

OFFICE OF THE MAYOR
RECEIVED

MAR 13 2008

WEST ALLIS, WI



March 11, 2008

Mayor Jeannette Bell
City of West Allis
7525 West Greenfield Avenue
West Allis, WI 53214

Dear Mayor Bell:

In keeping with Time Warner Cable's tradition of providing customers with state of the art technology, I am writing to inform you that we are continuing to upgrade customers to "Navigator", Time Warner Cable's newest interactive program guide. Navigator is the tool which will allow Time Warner Cable customers to experience new products such as:

- Start Over
- Fantasy sports
- Instant News and weather

Time Warner Cable's Navigator makes finding what you want as easy as A, B, C.
The program guide features include:

A – Access Menu. See what's on now by specific programming content. View shows that are playing right now on "Wisconsin On Demand", "News and Weather", "Sports", "Kids Programming", "HDTV" and more.

B – Find programming. The Navigator stores titles of upcoming shows for 7 days. Search for your favorite shows by category, title or rating.

C – Back Button. Returns you to your previous menu.

Increased Parental Control options that parents can use to protect their children from programming they don't want them exposed to. Parents will be able to block by title, channel, rating – and now by content – advisory labels such as "Violence" or "Coarse Language"

Over the next few months, customers who have a digital converter or a DVR will begin to see the new program guide on their TV, as we roll Navigator out in phases throughout Wisconsin. As with any new product we launch, we have taken steps to notify our customers prior to each phase of our roll out. Customers will be notified with a telephone message and Navigator Guide mailed to their residence.

In addition, Time Warner Cable was recently notified that effective April 14, 2008, Sports Illustrated on Demand, on Time Warner Cable's channel 1403, will no longer be providing content and we will remove it from our lineup.

As always, don't hesitate to contact me at 414.908.4877 should you have any questions or concerns.

Sincerely,

Teresa Ferrante Halbur
Regulatory Affairs Manager

1320 N. Dr. Martin Luther King Jr. Drive
Milwaukee, WI 53212-4002
Tel (414) 277-4111
Fax (414) 224-6155



March 17, 2008

OFFICE OF THE MAYOR
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MAR 20 2008

WEST ALLIS, WI

Mayor Jeannette Bell
City of West Allis
7525 West Greenfield Avenue
West Allis, WI 53214

Dear Mayor Bell:

I please to announce that Time Warner Cable has added *Sports on Demand* to Digital Channel 1104, just in time for the NCAA Basketball Tournament. *Sports on Demand* includes content from the NHL, The Golf Channel, Octane TV and special sports programming coverage from CSTV on "NCAA March Madness". *Sports on Demand* channel 1104 is available to all Digital Cable Customers as part of Time Warner Cable's Free on Demand channel line up.

Should you have any questions, please feel free to contact me anytime at 414.908.4877.

Sincerely,

A handwritten signature in black ink, appearing to read "Teresa Ferrante Halbur". The signature is fluid and cursive.

Teresa Ferrante Halbur
Regulatory Affairs Manager



March 24, 2008

OFFICE OF THE MAYOR
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MAR 26 2008

Mayor Jeannette Bell
City of West Allis
7525 West Greenfield Avenue
West Allis, WI 53214

WESTALLIS, WI

Dear Mayor Bell:

In our ongoing effort to keep you updated on cable changes that affect you and our customers, I am writing to inform you that the broadcast of Puma TV (Digital Channel 982) may be interrupted and unavailable as of April 1, 2008.

Customers are being notified via the following bill message as well as video message on the channel.

"We have been informed that the broadcast of Puma TV, channel 982, may be interrupted and unavailable as of April 1, 2008."

As always, I am available to answer any questions you may have. Please feel free to contact me at 414.908.4877.

Sincerely,

Teresa Ferrante Halbur
Regulatory Affairs Manager