



City of West Allis Matter Summary

7525 W. Greenfield Ave. West Allis, WI 53214

File Numb	er Title	9		Status				
2007-05	504 Cor	Communication In Committee						
		nmunciation from le channel.	Stanley Russell re	equesting closed ca	ptioning be pr	ovided on the We	st Allis	
		oduced: 8/7/2007		Controlling Body: License & Health Committee				
COMMITTEE I	RECOMM	ENDATION_	Pof					
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ACTION			Barczak					
DATE			Czaplewski	~				
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			Vitale					
		-	Weigel					
			TOTAL	5	~			
SIGNATURE OF	СОММІТ							
Спац	Chair Vice-Chair			Member				
COMMON COUNCIL ACTION PLACE ON FILE								
ACTION	MOVER	SECONDER		AYE	NO	PRESENT	EXCUSED	
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July. 3), 07 WU CC 3 Copys RECEIVED JUL 3 1 2007 Stanle > 5 Pussell # Violating the Gosed Me, 49, C.F.R. 372/. Sendaresponse PO BOX 12003 milwankee wis 532/2-0003 lotter to Stanley Russell
of PO Box
even if Held.
To whom I may concern This letter is about closed captioning that's 19W NOW by FCC & closed captioning or CC isthe Name Histor the deat shard of hearing so they can enjoy the television like you. It has once many stations that, dight have It I wrote maky letters even too cable stations. I called Your station before but Never got Nothing out of If, So Now You have a fetter here asking For The booms standard See For Yourself July27 On 25 GUACC Channel at 8.00pm hearing Loss trying to talkabout hearing loss maybe you can tell me something. I wow 2 hearing aids at all time so I can hear, others to the house here is don't why have to TV up to high. Please Note copies will be sent to (FCC) any cable channel that Mijht do your Job Please replatione. Russell cc. Jerry M. POBOX 2003 mi Wankee WB 414-899-9539



Note here letters has been written to others to the Passthis Is Sust one station.

JUL 3 1 2007

CITY OF WEST ALLIS CLERK/TREASURER

Stanley J. Russell PO Box 12003 Milwaukee, WI 53212-0003

February 10, 2005

Dear Stanley J. Russell:

Thank you for contacting Discovery Networks. We appreciate your taking the time to express your thoughts and concerns to us regarding the closed captioning on our programming. Comments such as yours are very important to us, and we will forward them on to our programming management and executives.

Discovery Networks is committed to meeting the Federal Communications Commission's closed captioning requirements and to making its programming accessible to hearing-impaired viewers, those who use captioning as an aid towards learning English and others who find captioning useful. Per the Federal Communications Commission's mandate, Discovery Networks will continue to add closed captioning to daytime and primetime programs on Discovery Channel, TLC, Animal Planet and Travel Channel. With limited exception provided by law, Discovery Networks will caption 100 percent of its programming on all of its channels by January 1, 2006.

If you have any further inquiries or comments, please contact us via our webform at http://extweb.discovery.com/ViewerRelations.

Thanks again for taking the time to write.

Sincerely, Viewer Relations Discovery Networks

slk



















Department of Administration & Finance Office of Cable Communications

JERRY MUSIAL
Video/Cable Communications Coordinator

August 21, 2007

Stanley Russell PO Box 12003 Milwaukee, Wisconsin 53212-003

Dear Mr. Russell,

I am responding to your letter dated July 31, 2007 and our phone conversation on Thursday, August 16, 2007, regarding closed captioning for the Common Council Meetings cablecast on City Channel 25.

Under FCC guidelines there is the 2% expense rule, wherein if captioning costs are more than 2% of revenues then the facility is exempt from captioning requirements. The City of West Allis received \$559,000 in franchise fees from Time Warner Cable and 2% of that is \$11,000. I have checked with post-captioning costs and for our Meetings, which run and average of 45-60 minutes the costs would be \$15,000 to \$20,000. And, with post-captioning I have to send a recorded version to the facility, which they caption and return to me. This process takes approximately 8-10 days, which would negate my ability to replay the meeting several times before the next one is recorded.

As for live real-time captioning those costs are even more extreme, since I would have to have a stenographer on site recording verbatim what is transpiring, and specialized computer software to do the actual captioning. I do however agree with you that persons who are deaf or hard of hearing should be entitled to know what is going on in their local government. I am therefore going to look into the costs of having someone at the Council Meetings "Sign" what is being said during the meeting.

I will contact you again, when I have actual costs as they pertain to "Signing" the Council proceedings. Thank you for bringing this issue to my attention.

Sincerely.

Jerry Musial