



File Number

Title

City of West Allis Matter Summary

Status

7525 W. Greenfield Ave. West Allis, WI 53214

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1320 N. Dr. Martin Luther King, Jr. Drive Milwaukee, WI 53212-4002 Tel 414-277-4111 Fax 414-224-6155



April 27, 2004

Mr. Paul M. Ziehler City Administrative Officer City of West Allis 7525 W. Greenfield Ave. West Allis, WI 53214

Dear Mr. Ziehler:

We are pleased to inform you of Time Warner Cable's plans to begin deploying its new Digital Phone service throughout its Wisconsin service areas over our existing cable television facilities. Digital Phone uses Internet protocol technology to deliver residential voice service to our highspeed data customers using the cable modem in customers' homes.

Digital Phone provides Time Warner Cable customers with a great value in voice service: customers may call anyone, anytime, anywhere in the continental U.S. as frequently as they like for a single, all-inclusive price for local and long distance services. In addition, Digital Phone will offer customers popular calling features including Local Number Portability, Directory Listing, Caller ID, Call Waiting, Call Waiting ID, E911, 411, 611 (service calls), Operator Assisted Calls, Cancel Call Waiting (*70) and Call Record Detail available online.

We are in the process of applying for authority from the Wisconsin Public Service Commission to offer voice services throughout the state. After completing that process, Time Warner Cable looks forward to deploying Digital Phone to customers in Wisconsin. Through its deployment of this service, Time Warner Cable continues to bring the digital age into Wisconsin communities and to transform the way Wisconsin consumers receive information and entertainment.

We will continue to keep you updated and informed about our plans to offer Digital Phone to Time Warner Cable customers in the City of West Allis. In the meantime, please do not hesitate to contact me at 414-277-4190, should you have any questions.

Sincerely,

Buerly Freenburg

Vice President Public Affairs

cc: Jerry Musial