



# CLERKIN, SINCLAIR & MAHFOUZ, LLP

ATTORNEYS AT LAW

May 8, 2025

**VIA CERTIFIED MAIL ONLY**

City of West Allis  
Attn.: City Attorney's Office  
7525 W Greenfield Ave  
West Allis, WI 53214

RECEIVED  
MAY 13 2025  
WEST ALLIS  
CITY ATTORNEY

**Re: TORT CLAIM FOR DAMAGES**

Date of Loss: 2/15/2025  
Our File No.: 029984411-800  
Our Client's Insured: Robbie Madsen Jr  
Tort Claim Amount: \$6,683.00

Dear Sir or Madam:

This firm has been retained by USAA General Indemnity Company to pursue a tort claim for damages arising from the negligence of Mason Grosz in a motor vehicle collision that occurred during the course and scope of their employment with West Allis City. As of the date of this letter, USAA General Indemnity Company has incurred damages in the amount of \$6,683.00, and it intends to seek the amount of that loss.

On behalf of USAA General Indemnity Company, we are seeking repayment of \$6,683.00, which includes any deductible paid by its policyholder Robbie Madsen Jr. Payment should be made payable only to "CSM in trust for USAA General Indemnity Company". **Please mail all payments to our TX office at: 2929 North Central Expressway, Ste 320, Richardson, TX 75080.** The firm's tax identification number is: 20-3335151.

*All future correspondence on the referenced claim MUST come to this firm. Please do not communicate with my client concerning this matter without prior written authorization from our firm.*

If you believe there are other responsible parties, or if you wish to discuss this tort claim, please contact Michael Massey at [mmassey@clerkinlaw.com](mailto:mmassey@clerkinlaw.com) or (858) 859-8049.

Sincerely yours,

Clerkin, Sinclair, & Mahfouz, LLP

2929 NORTH CENTRAL EXPRESSWAY  
SUITE 320  
RICHARDSON, TX 75080  
619-308-6550

[WWW.CLERKINLAW.COM](http://WWW.CLERKINLAW.COM)

## CLAIMANT CONTACT INFORMATION

Name: CSM OBO USAA ASO Robbie Madsen Jr.  
Address: 2929 North Central Expressway, Suite 320  
Richardson, TX 75080

Phone: (619) 308-6550  
Email: MMassey@clerkinlaw.com

RECEIVED  
MAY 13 2025  
WEST ALLIS  
CITY ATTORNEY



### INSTRUCTIONS

Complete this form, print and sign it, and serve a hard copy upon the West Allis City Clerk. If you have questions about how to fill out this form, please contact a private attorney who can assist you.

### NOTICE OF CLAIM

Date of incident: 02/15/2025

Time of day: 8:06 AM

Location: W Orchard St & S 74th St, West Allis, WI

Describe the circumstances of your claim here. You may attach additional sheets or exhibits. Some helpful information may be the police report, pictures of the incident or damage, a diagram of the location, a list of injuries, a list of property damage, names and contact information for witnesses to the incident, and any other information relevant to the circumstances.

On February 15, 2025, at approximately 8:06 AM, USAA General Indemnity Company's insured vehicle was parked and unoccupied near W Orchard St & S 74th St, in West Allis, WI, when it was struck on the left rear corner by a West Allis City vehicle (License plate number: 75149), driven by Mason Grosz who failed to maintain a proper lookout, causing a collision with the USAA General Indemnity Company insured vehicle.

Check one:

- ☒ ..... I am seeking damages at this time (complete Claim Amount section below)  
☐ ..... I am submitting this notice without a claim for damages. This claim is not complete and will not be processed until I submit a claim for damages on a later date.

Signed: \_\_\_\_\_

Michael Massey on behalf of USAA General  
Indemnity Company a/s/o Robbie Madsen Jr.

Date: 05/08/2025

### CLAIM AMOUNT

To complete this claim, attach an itemized statement of damages sought. If any damages are for repair to property, include at least 2 estimates for repairs.

The total amount sought is: \$ 6,683.00

SAVE

PRINT

LIMITED POWER OF ATTORNEY

United Services Automobile Association, on behalf of itself and its subsidiaries and affiliates ("USAA") hereby appoints Clerkin, Sinclair & Mahfouz, LLP ("Law Firm") to act as its attorney-in-fact for the sole and limited purpose of executing settlement agreement documents, including Settlement Agreements, Stipulations for Settlement, Stipulations for Judgment, Installment Agreements, and Releases, in the name of and on behalf of USAA and its subsidiaries and affiliates, received from the responsible party or their insurer on subrogation claim files placed with Law Firm for collection and/or litigation. Law Firm is herein authorized by and on behalf of USAA to bind USAA to enter into settlement agreements by settlement or stipulation in regards to collection and/or litigation of the subrogation claim files USAA has placed with Law Firm.

This Limited Power of Attorney is executed in connection with the Master Engagement Agreement for Legal Services # 0000012231 entered into between USAA and Law Firm. Except as expressly stated herein, no other rights, powers duties, or authority is extended to Law Firm by the terms of this Limited Power of Attorney.

This Limited Power of Attorney will remain in effect until written revocation of the Limited Power of Attorney by USAA, but in no event shall it remain in effect after written notification to terminate the Master Engagement Agreement described above.

Dated: 08/06/2024

UNITED SERVICES AUTOMOBILE ASSOCIATION

BY: Yolanda H Monsivais

Yolanda Monsivais

Recovery Litigation Manager

Subscribed and sworn before me this \_\_\_\_\_ day of 08/06/2024, 20\_\_\_\_.

State of: Ohio

County of: Mercer



Notarial act performed by audio-visual communication

Bobbi Kaup

(Notary Public)



Claims

Claim #029984411-800

Search

Adjuster's Office

Team

DR Assignment

Go to (Alt+F)

Pol: 029984411-7102 Ins: Mr Madsen DoL: 02/15/2025 Adj: Brandon Nelson (Complex COS - Laws) Policy Based Location: Wisconsin

Financials: Line Items

Filter By:

All Exposures

All Cost Types

All Line Category Reasons

Click to Total	Type	Date Issued	Amount	View details	Exposure	Vehicle/Party	Coverage	Cost Type	Cost Category	Line Category	Line Category Reason	Payee/Payer	Payment Status
<input type="checkbox"/>	Payment	03/10/2025	\$41.20		(1) 1st Party Vehicle - Robbie Madsen, Jr.	2017 TOYOTA TUN CRMAX 4X4 SRS/TRD PRO (5TFDW5F19HX676253)	Collision	Expense	Collision	Vehicle	Appraisal fee	ALACRITY SOLUTIONS GROUP LLC	Complete
<input checked="" type="checkbox"/>	Payment	04/07/2025	\$1,243.70		(2) 1st Party Vehicle - Robbie Madsen, Jr.	2017 TOYOTA TUN CRMAX 4X4 SRS/TRD PRO (5TFDW5F19HX676253)	Rental Reimbursement	Indemnity	Rental Reimbursement	Loss of Use	Standard indemnity	EAN SERVICES	Sent
<input checked="" type="checkbox"/>	Payment	04/24/2025	\$4,914.57		(1) 1st Party Vehicle - Robbie Madsen, Jr.	2017 TOYOTA TUN CRMAX 4X4 SRS/TRD PRO (5TFDW5F19HX676253)	Collision	Indemnity	Collision	Vehicle	Standard indemnity	Robbie Madsen, Jr.	Sent
Selected Total			\$6,158.27										

Payment	04/18/2025	\$24.73
Total		\$6,183.00



1SL09FXHJR  
25-005598

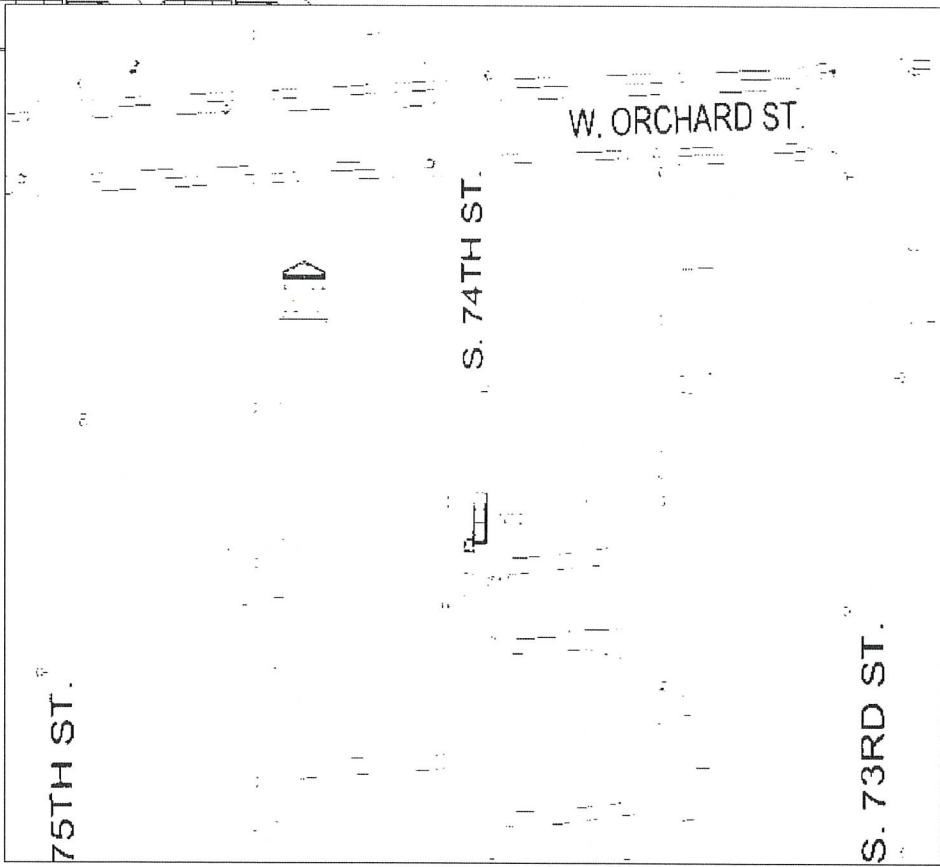
WISCONSIN MOTOR VEHICLE  
CRASH REPORT

WEST ALLIS POLICE DEPARTMENT  
11301 WEST LINCOLN AVENUE  
WEST ALLIS, WI 53227  
(414) 302-8000

1SL09FXHJR

Document Number Override		Primary Crash Document #		Agency Crash Number		Investigating Officer/Deputy OFFICER L. CARLSON	
Crash Date 02/15/2025		Crash Time 08:06 AM		Date Arrived 02/15/2025		Time Arrived 08:26 AM	
Date Notified 02/15/2025		Time Notified 08:08 AM		Total Units 02		Total Injured 00	Total Killed 00
On Emergency	Hit and Run	Lane Closure	Work Zone	Trailer or Towed		Reporting Threshold	
Government Property	Active School Zone	School Bus Related NO		Tags SUPPLEMENTAL			
<input checked="" type="checkbox"/> Reportable		Crash Type DT4000 (STANDARD CRASH)			Amended		Secondary Crash

Description

Diagram 	Reconstruction By   Photos By CARLSON  Additional Information PHOTOS
--	---

☒ I, a sworn law enforcement officer, agree that I have not added any CJIS data in this report.

UNIT 2 WAS LEGALLY PARKED FACING NB IN FRONT OF 1533 S 74. UNIT 2 WAS PLOWING THE STREET AND STRUCK THE REAR DRIVER SIDE BUMPER AND TAILLIGHT OF UNIT 2.

1SL09FXHJR  
25-005598

WISCONSIN MOTOR VEHICLE  
CRASH REPORT

WEST ALLIS POLICE DEPARTMENT  
11301 WEST LINCOLN AVENUE  
WEST ALLIS, WI 53227  
(414) 302-8000

Location

ON 1533 S 74TH ST 277 FT S OF W ORCHARD ST (HOUSE/BUILDING 1533)	Latitude 43.0142329	Longitude -88.004884604
IN THE CITY OF WEST ALLIS IN MILWAUKEE COUNTY	X Coordinate 418112.125	Y Coordinate 4762885
	Structure Type HOUSE/BUILDING	

Crash Scene

First Harmful Event PARKED MOTOR VEHICLE	First Harmful Event Location ON ROADWAY	
Manner of Collision 00 - NO COLLISION W/VEHICLE IN TRANSPORT	Light Condition DAYLIGHT	
Road Surface Condition(s) SNOW	Roadway Factor(s)	
Environment Factor(s) WEATHER CONDITIONS	NONE	
Weather Condition(s) CLOUDY		
Animal Type	Relation To Trafficway TRAFFICWAY - ON ROAD	
Crash Classification - Location PUBLIC PROPERTY	Crash Classification - Jurisdiction NO SPECIAL JURISDICTION	
Tribal Land	Access Control NO CONTROL	Special Study
Within Interchange Area NO	Junction Location NON-JUNCTION	Intersection Type NOT AN INTERSECTION

Unit Summary

01 UNIT	Unit Status IN TRANSIT	Vehicle Operating As Classification C CLASS	Unit Type TRUCK		
	Vehicle Type SNOW PLOW	Operating As Endorsements			
	Total Occs 1	Train/Bus # Recorded	Total # Citations Issued 0	Total Trailers 0	Total HazMat Types 0
	Insurance? YES	Direction Of Travel NORTHBOUND	Pre Crash Tire Mark	Speed Limit 25	Total Lanes 2
	Most Harmful Event: Collision With PARKED MOTOR VEHICLE	Special Function NO SPECIAL FUNCTION	Emergency Motor Vehicle Use NOT APPLICABLE		
	Traffic Way TWO-WAY, NOT DIVIDED	Traffic Control NO CONTROL	Traffic Control Inoperative/Missing NO		
	Surface Type BLACKTOP (BITUMINOUS)	Road Curvature STRAIGHT	Road Grade LEVEL		
	Truck Bus or HazMat TRUCK OR TRUCK COMBINATION > 10,000LBS GVWR/GCWR				

Vehicle

01 VEHICLE	License Plate Number 75149	Plate Type MUN - MUNICIPAL	St WI	Country of Issuance UNITED STATES
	Vehicle Identification Number 1HTWYSBT19J057257	Make INTERNATIONAL	Year 2009	Model BOSS
	Color WHI - WHITE	Body Style CB - CAB CHASSIS	Bus Use	
	Initial Contact Point 01 - RIGHT FRONT CORNER	Vehicle Damage		
	Extent Of Damage NO DAMAGE	00 - NO DAMAGE		



1SL09FXHJR  
25-005598

WISCONSIN MOTOR VEHICLE  
CRASH REPORT

WEST ALLIS POLICE DEPARTMENT  
11301 WEST LINCOLN AVENUE  
WEST ALLIS, WI 53227  
(414) 302-8000

UNIT VEHICLE	Towed Due To Damage NOT TOWED		Vehicle Removed By OPERATOR			
	What Driver Was Doing GOING STRAIGHT		Vehicle Factors			
	Driver Prior Action Other		NOT APPLICABLE			
	Driver Actions OTHER CONTRIBUTING ACTION					
01 01	Owner Name WEST ALLIS CITY		Owner Address 11301 W LINCOLN AVE WEST ALLIS, WI 53227 , US			
	Sequence Of Events					
01 02 03 04	Event PARKED MOTOR VEHICLE					
	Event					
	Event					
	Event					
UNIT	Policy Holder					
	Insurance Company CITIES-&-VILLAGES-MUTUAL-INS-CO		ORGANIZATION/COMPANY WEST ALLIS CITY			
INDIVIDUAL	Individual					
	DRIVER MASON DONALD GROSZ (414) 216-8164		Citations Issued 0	Sex MALE		
	Address 1425 S 59TH ST WEST ALLIS, WI 53214 , US		Date of Birth 08/13/1999	Race WHITE		
			Driver License Number G6205449929300 STATE: WISCONSIN COUNTRY: UNITED STATES			
01 001	Safety Equipment		On Duty Crash WINTER-HWY-MAINTENANC		Safety Equipment	
	Row 01 - FRONT ROW		Seat Position 07 - LEFT		SHOULDER & LAP BELT	
	Helmet Use		Helmet Compliance			
	Eye Protection		Tint Compliance			
	Injury		Injury Severity NO APPARENT INJURY		Airbag NON DEPLOYED	
	Ejected NOT EJECTED		Ejection Path NOT EJECTED/NOT APPLICABLE		Trapped/Extricated NOT TRAPPED	
	Medical Transport NOT TRANSPORTED		EMS Agency Identifier		EMS Run #	
	Hospital		Date of Death		Time of Death	
	Distracted By		Distracted By Source NOT APPLICABLE (NOT DISTRACTED)			
	Distracted By Action NOT DISTRACTED					



WEST ALLIS POLICE DEPARTMENT  
11301 WEST LINCOLN AVENUE  
WEST ALLIS, WI 53227  
(414) 302-8000

## Unit Summary

Crash Date	02/15/2025
Crash Time	08:06 AM



1SL09FXHJR  
25-005598

WISCONSIN MOTOR VEHICLE  
CRASH REPORT

WEST ALLIS POLICE DEPARTMENT  
11301 WEST LINCOLN AVENUE  
WEST ALLIS, WI 53227  
(414) 302-8000

		Truck Bus or HazMat NO			
		<b>Vehicle</b>			
UNIT 02 VEHICLE	02	License Plate Number NP7177	Plate Type LTK - LIGHT TRUCK	St WI	Country of Issuance UNITED STATES
	02	Vehicle Identification Number 5TFDW5F19HX676253	Make TOYOTA	Year 2017	Model TUN
		Color SIL - SILVER (ALUMINUM)	Body Style 2D - 2DR	Bus Use	
		Initial Contact Point 07 - LEFT REAR CORNER	Vehicle Damage		
		Extent Of Damage MINOR DAMAGE	06 - REAR, 07 - LEFT REAR CORNER		
		Towed Due To Damage NOT TOWED	Vehicle Removed By OWNER		
		What Driver Was Doing LEGALLY PARKED	Vehicle Factors		
		Driver Prior Action Other	NOT APPLICABLE		
UNIT 02 VEHICLE		Driver Actions NO CONTRIBUTING ACTION			
	02	Owner Name ROBBIE A MADSEN JR (262) 321-9645	Owner Address 825 NEWMAN RD MOUNT PLEASANT, WI 53406 , US		
		<b>Sequence Of Events</b>			
UNIT 04	01	Event MOTOR VEH IN TRANSPORT			
	02	Event			
	03	Event			
	04	Event			
		<b>Policy Holder</b>			
UNIT		Insurance Company PROGRESSIVE-ADVANCED-INSURANCE-CO	INDIVIDUAL ROBBIE MADSEN		



**Rental Company:** Enterprise Rent-A-Car  
**Invoice:** 4402D79DNLH  
**Alternate Invoice Number:** 79DNLH

**Bill To: USA77TL**

USAA INSURANCE (GUIDEWIRE)  
ATTN:PEGUES.JAZELE USAA RS  
9800 FREDERICKSBURG RD  
SAN ANTONIO, TX 7828

**RENTER INFORMATION:**

Renter: MADSEN,ROBBIE  
Address: 825 NEWMAN RD  
MOUNT PLEASANT, WI 53406  
Home Phone: (262) 321-9645  
Office Phone: (262) 909-7151

**RENTAL INFORMATION:**

**Rental Branch Location:**

ENTERPRISE RENT-A-CAR(4402)  
9501 WASHINGTON AVE  
RACINE, WI 534063755

**ADDITIONAL CLAIM INFORMATION:**

Claim Number: 029984411-800  
Claim Type: Insured  
Vehicle Condition: Total Loss  
Date Of Loss: 02/15/2025  
Insured Name: MADSEN,ROBBIE  
Owner's Vehicle: 2017 TOYOTA  
Customer notified of last day: No  
ERAC Reference Only:  
Escalation Reason: Beyond 30 day authority  
Policy Max Date: 04092025  
CAT Claim: False  
USAA Reviewed: No  
Policy Max Notification Date:  
Date Rental Escalated: 03212025  
Unresponsive shop call attempts:  
MOI: DRP  
CAT:  
Total Loss Settlement Offer Date:

**Repair Facility:**

TOTAL LOSS  
ST. LOUIS, MO 63105

**RENTAL DETAIL:**

Rental Period: 02/19/2025 to 04/03/2025 (44 days)

**Billed Period: 02/19/2025 to 04/03/2025 (44 days)**

Description	Quantity	Rate	Amount
TIME & DISTANCE	44	\$26.00	\$1144.00
SALES TAX	1	5.00%	\$59.22
TITLE AND REGISTRATION FEES	44	\$0.92	\$40.48
<b>Total Charges:</b>			\$1243.70
<b>Less Amount Received:</b>			\$0.00
<b>Total Amount Due:</b>			<b>\$1243.70</b>

**VEHICLES RENTED:**

Effective Date	Time	Year	Make	Model	VIN	Mileage
02/19/2025	1:29 PM	2024	VOLK	JETT	3VW5M7BU9RM076973	1861

# Rental Invoice

Please Return This Portion with Remittance

**Make Payment To:**

**ENTERPRISE RENT-A-CAR**

P.O. BOX 840086

KANSAS CITY, MO 641840086

Federal ID: 43-0724835

**Total Charges:**

\$1243.70

**Less Amount Received:**

\$0.00

**Total Amount Due.....**

**\$1243.70**

Please Include on your Check:

Invoice:4402D79DNLH

**CALIBER - MOUNT PLEASANT WI**  
RESTORING THE RHYTHM OF YOUR LIFE  
6940 Washington Ave, Mount Pleasant, WI 53406  
Phone: (262) 735-8032  
FAX: (262) 735-8038

Workfile ID: 559e50ec  
Federal ID: 33-0730794  
State ID: N/A  
Federal EPA: WI0000940965  
State EPA: N/A

**Supplement of Record 1 with Summary**

**RO Number: 3361003868**

Written By: Marisa Perales, 3/7/2025 8:18:20 AM  
Adjuster: Wagner, Michael, (800) 531-8722 Business

Insured: Madsen, Robbie Policy #: 029984411 Claim #: 02998441100000800001  
Type of Loss: Collision Date of Loss: 2/15/2025 8:00 AM Days to Repair: 15  
Point of Impact: 07 Left Rear

**Owner:**

Madsen, Robbie  
825 NEWMAN RD  
MT PLEASANT, WI 53406-4035  
(262) 321-9645 Cell

**Inspection Location:**

Robbie Madsen, Jr.  
825 N Newman Rd  
Mt Pleasant, WI 53406  
Other

**Insurance Company:**

USAA GENERAL INDEMNITY COMPANY  
DRP-1357  
Visit us at USAA.com or Call #8722  
P.O. Box 33490  
San Antonio, TX 78265  
(800) 531-8722 Business

**VEHICLE**

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

VIN: 5TFDW5F19HX676253 Interior Color: Graphite Mileage In: 140,102 Vehicle Out: 3/21/2025  
License: NP7177 Exterior Color: SILVER Mileage Out:  
State: WI Production Date: 8/2017 Condition: Job #:

**TRANSMISSION**

Automatic Transmission  
Overdrive  
4 Wheel Drive

**POWER**

Power Steering  
Power Brakes  
Power Windows  
Power Locks  
Power Mirrors  
Heated Mirrors  
Power Driver Seat

**DECOR**

Dual Mirrors  
Privacy Glass  
Console/Storage

Overhead Console

**CONVENIENCE**

Air Conditioning  
Intermittent Wipers  
Tilt Wheel  
Cruise Control  
Rear Defogger  
Keyless Entry  
Alarm  
Message Center  
Steering Wheel Touch Controls  
Telescopic Wheel  
Backup Camera  
Home Link

**RADIO**

AM Radio

FM Radio

Stereo  
Search/Seek  
CD Player  
Auxiliary Audio Connection  
Satellite Radio

**SAFETY**

Drivers Side Air Bag  
Passenger Air Bag  
Anti-Lock Brakes (4)  
4 Wheel Disc Brakes  
Traction Control  
Stability Control  
Front Side Impact Air Bags  
Head/Curtain Air Bags  
Hands Free Device

**SEATS**

Cloth Seats  
Bucket Seats

**WHEELS**

Aluminum/Alloy Wheels

**PAINT**

Clear Coat Paint  
Metallic Paint

**OTHER**

Fog Lamps

**TRUCK**

Rear Step Bumper  
Power Rear Window  
Trailer Hitch  
Trailer Package



## Supplement of Record 1 with Summary

**RO Number: 3361003868**

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

Line		Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	#		For Supplements Use Estimate Share Within CCC One		1			
2	#		Have Questions or Non-CCC User?		1			
3	#		Call 800.637.8511 - Press 2 for Repair Facility		1			
4	#		Then Press 2 for Technical Support,		1			
5	#		Then Press 4 for "All Other"		1			
6	<b>PICK UP BOX</b>							
7		R&I	R&I box assy				2.5	
8		Repl	LT Side panel w/o TRD Pro	656000C111	1	1,693.78	11.9	4.9
9	**	Repl	A/M LT Wheelhouse liner	656380C040	1	96.00	Incl.	
10		Repl	LT Stone guard	662440C020	1	35.17	0.2	
11		R&I	Fuel door				Incl.	
12		Blnd	Fuel door					0.2
13		R&I	R&I tailgate assy				Incl.	
14	*	Rpr	Tail gate				<u>1.0</u>	2.3
			Note: DAMAGE TO LT EDGE ONLY- SEE PHOTOS- PRIOR RUST RT SIDE LOWER					
15			Overlap Major Adj. Panel					-0.4
16		R&I	R&I outside handle				0.3	
17		R&I	Access cover				0.2	
18	**	S01 Repl	A/M Gate trim panel	657170C080	1	<u>124.80</u>	0.2	
			Note: TABS BROKEN					
19	*	S01 Repl	LT Side trim panel	662490C091	1	<u>144.31</u>	0.2	
			Note: PART IS WARPED AND TAB BROKEN					
20		Repl	LT Decal "TRD 4X4 OFF ROAD" dark	759960C080A2	1	104.18	0.3	
21		Repl	LT Stone deflector	756410C070	1	22.94	0.2	
22		Repl	LT Hinge	661200C020	1	59.36	0.2	0.2
23			Clear Coat					2.5
24	<b>REAR LAMPS</b>							
25	**	Repl	A/M LT Combo lamp assy	815600C101	1	126.00	Incl.	
26	#	Repl	Corrosion Protection		1		T	0.2
27	#	Rpr	Disconnect Battery				0.2	
28	#	Rpr	Pre-Repair diagnostic scan				0.5	
29	#	Subl	Pre-Repair diagnostic scan		1	50.00	T	
30	#	Rpr	Post-Repair diagnostic scan				0.5	
31	#	Subl	Post-Repair diagnostic scan		1	70.00	T	
32	#	Repl	Caulk/Seam Sealer		1	30.00	T	0.5
33	#	Repl	Cavity Wax		1	18.00	T	0.5
34	#		Cover Car for Overspray		1	5.00	T	0.3
35	#	Subl	Hazardous Waste Disposal		1	10.00	T	
36	#	Refn	Weld Zone Refinish				T	1.0

## Supplement of Record 1 with Summary

**RO Number: 3361003868**

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

SUBTOTALS	2,589.54	19.7	10.9
-----------	----------	------	------

### NOTES

Estimate Notes:

Gave Customer The Original Estimate: Y(N):N- WILL CALL AND GIVE AT PICK UP

DTP Image Attached (Y/N):Y

Drivable (Y/N):Y

Date Repair is Scheduled:2/19

Prior or Unrelated Damages (Y/N): Y - PRIOR BODYWORK, RT BEDSIDE, ROOF, REAR CAB PANEL,RUST RT SIDE LOWER TAILGATE.STONE CHIPS  
FT END

### ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			2,406.54
Body Labor	19.7 hrs @	\$ 68.00 /hr	1,339.60
Paint Labor	10.9 hrs @	\$ 68.00 /hr	741.20
Paint Supplies	10.9 hrs @	\$ 47.00 /hr	512.30
Miscellaneous			183.00
Pre-Tax Discount		-0.5 %	-25.91
Subtotal			5,156.73
Sales Tax	\$ 5,156.73 @	5.0000 %	257.84
<b>Grand Total</b>			<b>5,414.57</b>
Deductible			500.00
<b>CUSTOMER PAY</b>			<b>500.00</b>
<b>INSURANCE PAY</b>			<b>4,914.57</b>

**Supplement of Record 1 with Summary****RO Number: 3361003868**

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

**SUPPLEMENT SUMMARY**

Line		Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
<b>Changed Items</b>								
18	**	Repl	A/M KEYSIQ Gate trim panel NOTE: TABS BROKEN	657170C080	1	-192.00	-0.2	
18	**	S01 Repl	A/M Gate trim panel NOTE: TABS BROKEN	657170C080	1	<u>124.80</u>	0.2	
19		Repl	LT Side trim panel NOTE: PART IS WARPED AND TAB BROKEN	662490C091	1	-222.01	-0.2	
19	*	S01 Repl	LT Side trim panel NOTE: PART IS WARPED AND TAB BROKEN	662490C091	1	<u>144.31</u>	0.2	
<b>SUBTOTALS</b>						<b>-144.90</b>	<b>0.0</b>	<b>0.0</b>

**TOTALS SUMMARY**

Category	Basis	Rate	Cost \$
Parts			-144.90
Pre-Tax Discount		-0.5 %	0.73
Subtotal			-144.17
Sales Tax	\$ -144.17 @	5.0000 %	-7.21
<b>Total Supplement Amount</b>			<b>-151.38</b>
<b>NET COST OF SUPPLEMENT</b>			<b>-151.38</b>

**CUMULATIVE EFFECTS OF SUPPLEMENT(S)**

Estimate	5,565.95	Marisa Perales
Supplement S01	-151.38	Marisa Perales
<b>Job Total:</b>	<b>\$ 5,414.57</b>	
<b>CUSTOMER PAY:</b>	<b>\$ 500.00</b>	
<b>INSURANCE PAY:</b>	<b>\$ 4,914.57</b>	

## Supplement of Record 1 with Summary

**RO Number: 3361003868**

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

=====

Caliber Collision is the industry leader in quality collision repair. Since day one, our highest purpose has been to get people just like you back on the road as quickly as possible and fully restored to the rhythm of your life. You can be sure we do everything possible to ensure your complete satisfaction including:

- ☐ Personalized, high quality service from the largest collision repair company in the U.S.
- ☐ Consistently ranked among the highest customer satisfaction scores in the industry.
- ☐ Approved by every major insurance company in the U.S.
- ☐ Expedited car rental and towing services to get you back on the road again in no time.
- ☐ Repair work backed by a written, lifetime warranty honored at every location.
- ☐ 24/7/365 customer service to answer questions and put your mind at ease.

This is a preliminary estimate based on visible damage. There may be additional repairs needed once the vehicle is taken apart by our I-CAR Gold Class technicians to identify any additional damage.

If an insurance company has written an estimate for you, please provide us with a copy. Properly endorsed insurance company checks are welcome as payment for the repair of your vehicle. Caliber Collision gladly accepts all major credit cards, debit cards, cashier's and traveler's checks. See your Caliber Collision center for details on acceptance of personal checks.

Before leaving your vehicle with us, please remove all important personal and valuable items from your vehicle. Caliber Collision is not responsible for belongings left in your vehicle.

Please let us know how we can be of further assistance, and when we can schedule an appointment for your vehicle to be repaired.

Caliber Collision - Restoring The Rhythm Of Your Life

=====

AVOID DELAYS BY GETTING CLAIM AND PAYMENT INFORMATION IN JUST A FEW CLICKS!

VISIT: <http://www.usaa.com/bodyshop>

MEMBER NUMBER: Use Policy Number

LOSS NUMBER: Use digits 16, 17, & 18 of the claim number (Ex. 012345670000000[003]001)

LOSS DATE: Use Date of Loss

If you choose to repair your vehicle at a STARS facility, please visit the following link for information regarding the USAA STARS Limited Lifetime Warranty:

[https://content.usaa.com/mcontent/static\\_assets/Media/usaa-stars-limited-lifetime-warranty.pdf](https://content.usaa.com/mcontent/static_assets/Media/usaa-stars-limited-lifetime-warranty.pdf)

If you do not choose to repair your vehicle at a STARS facility, please note that USAA STARS Limited Lifetime Warranty will not apply to repairs to your vehicle.

Please Present A Copy Of This Estimate To A Repair Facility Of Your Choice

\*USAA Subsidiaries include: United Services Automobile Association(USAA), USAA Casualty Insurance Company(CIC), USAA General Indemnity Company(GIC) USAA County Mutual Insurance(CMI) and Garrison Property Casualty Insurance Company. Garrison Property and Casualty Insurance Company, a subsidiary of USAA Casualty Insurance Company, is authorized to use the USAA logo, a registered trademark of United Services Automobile Association.

This is not an authorization to repair. Failing to present this estimate to the repairing garage before repair may result in additional expenses to you. A USAA appraiser must authorize any supplement to this estimate. Repairs to this



## Supplement of Record 1 with Summary

---

### RO Number: 3361003868

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

vehicle may require specific welding equipment as recommended by the manufacturer.

Visit us @ USAA.com or Call #8722

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

## Supplement of Record 1 with Summary

### RO Number: 3361003868

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARM8193, CCC Data Date 02/17/2025, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2024 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

#### SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

#### SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

#### OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. CFC=Carbon Fiber. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. STS=Stainless Steel. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Intelligent Solutions Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

**RO Number: 3361003868**

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

**USAAs Quality Replacement Parts Program**

The following information summarizes USAAs Quality Replacement Parts program:

USAA utilizes a Quality Replacement Parts (QRP) program to help manage repair costs while maintaining a high standard of quality and safety for vehicle repairs. USAAs QRP program includes parts that are required to be equivalent in quality, safety, fit, and performance of the part(s) being replaced on your vehicle. The application of USAAs QRP program will comply with all state/federal laws where applicable and may be superseded by policy/endorsement language when applicable.

USAA provides a Limited Parts Warranty on Quality Replacement Parts that are authorized for use on USAA approved repair estimates and installed during vehicle repairs. USAAs warranty on sheet metal, and plastic QRP body parts is valid for the greater of the following time periods: (1) the remaining period of the Original Equipment Manufacturer (OEM) vehicle factory warranty; or (2) three years from the date of the repair completion. USAAs warranty on mechanical and electrical QRP parts is valid for the greater of the following time periods: (1) the remaining period of the Original Equipment Manufacturer (OEM) vehicle factory warranty; or (2) the same warranty period that would be provided by the Original Equipment Manufacturer (OEM) for an equivalent OEM replacement part.

Excluded from USAAs QRP warranty are the following conditions: (1) normal wear and tear; (2) damage caused by accident and/or acts of nature; (3) intentional acts; (4) improper use or modification; (5) improper installation; and/or (6) improper maintenance of the vehicle.

Any express warranty not provided herein is hereby excluded and disclaimed. Any implied warranties of merchantability and fitness for any particular purpose which may exist are expressly limited to the QRP warranty period(s) as cited above. The USAA QRP warranty period(s) will comply with and be superseded by state/federal law where applicable.

USAA shall not be liable to any person for any special, incidental, or consequential damages, whether arising out of breach of warranty, breach of contract or otherwise. Limitations or exclusions of liability may be superseded by state/federal law where applicable.

The following questions and answers may help you understand more about USAAs QRP program:

Q. What types of parts are utilized in the QRP Program?

A. In addition to the use of OEM parts in certain instances, the following types of parts may be utilized in the QRP Program:

- ☐ New aftermarket parts: Parts provided by manufacturers and distributors other than the Original Equipment Manufacturer.
- ☐ Recycled parts: Parts from a vehicle of the same make and model.
- ☐ Reconditioned, remanufactured, and rebuilt parts: Parts that are rebuilt or repaired to OEM specifications.
- ☐ Optional OEM parts: New OEM or OEM equivalent parts provided by distributors other than the Original Equipment Manufacturer.

Q. What assurances do I have that QRP parts are of high quality?

A. USAAs QRP program maintains high standards to utilize parts that are equivalent in quality, safety, fit, and performance of the part(s) being replaced on your vehicle. QRP parts carry an equal or better warranty when compared to OEM parts and are backed by USAAs Limited Parts Warranty.

Q. Do I have a choice of which parts are used to repair my vehicle?

A. As the owner of the vehicle, you have the right to choose the types of parts that are utilized in the repairs to your vehicle. If you choose to utilize parts that differ from USAAs approved estimate, you will be responsible for any



**RO Number: 3361003868**

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

additional part costs and labor differences. As well, USAAs Limited Parts Warranty will not be applicable to parts that deviate from USAAs approved estimate.

Q. Will using a non-OEM part void the warranty on my vehicle?

A. QRP parts utilized in your vehicles repair carry an equal or better warranty when compared to OEM parts. Additionally, QRP parts are backed by USAAs Limited Parts Warranty, which includes the duration of the OEM warranty period.

Q. If an issue arises with a QRP part utilized in the repair to my vehicle, what is the resolution process?

A. If you experience a problem, contact your repair shop to discuss the concern. The shop will assess the situation and can work directly with the QRP supplier and/or USAA where necessary to resolve the issue.

Q. What should I do if my repair shop refuses to use QRP parts?

A. You have the right to choose where, how, and by whom your vehicle will be repaired. Repair shops have the right to conduct business in accordance with their own practices, including charging more than a competitive cost for repairs. Should you choose a repair shop that refuses to utilize the QRP parts listed on the USAA approved estimate, you will be responsible for any additional part costs and labor differences in the final repair bill. As well, the USAA Limited Parts Warranty will not apply.

If you have questions about the program or warranty, log on to <http://usaa.com> or call 1-800-531-USAA (8722).



## Supplement of Record 1 with Summary

**RO Number: 3361003868**

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

### PARTS SUPPLIER LIST

Line	Supplier	Description	Price
9	Keystone, Inc 4550 RIVERS AVE NORTH CHARLESTON SC 29405 (843) 552-4303	#TO1762105 A/M LT Wheelhouse liner Quote: 2887146133 Expires: 04/19/25	\$ 96.00
18	Keystone, Inc 4550 RIVERS AVE NORTH CHARLESTON SC 29405 (843) 552-4303	#TO1904102 A/M Gate trim panel Quote: 2887167873 Expires: 04/19/25	\$ 124.80
25	Keystone, Inc 4550 RIVERS AVE NORTH CHARLESTON SC 29405 (843) 552-4303	#TO2800193 A/M LT Combo lamp assy Quote: 2887172962 Expires: 04/19/25	\$ 126.00

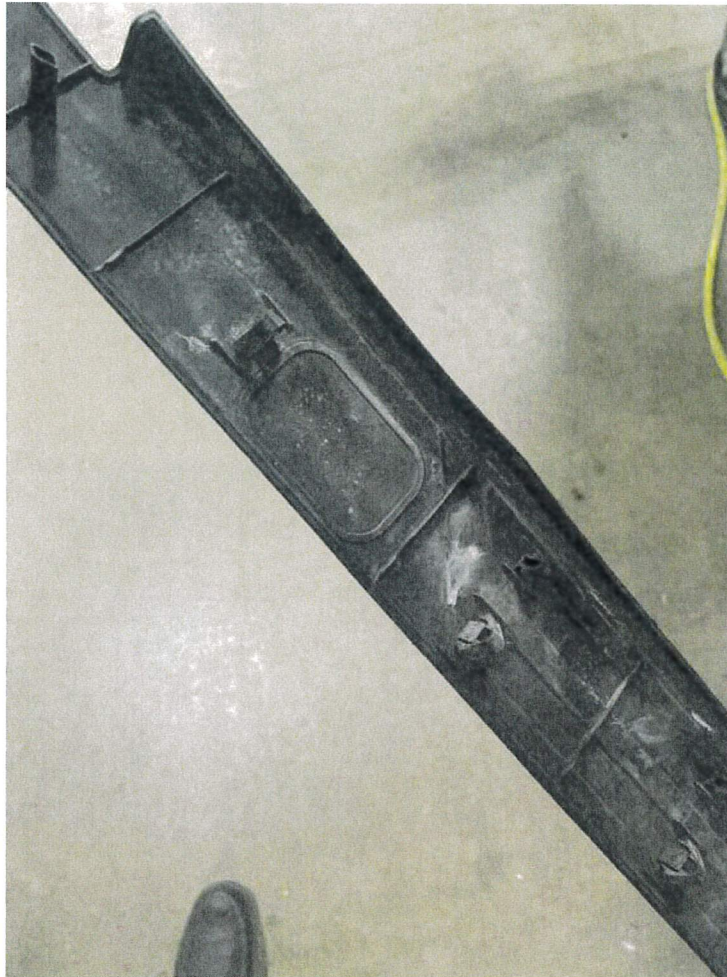


Claim Reference Id	: 029984411000000800001
File Name	: PHOTO2
File Date	: 03/05/2025
Label	: LT TAIL LAMP
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01



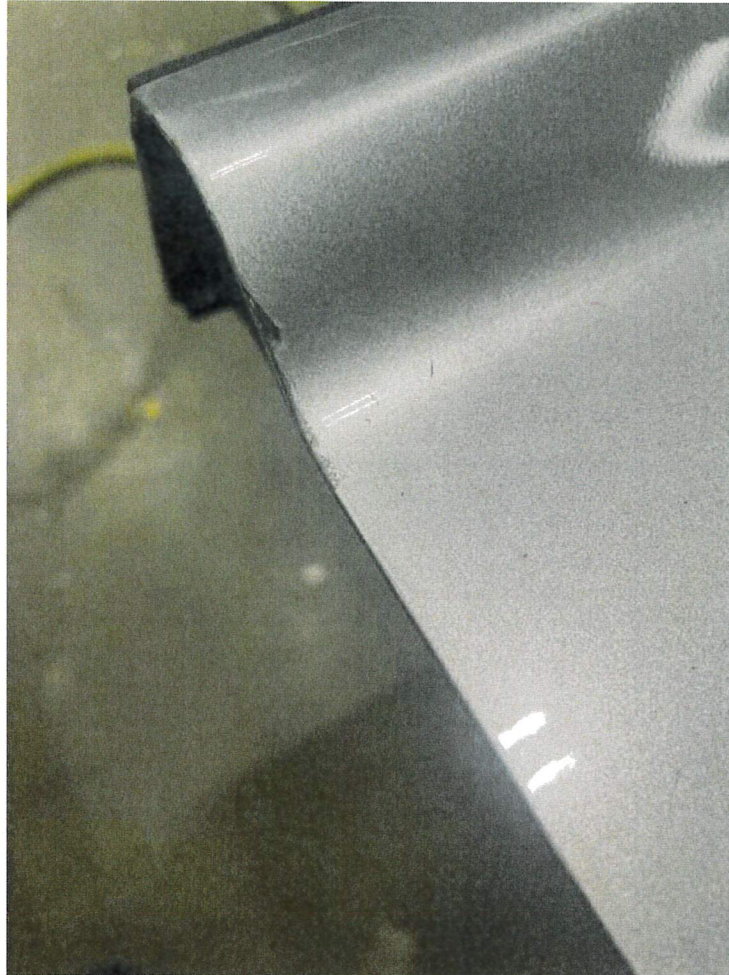
Claim Reference Id	: 029984411000000800001
File Name	: PHOTO14
File Date	: 02/20/2025
Label	: LT SIDE GATE
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01



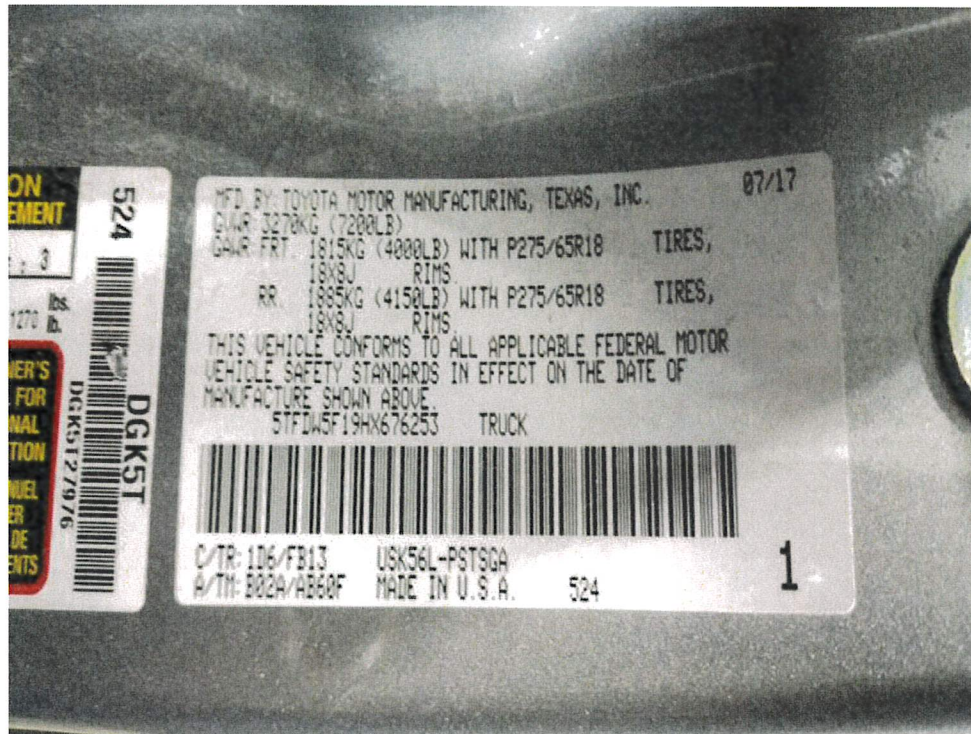


Claim Reference Id	: 029984411000000800001
File Name	: PHOTO9
File Date	: 03/05/2025
Label	: LT BEDSIDE UPPER TRIM
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01



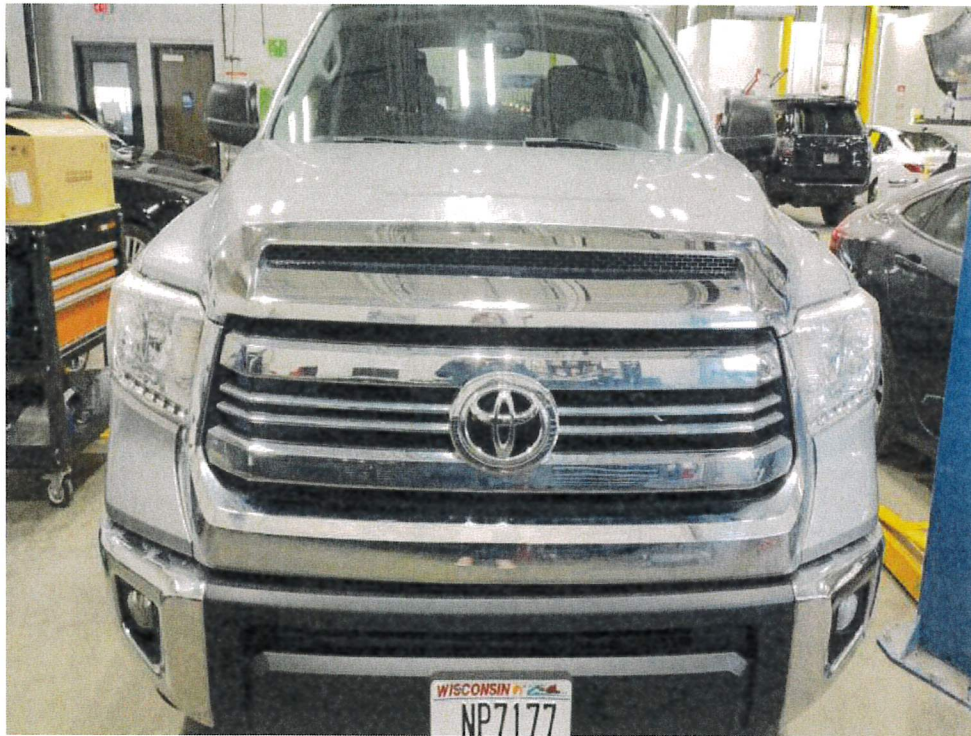


Claim Reference Id	: 029984411000000800001
File Name	: PHOTO17
File Date	: 03/05/2025
Label	: LT SIDE TAIL GATE
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01



Claim Reference Id	: 029984411000000800001
File Name	: PHOTO20
File Date	: 03/04/2025
Label	: VIN Number
Note	: Owner:Robbie,Madsen Style:2017,TOYO,Tundra 4WD SR5 CrewMax w/5.5' Bed Insured:Robbie,Madsen LossDate:02/15/2025 PolicyNumber:029984411 ClaimRepresentative:Wagner ShopName:CALIBER - MOUNT PLEASANT WI Claimant:Robbie,Madsen VIN:5TFDW5F19HX676253 InsuranceCompany:USAA GENERAL INDEMNITY COMPANY InsuredIsOwner:Y Estimator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01





Claim Reference Id	: 029984411000000800001
File Name	: PHOTO12
File Date	: 02/20/2025
Label	: Front
Note	: Owner:Robbie,Madsen Style:2017,TOYO,Tundra 4WD SR5 CrewMax w/5.5' Bed Insured:Robbie,Madsen LossDate:02/15/2025 PolicyNumber:029984411 ClaimRepresentative:Wagner ShopName:CALIBER - MOUNT PLEASANT WI Claimant:Robbie,Madsen VIN:5TFDW5F19HX676253 InsuranceCompany:USAA GENERAL INDemnITY COMPANY InsuredIsOwner:Y Estimator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01



Claim Reference Id	: 029984411000000800001
File Name	: PHOTO8
File Date	: 02/20/2025
Label	: Left Rear
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01





Claim Reference Id	: 029984411000000800001
File Name	: PHOTO26
File Date	: 03/05/2025
Label	: LT BEDSIDE AND INNER
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01

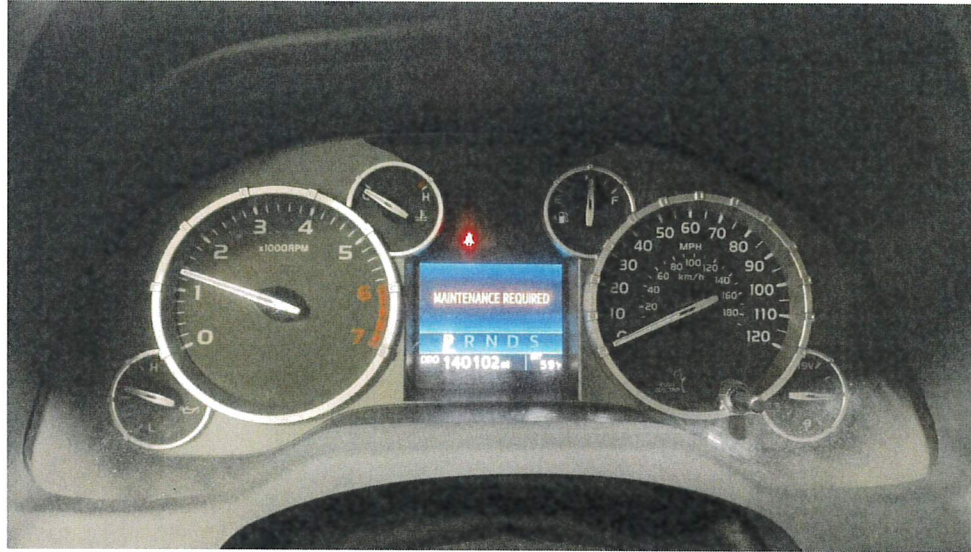


Claim Reference Id	: 029984411000000800001
File Name	: PHOTO29
File Date	: 02/20/2025
Label	: Left Front
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01





Claim Reference Id	: 029984411000000800001
File Name	: PHOTO23
File Date	: 02/20/2025
Label	: Right Rear
Note	: Owner:Robbie,Madsen Style:2017,TOYO,Tundra 4WD SR5 CrewMax w/5.5' Bed Insured:Robbie,Madsen LossDate:02/15/2025 PolicyNumber:029984411 ClaimRepresentative:Wagner ShopName:CALIBER - MOUNT PLEASANT WI Claimant:Robbie,Madsen VIN:5TFDW5F19HX676253 InsuranceCompany:USAA GENERAL INDEMNITY COMPANY InsuredIsOwner:Y Estimator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01



Claim Reference Id	: 029984411000000800001
File Name	: PHOTO11
File Date	: 02/20/2025
Label	: Odometer
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01

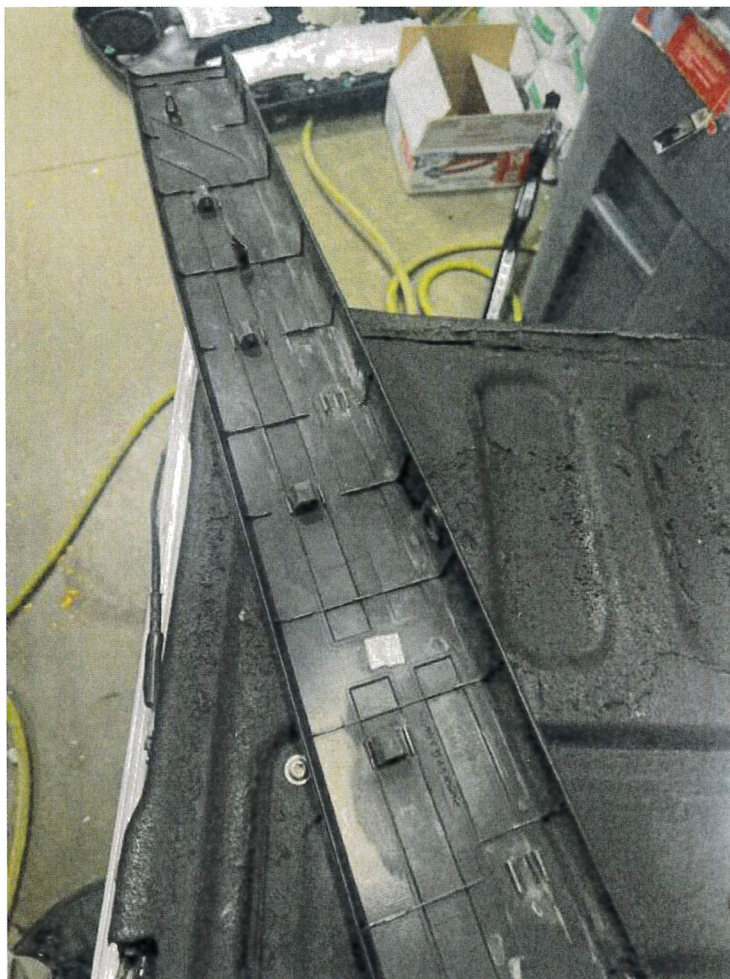




Claim Reference Id	: 029984411000000800001
File Name	: PHOTO27
File Date	: 02/20/2025
Label	: Photo 01
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01



Claim Reference Id	: 029984411000000800001
File Name	: PHOTO28
File Date	: 02/20/2025
Label	: Photo 02
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01



Claim Reference Id	: 029984411000000800001
File Name	: PHOTO6
File Date	: 03/05/2025
Label	: TAIL GATE UPPER TRIM
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01





Claim Reference Id	: 02998441100000800001
File Name	: PHOTO7
File Date	: 02/20/2025
Label	: Left Fender
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01

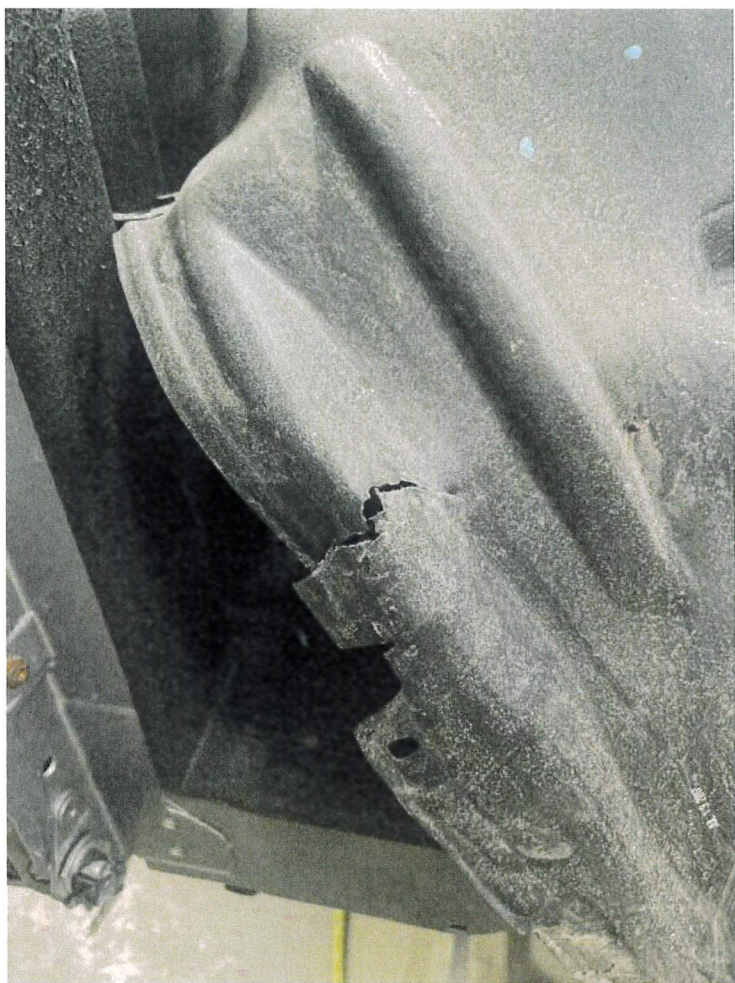




Claim Reference Id	: 029984411000000800001
File Name	: PHOTO18
File Date	: 02/20/2025
Label	: Rear
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01



Claim Reference Id	: 029984411000000800001
File Name	: PHOTO4
File Date	: 03/05/2025
Label	: LT BEDSIDE
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01



Claim Reference Id	: 029984411000000800001
File Name	: PHOTO22
File Date	: 03/05/2025
Label	: LT BEDSIDE LINER
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01





Claim Reference Id	: 029984411000000800001
File Name	: PHOTO10
File Date	: 02/20/2025
Label	: Right Fender
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01





Claim Reference Id	: 029984411000000800001
File Name	: PHOTO16
File Date	: 02/20/2025
Label	: LT BEDSIDE
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01

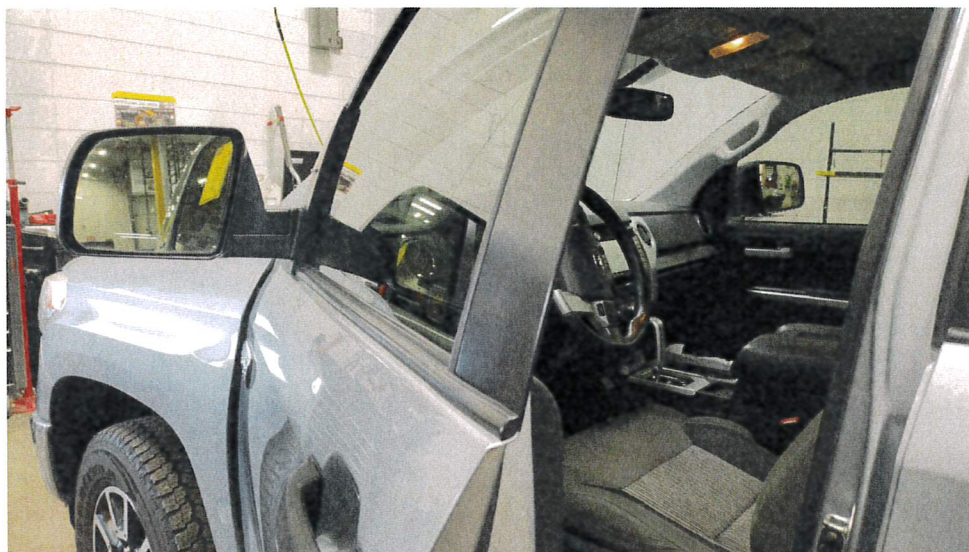


Claim Reference Id	: 029984411000000800001
File Name	: PHOTO19
File Date	: 02/20/2025
Label	: Right Front
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01



Claim Reference Id	: 029984411000000800001
File Name	: PHOTO3
File Date	: 02/20/2025
Label	: Left QP
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01





Claim Reference Id	: 029984411000000800001
File Name	: PHOTO25
File Date	: 02/20/2025
Label	: Interior
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01

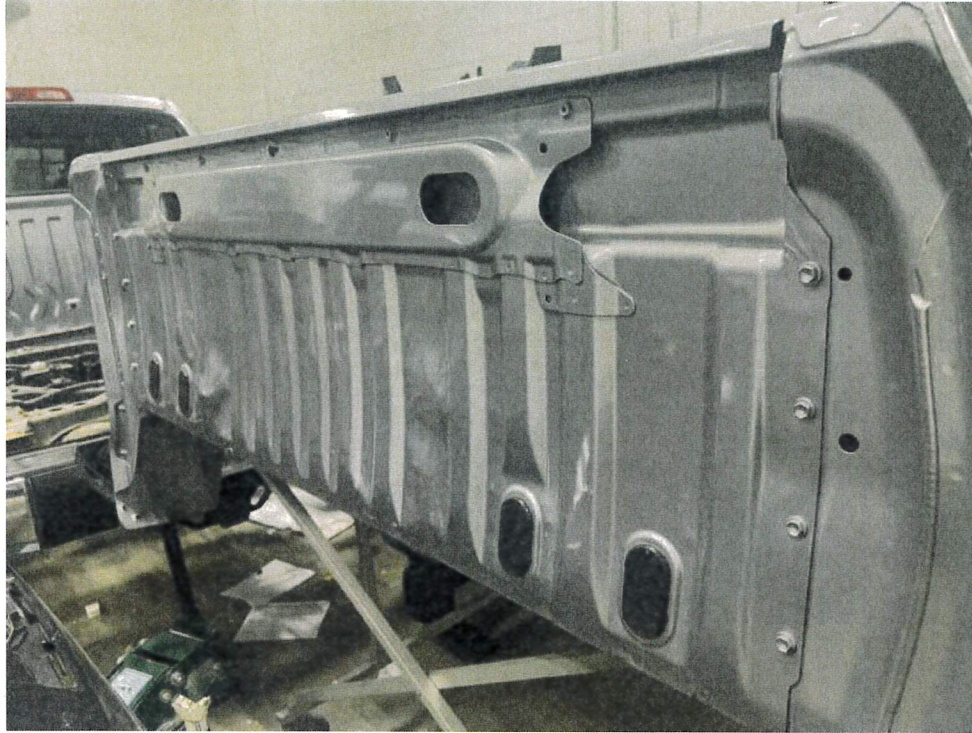


Claim Reference Id	: 029984411000000800001
File Name	: PHOTO21
File Date	: 02/20/2025
Label	: Right QP
Note	: Owner:Robbie,Madsen Style:2017,TOYO,Tundra 4WD SR5 CrewMax w/5.5' Bed Insured:Robbie,Madsen LossDate:02/15/2025 PolicyNumber:029984411 ClaimRepresentative:Wagner ShopName:CALIBER - MOUNT PLEASANT WI Claimant:Robbie,Madsen VIN:5TFDW5F19HX676253 InsuranceCompany:USAA GENERAL INDEMNITY COMPANY InsuredIsOwner:Y Estimator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01



Claim Reference Id	: 02998441100000800001
File Name	: PHOTO5
File Date	: 03/05/2025
Label	: LT SIDE GATE LOWER HINGE
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01

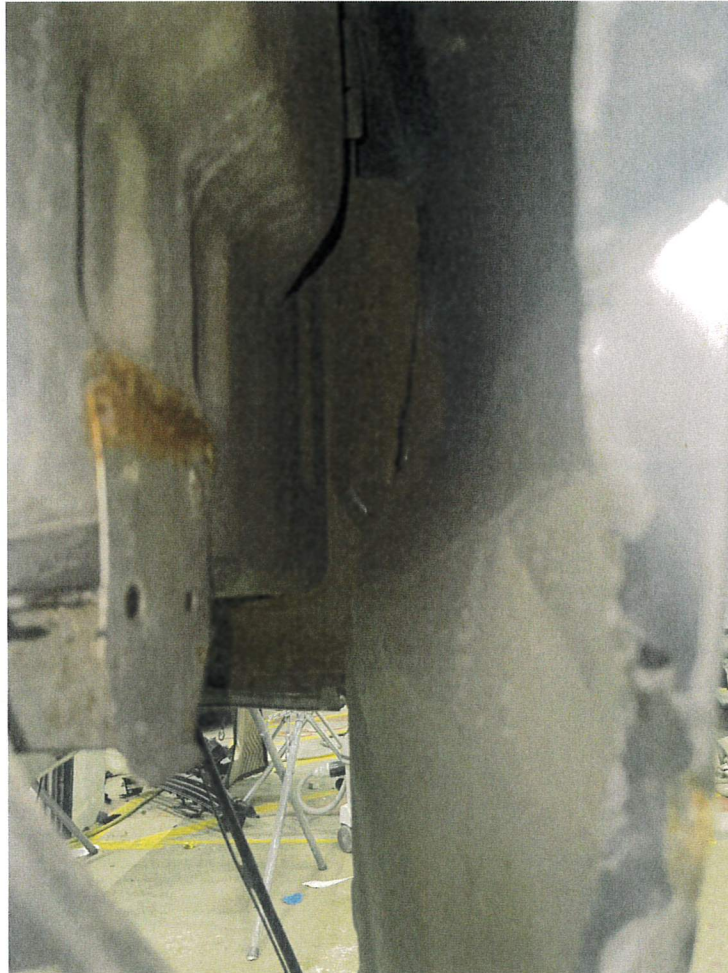




Claim Reference Id	: 029984411000000800001
File Name	: PHOTO24
File Date	: 03/05/2025
Label	: PRIOR FT BEDPANEL
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01



Claim Reference Id	: 029984411000000800001
File Name	: PHOTO13
File Date	: 02/20/2025
Label	: LT BEDSIDE
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01



Claim Reference Id	: 029984411000000800001
File Name	: PHOTO15
File Date	: 03/05/2025
Label	: LT BEDSIDE INNER
Note	: Owner:Robbie,Madsen Style:2017,TO YO,Tundra 4WD SR5 CrewMax w/5.5' Be d Insured:Robbie,Madsen LossDate:02 /15/2025 PolicyNumber:029984411 Cla imRepresentative:Wagner ShopName:CA LIBER - MOUNT PLEASANT WI Claimant: Robbie,Madsen VIN:5TFDW5F19HX676253  InsuranceCompany:USAA GENERAL INDE MNITY COMPANY InsuredIsOwner:Y Esti mator:Marisa,Perales
Photo Location	: CALIBER - MOUNT PLEASANT WI
Photo Taken By	: Marisa Perales
Estimate Indicator	: E01



**CALIBER - MOUNT PLEASANT WI**  
RESTORING THE RHYTHM OF YOUR LIFE  
6940 Washington Ave, Mount Pleasant, WI 53406  
Phone: (262) 735-8032  
FAX: (262) 735-8038

Workfile ID: 559e50ec  
Federal ID: 33-0730794  
State ID: N/A  
Federal EPA: WI0000940965  
State EPA: N/A

**Supplement of Record 3 with Summary**

**RO Number: 3361003868**

Written By: Mark Maj, 4/18/2025 11:44:43 AM  
Adjuster: Wagner, Michael, (800) 531-8722 Business

Insured: Madsen, Robbie Policy #: 029984411 Claim #: 029984411000000800001  
Type of Loss: Collision Date of Loss: 2/15/2025 8:00 AM Days to Repair: 15  
Point of Impact: 07 Left Rear

<b>Owner:</b>	<b>Inspection Location:</b>	<b>Insurance Company:</b>
Madsen, Robbie	Robbie Madsen, Jr.	USAA GENERAL INDEMNITY COMPANY
825 NEWMAN RD	825 N Newman Rd	DRP-1357
MT PLEASANT, WI 53406-4035	Mt Pleasant, WI 53406	Visit us at USAA.com or Call #8722
(262) 321-9645 Cell	Other	P.O. Box 33490
		San Antonio, TX 78265
		(800) 531-8722 Business

**VEHICLE**

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

VIN: 5TFDW5F19HX676253	Interior Color: Graphite	Mileage In: 140,102	Vehicle Out: 4/14/2025
License: NP7177	Exterior Color: SILVER	Mileage Out: 140,102	
State: WI	Production Date: 8/2017	Condition:	Job #:

**TRANSMISSION**

Automatic Transmission  
Overdrive  
4 Wheel Drive

**POWER**

Power Steering  
Power Brakes  
Power Windows  
Power Locks  
Power Mirrors  
Heated Mirrors  
Power Driver Seat

**DECOR**

Dual Mirrors  
Privacy Glass  
Console/Storage

Overhead Console

**CONVENIENCE**

Air Conditioning  
Intermittent Wipers  
Tilt Wheel  
Cruise Control  
Rear Defogger  
Keyless Entry  
Alarm  
Message Center  
Steering Wheel Touch Controls  
Telescopic Wheel  
Backup Camera  
Home Link

**RADIO**

AM Radio

FM Radio

Stereo  
Search/Seek  
CD Player  
Auxiliary Audio Connection  
Satellite Radio

**SAFETY**

Drivers Side Air Bag  
Passenger Air Bag  
Anti-Lock Brakes (4)  
4 Wheel Disc Brakes  
Traction Control  
Stability Control  
Front Side Impact Air Bags  
Head/Curtain Air Bags  
Hands Free Device

**SEATS**

Cloth Seats  
Bucket Seats

**WHEELS**

Aluminum/Alloy Wheels

**PAINT**

Clear Coat Paint  
Metallic Paint

**OTHER**

Fog Lamps

**TRUCK**

Rear Step Bumper  
Power Rear Window  
Trailer Hitch  
Trailer Package

### Supplement of Record 3 with Summary

**RO Number: 3361003868**

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	#	For Supplements Use Estimate Share Within CCC One		1			
2	#	Have Questions or Non-CCC User?		1			
3	#	Call 800.637.8511 - Press 2 for Repair Facility		1			
4	#	Then Press 2 for Technical Support,		1			
5	#	Then Press 4 for "All Other"		1			
6	<b>PICK UP BOX</b>						
7		R&I R&I box assy				2.5	
8		Repl LT Side panel w/o TRD Pro	656000C111	1	1,693.78	11.9	4.9
9	**	Repl A/M LT Wheelhouse liner	656380C040	1	96.00	Incl.	
10		Repl LT Stone guard	662440C020	1	35.17	0.2	
11		R&I Fuel door				Incl.	
12	*	Blnd Fuel door					0.2
13		R&I R&I tailgate assy				Incl.	
14	*	Rpr Tail gate				1.0	2.3
		Note: DAMAGE TO LT EDGE ONLY- SEE PHOTOS- PRIOR RUST RT SIDE LOWER					
15		Overlap Major Adj. Panel					-0.4
16		R&I R&I outside handle				0.3	
17		R&I Access cover				0.2	
18	**	S01 Repl A/M Gate trim panel	657170C080	1	124.80	0.2	
		Note: TABS BROKEN					
19	*	S01 Repl LT Side trim panel	662490C091	1	144.31	0.2	
		Note: PART IS WARPED AND TAB BROKEN					
20		Repl LT Decal "TRD 4X4 OFF ROAD" dark	759960C080A2	1	104.18	0.3	
21		Repl LT Stone deflector	756410C070	1	22.94	0.2	
22		Repl LT Hinge	661200C020	1	59.36	0.2	0.2
23		Clear Coat					2.5
24	<b>REAR LAMPS</b>						
25	**	Repl A/M LT Combo lamp assy	815600C101	1	126.00	Incl.	
26	#	Repl Corrosion Protection		1		T	0.2
27	#	Rpr Disconnect Battery				0.2	
28	#	Rpr Pre-Repair diagnostic scan				0.5	
29	#	Subl Pre-Repair diagnostic scan		1	50.00	T	
30	#	Rpr Post-Repair diagnostic scan				0.5	
31	#	Subl Post-Repair diagnostic scan		1	70.00	T	
32	#	Repl Caulk/Seam Sealer		1	30.00	T	0.5
33	#	S03 Repl Cavity Wax		1	17.00	T	0.5
34	#	Cover Car for Overspray		1	5.00	T	0.3
35	#	Subl Hazardous Waste Disposal		1	10.00	T	
36	#	Refn Weld Zone Refinish				T	1.0

### Supplement of Record 3 with Summary

**RO Number: 3361003868**

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

37	#	S02	Repl	SUPPLEMENT CREATED TO RE-UPLOAD AS A TOTAL LOSS	1			
SUBTOTALS						2,588.54	19.7	10.9

### NOTES

Estimate Notes:

Gave Customer The Original Estimate: Y/N):N- WILL CALL AND GIVE AT PICK UP

DTP Image Attached (Y/N):Y

Drivable (Y/N):Y

Date Repair is Scheduled:2/19

Prior or Unrelated Damages (Y/N): Y - PRIOR BODYWORK, RT BEDSIDE, ROOF, REAR CAB PANEL,RUST RT SIDE LOWER TAILGATE.STONE CHIPS

FT END

### ESTIMATE TOTALS

Category	Basis		Rate	Cost \$
Parts				2,406.54
Body Labor	19.7 hrs	@	\$ 68.00 /hr	1,339.60
Paint Labor	10.9 hrs	@	\$ 68.00 /hr	741.20
Paint Supplies	10.9 hrs	@	\$ 47.00 /hr	512.30
Miscellaneous				182.00
Pre-Tax Discount			-0.5 %	-25.91
Subtotal				5,155.73
Sales Tax	\$ 5,155.73	@	5.5000 %	283.57
<b>Grand Total</b>				<b>5,439.30</b>
Deductible				500.00
<b>CUSTOMER PAY</b>				<b>500.00</b>
<b>INSURANCE PAY</b>				<b>4,939.30</b>



### Supplement of Record 3 with Summary

**RO Number: 3361003868**

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

#### SUPPLEMENT SUMMARY

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
<b>Changed Items</b>							
33	#	Repl Cavity Wax		1	-18.00 T	-0.5	
33	#	S03 Repl Cavity Wax		1	17.00 T	0.5	
<b>SUBTOTALS</b>					<b>-1.00</b>	<b>0.0</b>	<b>0.0</b>

#### RATE CHANGES

Sales Tax                      \$ 5156.73                      0.5                      ( 5 % to 5.5 %) =                      25.78

#### TOTALS SUMMARY

Category	Basis	Rate	Cost \$
Parts			0.00
Miscellaneous			-1.00
Subtotal			-1.00
Sales Tax	\$ -1.00 @	5.5000 %	-0.06
Additional Supplement Taxes			25.79
<b>Total Supplement Amount</b>			<b>24.73</b>
<b>NET COST OF SUPPLEMENT</b>			<b>24.73</b>

#### CUMULATIVE EFFECTS OF SUPPLEMENT(S)

Estimate	5,565.95	Marisa Perales
Supplement S01	-151.38	Marisa Perales
Supplement S02	0.00	Marisa Perales
Supplement S03	24.73	Mark Maj

<b>Job Total:</b>	<b>\$</b>	<b>5,439.30</b>
<b>CUSTOMER PAY:</b>	<b>\$</b>	<b>500.00</b>
<b>INSURANCE PAY:</b>	<b>\$</b>	<b>4,939.30</b>

### Supplement of Record 3 with Summary

#### RO Number: 3361003868

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

=====

Caliber Collision is the industry leader in quality collision repair. Since day one, our highest purpose has been to get people just like you back on the road as quickly as possible and fully restored to the rhythm of your life. You can be sure we do everything possible to ensure your complete satisfaction including:

- ☐ Personalized, high quality service from the largest collision repair company in the U.S.
- ☐ Consistently ranked among the highest customer satisfaction scores in the industry.
- ☐ Approved by every major insurance company in the U.S.
- ☐ Expedited car rental and towing services to get you back on the road again in no time.
- ☐ Repair work backed by a written, lifetime warranty honored at every location.
- ☐ 24/7/365 customer service to answer questions and put your mind at ease.

This is a preliminary estimate based on visible damage. There may be additional repairs needed once the vehicle is taken apart by our I-CAR Gold Class technicians to identify any additional damage.

If an insurance company has written an estimate for you, please provide us with a copy. Properly endorsed insurance company checks are welcome as payment for the repair of your vehicle. Caliber Collision gladly accepts all major credit cards, debit cards, cashier's and traveler's checks. See your Caliber Collision center for details on acceptance of personal checks.

Before leaving your vehicle with us, please remove all important personal and valuable items from your vehicle. Caliber Collision is not responsible for belongings left in your vehicle.

Please let us know how we can be of further assistance, and when we can schedule an appointment for your vehicle to be repaired.

Caliber Collision - Restoring The Rhythm Of Your Life

=====

AVOID DELAYS BY GETTING CLAIM AND PAYMENT INFORMATION IN JUST A FEW CLICKS!

VISIT: <http://www.usaa.com/bodyshop>

MEMBER NUMBER: Use Policy Number

LOSS NUMBER: Use digits 16, 17, & 18 of the claim number (Ex. 012345670000000[003]001)

LOSS DATE: Use Date of Loss

If you choose to repair your vehicle at a STARS facility, please visit the following link for information regarding the USAA STARS Limited Lifetime Warranty:

[https://content.usaa.com/mcontent/static\\_assets/Media/usaa-stars-limited-lifetime-warranty.pdf](https://content.usaa.com/mcontent/static_assets/Media/usaa-stars-limited-lifetime-warranty.pdf)

If you do not choose to repair your vehicle at a STARS facility, please note that USAA STARS Limited Lifetime Warranty will not apply to repairs to your vehicle.

Please Present A Copy Of This Estimate To A Repair Facility Of Your Choice

\*USAA Subsidiaries include: United Services Automobile Association(USAA), USAA Casualty Insurance Company(CIC), USAA General Indemnity Company(GIC) USAA County Mutual Insurance(CMI) and Garrison Property Casualty Insurance Company. Garrison Property and Casualty Insurance Company, a subsidiary of USAA Casualty Insurance Company, is authorized to use the USAA logo, a registered trademark of United Services Automobile Association.

This is not an authorization to repair. Failing to present this estimate to the repairing garage before repair may result in additional expenses to you. A USAA appraiser must authorize any supplement to this estimate. Repairs to this

### Supplement of Record 3 with Summary

---

**RO Number: 3361003868**

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

vehicle may require specific welding equipment as recommended by the manufacturer.

Visit us @ USAA.com or Call #8722

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.



## Supplement of Record 3 with Summary

### RO Number: 3361003868

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARM8193, CCC Data Date 03/17/2025, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2024 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

#### SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

#### SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

#### OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. CFC=Carbon Fiber. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. STS=Stainless Steel. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Intelligent Solutions Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

**RO Number: 3361003868**

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

**USAA's Quality Replacement Parts Program**

The following information summarizes USAA's Quality Replacement Parts program:

USAA utilizes a Quality Replacement Parts (QRP) program to help manage repair costs while maintaining a high standard of quality and safety for vehicle repairs. USAA's QRP program includes parts that are required to be equivalent in quality, safety, fit, and performance of the part(s) being replaced on your vehicle. The application of USAA's QRP program will comply with all state/federal laws where applicable and may be superseded by policy/endorsement language when applicable.

USAA provides a Limited Parts Warranty on Quality Replacement Parts that are authorized for use on USAA approved repair estimates and installed during vehicle repairs. USAA's warranty on sheet metal, and plastic QRP body parts is valid for the greater of the following time periods: (1) the remaining period of the Original Equipment Manufacturer (OEM) vehicle factory warranty; or (2) three years from the date of the repair completion. USAA's warranty on mechanical and electrical QRP parts is valid for the greater of the following time periods: (1) the remaining period of the Original Equipment Manufacturer (OEM) vehicle factory warranty; or (2) the same warranty period that would be provided by the Original Equipment Manufacturer (OEM) for an equivalent OEM replacement part.

Excluded from USAA's QRP warranty are the following conditions: (1) normal wear and tear; (2) damage caused by accident and/or acts of nature; (3) intentional acts; (4) improper use or modification; (5) improper installation; and/or (6) improper maintenance of the vehicle.

Any express warranty not provided herein is hereby excluded and disclaimed. Any implied warranties of merchantability and fitness for any particular purpose which may exist are expressly limited to the QRP warranty period(s) as cited above. The USAA QRP warranty period(s) will comply with and be superseded by state/federal law where applicable.

USAA shall not be liable to any person for any special, incidental, or consequential damages, whether arising out of breach of warranty, breach of contract or otherwise. Limitations or exclusions of liability may be superseded by state/federal law where applicable.

The following questions and answers may help you understand more about USAA's QRP program:

Q. What types of parts are utilized in the QRP Program?

A. In addition to the use of OEM parts in certain instances, the following types of parts may be utilized in the QRP Program:

- ☐ New aftermarket parts: Parts provided by manufacturers and distributors other than the Original Equipment Manufacturer.
- ☐ Recycled parts: Parts from a vehicle of the same make and model.
- ☐ Reconditioned, remanufactured, and rebuilt parts: Parts that are rebuilt or repaired to OEM specifications.
- ☐ Optional OEM parts: New OEM or OEM equivalent parts provided by distributors other than the Original Equipment Manufacturer.

Q. What assurances do I have that QRP parts are of high quality?

A. USAA's QRP program maintains high standards to utilize parts that are equivalent in quality, safety, fit, and performance of the part(s) being replaced on your vehicle. QRP parts carry an equal or better warranty when compared to OEM parts and are backed by USAA's Limited Parts Warranty.

Q. Do I have a choice of which parts are used to repair my vehicle?

A. As the owner of the vehicle, you have the right to choose the types of parts that are utilized in the repairs to your vehicle. If you choose to utilize parts that differ from USAA's approved estimate, you will be responsible for any



**RO Number: 3361003868**

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

additional part costs and labor differences. As well, USAAs Limited Parts Warranty will not be applicable to parts that deviate from USAAs approved estimate.

Q. Will using a non-OEM part void the warranty on my vehicle?

A. QRP parts utilized in your vehicles repair carry an equal or better warranty when compared to OEM parts. Additionally, QRP parts are backed by USAAs Limited Parts Warranty, which includes the duration of the OEM warranty period.

Q. If an issue arises with a QRP part utilized in the repair to my vehicle, what is the resolution process?

A. If you experience a problem, contact your repair shop to discuss the concern. The shop will assess the situation and can work directly with the QRP supplier and/or USAA where necessary to resolve the issue.

Q. What should I do if my repair shop refuses to use QRP parts?

A. You have the right to choose where, how, and by whom your vehicle will be repaired. Repair shops have the right to conduct business in accordance with their own practices, including charging more than a competitive cost for repairs. Should you choose a repair shop that refuses to utilize the QRP parts listed on the USAA approved estimate, you will be responsible for any additional part costs and labor differences in the final repair bill. As well, the USAA Limited Parts Warranty will not apply.

If you have questions about the program or warranty, log on to <http://usaa.com> or call 1-800-531-USAA (8722).



### Supplement of Record 3 with Summary

**RO Number: 3361003868**

2017 TOYO Tundra 4WD SR5 CrewMax w/5.5' Bed 4D P/U 8-5.7L Flex Fuel Sequential MPI SILVER

**PARTS SUPPLIER LIST**

Line	Supplier	Description	Price
9	Keystone, Inc 4550 RIVERS AVE NORTH CHARLESTON SC 29405 (843) 552-4303	#TO1762105 A/M LT Wheelhouse liner Quote: 2887146133 Expires: 04/19/25	\$ 96.00
18	Keystone, Inc 4550 RIVERS AVE NORTH CHARLESTON SC 29405 (843) 552-4303	#TO1904102 A/M Gate trim panel Quote: 2887167873 Expires: 04/19/25	\$ 124.80
25	Keystone, Inc 4550 RIVERS AVE NORTH CHARLESTON SC 29405 (843) 552-4303	#TO2800193 A/M LT Combo lamp assy Quote: 2887172962 Expires: 04/19/25	\$ 126.00