



**OFFICE OF INFORMATION TECHNOLOGY
AND COMMUNICATIONS**

Jim Jandovitz
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TO: Rebecca Grill, City Administrator
FROM: Jim Jandovitz, Director of Information Technology and Communications
SUBJECT: Request to Upgrade Current 911 System
DATE: October 27, 2015

This memo is to request consideration and approval to upgrade the Police Department 911 system at a total cost of \$203,700. Our current 911 system hardware will be out of warranty in January 2016 and needs to be replaced as the vendor will not be supporting this system anymore. The new upgrade will give us the enhanced capabilities required today in our emergency dispatch center.

We have spent the last year looking at other vendors and talking to other agencies about sharing a 911 system. It was determined that there was no cost savings of a shared system versus purchasing our own. The best option for the City is to upgrade our current system to the latest platform due to the facts that:

1. Current system and vendor have already developed interfaces between our dispatch consoles, the City's MITEL Phone system, our dispatch software, and our voice and radio recording system.
2. Upgrade will require a lot less dispatcher training than learning another system.
3. Current vendor is located across the street from the police station and has a history of providing good service.

We will be jointly purchasing this system with the Village of West Milwaukee to provide a geo-diverse system in which half the system will be located in West Allis and the other half located at West Milwaukee. West Milwaukee will be responsible for funding their own side. Because of the redundant fiber links (via the school fiber), if either side of the system goes down, the system will completely failover to the other side without loss of service.

The funding for this system will come from the Reserve-Designated for Capital Accumulation Account #100-0000-345.05-00, and I would also request the transfer of \$205,000 from this account to the Capital Account #100-1101-517.70-03 for this purchase.

We are asking for sole source approval on this purchase as we are just upgrading our existing system and we must go through our existing vendor for this equipment.

Sincerely,

Jim Jandovitz
Director of Information Technology and Communications
City of West Allis