



City of West Allis' Team Member Core Competencies

Accountable

Is responsive to the community's interests and needs; timely; dependable; consistent; answerable; effective in the use of resources; adheres to established policies and procedures as appropriate; able to justify decisions and actions.

Driven

Is goal oriented, creative in problem solving; exhibits initiative; sets and pursues high standards; motivated to succeed.

Dedicated

Demonstrates service to others; is customer focused; displays cultural competency and professionalism.

Integrity

Is sincere, honest, trustworthy, and ethical; models values and embodies competencies.

Technical

Has and grows knowledge and skill in area of expertise; is competent and proficient in the use of available technology; develops cross functional skills.

United

Encourages and exemplifies teamwork, positive attitude, and emotional intelligence; is an effective communicator, tactful and diplomatic; mentors others; regularly gives and receives feedback.

Progressive

Is strategic, innovative, skilled in change management and agile; challenges the status quo; explores and drives continuous improvement opportunities.