

Mary Radspinner
10211 W. Greenfield Ave Lot 52
West Allis, WI 53214

February 28, 2017

RECEIVED
FEB 28 2017
CITY OF WEST ALLIS
CITY CLERK

To whom it may concern:

I have spoken with both Dan Devine and Dave Wepking concerning this issue, and upon the advice of Dave Wepking, I am submitting this in writing.

I have owned a mobile home in West Allis for some 5 years. My current home, at #52 in Hillside, was a summer home during 2014 and 2015, and then a year-round home starting May of 2016. My landlord, Mike Nau, had not done paperwork to reflect my owning #52 until late 2016. Please let me know if that is an issue, and I will get him involved, as he was there on the day of the issue described below.

The City of West Allis replaced my water meter I believe the fall of 2014. You may look up the exact date. During that time I was not wintering in West Allis, therefore my water was turned off. However this current winter of 2016-2017 I am here year-round. The issue described below did not show up previously as I was not living here during the winter until this season.

My water froze up on December 13, 2016. I had Pioneer come out, and after 2 days, they discovered that the heat tape around the new water meter was cut, and the meter was not wrapped properly. The heat tape and all pipes underneath my home were at a normal, warm temperature. The only place frozen was at the water meter. This was negligence on the part of the city of West Allis. I have provided pictures taken by Pioneer Mobile Home Repair.

This negligence cost me just under \$700. It also cost Pioneer 2 days of work that they could have devoted elsewhere.

Additionally, the City of West Allis replaced the frozen water meter on December 15, 2016 and charged me \$277 for the new meter, due March 31, 2017.

I had to charge the repairs and have paid interest on the charges. I have 3 part-time jobs and I work long hours. \$700 is the amount of one of my paychecks. It is not fair that I put in 2 weeks of work in order to pay a repair bill that was not my fault.

I am asking for \$691.98 in order to pay the credit card charges for the repair. (You will note that on the invoice there is also a \$46.50 charge for the dryer vent which I am not including.) And I am also asking that the \$277 fee be significantly reduced to a reasonable amount for the circumstances.

I thank you for your prompt consideration in this matter.

Sincerely,

Mary Radspinner
832-813-2663

Mary L. Radspinner

PIONEER HOMES

— OF WISCONSIN INC —

Milwaukee, WI 53221

Invoice

Date	Invoice #
12/20/16	11986

PAID
12/20/16

Bill To
Mary Radspinner 10211 W. Greenfield Ave. #52 West Allis, Wisconsin 53214

P.O. No.	Terms

Item	Description	Qty	Rate	Amount
Labor	thawed meter	3	90.00	270.00
Parts	Jet Heater Charge		45.00	45.00
Parts	Dryer Vent		46.50	46.50
Labor		3	90.00	270.00
Parts	Jet Heater Charge		45.00	45.00
Parts	Belly Patch		25.00	25.00

	Subtotal	\$701.50
	Sales Tax (5.6%)	\$39.28
	Total	\$740.78
	Payments/Credits	-\$740.78
	Balance Due	\$0.00

Phone #	Fax #	Web Site
(414) 282-2000	(414) 282-6255	www.pioneerhomesofwi.com







