



OFFICE OF THE MAYOR
RECEIVED

February 12, 2009

FEB 12 2008

Mayor Dan Devine
City of West Allis
7525 West Greenfield Avenue
West Allis, WI 53214

WEST ALLIS, WI

Dear Mayor Devine:

Time Warner Cable would like to inform you of several additions and other changes that are being made to our lineup.

On March 17, 2009, we will be adding MLB HD to our lineup on Channel 583. This 24-hour-per-day baseball channel will offer the same content as MLB on our digital lineup but in full high-definition. It will be available to all Digital Basic and Digital Sports Tier HD customers.

Also being added is Starz on Demand on Channel 1360, which will allow subscribers of the premium Starz lineup access to all their favorite Starz programming at any time that is convenient to them. The channel will be included as part of the premium Starz package and does not require an additional purchase.

We are also adding two stations to our Digital Movies Lover Package, IndiePlex on Channel 283 and RetroPlex on Channel 284. These channels offer the best of independent cinema and classic Hollywood movies.

MoviePlex, which has been found on Channel 188, will be removed from our lineup.

At the same time, the Digital Movie Lovers Tier channels will be relocated as follows: Fox Movie Channel (from Channel 438 to Channel 279), IFC (439 to 280), Encore (431 to 290), Encore Love (432 to 291), Encore Mystery (433 to 292), Encore Drama (435 to 293), Encore WAM! (437 to 294), Encore Westerns (436 to 295) and Encore Action (434 to 296).

As always, we will inform you of any additional changes in future communications. Should you have any questions, please feel free to contact me anytime at (414) 277-4193.

Sincerely,

Celeste Flynn

1320 N. Dr. Martin Luther King Jr. Drive
Milwaukee, WI 53212-4002
Tel 414-277-4111
Fax 414-224-6155

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FEB 20 2009

CITY OF WEST ALLIS
CLERK/TREASURER



February 19, 2009

OFFICE OF THE MAYOR
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FEB 20 2009

WEST ALLIS, WI

Mayor Dan Devine
City of West Allis
7525 West Greenfield Avenue
West Allis, WI 53214

Dear Mayor Devine:

Time Warner Cable Wisconsin is pleased to announce the launch of *Start Over*, the Company's Enhanced TV feature that allows customers the ability to restart a program in progress without any preplanning or in-home recording devices for Tuesday, February 24, 2009. The launch in Time Warner Cable's Wisconsin division includes programming from 20 networks and is being offered free to Time Warner Cable's digital cable customers.

Start Over is enabled by a software upgrade to the existing video on demand (VOD) platform and to the installed base of digital set top boxes. The Start Over system instantaneously captures live television programming for immediate, on demand viewing. When tuning to a Start Over-enabled show in progress, customers are alerted to the feature through an on-screen prompt. By pressing "Select" on the remote control, the program is immediately restarted from the beginning. Commercials will appear in the same sequence of the show as they would have in the initial telecast. Start Over-enabled programs can be restarted within the shows' telecast window.

For the initial launch in Wisconsin, Start Over is enabled on 20 networks including – A&E, History, Biography, Nickelodeon, FX, VH1, Spike, USA, Comedy Central, Cartoon Network, Disney Channel, NOGGIN, MTV, Nick Toons, TV Land, TBS, TNT, Fox News, CMT, and National Geographic Channel.

Time Warner Cable's Start Over was named the winner of the 2007 Emmy Award for Outstanding Innovation and Achievement in Advanced Media Technology for Best Use of on Demand Technology over Private (Closed) Networks. Time Warner Cable, Big Band Networks, Concurrent Computer Corp., Harmonic Inc., and Scientific Atlanta shared the win for their partnership on this network based time shifting application.

Should you have any questions please feel free to contact me anytime at (414) 277-4193.

Sincerely,

Celeste Flynn
Director, Public Affairs

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FEB 24 2009

CITY OF WEST ALLIS
CLERK/TREASURER



February 18, 2009

OFFICE OF THE MAYOR
RECEIVED

Mayor Dan Devine
City of West Allis
7525 West Greenfield Avenue
West Allis, WI 53214

FEB 23 2008

WEST ALLIS, WI

Dear Mayor Devine:

I am writing to you as part of our ongoing efforts to keep you apprised of developments affecting Time Warner Cable subscribers.

Time Warner Cable's agreements with programmers and broadcasters to carry their services and stations routinely expire from time to time. We are usually able to obtain renewals or extensions of such agreements, but in order to comply with applicable regulations, we must inform you when an agreement is about to expire. The following agreements are due to expire soon, and we may be required to cease carriage of one or more of these services/stations in the near future.

WTMJ, UNIVISION, TELEFUTURA

In addition, from time to time we make certain changes in the services that we offer in order to better serve our customers.

- We were recently informed that Toon Disney's format changed to Disney XD. This change took effect February 13, 2009. Disney XD is currently available on channel 151 on the Digital lineup.
- WPXE informed Time Warner Cable that they will be adding WPXE HD March 16, 2009. WPXE HD will be available on channel 563.
- Real Estate on Demand currently on Channel 1411 will no longer be available effective March 25, 2009.

Additionally, the Office Change of Service fee increased from \$2.00 to \$2.99 effective Wednesday, April 1, 2009. Effective immediately new Digital Phone customers will be assessed a fee of \$14.95 for activation of either a new number or ported number. This fee will help with recovering cost involved with activating digital phone.

As always, we will inform you of any additional changes in future communications. Should you have any questions, please feel free to contact me anytime at (414) 277-4193.

Sincerely,

Celeste Flynn
Director, Public Affairs