Drug Test Given <b>TEST NOT GIVEN</b>		Drug Test Type	Drug Test Results
	Drug Type			
	Individual Condition <b>APPEARED NORMAL</b>			
	To/From School			

**Unit Summary**

<b>UNIT</b>	Unit Status <b>IN TRANSIT</b>		Vehicle Operating As Classification <b>D CLASS</b>		Unit Type <b>AUTOMOBILE</b>	
	Vehicle Type <b>(SPORT) UTILITY VEHICLE</b>		Operating As Endorsements			
	Total Occs <b>1</b>	Train/Bus # Recorded	Total # Citations Issued <b>0</b>	Total Trailers <b>0</b>	Total HazMat Types <b>0</b>	
	Insurance? <b>YES</b>	Direction Of Travel <b>WESTBOUND</b>	Pre Crash Tire Mark	Speed Limit <b>35</b>	Total Lanes <b>3</b>	
	Most Harmful Event: Collision With <b>MOTOR VEH IN TRANSPORT</b>		Special Function <b>NO SPECIAL FUNCTION</b>		Emergency Motor Vehicle Use <b>NOT APPLICABLE</b>	
	Traffic Way <b>DIVIDED HWY W/O TRAFFIC BARRIER</b>		Traffic Control <b>NO CONTROL</b>		Traffic Control Inoperative/Missing <b>NO</b>	
	Surface Type <b>BLACKTOP (BITUMINOUS)</b>		Road Curvature <b>STRAIGHT</b>		Road Grade <b>LEVEL</b>	
	Truck Bus or HazMat <b>NO</b>					

<b>UNIT</b>	<b>Vehicle</b>					
	License Plate Number <b>ARJ4068</b>		Plate Type <b>AUT - AUTOMOBILE</b>	St <b>WI</b>	Country of Issuance <b>UNITED STATES</b>	
	Vehicle Identification Number [REDACTED]		Make <b>CHEVROLET</b>	Year <b>2011</b>	Model <b>HHR LS</b>	
	Color <b>BLK - BLACK</b>		Body Style <b>UT - SPORT UTILITY VEHICLE</b>		Bus Use	
	Initial Contact Point: <b>01 - RIGHT FRONT CORNER</b>		Vehicle Damage <b>01 - RIGHT FRONT CORNER, 02 - RIGHT SIDE FRONT</b>			
	Extent Of Damage <b>DISABLING DAMAGE</b>		Vehicle Removed By <b>N &amp; S TOWING</b>			
	Towed Due To Damage <b>TOWED DUE TO DISABLING DAMAGE</b>					



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# WISCONSIN MOTOR VEHICLE CRASH REPORT

WEST ALLIS POLICE DEPARTMENT  
11301 WEST LINCOLN AVENUE  
WEST ALLIS, WI 53227  
(414) 302-8000

UNIT  
VEHICLE  
02 02

What Driver Was Doing <b>GOING STRAIGHT</b>	Vehicle Factors <b>NOT APPLICABLE</b>
Driver Prior Action Other	
Driver Actions <b>NO CONTRIBUTING ACTION</b>	
Owner Name <b>YVONNE LEONE STEWART (414) 543-0949</b>	Owner Address <b>10328 W MANITOBA ST WEST ALLIS, WI 53227 , US</b>

01  
02  
03  
04

**Sequence Of Events**

Event <b>MOTOR VEH IN TRANSPORT</b>
Event
Event
Event

UNIT  
INDIVIDUAL  
02 002

**Policy Holder**

Insurance Company <b>AMERICAN-FAMILY-INS-CO</b>	Individual <b>YVONNE STEWART</b>
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**Individual**

Driver <b>YVONNE LEONE STEWART (414) 543-0949</b>	Citations Issued <b>0</b>	Sex <b>FEMALE</b>
	Date of Birth <b>[REDACTED]</b>	Race <b>WHITE</b>
Address <b>10329 W MANITOBA ST WEST ALLIS, WI 53227 , US</b>	Driver License Number <b>[REDACTED]</b> STATE: WISCONSIN COUNTRY: UNITED STATES	

**Safety Equipment**

On Duty Crash	Safety Equipment <b>SHOULDER &amp; LAP BELT</b>
Row <b>01 - FRONT ROW</b>	Seat Position <b>07 - LEFT</b>
Helmet Use	Helmet Compliance
Eye Protection	Tint Compliance

**Injury**

Injury Severity <b>POSSIBLE INJURY</b>	Airbag <b>NON DEPLOYED</b>	
Ejected <b>NOT EJECTED</b>	Ejection Path <b>NOT EJECTED/NOT APPLICABLE</b>	Trapped/Extricated <b>NOT TRAPPED</b>
Medical Transport <b>NOT TRANSPORTED</b>	EMS Agency Identifier	EMS Run #
Hospital	Date of Death	Time of Death

**Distracted By**

Distracted By Source <b>NOT APPLICABLE (NOT DISTRACTED)</b>
Distracted By Action <b>NOT DISTRACTED</b>

**Non Motorist**

Striking Unit #	Location
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WISCONSIN MOTOR VEHICLE  
CRASH REPORT

<b>UNIT</b> <b>INDIVIDUAL</b>      <b>02</b> <b>002</b>	Prior Action		
	Action		
	Action Other		To/From School
	<b>Drug &amp; Alcohol</b>		
	Suspected Alcohol Use <b>NO</b>		Suspected Drug Use <b>NO</b>
	Alcohol Test Given <b>TEST NOT GIVEN</b>	Alcohol Test Type	Alcohol Test Results
	Drug Test Given <b>TEST NOT GIVEN</b>	Drug Test Type	Drug Test Results
	Drug Type		
	Individual Condition <b>APPEARED NORMAL</b>		

AMERICAN FAMILY MUTUAL INSURANCE COMPANY, S.I.

AF1

Supplements require prior approval. Email supplement documentation to:eric.klott@afics.com

6000 American Pkwy  
Madison, WI 53783  
Phone: (800) 692-6326

Claim #:  
Workfile ID:

01006187352-1  
4bcefdcc

Estimate of Record

Written By: ERIC KLOTT, 6/7/2023 2:17:45 PM  
Adjuster: Klott, Eric, (608) 722-4574 Business

Insured:	YVONNE STEWART	Owner Policy #:	0368087103	Claim #:	01006187352-1
Type of Loss:	Collision	Date of Loss:	05/23/2023 07:45 PM	Days to Repair:	6
Point of Impact:	02 Right Front Pillar (Right Side)	Deductible:	250.00		

Owner (Insured):	Inspection Location:	Appraiser Information:	Repair Facility:
YVONNE STEWART 10329 W MANITOBA ST MILWAUKEE, WI 53227-3537 (414) 543-0949 Business (414) 543-0949 Cellular	3200 9th ave south milwaukee, WI 53172 Desk	eric.klott@afics.com (636) 297-7498	WI Estimate

VEHICLE

2011 CHEV HHR LS FWD 4D WGN 4-2.2L Flex Fuel SFI Black

VIN:	██████████6	Production Date:	11/2010	Interior Color:	Ebony
License:		Odometer:	171656	Exterior Color:	Black
State:		Condition:			

TRANSMISSION	Air Conditioning	Search/Seek	Bucket Seats
Automatic Transmission	Intermittent Wipers	CD Player	Reclining/Lounge Seats
POWER	Tilt Wheel	Auxiliary Audio Connection	WHEELS
Power Steering	Cruise Control	Satellite Radio	Wheel Covers
Power Brakes	Rear Defogger	SAFETY	PAINT
Power Windows	Keyless Entry	Drivers Side Air Bag	Clear Coat Paint
Power Locks	Message Center	Passenger Air Bag	Metallic Paint
Power Mirrors	Rear Window Wiper	Anti-Lock Brakes (4)	OTHER
DECOR	Remote Starter	Head/Curtain Air Bags	Traction Control
Dual Mirrors	RADIO	Communications System	Stability Control
Privacy Glass	AM Radio	Hands Free Device	
Console/Storage	FM Radio	SEATS	
CONVENIENCE	Stereo	Cloth Seats	

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Estimate of Record

2011 CHEV HHR LS FWD 4D WGN 4-2.2L Flex Fuel SFI Black

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		FRONT BUMPER					
2	** <>	Repl A/M Bumper cover	GM1000776	1	183.00	2.5	2.8
3		Add for Clear Coat					1.1
4	**	Repl A/M Lower deflector	GM1092210	1	79.77	Incl.	
5	**	Repl A/M RT Hole cover w/o fog lamps	GM1039111	1	70.00	Incl.	
6		FRONT LAMPS					
7	*	Repl LKQ RT Headlamp assy w/o special pkg. +25%	22540	1	75.00	<u>0.3</u>	
8		Aim headlamps				0.5	
9		FENDER					
10	**	Repl A/M CAPA RT Fender	GM1241327PP	1	299.00	2.0	2.2
11		Overlap Major Non-Adj. Panel					-0.2
12		Add for Clear Coat					0.4
13		Add for Edging					0.5
14		Deduct for Overlap				-0.3	
15	**	Repl A/M RT Fender liner	GM1249180	1	56.00	Incl.	
16		Repl RT Upper rail (HSS)	15829065	1	322.14 s	4.3	0.6
17		WHEELS					
18	*	Repl LKQ RT/Front Wheel, steel w/o 5 spoke +25%	220666C	1	68.75 m	<u>0.3</u>	
19	*	Repl LKQ RT/Front Wheel cover w/painted +25%	220666C	1	43.75		
20	#	Repl rt. front tire		1	125.00		
21		FRONT SUSPENSION					
22	**	Repl A/M RT Lower cntrl arm w/o SS model	NOE9050508	1	31.26 m	1.2	
23	**	Repl A/M LT Strut FE1: soft ride	NS 72179	1	132.79 m	1.5	
24	*	Repl LKQ sub frame; engine cradle +25%	X21013	1	87.50 m	4.5	
25		MI SCELLANEOUS OPERATIONS					
26	#	Subl Two Wheel Alignment		1	69.99		
27	#	Subl Mount and Balance		1	15.00		
SUBTOTALS					1,658.95	16.8	7.4

Estimate of Record

2011 CHEV HHR LS FWD 4D WGN 4-2.2L Flex Fuel SFI Black

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			1,658.95
Body Labor	16.8 hrs @	\$ 63.00 /hr	1,058.40
Paint Labor	7.4 hrs @	\$ 63.00 /hr	466.20
Paint Supplies	7.4 hrs @	\$ 40.00 /hr	296.00
Subtotal			3,479.55
Sales Tax	\$ 3,479.55 @	5.0000 %	173.98
Total Cost of Repairs			3,653.53
Deductible			250.00
Total Adjustments			250.00
Net Cost of Repairs			3,403.53

MyPriceLink Estimate ID / Quote ID:  
 1095783945397608448 / 124551757

THE INSURANCE COMPANY PROVIDING THIS ESTIMATE DOES NOT AUTHORIZE REPAIRS. AUTHORIZATION MUST COME FROM THE VEHICLE OWNER. ANY SUPPLEMENT(S) MUST HAVE PRIOR APPROVAL FROM A REPRESENTATIVE OF THE INSURANCE COMPANY PROVIDING THIS ESTIMATE.

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

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Estimate of Record

2011 CHEV HHR LS FWD 4D WGN 4-2.2L Flex Fuel SFI Black

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide DE1CH06, CCC Data Date 06/01/2023, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2023 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

**SYMBOLS FOLLOWING PART PRICE:**

m= MOTOR Mechanical component. s= MOTOR Structural component. T= Miscellaneous Taxed charge category.  
X= Miscellaneous Non-Taxed charge category.

**SYMBOLS FOLLOWING LABOR:**

D= Diagnostic labor category. E= Electrical labor category. F= Frame labor category. G= Glass labor category.  
M= Mechanical labor category. S= Structural labor category. (numbers) 1 through 4= User Defined Labor Categories.

**OTHER SYMBOLS AND ABBREVIATIONS:**

Adj.= Adjacent. Algn.= Align. ALU= Aluminum. A/M= Aftermarket part. Blend= Blend. BOR= Boron steel.  
CAPA= Certified Automotive Parts Association. D&R= Disconnect and Reconnect. HSS= High Strength Steel.  
HYD= Hydroformed Steel. Incl.= Included. LKQ= Like Kind and Quality. LT= Left. MAG= Magnesium. Non-Adj.= Non  
Adjacent. NSF= NSF International Certified Part. O/H= Overhaul. Qty= Quantity. Refn= Refinish. Repl= Replace.  
R&I= Remove and Install. R&R= Remove and Replace. Rpr= Repair. RT= Right. SAS= Sandwiched Steel.  
Sect= Section. Subl= Sublet. UHS= Ultra High Strength Steel. N= Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Intelligent Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR= Bureau of Automotive Repair. EPA= Environmental Protection Agency. NHTSA= National Highway  
Transportation and Safety Administration. PDR= Paintless Dent Repair. VIN= Vehicle Identification Number.

Estimate of Record

2011 CHEV HHR LS FWD 4D WGN 4-2.2L Flex Fuel SFI Black

ALTERNATE PARTS SUPPLIERS

Line	Supplier	Description	Price
2	KEYSTONE-MILWAUKEE, WI 4410 N. 132ND STREET, SUITE A BUTLER WI 53007 (414) 463-1019	#GM1000776 A/M Bumper cover Quote: 1753873577 Expires: 07/21/23	\$ 183.00
4	Go-Parts (FedEx) 6485 SHILOH RD B #400 ALPHARETTA GA 30005 (770) 965-6400	#GM1092210 A/M Lower deflector Quote: 333q-58155021-7107 Expires: 06/13/23	\$ 79.77
5	KEYSTONE-MILWAUKEE, WI 4410 N. 132ND STREET, SUITE A BUTLER WI 53007 (414) 463-1019	#GM1039111 A/M RT Hole cover w/o fog lamps Quote: 1753873577 Expires: 07/21/23	\$ 70.00
7	Crosstown Auto And Truck Parts Sales Representative 875 E Crosstown Parkway Kalamazoo MI 49001 (269) 381-9908	#22540 LKQ RT Headlamp assy w/o special pkg. +25% RT H/LAMP ASSY-RH,4DR - R.	\$ 60.00
10	KEYSTONE-MILWAUKEE, WI 4410 N. 132ND STREET, SUITE A BUTLER WI 53007 (414) 463-1019	#GM1241327PP A/M CAPA RT Fender Quote: 1753873577 Expires: 07/21/23	\$ 299.00
15	KEYSTONE-MILWAUKEE, WI 4410 N. 132ND STREET, SUITE A BUTLER WI 53007 (414) 463-1019	#GM1249180 A/M RT Fender liner Quote: 1753873577 Expires: 07/21/23	\$ 56.00
18	Diamond Auto Parts - Team PRP Sales Number W 6642 State RD 23 Fond Du Lac WI 54937 (920) 922-7731	#220666C LKQ RT/Front Wheel, steel w/o 5 spoke +25% WHEEL-NONE - 16X6-1/2, (STEEL), 18 HOLE	\$ 55.00
19	Diamond Auto Parts - Team PRP Sales Number W 6642 State RD 23 Fond Du Lac WI 54937 (920) 922-7731	#220666C LKQ RT/Front Wheel cover w/painted +25% WHEEL COVER-A- #4 - (5 SPOKE), OPT QB5	\$ 35.00

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Estimate of Record

2011 CHEV HHR LS FWD 4D WGN 4-2.2L Flex Fuel SFI Black

22	NAPA Customer Service 2999 CIRCLE 75 PARKWAY ATLANTA GA 30339 (833) 627-2265	#NOE9050508 A/M RT Lower cntrl arm w/o SS model	\$ 31.26
23	NAPA Customer Service 2999 CIRCLE 75 PARKWAY ATLANTA GA 30339 (833) 627-2265	#NS 72179 A/M LT Strut FE1: soft ride	\$ 132.79
24	Nik's Auto Parts, Inc. Sales Number 3581 Breezewood Ln Neenah WI 54956 (920) 836-2036	#X21013 LKQ sub frame; engine cradle + 25% ENGINE CRADLE/SUSP XMEMBER-FRONT - FRONT;	\$ 70.00





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MFD BY GENERAL MOTORS DE MEXICO, S. DE R.L. DE C.V. 11/10

GVWR 1923 KG GAWR FRT 980 KG GAWR RR 979 KG

4240 LB 2160 LB 2158 LB



THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

TYPE: M.P.V.

MODEL: AT46

ABRN	TIRE SIZE	SPEED RTG	RIM	COLD TIRE PRESSURE
FRT	P215/55R16	S	16X6.5J	210KPA(30PSI)
RR	P215/55R16	S	16X6.5J	210KPA(30PSI)
SPA	T115/70D15	M	15X4T	420KPA(60PSI)

SEE OWNER'S MANUAL FOR MORE INFORMATION.

## REPORT SUMMARY

### CLAIM INFORMATION

Owner	Stewart, Yvonne 10329 W Manitoba St Milwaukee, WI 53227-3537
Loss Vehicle	2011 Chevrolet HHR LS FWD
Loss Incident Date	05/23/2023
Claim Reported	06/07/2023

### INSURANCE INFORMATION

Report Reference Number	113451040
Claim Reference	01006187352-1
Adjuster	Klott, Eric
Odometer	171,656
Last Updated	06/07/2023 01:58 PM

### VALUATION SUMMARY

<b>Base Vehicle Value</b>	<b>\$ 4,060.00</b>
Condition Adjustment	- \$ 72.00
<b>Adjusted Vehicle Value</b>	<b>\$ 3,988.00</b>
<b>Total</b>	<b>\$ 3,988.00</b>

The total may not represent the total of the settlement as other factors (e.g. license and fees) may need to be taken into account.

The CCC ONE® Market Valuation Summary reflects CCC Intelligent Solutions Inc.'s opinion as to the value of the loss vehicle, based on information provided to CCC by AMERICAN FAMILY MUTUAL INSURANCE COMPANY, S.I..

Loss vehicle has 19% greater than average mileage of 144,400.

#### BASE VEHICLE VALUE

This is derived per our Valuation methodology described on the next page.

#### ADJUSTED VEHICLE VALUE

This is determined by adjusting the Base Vehicle Value to account for the actual condition of the loss vehicle and certain other reported attributes, if any, such as refurbishments and after factory equipment.

#### Inside the Report

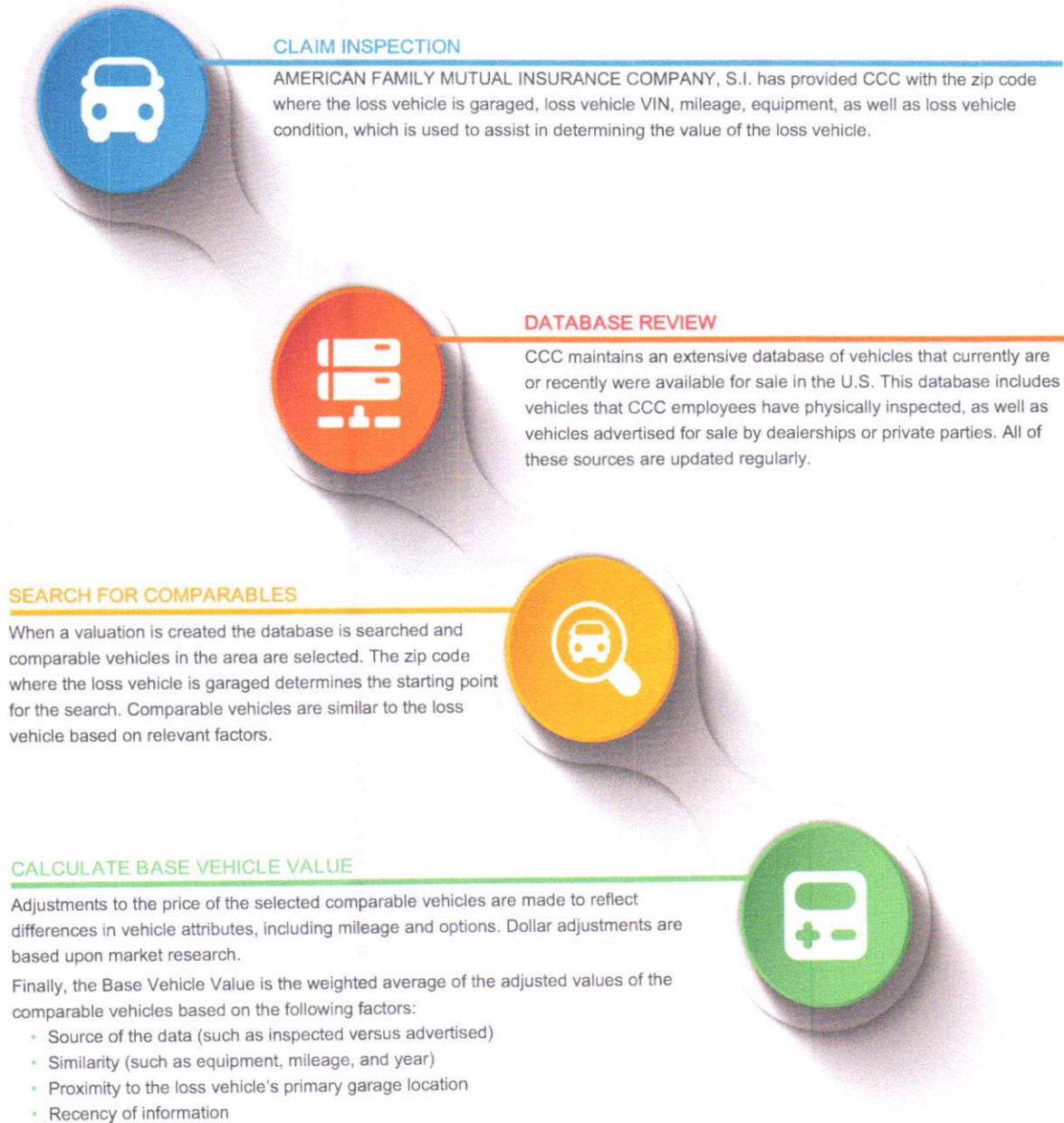
Valuation Methodology.....	2
Vehicle Information.....	3
Vehicle Condition.....	6
Comparable Vehicles.....	7

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## VALUATION METHODOLOGY

### How was the valuation determined?



 VEHICLE INFORMATION

**VEHICLE DETAILS**

Location	MILWAUKEE, WI 53227-3537
VIN	██████████
Year	2011
Make	Chevrolet
Model	HHR
Trim	LS
Body Style	FWD
Body Type	Station Wagon
Engine -	
Cylinders	4
Displacement	2.2L
Fuel Type	Flex Fuel
Carburation	SFI
Transmission	Automatic Transmission
Curb Weight	3155 lbs

Vehicles sold in the United States are required to have a manufacturer assigned Vehicle Identification Number(VIN). This number provides certain specifications of the vehicle.

Please review the information in the Vehicle Information Section to confirm the reported mileage and condition, and to verify that the information accurately reflects the options, additional equipment, refurbishments or other aspects of the loss vehicle that may impact the value.

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## VEHICLE INFORMATION

### VEHICLE EQUIPMENT

Odometer	171,656	
Transmission	Automatic Transmission	<input type="checkbox"/>
Power	Power Steering	<input checked="" type="checkbox"/>
	Power Brakes	<input checked="" type="checkbox"/>
	Power Windows	<input checked="" type="checkbox"/>
	Power Locks	<input checked="" type="checkbox"/>
	Power Mirrors	<input checked="" type="checkbox"/>
Decor/Convenience	Air Conditioning	<input checked="" type="checkbox"/>
	Tilt Wheel	<input checked="" type="checkbox"/>
	Cruise Control	<input checked="" type="checkbox"/>
	Rear Defogger	<input checked="" type="checkbox"/>
	Intermittent Wipers	<input checked="" type="checkbox"/>
	Console/Storage	<input checked="" type="checkbox"/>
	Keyless Entry	<input checked="" type="checkbox"/>
	Message Center	<input checked="" type="checkbox"/>
	Remote Starter	<input type="checkbox"/>
	Seating	Cloth Seats
Bucket Seats		<input checked="" type="checkbox"/>
Reclining/Lounge Seats		<input checked="" type="checkbox"/>
Radio	AM Radio	<input checked="" type="checkbox"/>
	FM Radio	<input checked="" type="checkbox"/>
	Stereo	<input checked="" type="checkbox"/>
	Search/Seek	<input checked="" type="checkbox"/>
	CD Player	<input checked="" type="checkbox"/>
	Auxiliary Audio Connection	<input checked="" type="checkbox"/>
	Satellite Radio	<input checked="" type="checkbox"/>
	Wheels	Wheel Covers
Safety/Brakes	Air Bag (Driver Only)	<input checked="" type="checkbox"/>
	Passenger Air Bag	<input checked="" type="checkbox"/>
	Anti-lock Brakes (4)	<input checked="" type="checkbox"/>
	Head/Curtain Air Bags	<input checked="" type="checkbox"/>
	Communications System	<input checked="" type="checkbox"/>

To the left is the equipment of the loss vehicle that AMERICAN FAMILY MUTUAL INSURANCE COMPANY, S.I. provided to CCC.

**Standard** This equipment is included in the base configuration of the vehicle at time of purchase.

**Additional** Equipment that is not Standard but was noted to be on the loss vehicle.

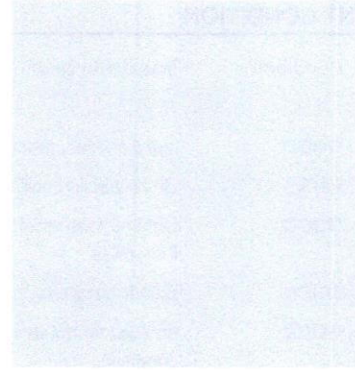


## VEHICLE INFORMATION

### VEHICLE EQUIPMENT

---

	Hands Free	✓
	Traction Control	✓
	Stability Control	✓
Exterior/Paint/Glass	Dual Mirrors	✓
	Privacy Glass	✓
	Rear Window Wiper	✓
	Clearcoat Paint	✓
	Metallic Paint	✗



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 VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes	Value Impact
<b>INTERIOR</b>			
Seats	GOOD	Lightly soiled, faded and/or discolored.	\$ 0
Carpets	FAIR	Heavily soiled and/or stained.	- \$ 72
Glass	GOOD	Light surface scratches and/or pitting. Few chips.	\$ 0
Dashboard	GOOD	Significant wear.	\$ 0
Headliner	GOOD	photos can not deviate from good condition	\$ 0
<b>EXTERIOR</b>			
Sheet Metal	GOOD	Few dents and/or numerous dings.	\$ 0
Paint	GOOD	Few small deep chips and/or scratches. Minor swirl marks.	\$ 0
Trim	GOOD	Minimal damage to components.	\$ 0
<b>MECHANICAL</b>			
Engine	GOOD	Significant dirt and grease in engine compartment.	\$ 0
Transmission	GOOD	photos can not deviate from good condition	\$ 0
Tires	GOOD	41% to 68% of new.	\$ 0
<b>Total Condition Adjustments</b>			<b>- \$ 72</b>

AMERICAN FAMILY MUTUAL INSURANCE COMPANY, S.I. uses condition inspection guidelines to determine the condition of key components of the loss vehicle prior to the loss. The guidelines describe physical characteristics for these key components, for the condition selected based upon age. Inspection Notes reflect observations from the appraiser regarding the loss vehicle's condition.

CCC makes dollar adjustments that reflect the impact the reported condition has on the value of the loss vehicle as compared to Good condition. These dollar adjustments are based upon interviews with dealerships across the United States.

 COMPARABLE VEHICLES

 COMPARABLE VEHICLES

Source	Vehicle	Price	Adjusted Comparable Value
<b>Comp 1</b>			
Source: Dealer Ad	2011 Chevrolet Hhr Ls Fwd	\$ 5,495	\$ 3,366
Weigman's Auto Sales	4 2.2l Flex Fuel Sfi	(List)	
Milwaukee, WI	Odometer: 133,380		
(414) 462-3050	VIN: 3GNBAAF00BS562300		
8 Miles From Milwaukee, WI	Updated Date: 05/30/2023		
<b>Comp 2</b>			
Source: Dealer Ad	2011 Chevrolet Hhr Lt1 Fwd	\$ 3,995	\$ 3,763
Salem Autosports	4 2.2l Flex Fuel Sfi	(List)	
Trevor, WI	Odometer: 207,164		
(262) 862-9100	VIN: 3GNBABFW1BS500071		
33 Miles From Milwaukee, WI	Updated Date: 05/30/2023		
<b>Comp 3</b>			
Source: Dealer Ad	2011 Chevrolet Hhr Lt1 Fwd	\$ 5,995	\$ 5,350
Auto Audits Inc	4 2.2l Flex Fuel Sfi	(List)	
Fox River Grove, IL	Odometer: 165,882		
(847) 639-9359	VIN: 3GNBABFW5BS659188		
56 Miles From Milwaukee, WI	Updated Date: 05/30/2023		

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

**List Price** is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

**Take Price** is the amount that the dealership will accept to sell the inspected vehicle, though a lower price may be obtainable through negotiation.

**Distance** is based upon a straight line between loss and comparable vehicle locations.

**Adjusted Comparable Value** represents the price of the comparable vehicle with adjustments for options, mileage, condition, and year/model/trim as compared to the loss vehicle.

A condition adjustment is also made to set the comparable vehicle to Good condition, which the loss vehicle is also compared to in the Vehicle Condition section.

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ACCOUNT NUMBER	VENDOR NAME	DESCRIPTION	AMOUNT	DATE	DATE
1151517545	COPART INC	Electronic funds transfer	\$650.93	06/28/2023	06/27/2023

**Rental Company:** Enterprise Rent-A-Car  
**Invoice:** 4404D9VW0DL  
**Alternate Invoice Number:** 9VW0DL

**Bill To: AMF44RU**  
 AMERICAN FAMILY CRD  
 ATTN:WENDY CRD-HANNON  
 302 N WALBRIDGE AVE  
 MADISON, WI 537830001

**RENTER INFORMATION:**

Renter: STEWART, YVONNE  
 Address: 10329 W MANITOBA ST  
 MILWAUKEE, WI 532273537

Home Phone:  
 Office Phone: (414) 543-0949

**RENTAL INFORMATION:**

**Rental Branch Location:**  
 ENTERPRISE RENT-A-CAR(4404)  
 3655 S 108TH ST  
 GREENFIELD, WI 532281205

**ADDITIONAL CLAIM INFORMATION:**

Claim Number: 01006187352  
 Claim Type: Insured  
 Vehicle Condition: Total Loss  
 Date Of Loss: 05/23/2023  
 Insured Name: STEWART, YVONNE  
 Owner's Vehicle: 2011 OTHER|CHEVROLET TRUCK  
 Tracking:  
 System ID:  
 Correlation ID:  
 Escalation Reason:  
 Scripted ID:  
 Shop contact name:  
 Is this a CAT claim?:  
 Split Claim?: false  
 Policy Max Date:  
 Shop Contact Phone Number:  
 Theft Waiver Verified (ERAC Use Only): No  
 Is this a CRP shop?: Unknown  
 Policy Max Notification Date:  
 Theft - Date Reported:  
 Total amount as of date above: 0.00  
 Date Escalated:  
 ExposureID: 2

**Repair Facility:**

AUTO BODY SPECIALISTS  
 MILWAUKEE, WI 532145023  
 (414) 545-9211

**VEHICLES RENTED:**

Effective Date	Time	Year	Make	Model	VIN	Mileage
05/25/2023	1:22 PM	2021	NISN	VERS	3N1CN8EVXML878239	335

**RENTAL DETAIL:**

Rental Period: 05/25/2023 to 06/12/2023 (19 days)

**Billed Period: 05/25/2023 to 06/12/2023 (19 days)**

Description	Quantity	Rate	Amount
TIME & DISTANCE	19	\$26.61	\$505.59
DW/CDW OPTIONAL	19	\$14.99	\$284.81
REFUELING CHARGE	6	\$5.10	\$30.60
TITLE AND REGISTRATION FEES	19	\$0.91	\$17.29
SALES TAX	1	5.50%	\$44.42

**Total Charges:** \$882.71  
**Less Amount Received:** \$331.07  
**Total Amount Due:** **\$551.64**

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# Rental Invoice

Please Return This Portion with Remittance

**Make Payment To:**

**ENTERPRISE RENT-A-CAR**

P.O. BOX 840086

KANSAS CITY, MO 641840086

Federal ID: 43-0724835

**Total Charges:**

\$882.71

**Less Amount Received:**

\$331.07

**Total Amount Due.....**

**\$551.64**

Please Include on your Check:

Invoice:4404D9VW0DL



Copart  
 10020 SOUTH 124TH STREET  
 FRANKLIN, WI 53132  
 PHONE (414) 250-8844  
 TAX ID# 061423251

Date 9/06/23

Visit us at [www.copart.com](http://www.copart.com)  
 All Amounts are in USD

FINAL INVOICE

Copart Lot# 54485983 371 WI - MILWAUKEE SOUTH  
 Loss Date 5/23/23  
 Called In 5/30/23  
 P/U Cleared 5/31/23  
 Pickup Date 6/01/23  
 Original Title 6/14/23  
 Trans Title 6/14/23  
 Sale Document 6/16/23  
 Loss Type COLLISION  
 Description 11 CHEV HHR LS BLACK  
 Vehicle ID# [REDACTED]  
 License#/ST  
 Mileage 171,656  
 Pickup From KICOS TOWING LLC CALL 45 B4  
 3200 9TH AVE  
 SOUTH MILWAUKEE, WI 53172  
 (414) 334-1888

AFTP PIP249A  
 GLENN SCHRADER  
 AMERICAN FAMILY - TP  
 6000 AMERICAN PARKWAY  
 MADISON, WI 53783

Claim# 01-006-187352  
 Policy# 0368087103  
 Loss Code C  
 Reference#  
 Insured YVONNE STEWART  
 Owner YVONNE STEWART

ADVANCE CHARGES PAID BY COPART

TOW SERVICE . . . . .	340.00
LABOR . . . . .	150.00
STORAGE . . . . .	280.00
TAX . . . . .	26.95

TOTAL ADVANCE CHARGES . . . . . 796.95

COPART SERVICE CHARGES

TITLE PROC NO LIENHOLDER . . . . .	80.00	TP_SERVICE_CHARGE
TITLE PROC - MVR . . . . .	7.67	TP MVR - Auto Data Direct
TITLE PROC OVERNIGHT MAIL . . . . .	19.63	FEDEX outbound se-6624512
TITLE PROC OVERNIGHT MAIL . . . . .	15.18	FEDEX inbound se-66245115
TITLE PROCESSING . . . . .	164.50	CLEAN TITLE
TITLE PROCESSING . . . . .	7.00	PROCESSING FEE
PIP FEE/SERVICE FEE . . . . .	60.00	

TOTAL COPART SERVICE CHARGES . . . . . 353.98

TOTAL DUE COPART . . . . .	1150.93
PAYMENTS APPLIED . . . . .	650.93CR
PROCEEDS FROM SALE . . . . .	500.00CR *Bid Raised By Internet*

NET DUE COPART . . . . . .00  
 PAYMENTS APPLIED DETAIL  
 CHECK #1151517545 RECEIVED 07/17/23 . . . . . 650.93CR

Copart Date 9/06/23  
 10020 SOUTH 124TH STREET  
 FRANKLIN, WI 53132  
 PHONE (414) 250-8844  
 TAX ID# 061423251

Visit us at [www.copart.com](http://www.copart.com)  
 All Amounts are in USD

FINAL INVOICE

Copart Lot# 54485983 371 WI - MILWAUKEE SOUTH  
 Loss Date 5/23/23  
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 Pickup Date 6/01/23  
 Original Title 6/14/23  
 Trans Title 6/14/23  
 Sale Document 6/16/23  
 Loss Type COLLISION  
 Description 11 CHEV HHR LS BLACK  
 Vehicle ID# 3GNBAAFW0B5560806  
 License#/ST  
 Mileage 171,656  
 Pickup From KICOS TOWING LLC CALL 45 B4  
 3200 9TH AVE  
 SOUTH MILWAUKEE, WI 53172  
 (414) 334-1888

AFTP PIP249A  
 GLENN SCHRADER  
 AMERICAN FAMILY - TP  
 6000 AMERICAN PARKWAY  
 MADISON, WI 53783

Claim# 01-006-187352  
 Policy# 0368087103  
 Loss Code C  
 Reference#  
 Insured YVONNE STEWART  
 Owner YVONNE STEWART

SALE INFORMATION

Lot# 54485983	Sold To	201707 LKQ CORPORATION SELF SERV
Sale Date 6/26/23		1360 S ANAHEIM BLVD

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Sale Amount 500.00  
ACV 3988.00  
Repair Est  
3653.00

ANAHEIM, CA 92805  
(972) 391-5400

Return 12.5%  
Cert# 23166C547012-1  
Payment From Buyer 6/29/23

Item#	3234	Invoice Date	9/06/23	
		Invoice Amount	.00	USD

REMIT TO: COPART  
4610 WESTAMERICA DRIVE  
FAIRFIELD, CA 94534





Clim: 01-006-187352 WI | Ins: YVONNE STEWART | DoL: 05/23/2023 |



Pol: 0368087103 | St: Open | Adj: Anne Zillmer (Auto Investigation East Team 4-5)

# (1) Vehicle Incident

## Details

### Involved Vehicle

Loss Party	Insured's loss
Select vehicle	2011 Chevrolet Truck Hhr Sw 2wd
Vehicle Type	Listed on policy
Validation Type	Automobile
VIN	[REDACTED]
VIN Validation Status	VIN Validated
Year	2011
Make	Chevrolet Truck
Model	Hhr Sw 2wd
Style	Station Wagon
Size	Small
Color	Black
Approximate Odometer	171656
License Plate	
License State	

### Vehicle Use

Vehicle Use	Pleasure
Vehicle Use Description	
TNC - Logged In?	

### Driver of Involved Vehicle

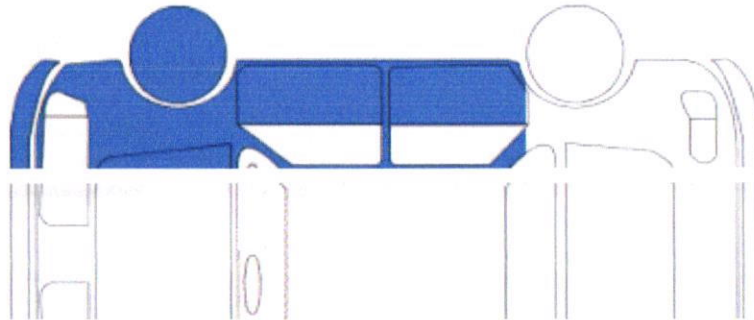
Vehicle Parked	No
Driver Name	YVONNE STEWART
Inside Household	Yes
Relation to Owner	Self
Owner's Permission?	Yes
Owner	YVONNE STEWART
Represented for Damages?	No

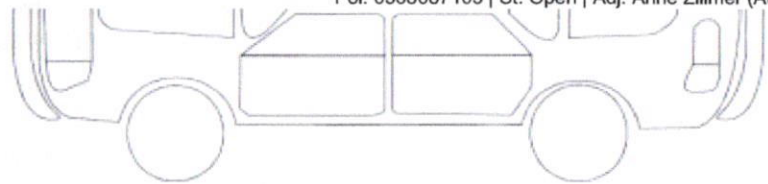


Citations

Vehicle Location

Location Type	Tow Yard
Facility Name	kico towing
Location	3200 9th ave south milwaukee, WI 53172
Latitude	42.911916
Longitude	-87.862526
Override Address?	
Phone Number	414-334-1888
Is this the location for the inspection/pickup?	Yes
Vehicle Storage Charge?	Yes





Under Carriage Damage  
 Vehicle Rollover  
 Vehicle Damaged All Over      No  
 No Damage                              No  
 Unknown Damage                    No  
 Non-Collision Damage              No  
 ERS Only                                No  
 Primary Point of Impact          Right Front Side  
 Secondary Point of Impact

**Damage Description**              **Right Front Side, crack on light, flat tire, ps doesnt' open very**  
 Personal Property Damage        No

**Additional Damage Details**  
 Prior Damage?                        No  
 Drivable                                 No  
 Safe to Drive                            No  
 Airbags Deployed                    No  
 Leaking Fluids  
 All Doors Open/Close                No  
 Dash/Seats Damaged  
 Windshield Shattered  
 Rear Glass Damaged  
 Loss Caused by Equipment  
 Failure?

**Other**  
 Estimate/Photos Uploaded?



Loan on Vehicle? No  
 Speed  
 Hit and run?  
 Traffic Violation?  
 Stolen Vehicle?

**Possible Total Loss**

Calculate Possible Total Loss  
 Possible Total Loss No  
 Predicted Model Result Borderline Low Dollar  
 Override Possible Total Loss? Yes  
 Override Possible Total Loss based on age and mileage  
 Reason  
 Permission to Move? Yes  
 Early Tow? Yes  
 Exposure for Salvage (1) 1st PartyVehicle - YVONNE STEWART Collision - Vehicle Damage

**Services to Perform**

Care Center Library  
 Ok to Pay Yes  
 Intent to Repair? Yes  
 Repair Disclaimer Read? N/A  
 Rental Needed? Yes  
 Rental Disclaimer Read? N/A  
 Task Type Estimate/Photos Assignment  
 Coverage Type Collision  
 Deductible \$250.00  
 Select Services  
  
 Selected Service Direct Repair Program (DRP)  
 Shop Name AUTO BODY SPECIALISTS  
 Address 6024 W Mitchell St, West Allis, WI 53214-5023  
 Phone Number 414-545-9211



Clim: 01-006-187352 WI | Ins: YVONNE STEWART | DoL: 05/23/2023 |



Pol: 0368087103 | St: Open | Adj: Anne Zillmer (Auto Investigation East Team 4-5)

Appraisal Instructions Ok to Pay Named Insureds:YVONNE STEWART Rental Limit:30.00 usd-750.00 usd Rental Service  
 Created:Yes Other-Misc: Inspection Location Details: Storage-Towing Fees: Deductible:250.00 usd

Rental Talking Points Discussed Yes

Rental Coverage \$30.00 Daily Limit/\$750.00 Max Limit

**Set up Enterprise Rental**

Name on Reservation YVONNE STEWART

Enterprise Reservation Number XW53C7

Rental Office Location 3655 S 108TH ST, GREENFIELD, WI 53228-1205

Office Phone 414-546-6900

Enterprise Declined? No

**Total Loss Worksheet**

---

**Vehicle Information**

Year 2011

Make Chevrolet Truck

Model Hhr Sw 2wd

VIN/HIN [REDACTED]

License Plate [REDACTED]

License State [REDACTED]

Approximate Odometer Reading 171656

**Valuation**

Market Driven Value \$3,988.00

New Car Replacement Value

Value Source Market Valuation

Value before Adjustments \$3,988.00

Value before Adjustments Original\_113451040

Comments

Misc. Additions

Misc. Additions Comments

Misc. Deductions

Misc. Deductions Comments

Policy Exclusion Deduction





Clim: 01-006-187352 WI | Ins: YVONNE STEWART | DoL: 05/23/2023 |



Pol: 0368087103 | St: Open | Adj: Anne Zillmer (Auto Investigation East Team 4-5)

Policy Exclusion Deduction  
Comments

ACV	\$3,988.00
Company Retained Applicable Fees	\$164.50
Owner Retained Applicable Fees	
Applicable Fees Comments	fees
Deductible	\$250.00
Salvage Quote From	proquote
Estimated Salvage Value	\$328.55
Quote Number	70342FA780

**Recovery**

Brand Title As

**Vehicle Damage**

Save Vehicle As	Total Loss
Repair Estimate	\$3,653.53
Hidden Damage	
Hidden Damage Comments	
Rental	\$600.00
Rental Comments	
Diminished Value	
Diminished Value Comments	
Other	
Other Comments	
Damage Percentage Adjustment	
Damage Percentage Adjustment Comments	
Damage Percentage	91.61%

**Settlement Status**



Cln: 01-006-187352 WI | Ins: YVONNE STEWART | DoL: 05/23/2023 |



Pol: 0368087103 | St: Open | Adj: Anne Zillmer (Auto Investigation East Team 4-5)

Date	Settlement Status	Entered By	ACV Amount	Comments
06/07/2023	Offer Accepted - Company Retained	Eric Klott	\$3,988.00	Yvonne Stewart 414-543-0949

**Vehicle Payment**

Total Loss Taxes and Fees

Company Gap coverage

**Fault Rating**

Sales Tax Rate 5.5  
Apply Sales Tax Directly enter sales tax amount  
Company Retained Sales Tax Amount \$219.34  
Owner Retained Sales Tax Amount -  
Include Tax with Payment? Yes  
Company Retained Net Payment Amount \$4,121.84  
Owner Retained Net Payment Amount \$3,409.45  
Total Payment Due \$4,121.84  
Payment to Lienholder -  
Payment to Owner \$4,121.84  
Date Paid 06/15/2023  
Net Cost to Repair \$4,003.53  
Net Cost to Replace \$3,793.29  
Post Tax Payment Deduction  
Vehicle Payment Comments Co. retained TPP Check

**Advanced Charges**

Advance Admin  
Advance Towing



- Advance Tear Down
- Advance Storage
- Advance Other
- Advance Total
- Advance Charges Comments

Lien

TLW Update History

User	Event Time Stamp	Description
Eric Klott	06/07/2023 3:32 PM	Save Vehicle As was changed from Work In Progress to Total Loss
Eric Klott	06/07/2023 2:13 PM	Company Retained Sales Tax Amount was changed from 0.00 usd to 219.34 usd

Vehicle Salvage

Stock Number	Salvage History Status	Date Salvage Opened	
54485983	Closed; All Transactions Stop	05/30/2023	Access Copart Site

Salvage Notes

Stock Number	Salvage History Status	Date Salvage Opened	
54485983	Closed; All Transactions Stop	05/30/2023	Access Copart Site





# Agero Accident Management Invoice

Bill To:  
**AFICS**  
 PO Box 19018  
 Green Bay WI 54307-9018

Claim Number	01-006-187352
Case Number	CAS-6420037-B5C6N0
Transaction ID	6123492000000001
Product	VRM
Date of Loss	May 23, 2023
Closed Date	May 30, 2023
Invoice Date	June 03, 2023
Payment Terms	NET 7



Billing Summary	
Service Fee	\$178.11
Tow Charges	\$0.00
Release Charges	\$0.00
<b>Total Amount</b>	<b>\$178.11</b>

Case Details	
Customer	Yvonne Stewart
Adjuster	Shari Purcell
Policy Number	0368087103
VIN	██████████6
Vehicle	2011 Chevrolet HHR
Vehicle Class	Light Duty
License	WI N/A
Pick Up Location	Auto Body Specialists 6024 West Mitchell Street West Allis WI 53214
Drop Off Location	KICO TOWING 3200 9th Avenue SOUTH MILWAUKEE WI 53172
Miles Towed	17
Status	CLOSED

Release Charges	Amount
Storage Fees (0 days @ \$0.00)	\$0.00
Primary Tow Charges	\$0.00
Clean-Up Fees	\$0.00
Labor Charges	\$0.00
Admin Fees	\$0.00
Winching Fees	\$0.00
Impound Fees	\$0.00
Notification Fees	\$0.00
Preservation Fees	\$0.00
Sublet Fees	\$0.00
Tax	\$0.00
Tear Down Charges	\$0.00
Gate Fees	\$0.00
Miscellaneous Charges	\$0.00
<b>Total</b>	<b>\$0.00</b>

Misc. Fee Information:

Contact: [vimsbilling@crosscountry-auto.com](mailto:vimsbilling@crosscountry-auto.com)

Please enter the Case Number in the remarks section of the payment

0000 00250026 000238 0000





# Agero Accident Management Invoice

Bill To:  
**AFICS**  
 PO Box 19018  
 Green Bay WI 54307-9018

Claim Number	01-006-187352
Case Number	CAS-6415034-W3V4Q8
Transaction ID	9932392000000001
Product	VRM
Date of Loss	May 23, 2023
Closed Date	May 30, 2023
Invoice Date	June 03, 2023
Payment Terms	NET 7

Billing Summary	
Service Fee	\$178.11
Tow Charges	\$0.00
Release Charges	\$512.55
<b>Total Amount</b>	<b>\$690.66</b>

Case Details	
Customer	Yvonne Stewart
Adjuster	Shari Purcell
Policy Number	0368087103
VIN	[REDACTED]
Vehicle	2011 Chevrolet HHR
Vehicle Class	Light Duty
License	WI N/A
Pick Up Location	N & S 1719 S 83rd St West Allis WI 53214
Drop Off Location	Auto Body Specialists 6024 West Mitchell Street West Allis WI 53214
Miles Towed	2
Status	CLOSED

Release Charges	Amount
Storage Fees (4 days @ \$40.00)	\$160.00
Primary Tow Charges	\$290.00
Clean-Up Fees	\$0.00
Labor Charges	\$0.00
Admin Fees	\$0.00
Winching Fees	\$0.00
Impound Fees	\$0.00
Notification Fees	\$0.00
Preservation Fees	\$0.00
Sublet Fees	\$0.00
Tax	\$15.95
Tear Down Charges	\$0.00
Gate Fees	\$0.00
Miscellaneous Charges	\$46.60
<b>Total</b>	<b>\$512.55</b>

Misc. Fee Information:

Contact: [vimsbilling@crosscountry-auto.com](mailto:vimsbilling@crosscountry-auto.com)

Please enter the Case Number in the remarks section of the payment



# Agero Accident Management Invoice

Bill To:  
**AFICS**  
 PO Box 19018  
 Green Bay WI 54307-9018

Claim Number	01-006-187352
Case Number	CAS-6420046-T4Q3R6
Transaction ID	9323492000000001
Product	VRM
Date of Loss	May 23, 2023
Closed Date	
Invoice Date	June 03, 2023
Payment Terms	NET 7

Billing Summary	
Service Fee	\$30.00
Tow Charges	\$0.00
Release Charges	\$0.00
<b>Total Amount</b>	<b>\$30.00</b>

4000 00260026 000238 0000



Case Details	
Customer	Yvonne Stewart
Adjuster	Shari Purcell
Policy Number	0368087103
VIN	3GNBAAFW0BS560806
Vehicle	2011 Chevrolet HHR
Vehicle Class	Light Duty
License	WI N/A
Pick Up Location	KICO TOWING 3200 9th Avenue SOUTH MILWAUKEE WI 53172
Drop Off Location	
Miles Towed	0
Status	CANCELED

Release Charges	Amount
Storage Fees (0 days @ \$0.00)	
Primary Tow Charges	
Clean-Up Fees	
Labor Charges	
Admin Fees	
Winching Fees	
Impound Fees	
Notification Fees	
Preservation Fees	
Sublet Fees	
Tax	
Tear Down Charges	
Gate Fees	
Miscellaneous Charges	\$0.00
<b>Total</b>	<b>\$0.00</b>

Misc. Fee Information:

Contact: [yimsbilling@crosscountry-auto.com](mailto:yimsbilling@crosscountry-auto.com)

Please enter the Case Number in the remarks section of the payment

### KICO'S TOWING LLC.

3200 9TH AVENUE, SOUTH MILWAUKEE WI 53172  
 Phone: (414) 334-1888 | Fax : (414) 301-4200

Payments can be made online by visiting [twbk.co/mxs0vo](http://twbk.co/mxs0vo)

<b>Call #</b>	44724	<b>Reason for Impound</b>	Tow
<b>Stock #</b>	14662750	<b>VIN Number</b>	[REDACTED]
<b>Purchase Order #</b>	52915972	<b>Model</b>	2011 Chevrolet HHR (Black)
<b>Account</b>	PRIVATE CALLS	<b>License Plate</b>	N/A
<b>Date/Time Impounded:</b>	5/26/2023 4:21 PM	<b>Drivable</b>	No
		<b>Keys</b>	No
		<b>Towed from</b>	1719 S 83rd St, West Allis, WI 53214, USA
		<b>Stored at</b>	Kico's Towing LLC 3200 9th Avenue, South Milwaukee WI 53172

Towing charges	Quantity	Price	Line Total
(Towing) Unloaded/Enroute Mileage	20	\$2.00	\$40.00
(Towing) Loaded/Hooked Mileage	20	\$5.00	\$100.00
(Towing) Tow/Hook Fee	1	\$150.00	\$150.00
(Towing) Dollies	1	\$50.00	\$50.00
(Towing) Labor	1	\$150.00	\$150.00
<b>Storage charges</b>			
(Storage - Storage Fees) Impounds/Storage: Daily Impound Rate	7	\$40.00	\$280.00
<b>Towing Subtotal</b>			\$490.00
<b>Storage - Storage Fees Subtotal</b>			\$280.00
<b>Subtotal</b>			\$770.00
<b>Standard Tax Rate - 5.5% Tax</b>			\$26.95
<b>Grand Total</b>			<b>\$796.95</b>
<b>Amount Due:</b>			<b>\$0.00 / Paid</b>

**Check payment of \$796.95 applied on 6/1/2023**

Kico's Towing LLC strives to provide quality and safe services to all customers. Every driver/operator has been instructed to complete the requested service in the safest manner for the customer(s) and the driver while doing everything possible to keep any damage from occurring to the vehicle. However, I understand that such service involves the risk of damage to my vehicle and fully accept the risk of any and all such damages. By signing this document, I give Kico's Towing and its driver permission to perform whatever means necessary, within reason, to complete the service requested and hereby release, indemnify, and hold harmless Kico's Towing LLC and its drivers, from all claims, demands, actions, and causes of action including, but not limited to, all losses or expenses that may arise and relate in any way to the actions of Kico's Towing, its drivers, or agents during the attempt/completion of requested services as stated above. My signature on this document is testimony that I have read and fully understand this entire statement and allow Kico's Towing LLC to provide the services listed above. IMPORTANT: Be advised that newer model vehicles are designed to make any attempt to unlock the door without the proper key a difficult task. All drivers have been instructed to assist you by the use of special tools, however, there is a chance that damage may occur in the attempt to gain access to your vehicle and there is no guarantee that access will be gained. Also, most newer model vehicles are equipped with tow hooks and may require special tools to remove pieces to gain access to the tow hooks. If ANY item has to be removed by the driver, you agree not to hold responsible Kico's Towing or its drivers for any damage to vehicle/parts during the removal/towing process. BY SIGNING HERE YOU AGREE NOT TO HOLD KICO'S TOWING RESPONSIBLE FOR ANY DAMAGE CAUSED BY OUR DRIVER WHILE TOWING OR WHILE LOADING/UNLOADING YOUR VEHICLE. ? I understand that if I do not want to sign this document, Kico's Towing LLC may not be able to complete the requested service. (To be determined by driver/owner at time of service)

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_