



6000 American Parkway
Madison, WI 53783-0001

Underwritten By:
American Family Connect Property And Casualty Insurance
Company
Tel: 1-888-404-5365
Fax: 1-866-935-2858

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CITY OF WEST ALLIS
7525 W GREENFIELD AVE
WEST ALLIS, WI 53214-4648

Claim Number:	01-008-755972
Date Of Loss:	04/13/2025
Policy Number:	BX10712011
Policyholder:	Rudolph Pugel And Patricia Pugel

April 21, 2025

Dear City Of West Allis,

This correspondence contains important information regarding your claim. Please review and respond accordingly.

Our coverage and/or liability investigation has not yet been completed. While we are working to conclude our investigation as quickly as possible, it is your responsibility to mitigate your damages. This includes, but is not limited to, accruing storage charges for your vehicle, reasonable rental car expenses and protection from further damage. Please understand that storage charges that are not mitigated may be deducted from your claim settlement.

We are committed to providing excellent customer service and are here to assist you. Please contact us with any questions you may have.

Sincerely,

Ashley Matthews

Ashley Matthews
Desk Adjuster
AFICS on behalf of American Family Connect Property and Casualty Insurance Company
Ashley.Matthews@afics.com
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