

OVERDUE LIBRARY MATERIALS COLLECTION (UPDATE March 2019)

2010 Demand Letters Mailed	\$31,927.59 Material Total 13,823.76 Collected/Returned (43%)
2011 Demand Letters Mailed	\$22,595.43 Material Total 9,484.65 Collected/Returned (42%)
2012 Demand Letters Mailed	\$16,526.98 Material Total 9,968.80 Collected/Returned (60%)
2013 Demand Letters Mailed	\$23,469.85 Material Total 10,611.41 Collected/Returned (45%)
2014 Demand Letters Mailed	\$46,518.91 Material Total 18,705.70 Collected /Returned (40%)
2015 Demand Letters Mailed	\$25,143.62 Material Total 21,927.01 Collected/Returned (87%)
2016 Demand Letters Mailed	\$31,438.08 Material Total 17,382.77 Collected/Returned (55%)
2017 Demand Letters Mailed	\$27,679.27 Material Total 13,552.37 Collected/Returned (49%) (Some cases pending legal action)
2018 Demand Letters Mailed	\$27,734.88 Material Total 5,771.32 Collected/Returned (21%) (Some cases pending legal action)

Summary to Date

Collection letters have been sent to 1,820 patrons demanding the return of overdue West Allis materials totaling \$253,034.65. To date, materials totaling \$121,227.80 have been returned or replaced as a result of court action and/or the demand letter. Out of the 1,820 collection letters, 1,265 patrons have been referred to the City Attorney's Office for further action.