



CLAIMANT CONTACT INFORMATION

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_  
Email: \_\_\_\_\_

INSTRUCTIONS

Complete this form, print and sign it, and serve a hard copy upon the West Allis City Clerk. If you have questions about how to fill out this form, please contact a private attorney who can assist you.

NOTICE OF CLAIM

Date of incident: \_\_\_\_\_ Time of day: \_\_\_\_\_  
Location: \_\_\_\_\_

Describe the circumstances of your claim here. You may attach additional sheets or exhibits. Some helpful information may be the police report, pictures of the incident or damage, a diagram of the location, a list of injuries, a list of property damage, names and contact information for witnesses to the incident, and any other information relevant to the circumstances.

Check one:

- ..... I am seeking damages at this time (complete Claim Amount section below)
- ..... I am submitting this notice without a claim for damages. This claim is not complete and will not be processed until I submit a claim for damages on a later date.

Signed: Anne Farrey \_\_\_\_\_

Date: \_\_\_\_\_

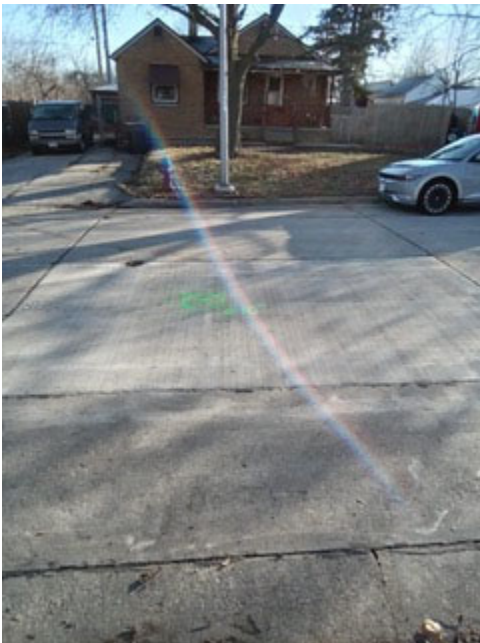
CLAIM AMOUNT

To complete this claim, attach an itemized statement of damages sought. If any damages are for repair to property, include at least 2 estimates for repairs.

The total amount sought is: \$ \_\_\_\_\_

SAVE

PRINT







Roto-Rooter  
 11030 W. Lincoln Ave.  
 West Allis, WI 53227  
 414-541-4477  
 www.getroto.net

Invoice 360878  
 Invoice Date 12/30/2024  
 Completed Date  
 Technician Travis Brunner  
 Customer PO  
 Payment Term 30 days

**Billing Address**  
 Annie Farrey  
 637 South 93rd Street  
 West Allis, WI 53214 USA

**Job Address**  
 Annie Farrey  
 637 South 93rd Street  
 West Allis, WI 53214 USA

**Description of Work**

Worked on sewer from main cleanout out ~50'. Unable to get past spot. 6" cutter comes back polished. Whip and half 3" cutter gets stuck and comes back polished with trace amount of mud. Bending cable can audibly hear grittiness in cable. Located spot 54' out, ~6' 10" depth. Spot is in middle of new, ~2 month old, patch in road. See photos for details.

Task #	Description	Quantity	Your Price	Your Total
RS	Residential Sewer Service	1.00	\$345.00	\$345.00
RC	Residential Camera	1.00	\$375.00	\$375.00
COUP	Coupon	1.00	-\$30.00	-\$30.00

Paid On	Type	Memo	Amount
12/30/2024	MasterCard	07494d	\$690.00

<b>Sub-Total</b>	\$690.00
<b>Tax</b>	\$0.00
<b>Total Due</b>	\$690.00
<b>Payment</b>	\$690.00
<b>Balance Due</b>	\$0.00

Please remit any payment due to Roto-Rooter Sewer/Drain Service 11030 W Lincoln Ave, West Allis WI 53227.  
 We appreciate your business.

By signing I agree to the Company's Terms and Conditions and authorize Travis Brunner to perform the service. This quote is an estimate based on time and material and includes up to 1 hour of labor, 1 drain and up to 100' of sewer cable on a main line. Additional hours, services, parts or products will be added to invoices. Location marks are not guaranteed. No warranty honored on main line without televising line to check condition of pipe. Mitigation services are not offered or implied and fall on the responsibility of the property owner. \$30.00 Charge for returned checks. Service Charge of 1 1/2% Per Month (18% APR) on invoices over 30 days old.

12/30/2024  
 Job is completed.

12/30/2024

**GENERAL CONDITIONS:**

The work to be done by the COMPANY hereunder, will be done with the regular ROTO-ROOTER equipment and methods, which methods do not include excavation. If it is found during the cleaning process that the drainage tile or any of the inside lines, or other lines being serviced under this agreement are settled, broken, deteriorated, damaged or are of such construction or condition as to make impracticable in the opinion of the COMPANY, to clean the line safely and properly with such equipment and methods, the COMPANY shall not be held responsible for such discovered conditions, and any repairs to said lines shall be done by and at the expense of the CUSTOMER. After being notified that the necessary repairs are not completed within a reasonable time, the obligation of the COMPANY to complete the cleaning shall be deemed waived by the CUSTOMER shall pay COMPANY a reasonable charge for services rendered.

The COMPANY is not responsible for damage to the premises or plumbing caused by the removal of the CLEAN-OUT, DRAIN COVER, or CAP which is removed in the process of servicing the lines. If it is found that a CLEAN-OUT or DRAIN COVER or CAP is so rusted or fastened as to necessitate its replacement after removal, the COMPANY shall so notify the CUSTOMER and if the CUSTOMER authorizes the replacement thereof, such replacement shall be made at an additional charge for the replacement of COVER CAP or plumbing and the labor for its installation. If the customer refuses to authorize such replacement, the COMPANY SHALL NOT BE RESPONSIBLE for damage thereafter resulting from sewer gas. back-ups or leakage through such cover, cap or opening due to rain and/or other causes.

**COMPANY RESPONSIBILITY:**

The COMPANY shall not be responsible for the cleaning of or damage of leaky or defective traps, hidden or unknown lead piping, improper or faulty plumbing, rusted or defective pipes, corrosion or unusual restrictions due to mineral or hard water buildup, harmful cleaning chemicals such as sulfuric or caustic acids, lines which are settled, broken, deteriorated or damaged. If during the cleaning process, fixtures are damaged or broken or defective or corroded drainage tiles or lines are broken or if the COMPANY'S equipment becomes lodged in any such defective tiles, piping or plumbing and cannot be practically removed without excavation, the COMPANY shall not be liable for the removal of said equipment or for the repairs or replacement of such fixtures, tiles, piping or plumbing. This agreement covers only the items as listed on the reverse hereof, and the installed plumbing arrangements existing on the date hereof. Grass replacement, landscape damage, wall patching, painting, tile replacement, concrete replacement or any other type of damage done which is necessary to complete the job is the responsibility of others unless specifically stated otherwise. COMPANY is not responsible for undisclosed underground utilities and repairs under the slab are not guaranteed. The company charges a fee no matter if we get a problem drain open or not.

**CONDITIONS OF GUARANTEE:**

The GUARANTEE covers interim backup drainage failure of only the lines as serviced thereunder due to normal use, where a backup conditions exists in the pipes serviced, and for the period of time as stated on reverse hereof. In the event of such drainage failure during the term of the GUARANTEE the COMPANY will barring an inability to do so caused by an event beyond its reasonable control (INCLUDING, BUT NOT LIMITED TO STRIKES, FIRE, FLOOD, CASUALTY, OR GOVERNMENT REGULATIONS, ORDERS OR RESTRICTIONS), furnish its services to remedy such failure as readily and as promptly as possible **DURING NORMAL WORKING HOURS**, but in no event shall the COMPANY be held liable for water or other damage to the property of the CUSTOMER by reason of any delay. Any GUARANTEE issued on any inside lines or main line shall cover any drainage failure due to normal usage, and shall not cover stoppages caused by intervening structural defects in the lines or stoppages caused any rags, newspaper, or other objects not usually or customarily disposed of through the drainage system. If, during the GUARANTEE PERIOD, the company finds that the stoppage was caused by such defects or abnormal usage, then the company shall have the right to make an additional charge based upon the reasonable value of the service rendered in removing such stoppage.

**PLUMBING:**

GUARANTEE limited on products to the manufacturer's GUARANTEE, labor for replacement would be charged. Any other GUARANTEE will be stated on the reverse hereof.

THIS AGREEMENT, together with the provisions and conditions on the reverse hereof, embodies the entire agreement of the parties, and THERE ARE NOT PROMISES, TERMS, CONDITIONS OR OBLIGATIONS. ORAL OR WRITTEN, REFERRING TO THE SUBJECT MATTER HEREOF OTHER THAN AS CONTAINED HEREIN.

In the event CUSTOMER fails to make payment according to the terms and conditions appearing on the reverse side hereof, the COMPANY may charge interest on the unpaid balance at the highest permissible legal rate of interest allowed by the STATE on the average unpaid balance. In the event, in the sole judgment of the COMPANY, it becomes necessary to institute legal action to collect said unpaid balance, the COMPANY shall be entitled to a judgment for the unpaid balance, accrued interest and reasonable attorney's fees incurred in such legal action as allowed by STATE law. Any unpaid balance not covered or paid by an insurance company is the responsibility of the property owner.