

City of West Allis Meeting Agenda

Common Council

Mayor Jeannette Bell, Chair
Alderperson James W. Sengstock, Council President
Alderpersons: Gary T. Barczak, Michael J. Czaplewski, Linda A. Dobrowski,
Kurt E. Kopplin, Thomas G. Lajsic, Richard F. Narlock, Rosalie L. Reinke,
Vincent Vitale, and Martin J. Weigel

Tuesday, March 7, 2006

7:00 PM

City Hall - Council Chambers

REGULAR MEETING

- A. CALL TO ORDER
- B. ROLL CALL
- C. PLEDGE OF ALLEGIANCE
- D. PUBLIC HEARINGS
- 1. 2006-0112 On the improvement of thirteen (13) alleys by removal and reconstruction of the concrete alley pavement, storm sewer, storm sewer relay, building services, utility adjustments and storm underdrain.
- 2. 2006-0113 On the improvement of W. Mitchell St. from S. 88 St. to S. 91 St. and portions of intersecting streets be improved by asphalt reconstruction of the pavement, new driveway approaches, miscellaneous walk repair, storm sewer relay, sanitary sewer relay, water main relay, building services and utility adjustments.
- E. CITIZEN PARTICIPATION
- F. ANNOUNCEMENT OF RECESS MEETINGS OF STANDING COMMITTEES

New and Previous Matters referred to Committees may be considered and acted upon by Committees during the Common Council recess. Unless otherwise announced during the meeting, the standing Committees of the Common Council will meet during recess in the following rooms and in the following order:

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Room 118
Administration & Finance, Safety & Development, Advisory

Room 128
Public Works, License & Health

G. MISCELLANEOUS BUSINESS

Mayor's Report

Alderpersons Comments

H. AGENDA APPROVAL

I. APPROVAL OF MINUTES

Minutes of the Common Council regular meeting of February 21, 2006.

J. ITEMS NOT REFERRED TO COMMITTEE

3.	<u>2006-0095</u>	Report of the Municipal Judge for the month of January, 2006, consisting of all fines,
		costs and fees collected by the City of West Allis in the sum of \$94,934.20, all fines,
		costs and fees in the sum of \$93,801.00 collected in the Municipal Court and the sum of
		\$95,245.02 in payment of parking violations sent directly to the City Clerk/Treasurer's
		office.

- **4.** 2006-0098 James M. Davis communication regarding vehicle damage allegedly sustained on S. 70 St. and W. Madison St. on February 17, 2006.
- **5.** 2006-0110 Keith Hammernik communication regarding request for earnest money refund in the amount of \$2,000.00 for the property at 6320 W. Greenfield Ave.
- **6.** 2006-0116 Suzanne Meyer communication regarding vehicle damage allegedly sustained on S. 87 St. and W. Orchard St. on February 16, 2006.

K. STANDING COMMITTEE REPORTS

LICENSE & HEALTH COMMITTEE

Regular meeting held on February 28, 2006. (Ald. Sengstock and Ald. Czaplewski excused)

7.	2005-0775	Police Department Report regarding October 23, 2005 Tobacco Compliance Check involving fifteen (15) West Allis businesses, resulting with three (3) selling tobacco to an underage person without requesting identification (2005-2006 Cigarette License no.135 of West Allis Pharmacy, Inc., Sonny Walia, Agent, d/b/a Crunch Time at 5932 W. Burnham St.)
		Unanimously recommended to be placed on file.
8.	2006-0056	Police Department Report regarding December 7, 2005 Tobacco Compliance Check involving twenty-one (21) West Allis businesses, resulting with four (4) selling tobacco to an underage person without requesting identification (2005-2006 Cigarette License no. 47 of Cleveland Avenue Discount Liquor, LLC, Dennis R. Ermi, Agent, d/b/a Cleveland Avenue Discount Liquor at 8423 W. Cleveland Ave.)
		Unanimously recommended to be placed on file.
9.	2006-0057	Police Department Report regarding December 7, 2005 Tobacco Compliance Check involving twenty-one (21) West Allis businesses, resulting with four (4) selling tobacco to an underage person without requesting identification (2005-2006 Cigarette License no. 21 of Salima Petro, Inc., Ramzan Charania, Agent, d/b/a Sunrise Citgo & Car Wash at 2203 S. 108 St.)
		Unanimously recommended to be placed on file.
10.	2006-0061	Police Department Report regarding November 13, 2005 Tobacco Compliance Check involving ten (10) West Allis businesses, resulting with five (5) selling tobacco to an underage person without requesting identification (2005-2006 Cigarette License no. 156 of Rehmat, LLC, Akil Aimeri, Agent, d/b/a Martha's Vineyard at 10711 W. Oklahoma Ave.)
		Unanimously recommended to be placed on file.
11.	2006-0062	Police Department Report regarding November 13, 2005 Tobacco Compliance Check involving ten (10) West Allis businesses, resulting with five (5) selling tobacco to an underage person without requesting identification (2005-2006 Cigarette License no. 4 of Mohammed M. Ali, d/b/a Smoker's Club at 10708 W. Oklahoma Ave.)
		Unanimously recommended to be placed on file.
12.	2006-0063	Police Department Report regarding November 13, 2005 Tobacco Compliance Check involving ten (10) West Allis businesses, resulting with five (5) selling tobacco to an underage person without requesting identification (2005-2006 Cigarette License no. 21

Unanimously recommended to be placed on file.

S. 108 St.)

of Salima Petro, Inc. Ramzan Charania, Agent, d/b/a Sunrise Citgo & Carwash at 2203

13.	2006-0064	Police Department Report regarding November 13, 2005 Tobacco Compliance Check involving ten (10) West Allis businesses, resulting with five (5) selling tobacco to an underage person without requesting identification (2005-2006 Cigarette License no. 126 of Bryan Sra, LLC, Ram S. Joseph, Agent, d/b/a Kwik Pantry at 6716 W. Lincoln Ave.)
		Unanimously recommended to be placed on file.
14.	2006-0065	Police Department Report regarding November 13, 2005 Tobacco Compliance Check involving ten (10) West Allis businesses, resulting with five (5) selling tobacco to an underage person without requesting identification (2005-2006 Cigarette License no. 113 of TJ Petroleums, LLC, Zubair Arshad, Agent, d/b/a Citgo at 6819 W. Lincoln Ave.)
		Unanimously recommended to be placed on file.
15.	2006-0038	2005-2006 Class B Tavern application no. 138 of Sharon R. Bugembe, d/b/a River Nile for premises located at 1101 S. 60 Street (new-existing location).
		Unanimously recommended for approval subject to necessary requirements.
16.	2006-0040	2006 Taxicab Driver application no. 40 of Izzeldin A. Abdalla.
		Unanimously recommended for denial.
17.	<u>2006-0101</u>	2005-2007 Tavern Operator License application no. 462 of Maryann J. Kmet.
		Unanimously recommended for approval.
18.	2006-0102	2005-2006 Tavern Operator License application no. 441 of Raelynn M. Roberts.
		Unanimously recommended for approval.
19.	2006-0103	2005-2006 Tavern Operator License application no. 442 of Heather S. Rodriguez.
		Unanimously recommended for approval.
20.	2006-0104	2005-2006 Tavern Operator License application no. 446 of Susan K. Strel.
20.	2000-0104	•
		Unanimously recommended for denial.
21.	<u>2006-0107</u>	2005-2007 Tavern Operator License application no. 466 of John H. Anderson.
		Unanimously recommended for approval.
		(Ald. Czaplewski present at this time during the Committee regular meeting)

22.	2006-0111	Summons and Complaint in the matter of the complaint against Breaking Point, Inc., Dale Lynn A. Reinders, Agent, for the premises formerly located at 6415 W. Greenfield Ave., d/b/a Breaking Point (2004-2005 Class B Tavern License renewal application no. 20, and 2005-2006 Class B Tavern License renewal application no. 41).
23.	2006-0066	Unanimously recommended to issue a Findings and Recommendation. Police Department Report involving Top Gun Saloon, 1100 S. 60 St. (2005-2006 Class B Tavern License no. 88, Dance Hall License no. 65, and Instrumental Music License no. 31 of Top Gun Saloon, Inc., Angela M. Robinson, Agent, Incident Date: October 30, 2005).
24.	2006-0068	Unanimously recommended to be placed on file. Police Department Report involving Paulie's, 8031 W. Greenfield Ave.(2005-2006 Class B Tavern License no. 55, Dance Hall License no. 40, Instrumental Music License no. 16 and Cigarette License no. 89 of Budiac Enterprises, LLC, Kristine M. Budiac, Agent, Incident Date: November 5, 2005). Unanimously recommended to be placed on file.
25.	2006-0073	Police Department Report involving Painted Parrot, 8028 W. National Ave.(2005-2006 Class B Tavern License no. 7, Dance Hall License no. 5, Instrumental Music License no. 2 and Cigarette License no. 54 of LTL PNK HSZ, LLC, Gregory S. Barczak, Agent, Incident Date: December 17, 2005). Unanimously recommended to be placed on file.

- L. COMMON COUNCIL RECESS
- M. NEW AND PREVIOUS MATTERS

ADMINISTRATION & FINANCE AND ADVISORY COMMITTEES

26. Resolution relative to accepting the proposal of Election Systems & Software (ES&S)

for furnishing AutoMARK Accessible Voting Equipment for a total net sum of

\$132,000.00.

Attachments: 918 Sole Source Letter.pdf

ADMINISTRATION & FINANCE COMMITTEE

27.	R-2006-0069	Resolution approving Memorandum of Understanding between Wisconsin Exposition
		Center (WEC) and the City of West Allis for the formalization of the provision of basic
		municipal services and Payment In Lieu Of Taxes (PILOTS) related thereto.
28	R-2006-0070	Resolution relative to accepting the proposal of Schenck & Associates, SC for providing

28. R-2006-0070 Resolution relative to accepting the proposal of Schenck & Associates, SC for providing Financial Audit Services for the period through December 31, 2008.

29. Resolution relative to acquiring Health Insurance Stop Loss for the March 1, 2006 to February 28, 2007 Plan Year.

30.	R-2006-0075	Initial Resolution Authorizing \$1,200,000 General Obligation Bonds of the City of West Allis for Sanitary Sewer Improvements.
31.	<u>R-2006-0076</u>	Initial Resolution Authorizing \$1,000,000 General Obligation Bonds of the City of West Allis for Water System Improvements.
32.	<u>R-2006-0077</u>	Initial Resolution Authorizing \$2,500,000 General Obligation Bonds of the City of West Allis for Street Improvement Projects.
33.	<u>R-2006-0078</u>	Initial Resolution Authorizing \$240,000 General Obligation Bonds of the City of West Allis for Community Development Projects in Tax Incremental District No. 5.
34.	R-2006-0079	Resolution Directing Publication of Notice to Electors.
	Attachments:	ADMR.ElectNote ExA.doc
35.	R-2006-0080	Resolution Providing for the Sale of \$4,940,000 General Obligation Corporate Purpose Bonds, Series 2006A of the City of West Allis.
36.	<u>R-2006-0081</u>	Initial Resolution Authorizing Not To Exceed \$14,000,000 General Obligation Bonds of the City of West Allis for Refunding Purposes.
37.	<u>R-2006-0082</u>	Resolution Providing for the Sale of Not To Exceed \$14,000,000 General Obligation Refunding Bonds, Series 2006B of the City of West Allis.
38.	<u>R-2006-0086</u>	Resolution to approve a Bargaining Unit Clarification Stipulation with the Wisconsin Federation of Nurses and Health Professionals, AFT, AFL-CIO.
39.	<u>R-2006-0087</u>	Resolution Relative to Adopting Policies to Comply with the Security Rule of the Health Insurance Portability and Accountability Act.
40.	2006-0115	Communication from City Administrative Officer relative to the 2007-2016 Ten Year Capital Improvement Program.
	Attachments:	MCC.CIP 10 Yr.doc
		CAPITAL IMPROVEMENT PLAN 10 YR.xls
		CAPITAL IMPROVEMENT COVER PAGE.xls

City Attorney Claim Report

41.	<u>1999-0017</u>	Communication submitted by Mr. and Mrs. August J. Palmisano, regarding property damage allegedly sustained at 6514 W. Lincoln Ave.
42.	2003-0750	Amended Summons and Complaint in the matter of WASHINGTON MUTUAL BANK v. CITY OF WEST ALLIS DEPARTMENT OF DEVELOPMENT, HOUSING DIVISION, ET AL.
43.	2005-0802	Chris Thiel communication regarding vehicle damage allegedly sustained at S. 92 St. and W. National Ave on November 30, 2005.

PUBLIC WORKS COMMITTEE

44.	<u>R-2006-0064</u>	Resolution Authorizing the Lease of a Portion of the Municipal Yard Site by the Wisconsin Department of Natural Resources.
45.	<u>R-2006-0065</u>	Resolution relative to accepting the proposal of R.N.O.W. Inc. for furnishing and installing one (1) refuse collection packer for a total sum of \$57,722.00.
	Attachments:	907 Refuse Collection Packer.doc
46.	<u>R-2006-0068</u>	Resolution relative to accepting the proposal of Neenah Foundry Co. for furnishing and delivering cast iron manhole and catchbasins for a total sum of \$93,961.00.
47.	R-2006-0085	Resolution Authorizing and Directing the City Engineer to Pay For Sanitary Sewer Lateral Repairs at 1123 South 85th Street in the Amount of \$4,937.00.

Public Hearing Items (Public Works Committee)

and storm underdrain.

48.	R-2006-0024	Resolution to confirm and adopt the report of the City Engineer containing the schedule of proposed assessments for improvement of North/South and East/West alleys between S. 63 St., S. 64 St., W. Mitchell St., and W. Burnham St. by removal and reconstruction of the concrete alley pavement, storm sewer, storm sewer relay, building services, utility adjustments, and storm underdrain.
49.	R-2006-0025	Resolution to confirm and adopt the report of the City Engineer containing the schedule of proposed assessments for improvement of North/South alley between S. 70 St., S. 71 St., W. Becher St., and W. Grant St. by removal and reconstruction of the concrete

50. R-2006-0026 Resolution to confirm and adopt the report of the City Engineer containing the schedule of proposed assessments for improvement of North/South and East/West alleys between S. 57 St., S. 58 St., W. Scott St., and W. National Ave. by removal and reconstruction of the concrete alley pavement, storm sewer, storm sewer relay, building services, utility adjustments, and storm underdrain.

alley pavement, storm sewer, storm sewer relay, building services, utility adjustments,

51.	R-2006-0027	Resolution to confirm and adopt the report of the City Engineer containing the schedule of proposed assessments for improvement of North/South and East/West alleys between S. 85 St., S. 86 St., W. Becher St., and W. Grant St. by removal and reconstruction of the concrete alley pavement, storm sewer, storm sewer relay, building services, utility adjustments and storm underdrain.
52.	R-2006-0028	Resolution to confirm and adopt the report of the City Engineer containing the schedule of proposed assessments for improvement of North/South alley between S. 59 St., S. 60 St., W. Lapham St., and W. Mitchell St. by removal and reconstruction of the concrete alley pavement, storm sewer, storm sewer relay, building services, utility adjustments, and storm underdrain.
53.	R-2006-0030	Resolution to confirm and adopt the report of the City Engineer containing the schedule of proposed assessments for improvement of North/South Alley between S. 78 St., S. 79 St., W. Orchard St., and W. Lapham St. by removal and reconstruction of the concrete alley pavement, storm sewer, storm sewer relay, building services, utility adjustments, and storm underdrain.
54.	R-2006-0031	Resolution to confirm and adopt the report of the City Engineer containing the schedule of proposed assessments for improvement of North/South and East/West alleys between S. 73 St., S. 74 St., W. Grant St., and W. Lincoln Ave. by removal and reconstruction of the concrete alley pavement, storm sewer, storm sewer relay, building services, utility adjustments, and storm underdrain.
55.	R-2006-0032	Resolution to confirm and adopt the report of the City Engineer containing the schedule of proposed assessments for improvement of North/South and East/West alleys between S. 70 St., S. 71 St., W. Grant St., and W. Lincoln Ave. by removal and reconstruction of the concrete alley pavement, storm sewer, storm sewer relay, building services, utility adjustments, and storm underdrain.
= (D 2006 0022	

of proposed assessments for improvement of North/South alley between S. 56 St., S. 57 St., W. Walker St. to 340' North of W. Walker St. by removal and reconstruction of the concrete alley pavement, storm sewer, storm sewer relay, building services, utility adjustments, and storm underdrain.

Resolution to confirm and adopt the report of the City Engineer containing the schedule

56.

R-2006-0033

Fr. R-2006-0034 Resolution to confirm and adopt the report of the City Engineer containing the schedule of proposed assessments for improvement of North/South and East/West alleys between S. 67 Pl., S. 68 St., W. Becher St., and W. Grant St. by removal and reconstruction of the concrete alley pavement, storm sewer, storm sewer relay, building services, utility adjustments, and storm underdrain.

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58.	R-2006-0035	Resolution to confirm and adopt the report of the City Engineer containing the schedule of proposed assessments for improvement of North/South and East/West alleys between S. 84 St., S. 85 St., W. Greenfield Ave., and W. Orchard St. by removal and reconstruction of the concrete alley pavement, storm sewer, storm sewer relay, building services, utility adjustments, and storm underdrain.
59.	R-2006-0036	Resolution to confirm and adopt the report of the City Engineer containing the schedule of proposed assessments for improvement of North/South and East/West alleys between S. 61 St., S. 62 St., W. Grant St., and W. Lincoln Ave. by removal and reconstruction of the concrete alley pavement, storm sewer, storm sewer relay, building services, utility adjustments, and storm underdrain.

- 60. R-2006-0037 Resolution to confirm and adopt the report of the City Engineer containing the schedule of proposed assessments for improvement of North/South alley between S. 73 St., S. 74 St., W. Rogers St., and W. Becher St. by removal and reconstruction of the concrete alley pavement, storm sewer, storm sewer relay, building services, utility adjustments, and storm underdrain.
- 61. R-2006-0067 Final Resolution authorizing public improvement by removal and reconstruction of the concrete alley pavement, storm sewer, storm sewer relay, building services, utility adjustments, and storm underdrain in various alleys in the City of West Allis and levying special assessments against benefited properties.
- 62. R-2006-0023 Resolution to confirm and adopt the report of the City Engineer containing the schedule of proposed assessments for improvement of W. Mitchell St. from S. 88 St. to S. 91 St. and portions of intersecting streets by asphalt reconstruction of the pavement, new driveway approaches, miscellaneous walk repair, storm sewer relay, sanitary sewer relay, water main relay, building services, and utility adjustments.
- Final Resolution authorizing public improvement by asphalt reconstruction of the pavement, new driveway approaches, miscellaneous walk repair, storm sewer relay, sanitary sewer relay, water main relay, building services, and utility adjustments in W. Mitchell St. from S. 88 St. to S. 91 St. and portions of intersecting streets and levying special assessments against benefited properties.

SAFETY & DEVELOPMENT COMMITTEE

- 64. R-2004-0271 Resolution approving Wehr Steel Development Agreement by and among the Community Development Authority of the City of West Allis and Venturedyne, Ltd. and Carnes Company, Inc. for the former Wehr Steel site located at 2154 S. 54 St.
- 65. 2005-0411 Communication from the City Engineer regarding the relocation of storm sewer in the Wehr Steel property, 2154 S. 54 St.
- 66. R-2006-0073 Resolution to create Tax Incremental District Number Nine, City of West Allis, Wisconsin, and describe the boundaries thereof, pursuant to Section 66.1105(4)(gm) of the Wisconsin Statutes

Boundaries-Exhibit A 3-7-06.doc Attachments: TIF Plan 2.23.06.doc 67. R-2006-0071 Resolution approving boundaries and the Redevelopment Plan for the proposed Pioneer Neighborhood Redevelopment Project Area located in the vicinity of S. 77 St. and S. 80 St. along W. National Ave. and declaring such area to be a blighted area in need of a redevelopment project Boundaries-Exhibit A 3-7-06.doc Attachments: RP ver 2-28-06FINAL.doc CDA-T-9-BoundProjPln 2-28-06.doc 68. R-2006-0072 Resolution approving the Project Plan for Tax Incremental District Number Nine, City of West Allis, Wisconsin TIF Plan 2.23.06.doc Attachments: 69. R-2006-0083 Resolution approving the Cooperation Agreement by and between the Community Development Authority and the City of West Allis for Tax Incremental District Number Nine - Pioneer Neighborhood. CDA-Coop Agmt Resn-TIF9- 3-21-06.doc Attachments: 70. 2006-0118 Communication from Community Development Authority recommending approval of the Resolution approving the Project Plan for Tax Incremental District Number Nine, City of West Allis, Wisconsin Attachments: cc-ProjPln-compli-cda-2-28-06.doc TIF Plan 2.23.06.doc CDA-TIF9-ProjectPlan-2-28-06.doc 71. 2006-0119 Communication from the Director of Development relative to the Plan Commission's favorable recommendation of the Project Plan for Tax Incremental District Number Nine PC-ProjPln-compli-2-28-06.doc Attachments: LICENSE & HEALTH COMMITTEE

72.	<u>2006-0105</u>	Time Warner communication regarding the addition of two (2) new channels, Driver TV on Demand and Movie Trailers on Demand, to their Digital Cable line up.
73.	2006-0123	Communication from the City Attorney regarding Findings and Recommendations in the matter of the Complaint against The Breaking Point, Inc.
74.	2004-0315	2004-2005 Class B Tavern License renewal appl. no. 20 of The Breaking Point Inc., Dale L. Reinders, Agent, d/b/a The Breaking Point for premises located at 6415 W. Greenfield Ave.(new agent)
75.	2005-0312	2005-2006 Class B Tavern License renewal application no. 41 of The Breaking Point, Inc., Dale Lynn A. Reinders, Agent, d/b/a The Breaking Point, (no premise location at this time).

76.	2006-0108	2006-2007 Mobile Home Park License renewal applications.
77.	2006-0094	2006-2007 Used Vehicle Dealer License renewal applications.
78.	<u>2006-0117</u>	2006-2007 Used Vehicle Dealer License renewal application no. 272 of Caritas For Children, Inc., 7400 W. National Ave.
79.	2006-0122	2005-2006 Special Class B Beer and Wine License application(s).
80.	2006-0096	2005-2006 and 2005-2007 Tavern Operator License applications.

ADVISORY COMMITTEE

81.	<u>R-2006-0062</u>	Resolution expressing concerns about the State of Wisconsin Legislature's proposal for a constitutional amendment regarding Taxpayer Protection (TP) on revenue limits.
82.	2006-0120	Reappointments by Mayor Bell to the West Allis Capital Improvement Committee of Grace Eells, Jo-Anne Koshere, and Yolanda Konsionowski, their three-year terms to expire January 10, 2009.
	Attachments:	KOSHERE.CIP.doc
		EELLS.CIP.doc
		KONSIONOWSKI.CIP.doc
83.	2006-0121	Reappointments by Mayor Bell to the West Allis Fair Housing Board of Deloris Cieslewicz and Russell Retzack, their three-year terms to expire February 1, 2009.
	Attachments:	CIESLEWICZ.FAIRHSNG.doc
		RETZACK.FAIRHSNG.doc
84.	2006-0114	Legislative Committee minutes for February 28, 2006.
	Attachments:	022806 LEGCMTE MIN.doc

N. OTHER MATTERS RELATING TO THE AFFAIRS AND GOVERNMENT OF THE CITY WHICH MAY PROPERLY BE BROUGHT BEFORE THE COMMON COUNCIL

O. ADJOURNMENT



All meetings of the Common Council are public meetings. In order for the general public to make comments at the committee meetings, the individual(s) must be scheduled (as an appearance) with the chair of the committee or the appropriate staff contact; otherwise, the meeting of the committee is a working session for the committee itself, and discussion by those in attendance is limited to committee members, the mayor, other alderpersons, staff and others that may be a party to the matter being discussed.

NOTICE OF POSSIBLE QUOROM

It is possible that members of, and possibly a quorum of, members of other governmental bodies of the municipality may be in attendance at the above-stated meeting to gather information. No action will be taken by any governmental body at the above-stated meeting other than the governmental body specifically referred to above in this notice.

NON-DISCRIMINATION STATEMENT

The City of West Allis does not discriminate against individuals on the basis of race, color, religion, age, marital or veterans' status, sex, national origin, disability or any other legally protected status in the admission or access to, or treatment or employment in, its services, programs or activities.

AMERICANS WITH DISABILITIES ACT NOTICE

Upon reasonable notice the City will furnish appropriate auxiliary aids and services when necessary to afford individuals with disabilities an equal opportunity to participate in and to enjoy the benefits of a service, program or activity provided by the City.

LIMITED ENGLISH PROFICIENCY STATEMENT

It is the policy of the City of West Allis to provide language access services to populations of persons with Limited English Proficiency (LEP) who are eligible to be served or likely to be directly affected by our programs. Such services will be focused on providing meaningful access to our programs, services and/or benefits.