

From: [REDACTED]
To: [Clerk - Shared](#)
Subject: Ope- Noise Complaint
Date: Tuesday, September 19, 2023 5:27:12 PM

Hi there-

I live in Sona lofts and I'm reaching out about the noise complaint. I live on the 3rd floor of sona facing toward Ope. I understand it's after 4 PM but thought I'd send an email anyway to just add another voice even if nothing comes of the meeting tonight.

I have never once complained to the apartment, or to Ope directly. That being said- the noise levels (especially during volleyball) are outrageous. I understand it is a business but if I can hear every word to every song as if I was playing it on a speaker in my apartment that's a problem, with my windows not even being open.

It prevents me from being able to watch TV even. The noise from the sports on top of the sound from music overpowers my TV volume and is extremely distracting even if I blare my volume to try to watch my show.

Especially on weekends, I like to get to bed early and keeps me up at night after a long work week so that is probably the worst part of it all.

Again, I understand and empathize with it being a business and moderate noise levels are to be expected. However I think this is a little beyond moderate, and I am not even one to complain ever!! I thought maybe sending this email would be a good platform to keep anonymity as well as voice my opinions.

Best,

Claire Ungerecht