



City of West Allis Matter Summary

7525 W. Greenfield Ave.
West Allis, WI 53214

File Number	Title	Status
2003-0224	Communication	In Committee
	Time Warner Cable communication regarding changes to channel line-ups.	
	Introduced: 4/15/2003	Controlling Body: License & Health Committee

COMMITTEE RECOMMENDATION Place on file

MOVER: Vitale AYES 4 NOES 0

SECONDER: Trudell EXCUSED Sengstock

COMMITTEE ACTION DATE 4-15-03

SIGNATURES OF COMMITTEE MEMBERS

[Signature] Chair

____ Vice-Chair

COMMON COUNCIL ACTION place on file

FINAL ACTION DATE April 15, 2003

MOVER:
Barczak

SECONDER:
Reinke

	AYE	NO
1. Barczak	_____	_____
2. Czaplewski	_____	_____
3. Kopplin	_____	_____
4. Lajsic	_____	_____
5. Murphy	_____	_____
6. Narlock	_____	_____
7. Reinke	_____	_____
8. Sengstock	<u>exc</u>	_____
9. Trudell	_____	_____
10. Vitale	_____	_____
TOTAL	_____	_____

1320 N. Dr. Martin Luther King, Jr. Drive
Milwaukee, WI 53212-4002
Tel 414-277-4000
Fax 414-224-6155
Website: www.timewarnerwi.com



OFFICE OF THE MAYOR
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APR 7 2003

WEST ALLIS, WI

April 2, 2003

Mayor Jeannette Bell
City of West Allis
7525 W. Greenfield Ave.
West Allis, WI 53214

Dear Mayor Bell:

I am writing to inform you of some changes we have made and will be making to our channel line-ups. Effective June 1, 2003, iNDEMAND 1 on channel 74 will no longer be available on analog and will be exclusively available on Digital channel 801; iNDEMAND 4 on channel 77 will no longer be available on analog and will be exclusively available on Digital channel 804; and iNDEMAND 5 on channel 78 will no longer be available on analog and will be exclusively available on Digital channel 805. A digital converter will be required to order Pay-per-view. The digital converter is the same price as the analog converter. If customers would like to order a digital converter, they can call 1-866-489-2227 to schedule an installation. We are notifying our customers of this change via bill message.

On April 2, 2003, Time Warner Cable added our newest iCONTROL channel, "Answers on Demand" on Digital Cable channel 1999. All digital cable customers will have access to this channel at no cost. Answers on Demand shows customers how to get the most out of digital cable.

Through interactive video tutorials, customers can get the information they need regarding how to use their Remote Control, how to find the shows they want quickly using the Program Guide, how to set up Parental Control, watch movies with iControl and more.

Customers can choose from a list of tutorials using the easy on-screen menu. They can start any tutorial at the touch of a button and receive the information they need exactly when they need it. Plus, they can pause, fast-forward and rewind the tutorials so that they can follow at their own pace.

Answers on Demand allows customers to watch the tutorials as much as many times as they like, as often as they like. It's fun, it's easy and, best of all - it's free. We will be sure to inform you of any additional program additions as soon as the information becomes available.

Sincerely,


Celeste Flynn
Director, Public Affairs

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APR 07 2003

CITY OF WEST ALLIS
CLERK/TREASURER

cc: Jerry Musial