

SERVICE AND PROCESSING OF CLAIMS

Plaintiff or Claimant: Mary Radspinner

Date: 6/12/18

In-person

Process Server

Claimant

Other \_\_\_\_\_

By mail

By email

By fax

Received by: Jenny Slivka

➤ Hand deliver to: Ann Marie  or Janel

➤ Forwarded to Attorney's Office by Ann Marie or Janel  include

➤ Response from Attorney's Office

➤ Common Council Agenda: Yes  No

Nick  
Cerwin  
Oneman

RECEIVED  
JUN 12 2018  
CITY OF WEST ALLIS  
CITY CLERK



CLAIM FORM AND INFORMATION

Important Information: For the City of West Allis to consider your claim, you must follow the Wisconsin statutory procedure for filing a claim. Completing this form does not guarantee compliance with statutory procedure. City employees, including the City Attorney's Office, cannot give you legal advice or instructions on the statutory procedure. Any questions regarding claims should be directed to the City Attorney's Office at 414-302-8450.

NOTICE OF CLAIM

Name: MARY RADSPINNER Incident/Accident Information
Address: 10211 W Greenfield Date: 12/13/16
Lot 52 Time: afternoon
Phone: 833-813-2663 Place: home

CIRCUMSTANCES OF CLAIM

In the space below briefly describe the circumstances of your claim. (Attach additional sheets, if necessary). Some helpful information may be the police report, pictures of the incident or damage, a diagram of the location, a list of injuries, a list of property damage, names and contact information for witnesses to the incident, and any other information relevant to the circumstances.

City installed water meter, cut heat tape, water meter froze
I expect this to be re-read and I expect my questions to be answered. Thank you!

Signed: M R h Date: 6/12/18

CLAIM

NOTE: You are not required to make a claim at this time. As long as you have filed the above Notice of Claim you may file a claim with the City of West Allis at any time consistent with the applicable statute of limitations. However, no action will be taken by the City of West Allis to formally accept or deny your claim until the following information is provided:

The undersigned hereby makes a claim against the City of West Allis of arising out of the circumstances described above. The amount sought is: \$ 972 (Please attach an itemized statement of damages sought including at least 2 estimates for repairs.)

Signed: M R h Date: 6/12/18
Address: 10211 W Greenfield #52 West Allis 53214



**Attention: City of West Allis Claims Dept**

Re: Frozen water pipes  
Mary Radspinner  
10211 W. Greenfield Ave Lot 52  
West Allis, WI 53214  
832-813-2663

**12/13/16**

Came home from work, no running water, called landlord who recommended Badger. Badger was not available. Badger and landlord recommended space heaters under the sinks.

**12/14/16**

My brother came out and determined that the water meter was frozen. I was able to get Pioneer out. Jake, manager, spent hours with jet heater trying to determine the exact place of the freeze. He was there alone and needed another to help him decipher, as all pipes in my home were normal temperature, and heat tape was working.

**12/15/16**

Jake and his helper arrived and began once again to take temps. They then discovered that the heat tape had been cut right next to where my new water meter had been installed. [New water meter had been installed fall of 2014 or 2015 – please check your records. I did not winter in West Allis until the winter of 2016/2017, therefore this presented no issue at that time. My sister, Diane, was present when the new water meter was installed, and she said it was a young guy who did the install. She does not remember his name.]

See photos of the temperature at the water meter here the heat tape had been cut.

Mike Nau, landlord at Hillside, called West Allis and a new meter was installed while Pioneer waited. Heat tape was replaced properly. The technician who came out was older, and rude. My sister, Diane, and my cousin Judie (who lives at #78) were present at that time, as well as my



landlord, Mike Nau, who was concerned, present and available on 12/15/16. Found out that same thing happened with #79.

Mid February 2017 – Spoke in person with Dan Devine who recommended contacting Dave Webking for proper channels to take.

2/28/17 – presented evidence and letter to City Hall.

Spring 2017 – received call from Monica Schultz asking about my heat tape – had it been checked. Yes, heat tape was the first thing that was checked. I had ALL new plumbing and heat tape installed summer of 2015. Check your permit records. This was done by Badger.

5/19/17 – received letter of denial of claim from City of West Allis with 6 months to reopen case. **Sent another letter 9/1/17 attached**

I have sent numerous notes since then with no response. I had to charge the repairs and have paid interest on the charges. I have 3 part-time jobs and I work long hours. \$700 is the amount of one of my paychecks. It is not fair that I put in 2 weeks of work in order to pay a repair bill that was not my fault.

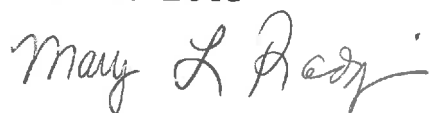
I recently found that #82 received proper reimbursement for same incident. Why was my claim denied?

I expect to be reimbursed for the labor costs incurred those 2 days from Pioneer totaling \$740 and for the cost (which I paid) of the new water meter \$277 – (check your records). **At the very least I expect a reduced rate for my water bill over the next year totaling the amount of the repair bill.**

I thank you for your prompt consideration in this matter.

Sincerely,

Mary Radspinner  
832-813-2663







notes  
taken  
Dave Webking

Willy

Name

Address

mile replaced

measured based on city

ask for \$

hand deliver to City Clerk





