



# City of West Allis Matter Summary

7525 W. Greenfield Ave.  
West Allis, WI 53214

File Number	Title	Status
2007-0423	Communication	In Committee
	Time Warner Cable communication regarding a terminology change on the billing statements.	
	Introduced: 7/3/2007	Controlling Body: License & Health Committee

## COMMITTEE RECOMMENDATION place on file

ACTION DATE:	MOVER	SECONDER		AYE	NO	PRESENT	EXCUSED
<u>7/3/07</u>	<input checked="" type="checkbox"/>		Barczak				
			Czaplewski				<input checked="" type="checkbox"/>
			Dobrowski	<input checked="" type="checkbox"/>			
			Kopplin	<input checked="" type="checkbox"/>			
			Lajsic				
	<input checked="" type="checkbox"/>		Narlock	<input checked="" type="checkbox"/>			
			Reinke				
		<input checked="" type="checkbox"/>	Sengstock	<input checked="" type="checkbox"/>			
			Vitale				
			Weigel				
			TOTAL	<u>4</u>			<u>1</u>

### SIGNATURE OF COMMITTEE MEMBER

Kurt Kopplin  
 Chair \_\_\_\_\_ Vice-Chair \_\_\_\_\_ Member \_\_\_\_\_

## COMMON COUNCIL ACTION **PLACE ON FILE**

ACTION DATE:	MOVER	SECONDER		AYE	NO	PRESENT	EXCUSED
<u>JUL - 3 2007</u>	<input checked="" type="checkbox"/>		Barczak	<input checked="" type="checkbox"/>			
			Czaplewski	<input checked="" type="checkbox"/>			
			Dobrowski	<input checked="" type="checkbox"/>			
			Kopplin	<input checked="" type="checkbox"/>			
			Lajsic	<input checked="" type="checkbox"/>			
			Narlock	<input checked="" type="checkbox"/>			
		<input checked="" type="checkbox"/>	Reinke	<input checked="" type="checkbox"/>			
			Sengstock	<input checked="" type="checkbox"/>			
			Vitale				<input checked="" type="checkbox"/>
			Weigel	<input checked="" type="checkbox"/>			
			TOTAL	<u>9</u>			<u>1</u>

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June 14, 2007

Mayor Jeannette Bell  
City of West Allis  
7525 West Greenfield Avenue  
West Allis, WI 53214

Dear Mayor Bell,

Time Warner Cable is currently working to integrate our Wisconsin billing systems in order to better serve our customers. As we work toward this goal it is necessary that we provide consistent terminology on our billing statements so that we can offer a consistent method of providing information to our customers.

The following change will be made with customer's next billing statements:

- "Municipality Requested Community TV Fee" will change to "Municipality Requested PEG TV Fee" – This term refers to the PEG fee requirement in the current franchise agreement.

We believe that by using the same terminology across Eastern Wisconsin, we will be able to better serve our customers by ensuring our statements are easy to understand and consistent throughout our service area.

Should you have any questions please feel free to contact me anytime at 414-277-4193.

Sincerely,

A handwritten signature in black ink, appearing to read "Celeste Flynn", is written over a faint, illegible background. The signature is fluid and cursive.

Celeste Flynn