



April 10, 2009

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APR 14 2009

Mayor Dan Devine
City of West Allis
7525 West Greenfield Avenue
West Allis, WI 53214

CITY OF WEST ALLIS
MAYOR

Dear Mayor Devine:

I am writing to inform you that the weekend of June 12-15, 2009, all Time Warner Cable digital customers will receive a free preview of HBO and Cinemax.

In Southeast Wisconsin:

This preview will include HBO channels 311-324, HBO On Demand channel 1300 and HBO HD on channel 508; as well as Cinemax on channels 355-342, Cinemax HD on channel 513, Cinemax on Demand on channel 1320.

In Northeast Wisconsin:

This preview will include HBO channels 200-212, HBO On Demand channel 903 and HBO HD on channel 780; as well as Cinemax on channels 220-228, 230, 232 and 234; Cinemax HD on channel 782, Cinemax on Demand on channel 906.

Customers can go to Wisconsin on Demand (WloD) channel 1111, or www.timewarnercable.com/wisconsin for instructions on blocking this free preview using our Parental Control options.

Customers will be advised of this via billing statement messages. We are confident that these changes will continue to add to the enjoyment of Time Warner Cable customers! Should you have any questions please feel free to contact me at 414-277-4193.

Sincerely,

Celeste Flynn
Director, Public Affairs

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CITY OF WEST ALLIS
MAYOR

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Mayor Dan Devine
City of West Allis
7525 West Greenfield Avenue
West Allis, WI 53214

Dear Mayor Devine:

Time Warner Cable would like to inform you that the following changes scheduled to take place on April 15, 2009, have been postponed. The changes reflected below are scheduled to take place on May 12, 2009.

These changes are:

- Home Shopping Network will move from Channel 75 to Channel 95
- EWTN will move from Channel 22 to Channel 97
- QVC will move from Channel 26 to Channel 22
- WE Network will move from Channel 74 to Channel 26

In addition, Time Warner Cable would like to remind you that the following changes scheduled for April 15, 2009 will take affect as planned.

These changes are:

- Today's Marketplace will move from Channel 95 to Channel 194
- PIN will now be available on channel 193
- Gospel Music Channel will be added to the digital line up on channel 158
- Music Choice channels change to the following: Hit List on 903, Hip-Hop and R&B on 904, MC Mix tape on 905, Dance/Electronica on 906, Rap on 907, Hip-Hop Classics on 908, Throwback Jamz on 909, R&B Classics on 910, R&B Soul on 911, Gospel on 912, Reggae on 913, Classic Rock on 914, Retro Rock on 915, Rock on 916, Metal on 917, Alternative on 918, Classic Alternative on 919, Adult Alternative on 920, Soft Rock Hits on 921, Pop Hits on 922, 90's on 923, 80's on 924, 70's on 925, Solid Gold Oldies on 926, Party Favorites on 927, Stage & Screen on 928, Kidz Only! On 929, Toddler Tunes on 930, Today's Country on 931, True Country on 932, Classic Country on 933, Contemporary Christian on 934, Sounds of the Season on 935, Soundscapes on 936, Smooth Jazz on 937, Jazz on 938, Blues on 939, Singers & Swing on 940, Easy Listening on 941, Classical Masterpieces on 942, Light Classical on 943, Musica Urbana on 944, Pop Latino on 945, Tropicales on 946, Mexicana on 947, and Romances on 948.
- Free Preview of Major League Baseball Extra Innings April 9-13, 2009.

As always, we will inform you of any additional changes in future communications. Should you have any questions, please feel free to contact me anytime at (414) 277-4193.

Sincerely,

Celeste Flynn

1320 N. Dr. Martin Luther King Jr. Drive
Milwaukee, WI 53212-4002
Tel 414-277-4111
Fax 414-224-6155



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Dear Dan Devine,

I wanted to take this opportunity to reintroduce our Government Affairs Department. The following is an updated list of contact information. Please do not hesitate to call us if we can ever be of any assistance.

Time Warner Cable Customer Service: 414-277-4000 or Toll Free 800-627-2288
Celeste Flynn, Director of Government Relations: 414-277-4193
Margaret Bailey Stewart, Government Affairs Coordinator: 414-277-4087

Time Warner Cable is committed to being the technological provider of choice, bringing state-of-the-art technology to schools, businesses and the families and children of our viewing area. We look forward to continuing to provide outstanding service to our customers, your constituents. In 2009 we will continue to send regular updates of our ongoing involvement in the communities we serve. As always, please do not hesitate to contact me at 414-277-4193 with any questions or concerns.

Sincerely,

Celeste Flynn
Director, Government Affairs