



# Overnight Parking Permits

## Concerns

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- 1) Cumbersome and Confusing – Alternative Solution
- 2) Passes Available Sooner
- 3) Quarterly Passes Prorated
- 4) Long Wait Times on Phone to Receive Night Parking Permission\*

[\(See Communication from Bridget and Patrick Halvey regarding overnight parking permits and restrictions.\)](#)

## Current Purchasing Options

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- 1) [Parking Permit Application In Person](#)
  - Permits are for sale from the Records Bureau between the hours of 7:00 a.m. and 6:00 p.m., Monday through Friday.
  - Parking permits may be purchased from the City of West Allis Treasurer's Office, Room 108-110, West Allis City Hall, 7525 W. Greenfield Avenue from 8:00 a.m. to 5:00 p.m., weekdays
  - *Half month permits may be purchased in person at a discounted price.*
- 2) [Parking Permit Application by Mail](#)
  - Overnight parking permits may be purchased by mail.
  - Permit will be mailed within two working days for the current permit.
  - If prepaying for a future permit, permits are mailed after the 27th day of the preceding month.
- 3) [Parking Permits Application Online](#)
  - Overnight parking permits may be purchased online by e-Check (ACH) and credit cards.
  - Permit will be mailed within two working days for the current permit.
  - If prepaying for a future permit, permits are mailed after the 27th day of the preceding month.

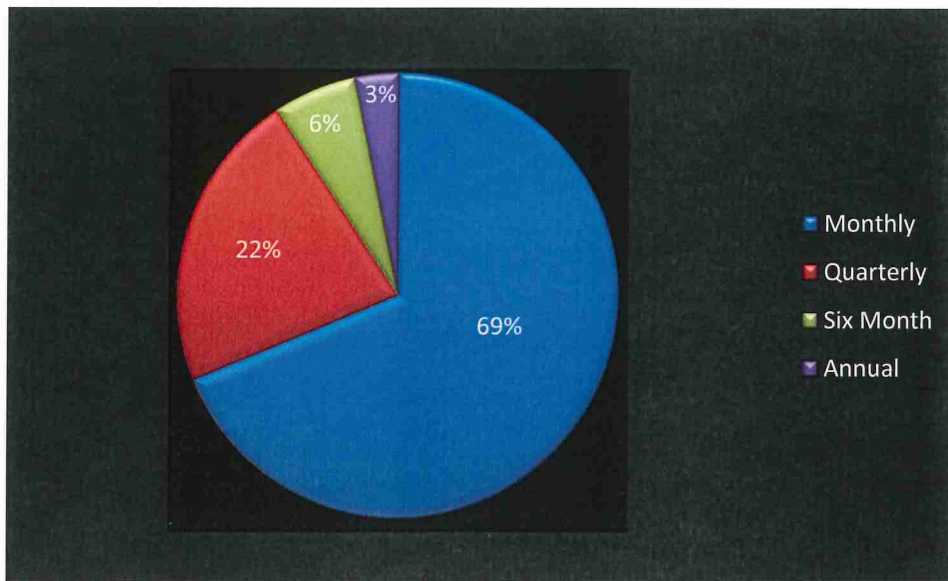
## Parking Permit Fees

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	Paid In Person	Paid by Mail or Online	Cost Annually
<b>Monthly Permits</b>	<b>\$12.67</b>	<b>\$13.17</b>	<b>\$152.04</b>
<b>Quarterly Permit</b>	<b>\$31.68</b>	<b>\$32.18</b>	<b>\$126.72</b>
<b>Six-Month Permit</b>	<b>\$58.08</b>	<b>\$58.58</b>	<b>\$116.16</b>
<b>Annual Permit</b>	<b>\$105.60</b>	<b>\$106.10</b>	<b>\$105.60</b>

## Annual Sales

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2014 Totals			
Monthly	11,694	\$	140,342.00
Quarterly	3,720	\$	111,615.00
Six Month	1,031	\$	56,715.00
Annual	558	\$	55,875.00
Totals	17,003	\$	364,547.00

## Special Permission

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Special permission for overnight parking may be obtained by calling (414) 302-8100 between 9:00 p.m. and 1:00 a.m. Between 1:00 a.m. and 3:00 a.m., call (414) 302-8000. No permission will be granted after 3:00 a.m. When calling, you will be asked for the location of the parked vehicle, the vehicle's license plate number, and the reason for the request. Special overnight parking permission may be requested a maximum of seven times in any thirty day period.

## Possible Solutions

Description	Implementation Time Frame	Degree of Difficulty	Constraints	Addresses Which Concern
Create an information pamphlet about parking in West Allis/Education – Example <a href="http://www.haltonhills.ca/parking/parking-pamphlet.pdf">http://www.haltonhills.ca/parking/parking-pamphlet.pdf</a>	< Month	Simple	Staff Time	#1
Distribute Passes earlier	< Month	Simple	Moderate Financial	#2, 3*
Reduce the number of days night parking permission is given – currently 7, reduce to 5 or 3	< 3 Months	Moderate	Negative Citizen Feedback	#4
Eliminate the half price monthly permit if purchased in last 14 days of month	< 1 month	Moderate (Citizen Education)	Negative Citizen Feedback	#4
Allow Purchase of Next Month's Permit on or after 15 <sup>th</sup> day of preceding month for \$5 more	< 3 months	Moderate (Citizen Education)	Staff Confusion/ Significant Financial	#1,2
Eliminate Monthly Parking Permit	> 6 months	Moderate	Negative Citizen Feedback	#1,2,4
Allow Purchase of Next Quarter's Parking Permit in Month before quarter begins for \$10 more	< 3 months	Moderate	Staff Confusion/ Significant Financial	#1,2
Prorate Quarterly Permits	< 3 months	Moderate	Staff Confusion/ Significant Financial	#1,2,3*
Create online parking permission page – <a href="#">Milwaukee Example</a>	> 6 months	Moderate	IT Resources	#4
24/7 Kiosk Purchase/Registration/Special Permission in Select Locations	> 1 year	Moderate (Citizen Education)	Significant Financial	#1-4
Eliminate Stickers, use ALPRS in Checker Vehicles	> 1 year	Moderate	Significant Financial	#1, 2, 4

# Issues

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\*People will receive more benefit than they are paying for; decrease of recouped administrative costs.

\*\*Significant time is spent on the phone talking to people who are attempting to game the night time parking permission so they can limit their purchase to a half month permit or not have to pay for a month (changing vehicles in streets, incorrect license numbers, fake names, etc.).

# Recommendations

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## Short-Term

- Create Pamphlet, Education of Residents.
- ~~Eliminate the half price monthly permit if purchased in last 14 days of month.~~

## Long-Term

- Reduce Number of Days for Special Night time Parking Permission. *3 DAYS*
- Prorate Quarterly Permits.
- Kiosk.
- Eliminate Stickers.

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