



DEPARTMENT OF ADMINISTRATION & FINANCE FINANCE DIVISION

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August 26, 2014

Common Council
Administration and Finance Committee
West Allis, WI

Dear Council Members:

The Finance Department continues its search to find efficiencies while continuing to provide high quality service to citizens and other City departments.

As part of this continual improvement effort, the Department, with assistance from Jim Jandovitz, has acquired an ATM which will be placed adjacent to the Treasurer's Office.

Acquiring the ATM is an interim step towards our overall goal of making electronic payment options more widely available to citizens. Currently, the convenience of electronic payments is available online for tax bills, utility bills, special assessments, refuse carts, citations, and parking permits, however for those citizens paying in person at City Hall payments are only accepted in cash or by check. The ATM will allow citizens that have become accustomed to not carrying cash or a checkbook to obtain the cash they need to make a payment at City Hall. Ultimately, our intention is to get to the point where we can accept credit card payments at our counters, but we have some issues to work out regarding processing equipment and credit card fees. In the meantime, I reasoned that it made sense to offer an interim solution to meet a customer need, with the bonus being the City charges a fee rather than pays one.

The ATM machine will have a very low processing fee, in the range of \$1.00 to \$1.50 per transaction. This fee will be collected and the revenue held for the eventual repair or replacement of the ATM. The initial cost of the ATM was \$2,300 and we expect eventual payback from the fees collected.

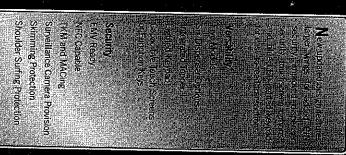
Offering our citizen's access to an ATM makes business sense. It offers convenience, meets a customer need, and will eventually pay for itself.

I will be happy to answer any questions or provide further information.

gold

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Finance Director/Comptroller/City Treasurer

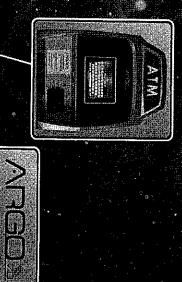














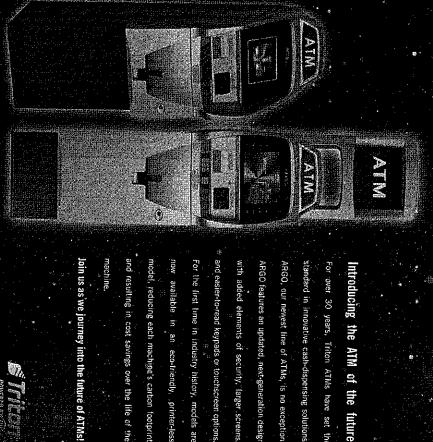


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	ARGO 7 & ECO Shallow Cabinet	FEATURE SCREEN STAFF





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From:

Gary Marquardt <aasystems.net@gmail.com>

Sent:

Monday, June 30, 2014 12:31 PM

To:

Shawn Hart

Subject:

argo Atm

Argo 7.0 MM

Talaris MiniMech-1,000 Note Cassette

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