

Public Works

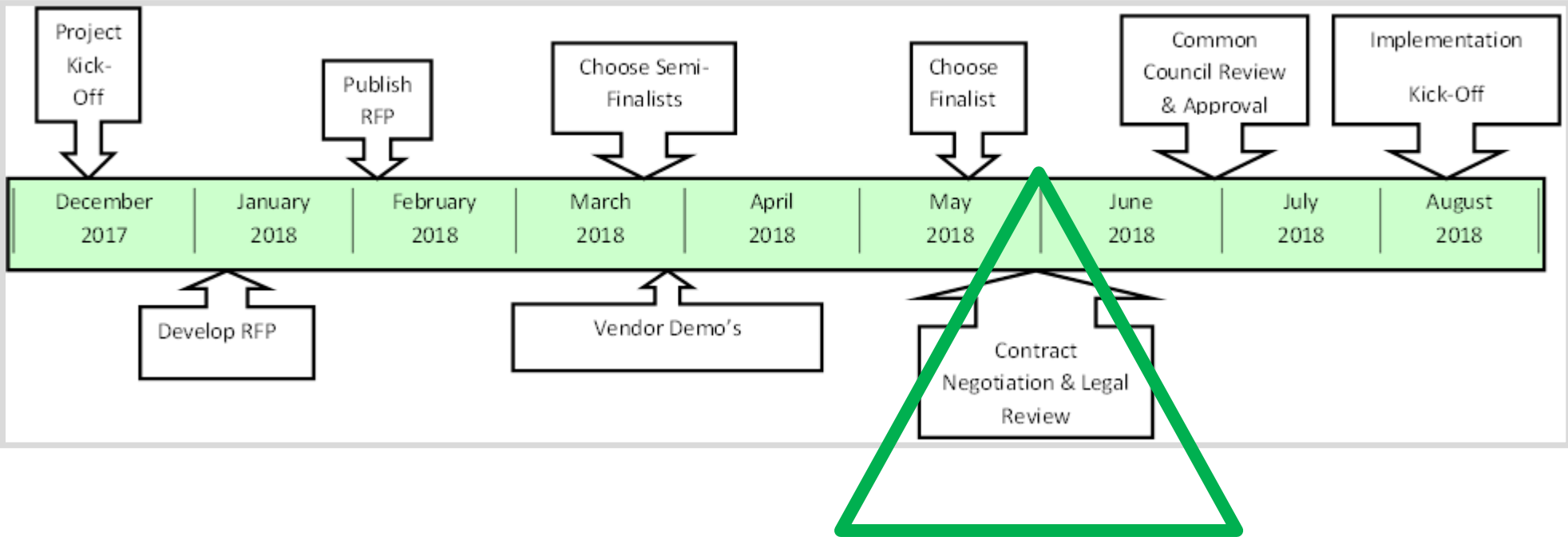
Project Update: Asset Management & Work Order Management

Leveraging technology to achieve Excellence in Government

Project Objective

More Effectively Manage Workflow,
Understand Costs &
Streamline Business Processes

Project Timeline



Strategic Goals



Strategic Goal #1 – Image/Brand/Destination

- Brand Recognition - Mobile App and Citizen Engagement App can be tailored with City re-branding

Strategic Goal #2 – Quality of Life

- Safe and Healthy Community – Solution offers proactive infrastructure management to promote quality of life for residents, businesses and visitors

Strategic Goal #3 – Citizen Engagement

- Serves to increase engagement and pride in citizenship with Citizen Request Portal:
 - Enter service requests online or via app
 - Simple to use - Who are you? / Where is the issue? / What is the problem?
- Citizens notifications of updates or resolutions

Strategic Goal #4 – Economic Vitality and Sustainability

- Financial Analysis - Leverage asset condition assessments to prioritize fix / replace
- Improve long-term capital financial planning with asset life cycle management in single system
- Improve asset performance data collection; Enabling powerful analytics & informed decisions
- Manage data to efficiently sustain operational processes and manage costs
- Automate inspection cycles and standardize data collection processes
- Reduce total cost of ownership and transactional process costs

Strategic Goal #5 – Excellence in Government

- Software (desktop & mobile) is simple to use and should be readily adopted
- Innovative software platform enables understanding of costs
- Single solution meets needs of entire department – facilities, fleet, assets and workflow
- Innovative software platform promotes use of best practices
- Data Driven Decisions - standard and customized reports; drill-down views; dashboards
- Inventory Management – barcoding saves time; increases efficiency
- Process Management – automate process flows; Optimize with best practices
- Configurable to meet changing needs; Interfaces with existing software



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Cost Estimates*

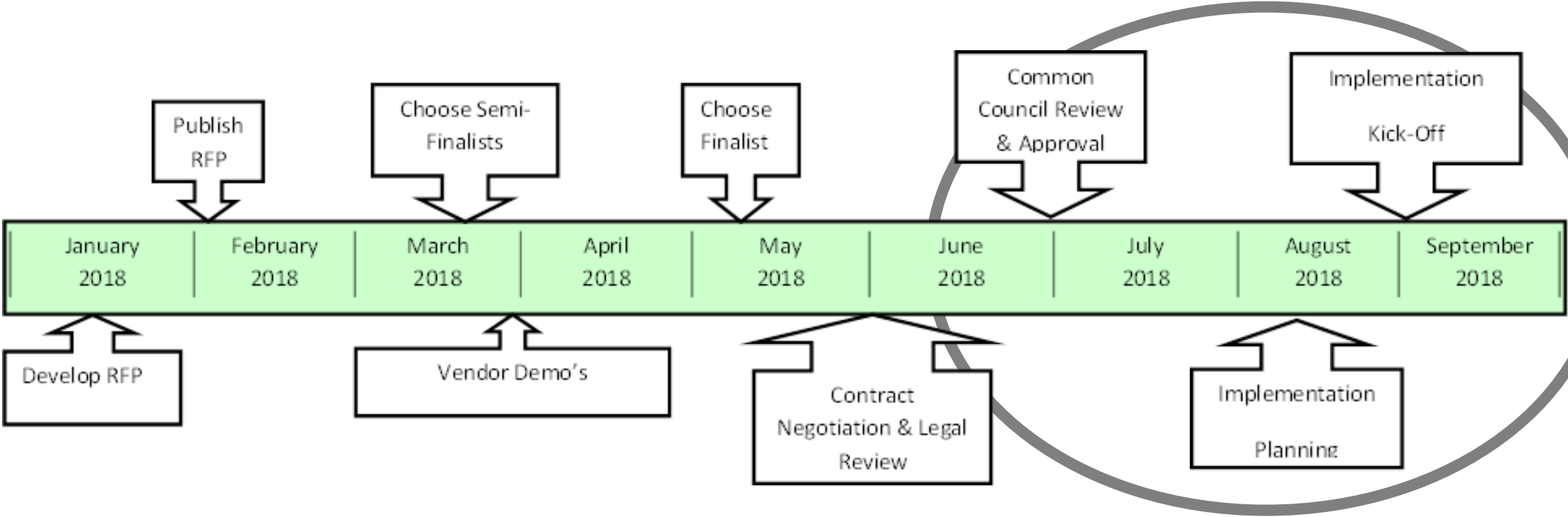
	YEAR 1	YEAR 2	YEAR 3	YEAR 4	YEAR 5	TOTALS
SOFTWARE LICENSES	\$ 86,000	\$ 10,000	\$ -	\$ -	\$ -	\$ 96,000
SOFTWARE MAINTENANCE	\$ 22,680	\$ 23,814	\$ 25,004	\$ 26,255	\$ 27,567	\$ 125,320
HOSTING	\$ 34,500	\$ 28,350	\$ 29,767	\$ 31,255	\$ 32,818	\$ 156,690
PROFESSIONAL SERVICES	\$ 55,000	\$ 220,000	\$ -	\$ -	\$ -	\$ 275,000
TOTALS	\$ 198,180	\$ 282,164	\$ 54,771	\$ 57,510	\$ 60,385	\$ 653,010

*Pricing, terms and conditions have not been finalized

Scoring Results & Approach

FINAL SCORE		<u>AssetWorks</u>	<u>DTS- VueWorks</u>
Rating Factor	Weight	Score	Score
Overall Capabilities to Meet the Functional Criteria	30	27	20
Ease of Use and Intuitivity for Staff and End-User.	15	14	7
Ease of Integration with Existing Software	15	12	9
Vendor Characteristics Including Experience, References, and Implementation Plan	10	9	6
Cost Estimate of a 5-Year Plan	30	21	30
TOTAL SCORE =	100	83	72

Project Timeline



Next Steps

- Finalize Pricing, Terms and Conditions
- Create Resolution
- Common Council Review & Approval – June 19th or July 17th
- Begin Implementation – Late August - Early September